



INTERNSHIP REPORT ON MASTER TEXTILES



Inspiring Excellence

Prepared for:

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Instructor for internship Program

BRAC UNIVERSITY.

Mohakhali,Dhaka

Dear Sir,

This is the report i made based on my internship program held on 1st September in Master Textile in Narayangonj.

This assignment has 4 main parts,Objective of the internship program,Factory profile,Different Departmentsand their Functions and Suggestion to Improve the Situation.

I am honered to be one of the student of BRAC UNIVERSITY.We all hope long live among us and good wish for your comming days.

Your Sincerely,

Badhan Saha

BRAC UNIVERSITY

Acknowledgement:

I am cordially acknowledging the support of following people have assisted me in preparing this report

Abdul Matin(Managing Director)

Samar Kumar Dey(General Manager)

Ashrafal Islam(Senior Marchandiser)

Mahbub Alam (Junior Marchandiser)

Sied Hasan(Production Manager)

Ashraf Hoque(Manager Compliance and HR)

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Executive Summary:

The aim of the internship program are as follow:

- To know how a garments factory works
- To know how different departments co-ordinates with each other
- To know how about marketing strategy in garments strategy.
- To know how product development is done
- To get a overview of production
- To know how order generate from customer.
- To know how deal with supplier
- To know how team work in each production process.
- To know how production execution is done within deadline.

The report discuss about Objective of the internship program,Factory profile,Different Departments and their Functions and Suggestion to Improve the Situation.



TO WHOM IT MAY CONCERN

This is to certify that BADHAN SAHA son of BABUL SAHA and PRATIVA SAHA was internee of MASTER TEXTILE for 1st September2017 to 1st December2017.

During his attending the Internship program he was found him very honest , hardworking ,intelligent and his responsiveness is impressive.

We wish him success in his carrier.

General Manager of Master Textile

SAMAR DEY

Master Textile

Objectives of the Internship Program:

The objectives of the internship program is to learn how a garment factory works and maintain their production within the deadline of their customer. Also can know how the garments co-ordinate among all the department's and know about the production process and procedure. How yarn convert to ready body garments.

The main focus is on Merchandising division. How new order come to the factory from customer and how the product development going on to meet the customer requirement. How the costing and pricing is done, how the price fixes ,how to arrange suppliers, how to price negotiate with supplier and also follow the production to ship out the goods.

A Brief of The Organization:

Address-plot -16,gabtol,Polish Line ,Fatullah ,Narayanganj ,Dhaka ,Bangladesh.

Focus of the Factory-Established in 15th February 1992 to make new fashionable things in knit industry and want to satisfy well reputed customer of Europe.

Bank Details- Pubali , Bank, Narayanganj.

Legal Status-Private Company.

Corporate Setup- Managing Director-Abdul Matin

General Manager-Samar Dey

Product Details-T-shirt ,Tan-top ,Tops , Hooded Jacket , Trouser , Underwear , Panty ,Leggings etc.

Values of Master Textile:

Integrity

Responsibility

Teamwork

Efficiency

Competitiveness

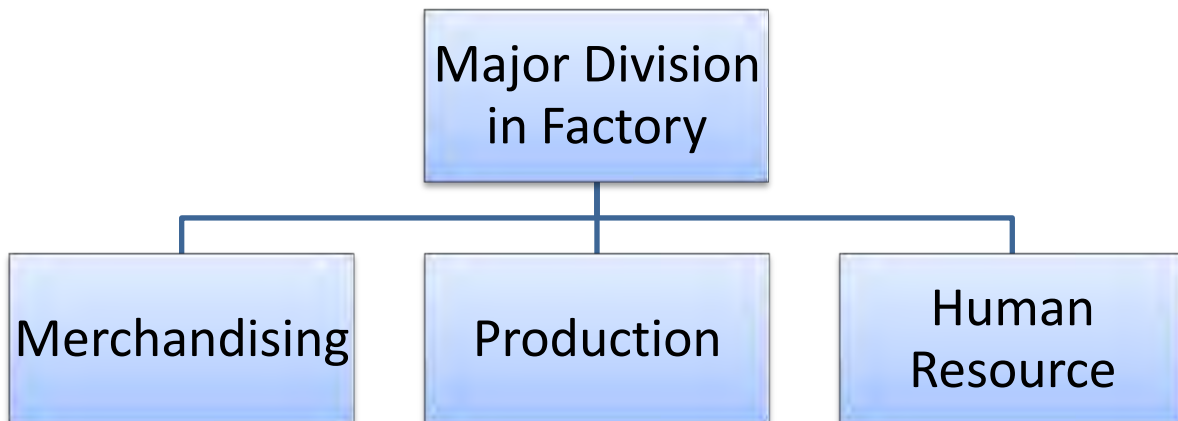
Area of Merchandiser Activities:

Merchandising team plays a vital role in factory. Merchandisers negotiate with buyer or buying house about costing and pricing. Product development mainly controlled by merchandiser and the order generate. Merchandiser mainly follows the whole chain of command to ship out the goods. They need to arrange all things to run the production smoothly. All planning and shipment scheduled control by the merchandiser.



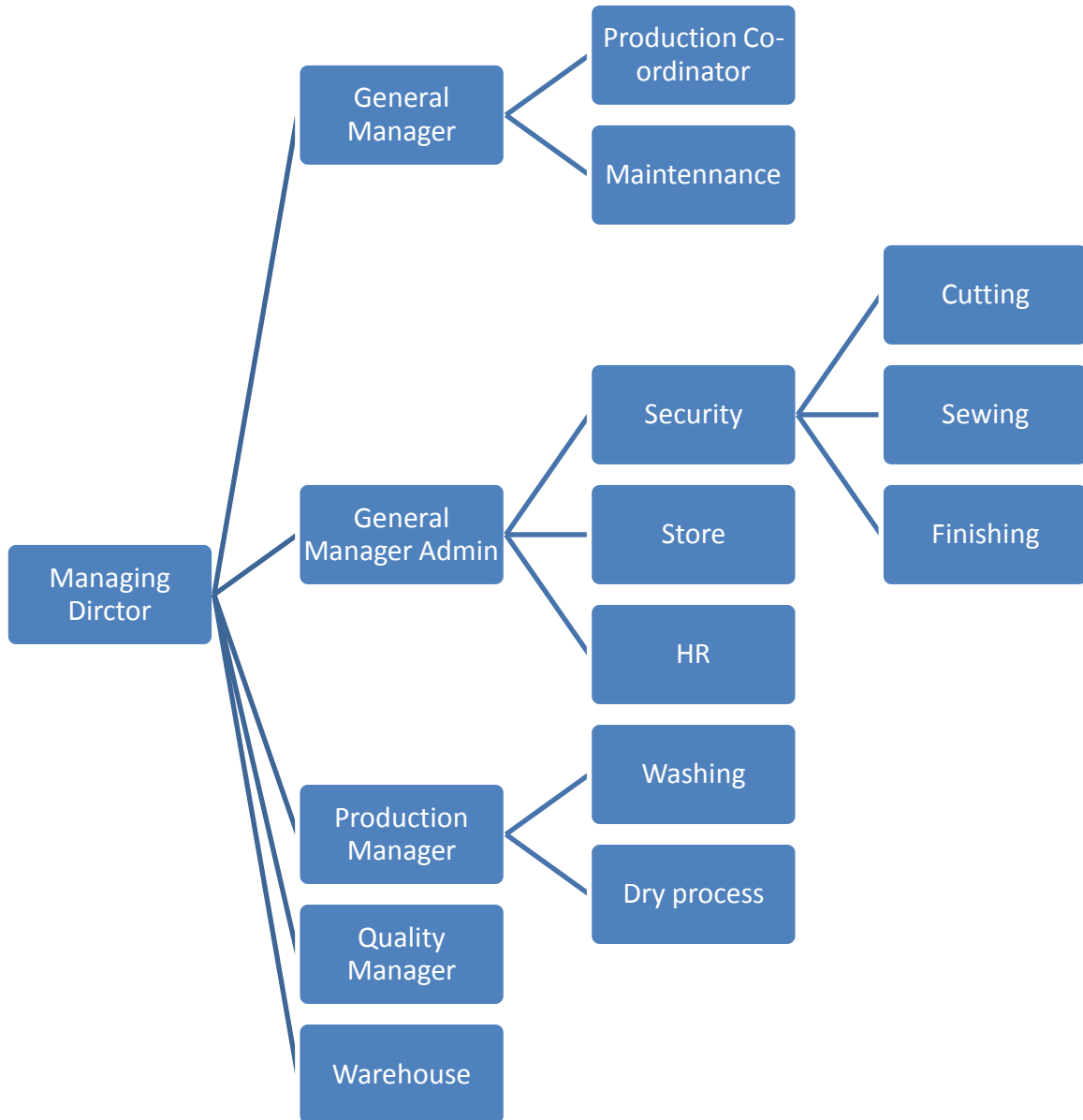
Major Division in the Factory:

There are three major division of this factory



Company Organogram:

The company organogram is like as below diagram-



Man power Details:

Operator.....	200
Helper.....	300
Quality Controller.....	5
Quality Manager.....	1
Mechanic.....	3
General Manager.....	1
Production Manager.....	1
Merchandiser.....	10
Supervisor.....	8
Iron Man.....	6
Poly man	50
Folding Man.....	50
Cartoon Man.....	10
Security Guard.....	10
Store Keeper.....	3
Generator Operator.....	2
Boiler operator.....	1
Cleaner.....	10
Total.....	700

Exporting Condition of Master textile:

1992.....	19,00980 USD
1994.....	19,00980 USD
1995.....	19,99980 USD
1996.....	19,68980 USD
1997.....	19,75980 USD
1998.....	19,55980 USD
1999.....	10,55980 USD
2000.....	10,8975 USD
2001.....	10,42980 USD
2002.....	10,70980 USD
2003.....	10,95980 USD
2004.....	200000USD
2005.....	2200000USD
2007.....	2200089USD
2008.....	2200000USD
2009.....	2200000USD
2010.....	2200099USD
2011.....	2200000USD
2012.....	2.89089USD
2013.....	2555089USD
2014.....	2599089USD
2015.....	2510000USD
2016.....	2500000USD
2017	2900000USD

Strength Of the organization:

- Good communication
- Product development
- Consistent quality and price
- can do complicated styles,all kind of washes,emblemment
- Multi-product

Weaknesses of the organization:

- High price charges from customer.
- Poor service quality.
- Low use of modern equipment.
- Low number of fire Extinguisher.
- No incentive program for the workers.

Mother Customer Details-

OTT

PAWLA

JUNMAN

WISTLER

TLA

NATIONAL STORE

Safety Problem:

- Routes are blocked with shipment material.
- Lack of Exit Entry.
- Lack of Stair.
- Lack of knowledge about safety.
- Lack of water facility to prevent fire.
- Lack of awareness among the workers and among the owners.

Compliances Issues:

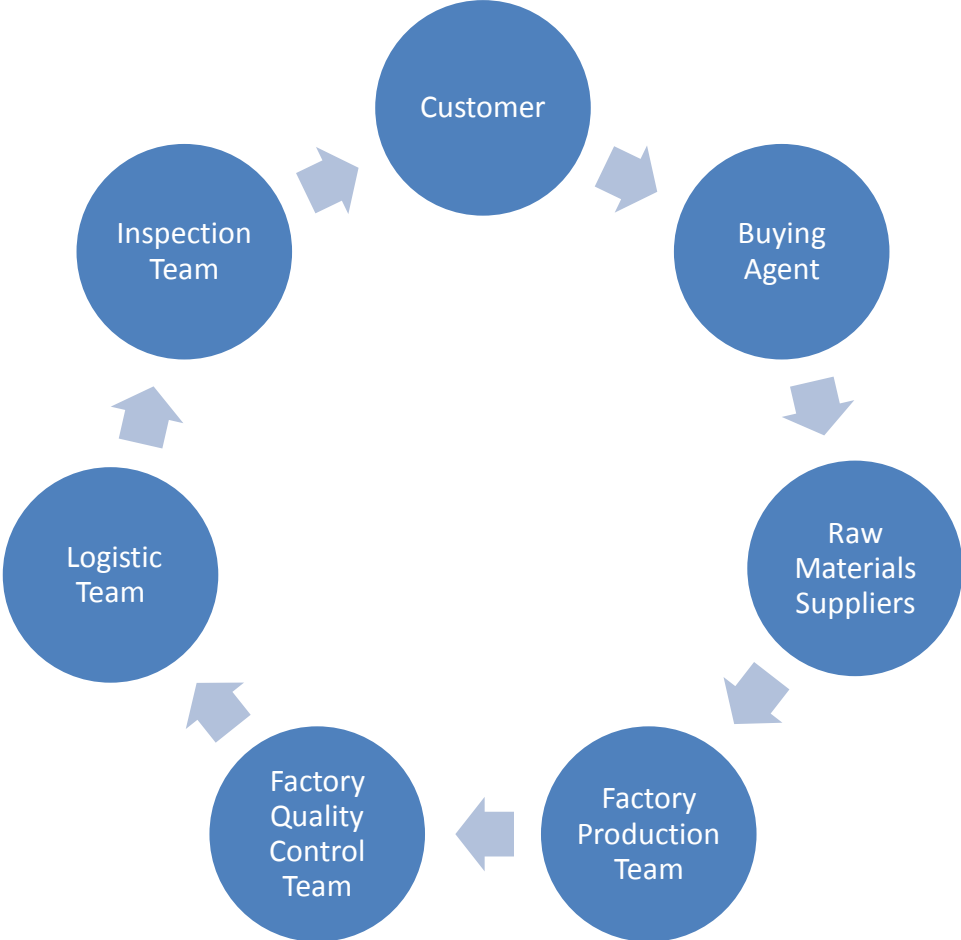
- Full proof fire safety issue.
- prayer room for male and female workers.
- Toilets-1:20
- Canteen Room
- Well equipped with sufficient fire fighting instruments.
- Adequate first aid boxes in each section.
- Life insurance for the workers.
- Mineral Water drinking facility.
- Monthly fire drill demonstrating.
- Safety Problem

Environment of the Factory:

The environment of the factory is very friendly for male and female workers. There is many facilities for all workers.

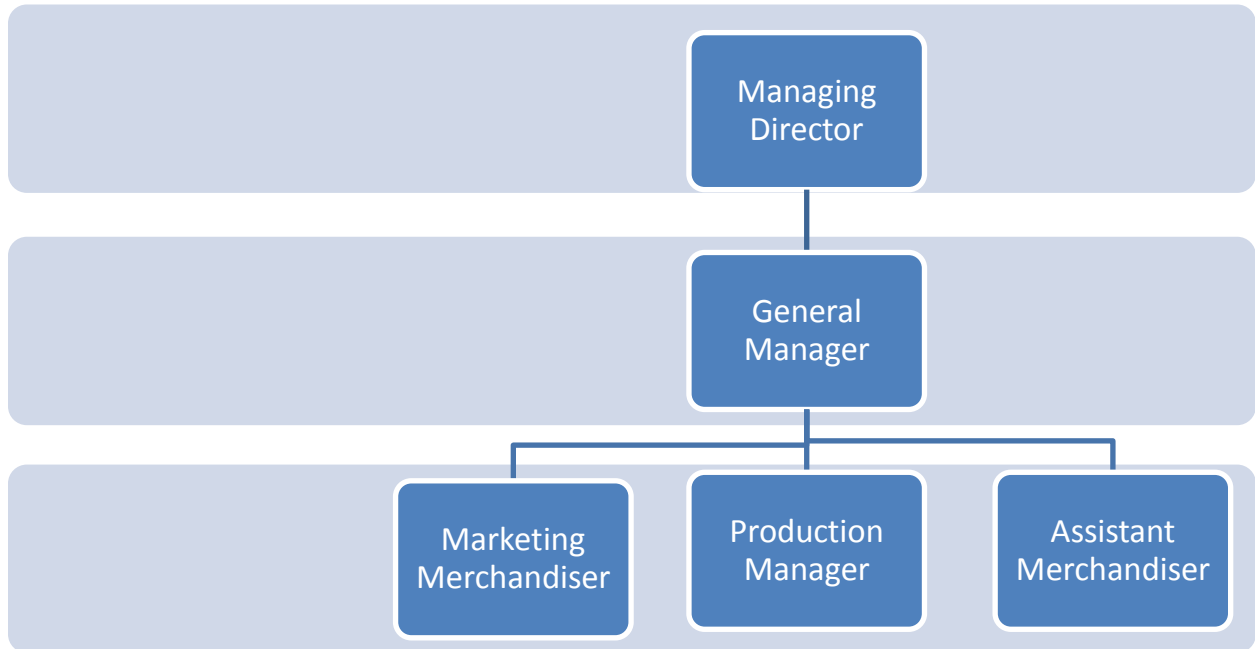
Garments Business Chain:

Garments business chain work as below chart. How order generate from customer to shipment of customer warehouse.



Corporate Management:

Corporate management team chart are given as below-



Production has five different section:



Store Activities:

Inventory

Receipt of Materials

Give entry of all incoming items in the register book

Systematically sorting

Trims

Collect Approval Trim

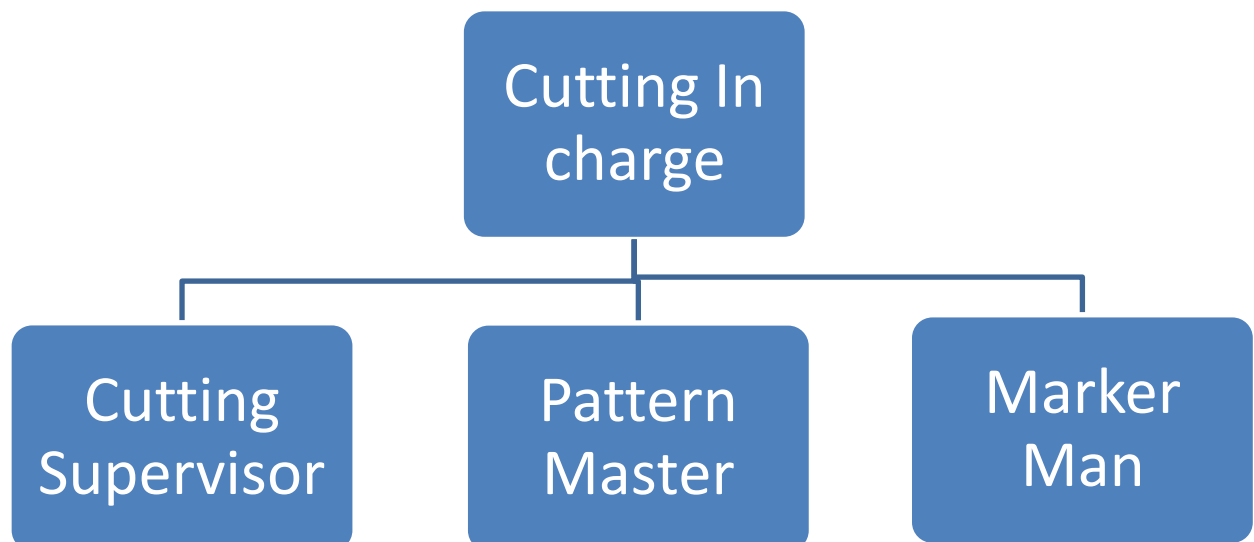
Maintain Production Accessories

Diagram of Cutting Section:

Cutting section is a section where fabrics cutting down continuously to send for swing section.

In cutting section many things need to check. Need to check shrinkage report, dia , pattern and consumption which was estimated at the time of consumption.

In cutting section the marker man play a vital role to reduce the fabrics wastage by doing auto cad marking pattern.

