

Report On
Merchandising Cycle of SQ Celsius Ltd.

By

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ID: 19281169

Post-Graduation Diploma in Knitwear Industry Management
Executive Development Center, BIGD
Brac University
May 2021

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An internship report submitted to the Executive Development Center, Brac Institute of Governance and Development (BIGD), Brac University in partial fulfillment of the requirements for the degree of Post Graduate Diploma in Knitwear Industry Management (PGD-KIM)

Executive Development Center, BIGD
Brac University
May 2021

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Declaration

It is hereby declared that,

1. The internship report submitted is my own original work at Merchandising Department in SQ Group while completing degree at Brac University.
2. The report does not contain material previously published or written by a third party, except where this is appropriately cited through full and accurate referencing.
3. The report does not contain material which has been accepted, or submitted, for any other degree or diploma at a university or other institution.
4. I have acknowledged all main sources of help.

Student's Full Name & Signature:

Enamul Hasan
19281169

Academic Supervisor's Full Name & Signature:

Sayada Jannatun Naim
Assistant Director - EDC
BRAC INSTITUTE OF GOVERNANCE AND DEVELOPMENT(BIGD),

BRAC UNIVERSITY

Letter of Transmittal

Sayada Jannatun Naim
Brac institute of governance and development (bigd),
Brac university
66 Mohakhali, Dhaka-1212

Subject: Submission of Industry attachment report on Merchandising Cycle of SQ Group.

Dear Madam,

With due respect and humble to inform you that it is our pleasure to submit this internship report on “Merchandising Cycle of SQ Group” as requirement for our Post Graduate Diploma in Knitwear Industry Management (PGD-KIM).

This report provides a picture which describes the way of working of merchandising department with all departments in SQ Group. We also described the challenges regularly faced by merchandising department.

I applied sincere efforts to study related Merchandising, business strategy to observe and examine relevant records for preparation of the report. I would like to give you gratitude for the help you provided in completion of the report. I sincerely believe that you will find this report very significant and informative.

Therefore, I pray and hope that you would be kind enough to accept report for evaluation and oblige thereby.

Sincerely yours,

Enamul Hasan
19281169
Executive Development Center, BIGD
Brac University
Date: 04-23-2021

Non-Disclosure Agreement

This into agreement is made and entered by and between SQ Group Merchandising Department and Enamul Hasan, student at EDC, BIGD, Brac University for the purpose of receiving certain confidential information of Company to enable the intern to undertake the project with Product Development Center department.

Company and Intern hereby agree as follows:

1. Employees/Intern are required to do their job effectively, impartially and to the best of their competency.
2. Employee/Intern shall maintain accurate records and keep files associated with their work up to date;
3. Employee/Intern shall carry out any agreed plans for improving work performance within timeframe;
4. Employee/Intern shall comply with any Departmental policies in the workplace;
5. "Confidential Information" means proprietary and confidential information of Company marked.
6. To be treated as Confidential Information, any information provided by Company to Intern in tangible form shall be marked "Proprietary and Confidential" or similar markings.

Student's Full Name & Signature:

Enamul Hasan
19281169

Industry Supervisor's Full Name & Signature:

Rajaul Haque
Account Lead,
Marketing & Merchandising
SQ Group

Acknowledgement

All praise goes to the Almighty Allah, the most merciful and the most gracious! Our heartiest thanks go to the honorable Internship supervisor, **Sayada Jannatun Naim**, Assistant Director – EDC, BRAC University for his guidance and unparalleled support throughout the dissertation report. This unique experience was possible for his willingness to add newer dimensions to me and introduced me with the reality.

His supervision and valuable feedback have helped tremendously to improve the report.

I would also like to thank my industry Supervisor **Mr. Rajaul Haque**, Account Lead, Marketing & Merchandising of SQ Group who have been very welcoming and supportive and have been very kind to spare some time from their busy schedule to give some insight into the Crafting internship activities in this industry.

I am thankful to all the official staffs of all department for their cordial behavior and support to gather information regarding to the industrial attachment.

Sincerely yours,

Enamul Hasan
19281169
Executive Development Center, BIGD
Brac University
Date: 04-23-2021

Executive Summary

This report is prepared based on my three (03) months practical experience in my working department (PDC) of **SQ Celsius Ltd.** This internship helped me to have a practical idea about own department & factory of **SQ Group**. SQ Group is one of the largest Knit Vertical Integrated Garments, Textile & backward-forward industries in Bangladesh which is equipped with all kinds of modern machineries and other facilities. SQ Group always tries to provide their level best support to all of their Buyers with better Quality. It has not only a large production capacity but also has a smart team to provide quality product to their customers.

There are twelve department to run the organization. Each department has a specific activity and role for the organization. The departments are Merchandising, supply chain, planning, IE, Production, Store, accounts & finance, Logistic & commercial, MIS, ERP, HR & compliance, product development. During the intern ship I've worked in eleven department by closely working physically. I have collected data about their working method and how they manage their department. And finally, I emphasised on merchandising department to find out the chain that interlink with all the other department.

By the attending such an intern ship I've gathered hue practical knowledge about all the department on RMG industry. This gives me a clear idea about effectively managing quality assurance needs throughout supply chains and mitigate risks in terms of quality, health, safety, social responsibility, and environment, thus protecting brand reputation and minimize costs. I've also received knowledge about how to manage productivity, efficiency, utilizing of capacity, machine, resources. And finally able to get a clear view about merchandising chain.

Keywords: Merchandising, Supply Chain, Industrial Engineering, ERP, Production.

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Chapter 1

About Organization

1.1 Overview of the Industry

Apparel Business is the gear of Economic growth of Bangladesh. SQ Celsius Ltd is one of the leading apparel manufacturing companies in Bangladesh. SQ is standing as remarkable symbol of Functional, Innovative, Sustainable clothing manufacturer in the most committed sector. SQ Celsius Ltd, set up in 2002 and the name referred from warmth of the product. SQ Celsius Ltd is set up on the Dhaka-Mymensingh highway in Maona - about 55 km north of Dhaka. SQ's tagline of four simple words defines its attitude. If something is worth doing, then it is worth doing well. SQ is humble enough to acknowledge that it is not invincible, but arrogant enough to state that if it cannot stand tall in what it takes up, then it will not pursue it. SQ was born with the name Superior Quality and we will settle with no less. Delving deeper into the fundamentals of our tagline stand tall or naught, one can truly understand what SQ stands for. The stance of a man who stands tall essentially represents that he is proud of what he is doing or has accomplished. Here at SQ, we believe in being the best at what we do but only if it means doing it in the right way. While commercial goals are integral to success, success for us is not only what we accomplish but how we accomplish it. This is where our naught comes in. For us to achieve victory, the aftermath should never result in victims. SQ's way of life is engraved in every aspect of the business. Yes, we want to stand tall but never at the expense of what we believe in. To be able to tower over the rest, we want to take the tall stance and that within itself is gratifying enough.

1.2 Vision & Mission

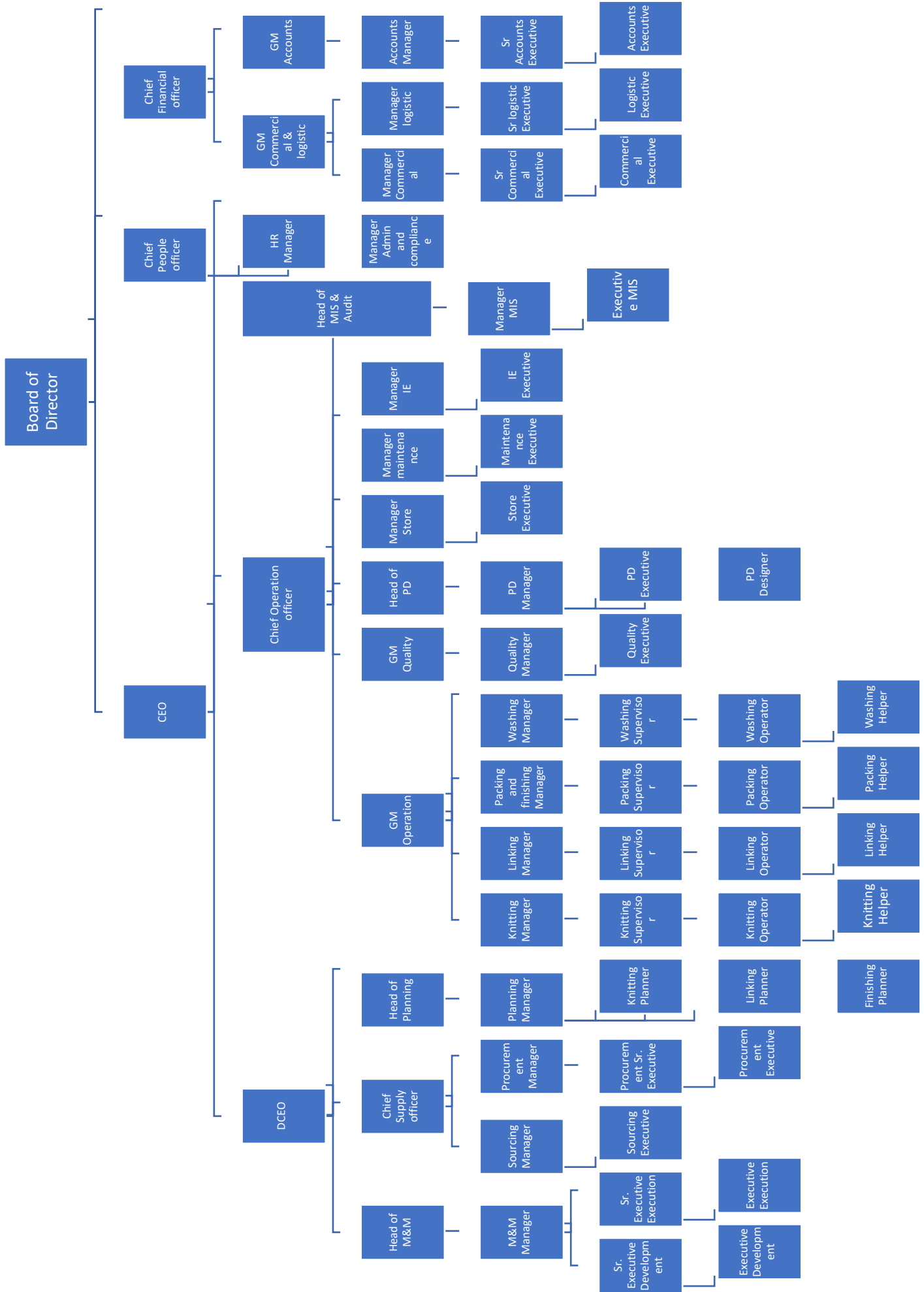
SQ Celsius: Mission & Vision The tag line of SQ Celsius is "stand tall or naught"

Mission: To be the market chief in quality Textiles area finding and fulfilling the longing and need of the network working in concordance with our clients, representatives and colleagues. [1]

Vision: To be the main Textiles brands exceeding expectations in item quality, social, specialized and advertising imagination; and administration to our clients through the aptitudes and genial responsibility of our workers. [1]

1.3 Organizational structure, Organogram

Distinctly corporate, the below structure broadly illustrates the hierarchy layout, business sharing and operational responsibilities of the Board and the Leadership teams of SQ Group.



1.4 Products/services produced by the Industry:

Celsius currently operates 1,200 semi-auto and manual knitting machines producing about 450,000 pieces sweater per month. SQ Celsius Ltd. is making sweater products like, pullover, cardigan, hooded cardigan, Rompers, leggings, Knitted Hats, Shawols, knitted blanket, Tang tops, Hooded pullover. These all products are making for Men's, Ladies, Boys, Girls, newborn babies. The main customers are H&M, George, Varner, M&S, American Eagle, Walmart Canada, Zara, VF Asia.

Chapter 2

Description about task accomplishment

For 3 months intern ship I have worked closely with 15 department in SQ group. Here I've learned about how each department is working with each other. What their individual responsibility. Which help me to enrich my industrial knowledge. I've followed below schedule according to by industrial supervisor.

Department	Start Date	End Date	Duration
Development Merchandising, Marketing & Merchandising	1-Feb	8-Feb	7
Execution Merchandising, Marketing & Merchandising	9-Feb	16-Feb	7
Supply Chain	17-Feb	24-Feb	7
Planning	25-Feb	4-Mar	7
IE	5-Mar	12-Mar	7
Product Development	13-Mar	20-Mar	7
Knitting	21-Mar	28-Mar	6
Linking	29-Mar	4-Apr	6
Washing	5-Apr	6-Apr	2
Finishing	7-Apr	12-Apr	5
Accounts & Finance	13-Apr	15-Apr	3
Commercial & Logistic	17-Apr	19-Apr	3
MIS	20-Apr	21-Apr	2
Store	22-Apr	24-Apr	2
ERP	25-Apr	26-Apr	2

2.1. Supply Chain

Sourcing is vital department of SQ Group. It controls over material sourcing, Purchasing, Quality ensuring of RM, Material in housing and payment proceeding. This department have two sub department. One wing control over sourcing and another control over RM material execution. This department act as Supplier relation management for SQ Department.

2.1.1. SCM Sourcing

SCM Sourcing work related to supplier selection, RM development and to get an agreement with supplier to place bulk order.

2.1.1.1. Core responsibility

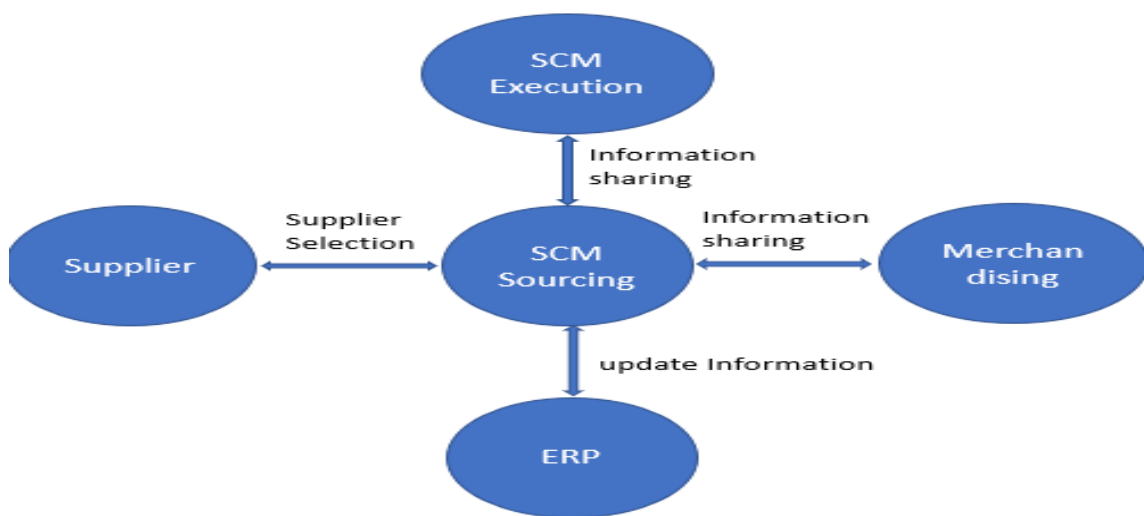
- Supplier selection
- RM Development

- Price negotiation
- Payment term negation
- Lead time negotiation
- Price declaration for order placement to supplier

2.1.1.2. Workflow



2.1.1.3. Working Chain with others Department



2.1.1.4. Contribution in SQ Group

SCM sourcing helps to centralize the raw material sourcing for SQ. this department ensure the right supplier with right price and right quality with right lead time. This making SQ to better customer support and price benefit.

2.1.2. SCM Execution

SCM Execution work related to bulk order placement to supplier, RM in housing and quality ensuring for bulk order.

2.1.2.1. Core responsibility

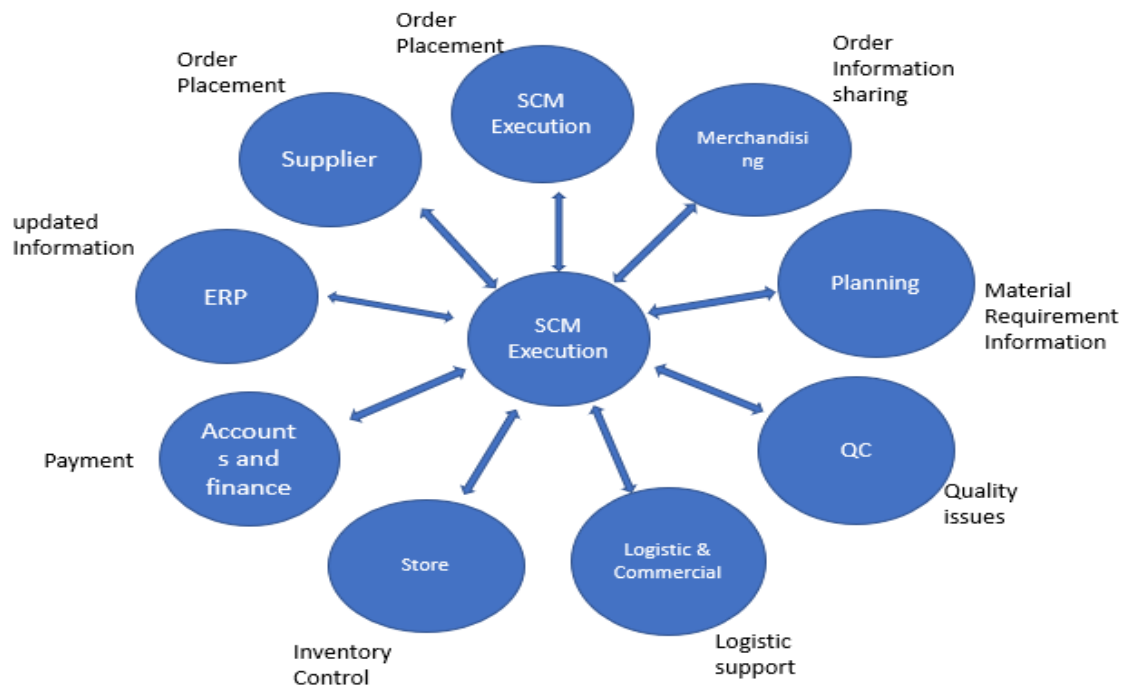
- Booking to Supplier
- Payment Proceeding for RM
- In housing the Material
- Quality ensuring of Bulk RM