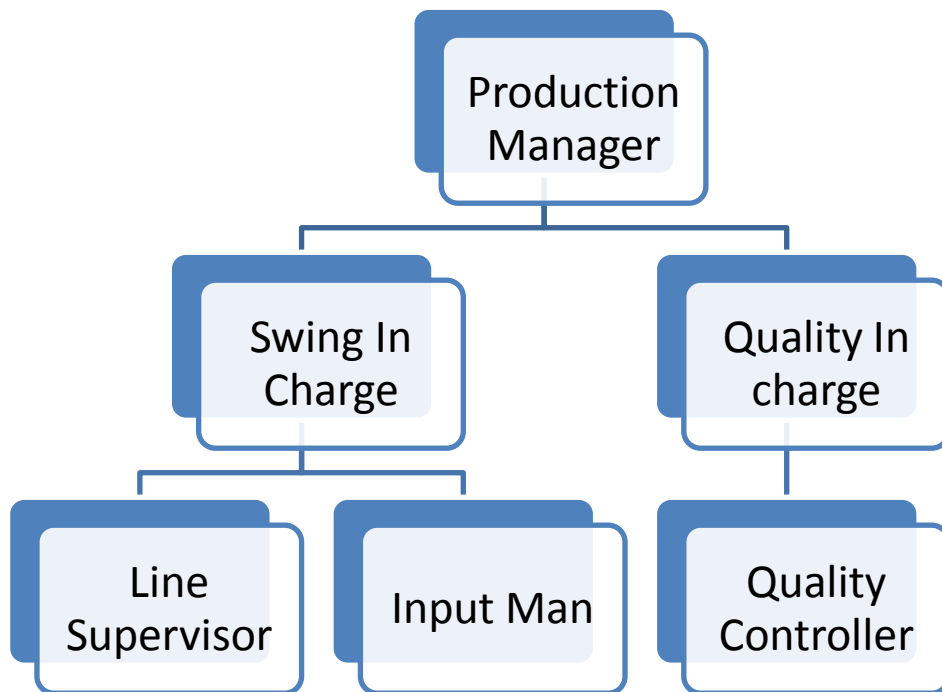


Swing Section:

In swing section the cutting part need to collect from cutting section according to style wise and customer order wise. We have 10 swing line where production occurs continuously and there is schedule for all the swing line where how many pcs need to swing monthly.

Swing section is supervise by the production manger. Swing in charge and line supervisor supervise the swing line and do production continuously. They need to ensure quality and targeted amount of goods sew every hour.

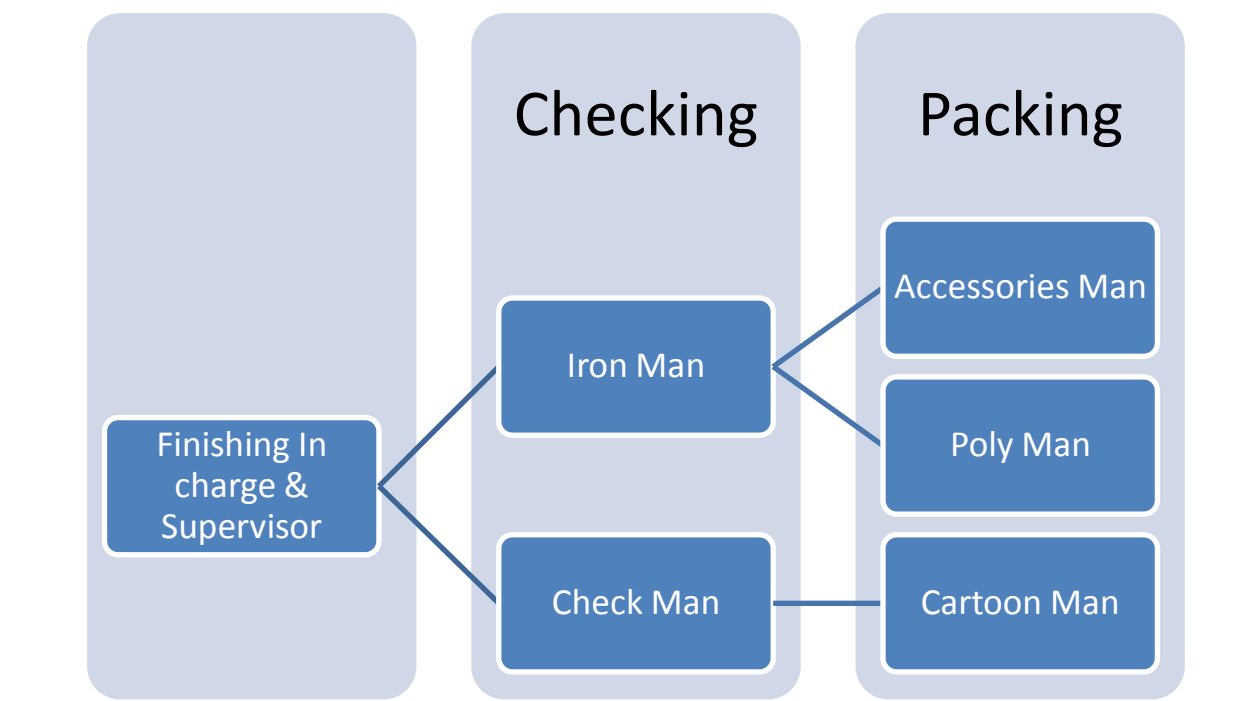
The Quality manager and quality controller supervise the quality of product only.If the quality is not ok than they stop the production to maintain the quality.