- Ensure the pre declared price and lead time.

2.1.2.2. Workflow



2.1.2.3. Working Chain with others Department



2.1.2.4. Contribution in SQ Group

SCM execution helps to centralize the raw material booking and in housing for SQ. this department ensure the right lead time with right price and right quality according to planning. Which ensure on time bulk material in production. This also making SQ to better customer support and price benefit.

2.2. Merchandising

Merchanting the key player of a manufacture industry. SQ have an effective merchandising team which is divided into Executive merchandiser and development merchandiser.

2.2.1. Development Merchandiser

Development merchandiser are working as a business developer for SQ celsius. They build a strong marketing relation with customer. They are the key person to develop sample and catch a new order.

2.2.1.1. Core responsibility

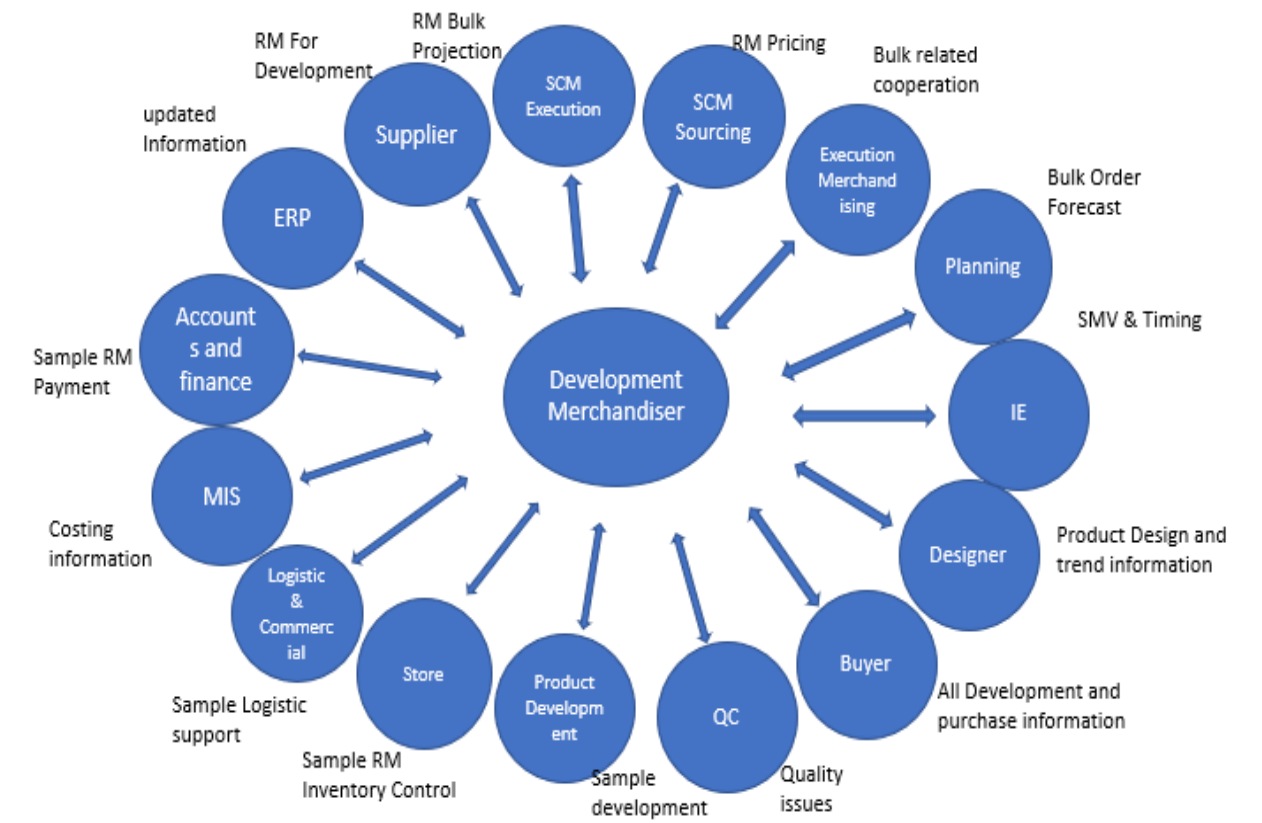
- Work closely with Buyer for new development.
- Development sample according to tech pack.

- Work with SCM sourcing for RM pricing
- Work closely with IE to get SMV.
- Making costing
- Price negotiation with buyer
- Give bulk projection.
- Collect Bulk RM price, lead time to place bulk booking.

2.2.1.2. Workflow



2.2.1.3. Working Chain with others Department



2.2.1.4. Contribution in SQ Group

Without development it's not possible to get an Order. Development merchandiser helps to source new order and development for SQ.

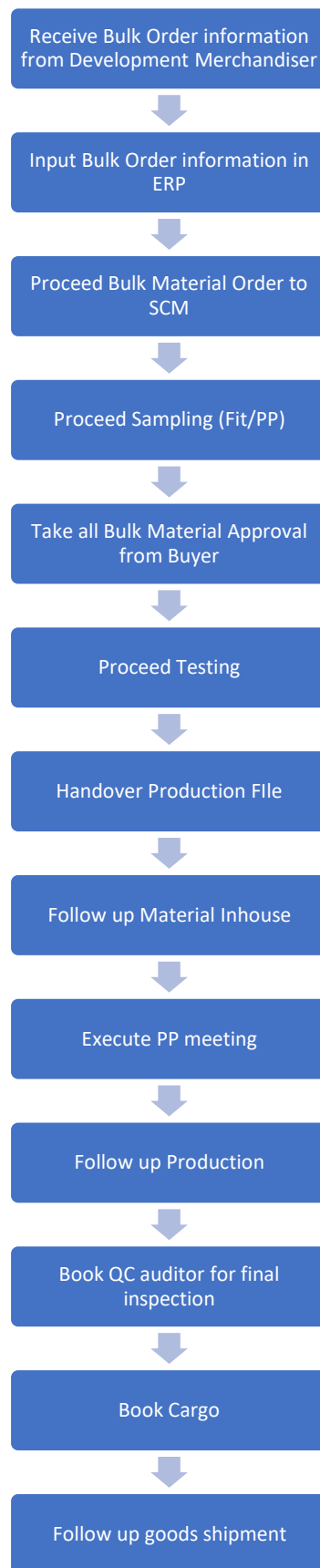
2.2.2. Execution Merchandiser

Execution merchandiser plays the main role to execute the full process of a confirm order. They closely work with supplier, Buyer and production.

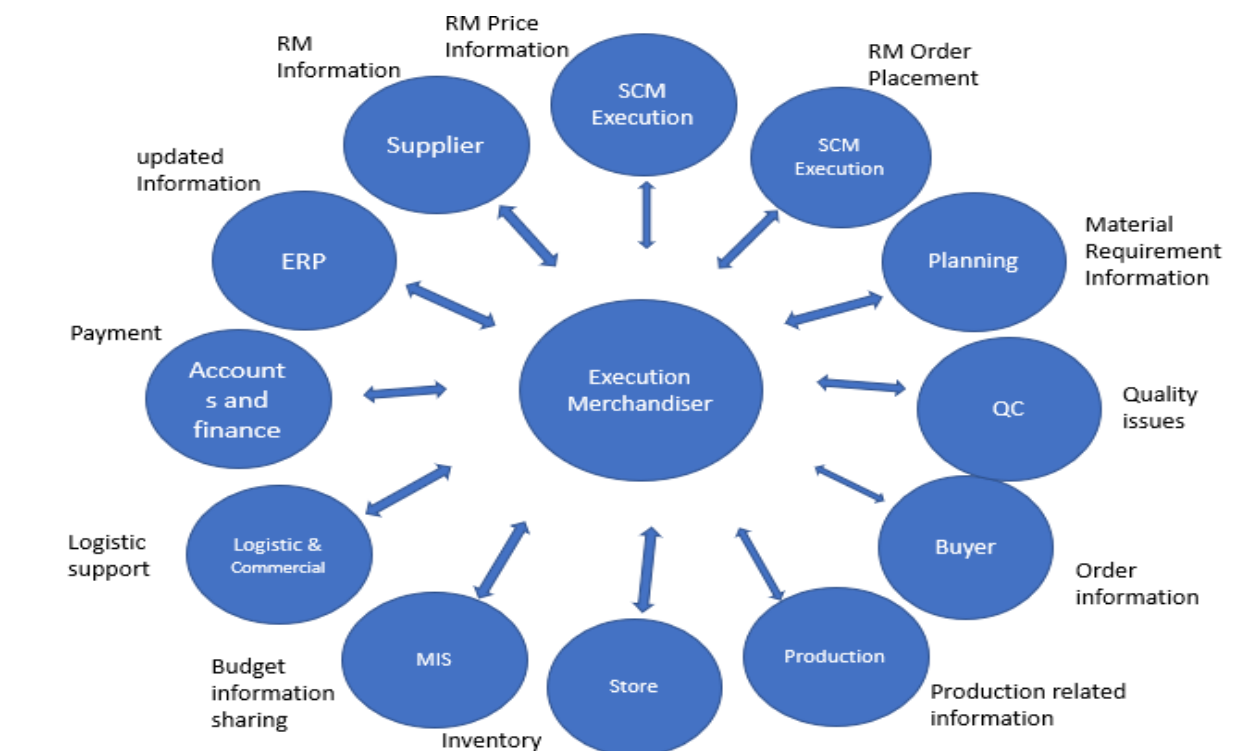
2.2.2.1. Core responsibility

- Execute the confirm order.
- Book bulk material
- Follow up with planning regarding bulk order.
- Follow up with production.
- Follow up with store regarding RM inventory.
- All types of sample approval like PP/fit.
- Arrange all types of trims approval from buyer.
- Communicate with SCM regarding RM in housing.
- Communicate with QC regarding inspection and Quality.
- Communicate with 3rd party lab regarding Garment's testing.
- Regular bulk related communication with buyer
- Work with commercial regarding shipment.

2.2.2.2. Workflow



2.2.2.3. Working Chain with others Department



2.2.2.4. Contribution in SQ Group

Execution merchandisers play a role to execute the total bulk proceed from front line. They are the mother of an order. They are working in the both part of Customer relationship management and internal supply chain Management.

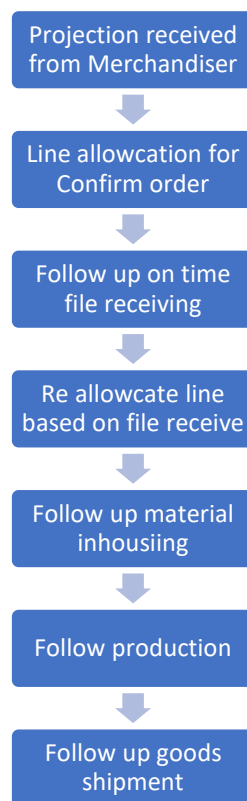
2.3. Planning

Planning department is also an important department of SQ. This department make production planning and man machine distribution. Without planning nothing can run smoothly.

2.3.1. Core responsibility

- Control Projection.
- Manage Man-Machine
- Confirm order Line allocation.
- Control over inhouse inventory.
- Control over time.

2.3.2. Workflow



2.3.3. Working Chain with others Department



2.3.4. Contribution in SQ Group:

Planning department allocate Man-machine which is very important for a factory. Without proper and accurate planning no one can success in business.

2.4. Production

As a sweater industry SQ production in divided into four department as below.

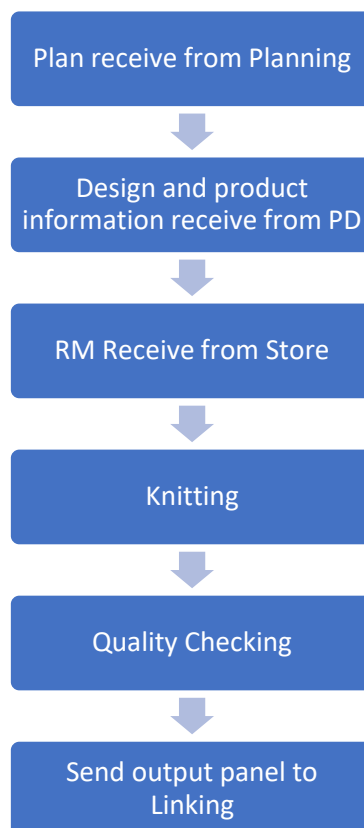
2.4.1. Knitting

Knitting department is the initial department of bulk production. This department convert Raw yarn to garments panel.

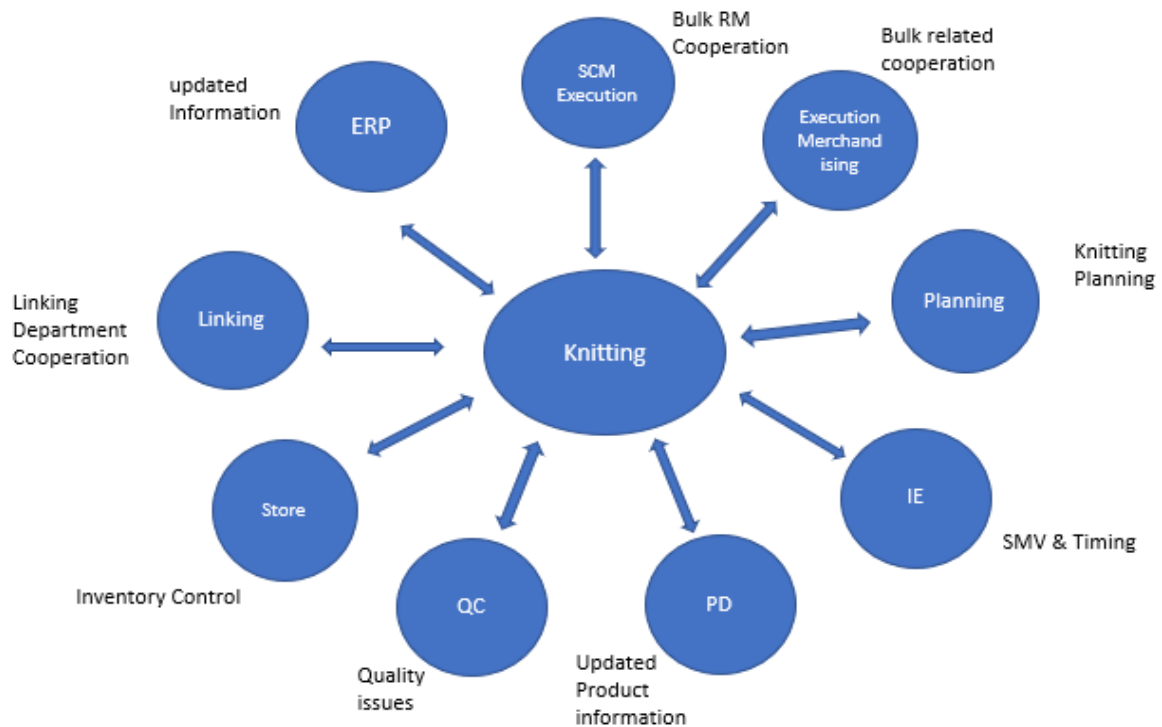
2.4.1.1. Core responsibility:

- Manufacture Garments panel from raw yarn
- Run machine as per planning schedule.
- Ensure panel quality.
- Manage RM from Store.

2.4.1.2. Workflow



2.4.1.3. Working Chain with others Department



2.4.1.4. Contribution in SQ Group

Knitting planning play an important role as an initial stage of production.