Finishing Section:

Finishing section is a major section where the goods are checked for final packing. Different customer goods are being packed differently according to their packing ratio and packing accessories. In finishing section customer barcode checked strictly so that each product being attached with correct barcode and packing.

Finishing supervisor and finishing in charge supervise all the packing instruction and operate the packing workers.



FINDINGS:

- The manufacturing approach assumes that the apparel value chain is a process by which technology is combined with materials and labor and then processed, assembled, distributed and marketed. This approach assumes that upgrading occurs to products that are organizationally related through lead firms in global value chains.
- This study is based on two theoretical approaches that consider the evolution of the apparel industry. The first one is aligned with studies of global apparel value chains and call attention to the industrial upgrading process that emphasizes the tangible production of apparel items.
- retailers do not have production experience and they are dependent upon the suppliers, both domestically and in their global sourcing networks. Cost has been the main drive for supply decisions in this chain.
- Many people working together to finish customer ordered goods in a deadline.
- In the factory if any process being stopped for any problem than each department will affected for **that** and production become slow.
- In every department quality checked by supervisor and quality controller team.
- Quality and timing is very important for every customer.
- If the factory fails to ship the goods between customersshipment date than they need to face many problems and even need to pay penalties.
- If the customer do not get good product than customer can charge discount among L/C value.
- Worker function is a major issue.
- If any bad quality product makes output from swing and finishing section, the buying house quality controller team suggest to re-check the goods and sometimes they can cancel the goods.
- After finishing the goods buying house quality controller team inspected the good before shipment. After getting inspected certificate customer will give permission to ship out the goods otherwise factory cannot send the goods to customer warehouse without shipping permission.
- If any product or fabrics is not available in our country that time we need to import from China or other country to meet the customer requirement.
- In every section there is a production target and the employee need to meet that target.
- In this industry the salary range is not very high.
- Compliance issue is not maintaining properly for this reason many accidentsoccur in every year.

- Employees and workers do not get any extra incentives which government provides yearly every year to factory owner. Only receive overtime for extra work.
- There is no vacation for the workers and even if they need to work on holidays.
- Salary increment is not happened automatically.
- we need to face many workers strike issue in every year. Many politician is also influenced to create some worker strike issue in this industry.
- In summary, the studies about the global apparel value chain indicate that the evolution of the apparel industry is based on a buyer-driven rationale, which means that large retailers or/and brand marketers or/and brand manufacturers perform a pivotal role in the chain since concentration grows downstream

RECOMMENDATION:

- Workers need to get export incentives from the government otherwise they will nit get the incentives from the company owner.
- The company owners need to increase workers salary automatically than worker will be more active on their work.
- company need to give many facilities.
- company need to provide good quality product to their customer to do long term business.
- they need to ship out the goods on time to get more orders from their clients.
- Government need to more strict about compliance issue.
- BGMEA and BKMEA also need to more organize to expand the business of garments industry.