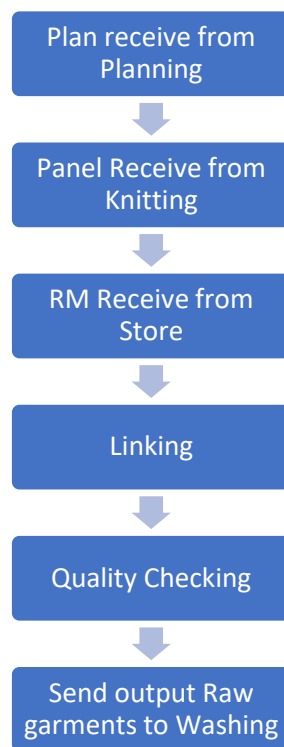
2.4.2. Linking

Linking department attach one panel with another which received from knitting department. And give a complete shape of a garments.

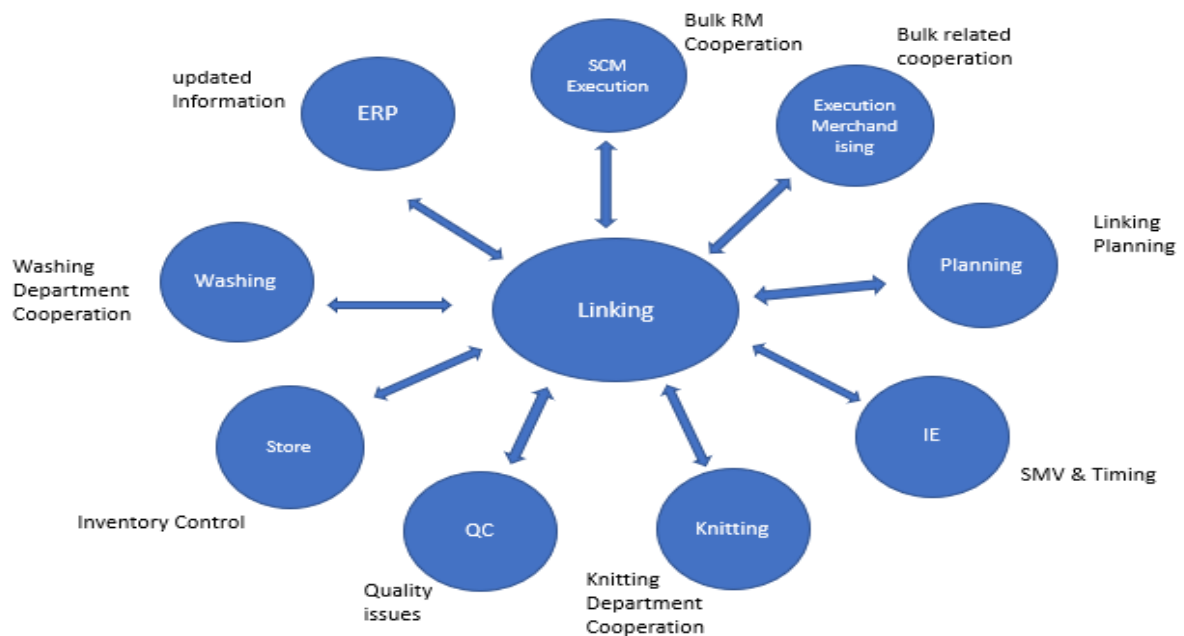
2.4.2.1. Core responsibility

- Link the panel to make a complete garment.
- Ensure the quality.
- Run according to planning schedule.
- Manage RM from Store.

2.4.2.2. Workflow



2.4.2.3. Working Chain with others Department



2.4.2.4. Contribution in SQ Group

Linking department play an important role in production.

2.4.3. Washing

Washing department wash the linked garments to make is ready for packing and finishing.

2.4.3.1. Core responsibility

- Wash the garments received form Linking.
- Ensure the quality.
- Run according to planning schedule.

2.4.3.2. Workflow



2.4.3.3. Working Chain with others Department



2.4.3.4. Contribution in SQ Group

Washing department play an important role to make garments softer and wearable.

2.4.4. Packing/Finishing

Packing and finishing department attach trims (like: hangtag, Price tag, Button hanger) with garments. And out is the goods which as shipping goods.

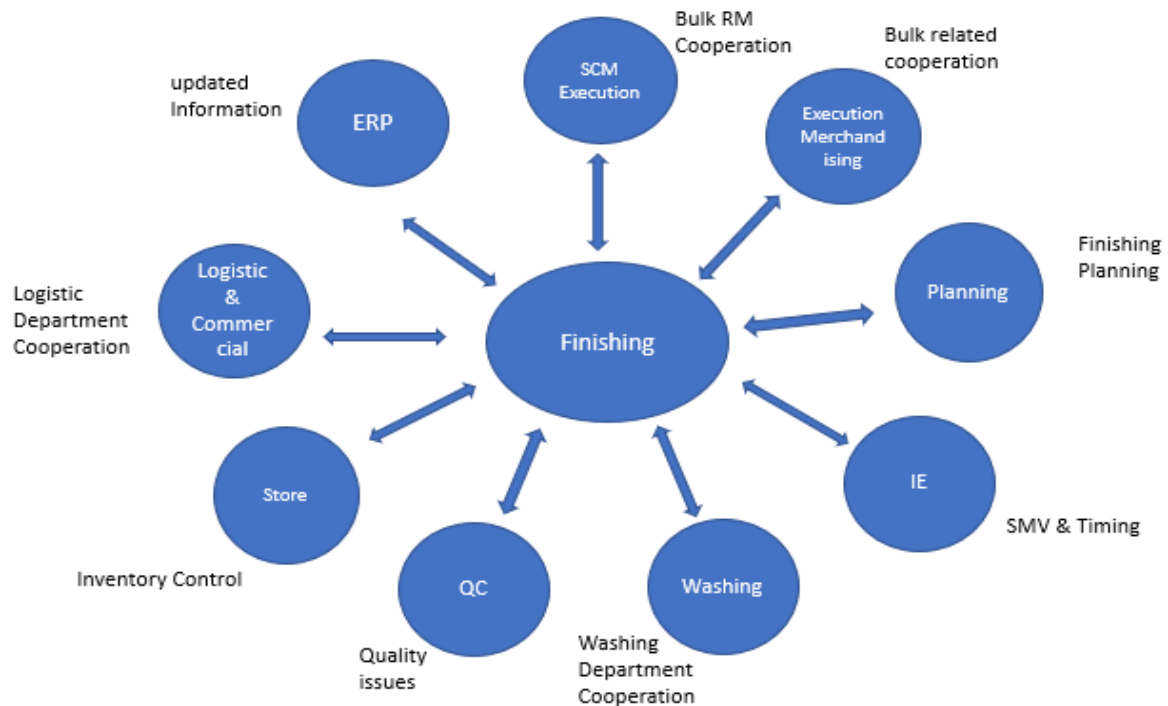
2.4.4.1. Core responsibility

- Attach finishing material with garments.
- Complete packing.
- Ensure the quality.
- Run according to planning schedule.
- Manage RM from Store.

2.4.4.2. Workflow



2.4.4.3. Working Chain with others Department



2.4.4.4. Contribution in SQ Group

This department play as the final production process. And make ready to ship the goods.

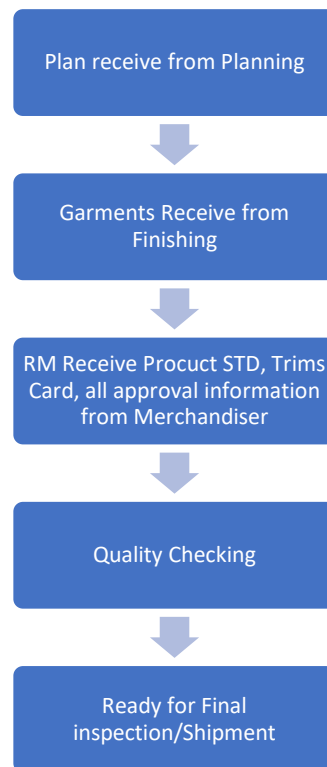
2.5. Quality

This department is concern on ensure the quality of goods. By checking and taking preventive step to avoid the mistake.

2.5.1. Core responsibility

- Ensure the quality.
- Making QC file.
- Keep record of all approval.
- Lead to proceed PP meeting.

2.5.2. Workflow



2.5.3. Working Chain with others Department



2.5.4. Contribution in SQ Group

Quality is a most important concern of buyer. And Quality department is main responsible to ensure quality for SQ group.

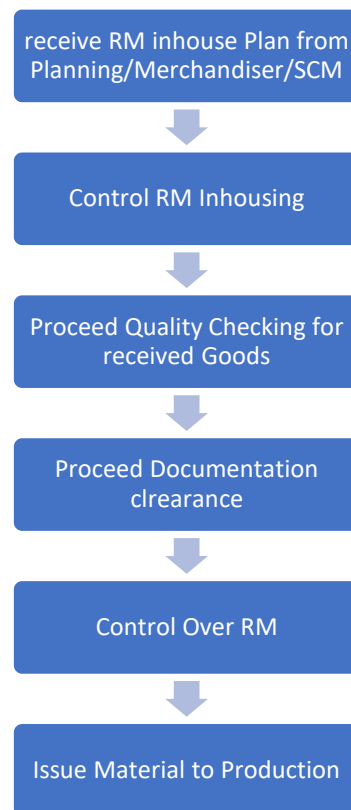
2.6. Store

Store is where the inventory is kept and distribute. Many types of RM stored in store yarn, Fabric, Button, Zipper, Label, Hangtag, Sticker, Carton, Poly etc.

2.6.1. Core responsibility

- Manage in-bonding RM.
- Proceed inventory of RM.
- Proceed Quality checking
- Proceed documentation clearance.
- Issue RM to production.
- On time raise material demand.

2.6.2. Workflow



2.6.3. Working Chain with others Department



2.6.4. Contribution in SQ Group

Material management is an important issue. If raw material inhouse earlier than inventory will stock for long time. Which will be a cause miss use of store space utilization. SQ store perfectly manage it's capacity.

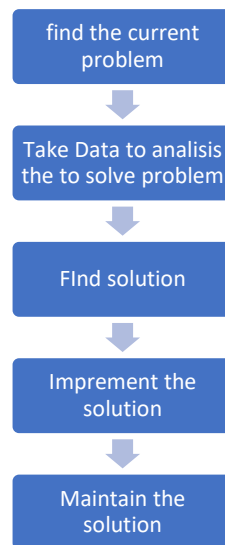
2.7.Industrial Engineer (IE)

Industrial Engineer department is working for make the production proceed easier and efficient.

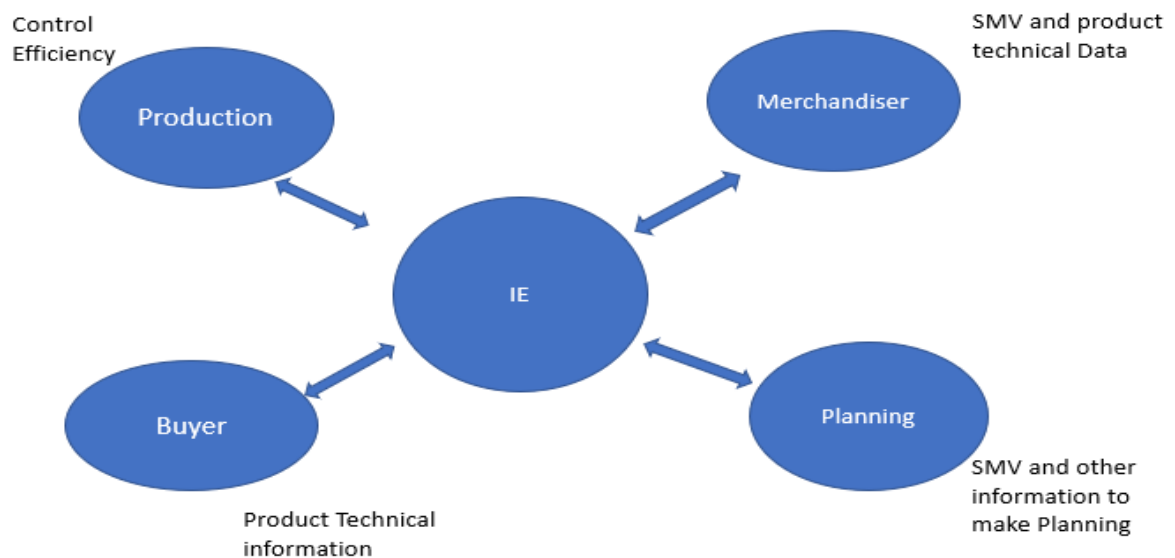
2.7.1. Core responsibility

- Provide SMV for Costing.
- Manage and balance Manage Man-Machine in production floor.
- Way to make line effective.
- Minimize changeover time.
- Find out bottleneck and solve

2.7.2. Workflow



2.7.3. Working Chain with others Department



2.7.4. Contribution in SQ Group

IE have an important role to make SQ production more effective and cost saving.

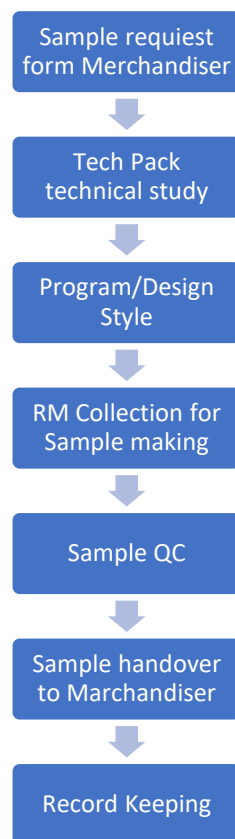
2.8. Product development

Product development department is responsible to make sample by analyzing technical issues. SQ Group have a well-developed PD team.

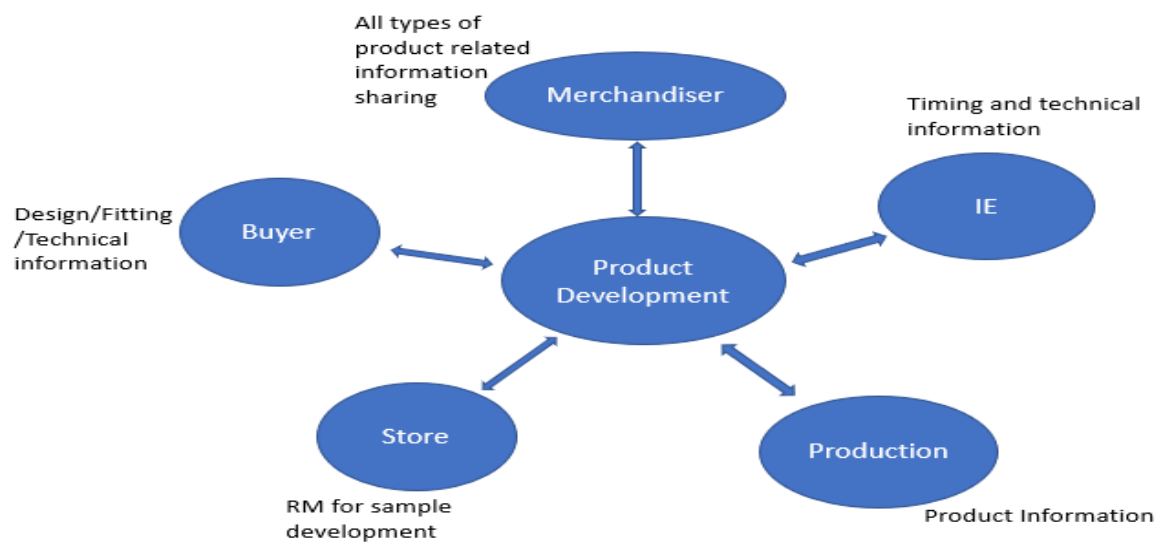
2.8.1. Core responsibility

- Develop Sample for buyer.
- Analysis technical issue of every style
- Give technical guideline to production department.

2.8.2. Workflow



2.8.3. Working Chain with others Department



2.8.4. Contribution in SQ Group

SQ Product development work efficiently to develop design a sample and to get a new order.

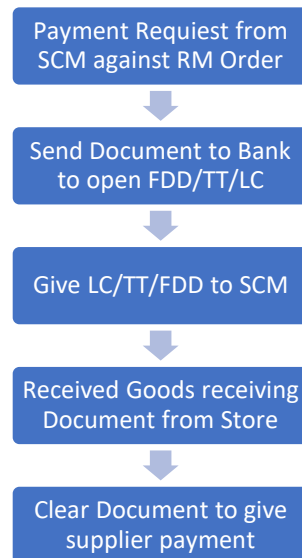
2.9. Accounts & Finance

Accounts and finance department play a role for proceeding all financial activity of SQ group like Master LC control, Back-to-Back LC opening, TT/FDD opening.

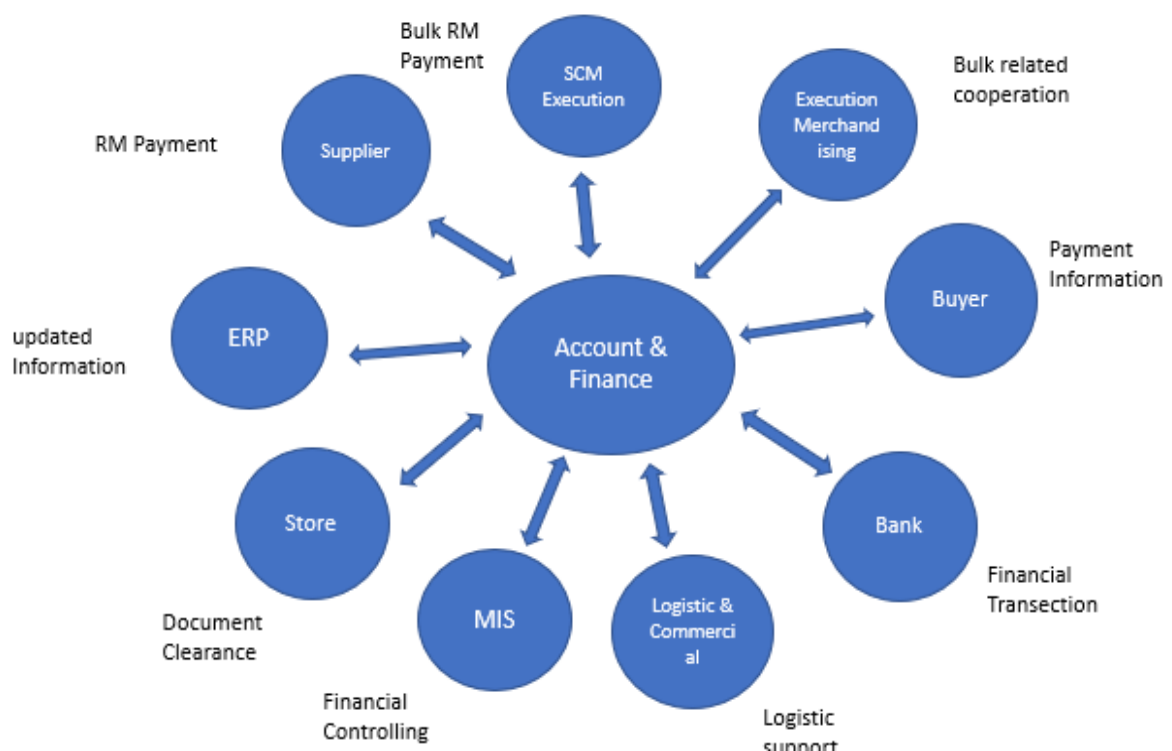
2.9.1. Core responsibility

- Control the Master LC/TT/FDD
- Open LC/TT/FDD for Supplier
- Document Celebration of supplier
- Control over all internal financial activity

2.9.2. Workflow



2.9.3 Working Chain with others Department



2.9.4. Contribution in SQ Group

Accounts and finance is managing the financial transaction of SQ group more effective and creating value.

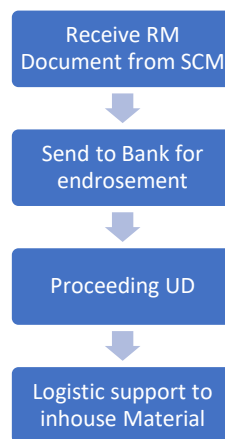
2.10. Logistic & Commercial

For a company logistic and commercial team is essential who will control the inbound-outbound courier, And commercial activity.

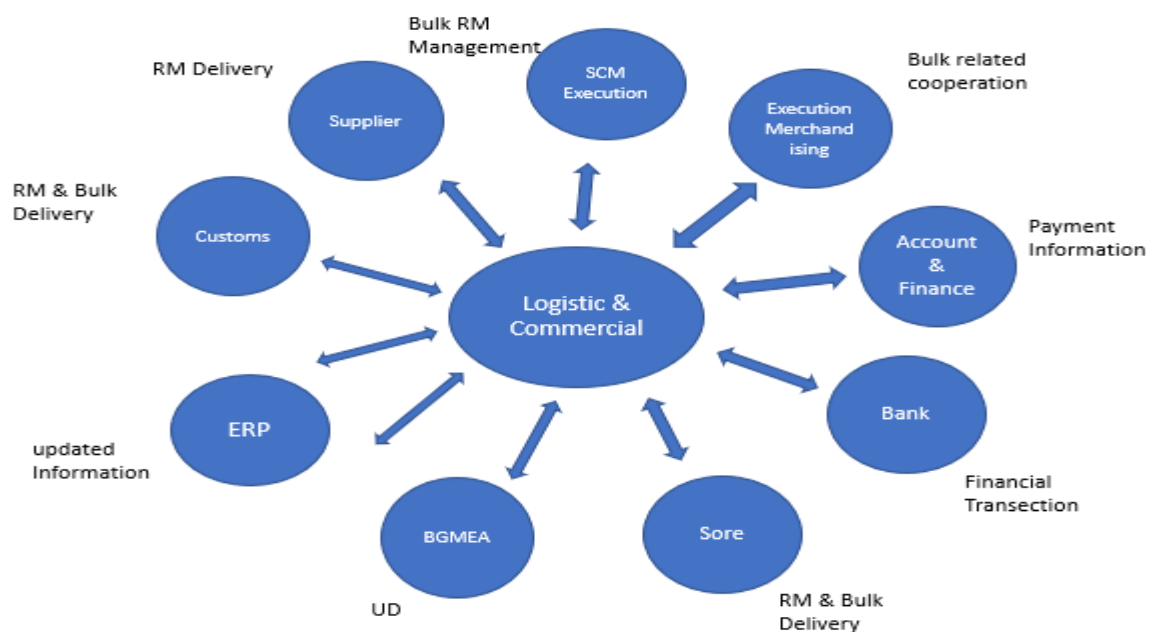
2.10.1. Core responsibility

- Control the logistic support.
- Control Inbound and outbound courier
- Place cargo booking
- Manage shipping document for shipped goods.

2.10.2. Workflow



2.10.3. Working Chain with others Department



2.10.4. Contribution in SQ Group

Shipping and logistic team have an effective role to ensure logistic support for SQ Group.

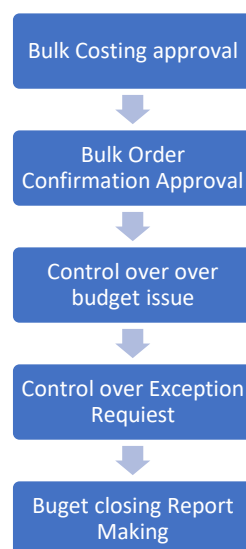
2.11. MIS

MIS team is working as a budget and costing controller is SQ.

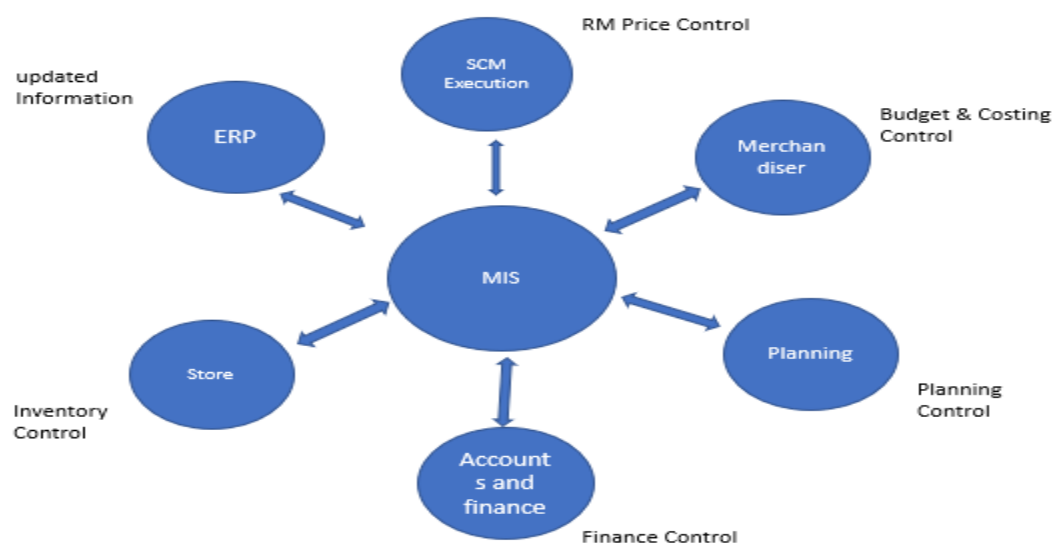
2.11.1. Core responsibility

- Bulk costing approval
- Bulk Order confirmation approval
- Control over Exception request
- Budget closing report
- Control over procurement

2.11.2. Workflow



2.11.3. Working Chain with others Department



2.11.4. Contribution in SQ Group

MIS is role as a cost minimizer in SQ group.

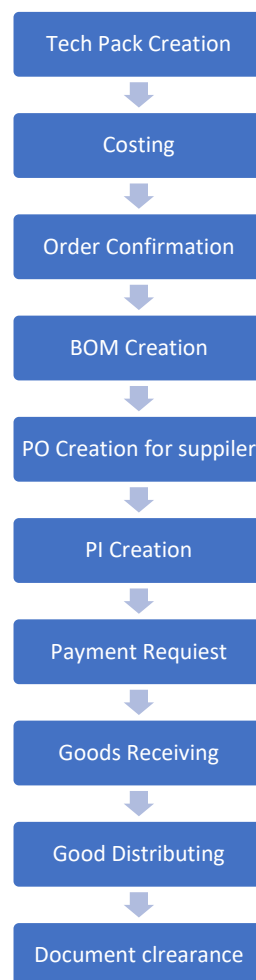
2.12. ERP

Now a days ERP is an essential set up to make all process visible and efficient. SQ group is using WFX system as ERP to control over Accounts, Merchandising, SCM, and store.

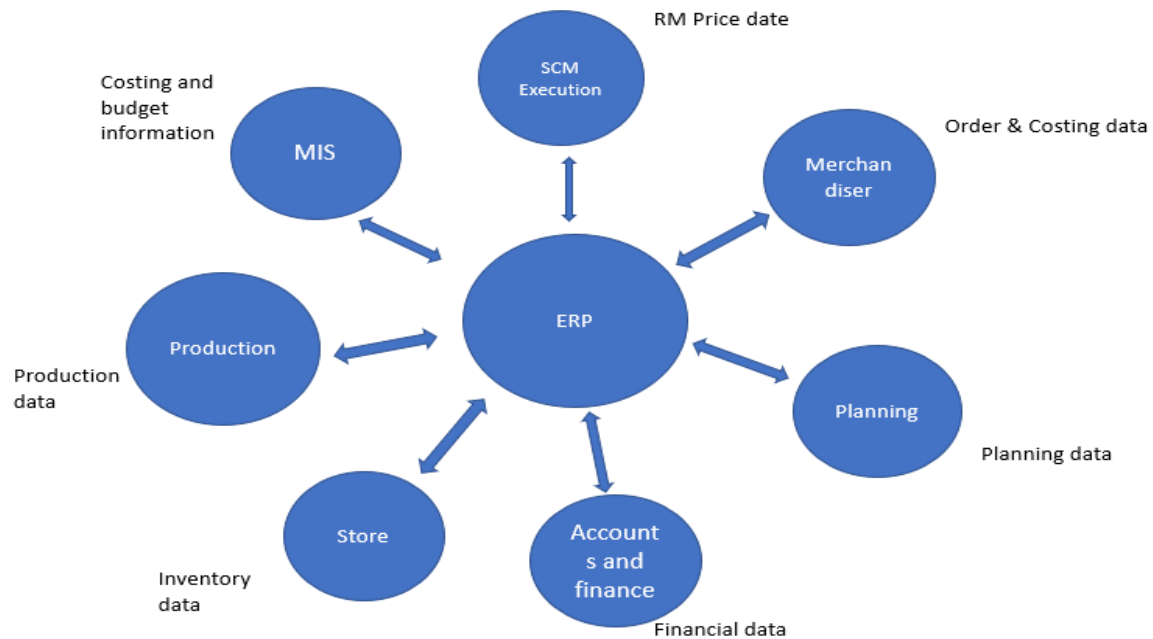
2.12.1. Core responsibility

- Maintain ERP system
- Provide instant support.
- Provide various customized reports.
- Provide an information hub among all department.

2.12.2. Workflow



2.12.3. Working Chain with others Department



2.12.4. Contribution in SQ Group

EPR makes all the process, transparent, visible. It's providing smooth information flow through the SQ group.

Chapter 3

Critical assessment of Internship work

During Internship, my focus was to find out the overall working structure of merchandising department. And to find out how merchandising department cooperatively working with another department. In below I have drawn a summary of finding the merchandising working web from by finding.

- Forecast

- Pricing

- Development

- Order confirmation

- Order Execution

- RM forecast

- RM Execution

- Line allocation

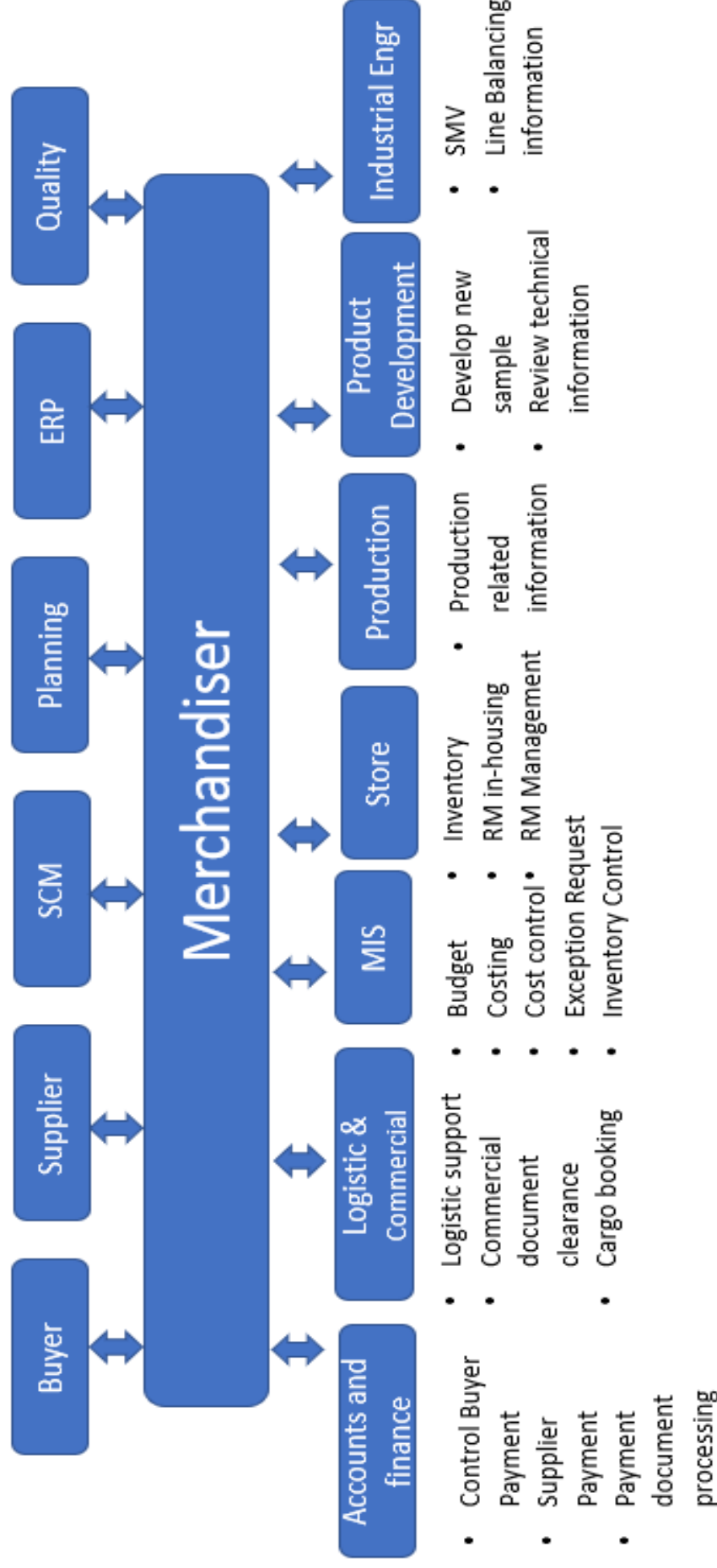
- Forecast control

- RM Planning

- Final inspection

- information

- Quality issue



As a short discussion for above diagram can be explain as below.

Working with Buyer:

- Order Forecast
- Pricing Negotiation
- Product Development
- Order confirmation
- Order Execution
- Trims and RM approval
- Product quality issue
- Payment issue

Working with Supplier:

- RM forecast
- RM Execution

Working with Supply chain:

- RM Order placement
- RM Pricing

Working with Planning:

- Line allocation
- Forecast control
- RM Planning

Working with Product Development:

- Develop new sample.
- Review technical information.

Working with Industrial Engineer:

- SMV
- Line Balancing information

Working with Production:

- Production related information

Working with ERP:

- Control over all information on system

Working with Quality:

- Final inspection information
- Quality issue

Working with Accounts and finance:

- Control Buyer Payment
- Supplier Payment
- Payment document processing

Working with Logistic and commercial:

- Logistic support
- Commercial document clearance
- Cargo booking

Working with Store:

- Inventory
- RM in-housing
- RM Management

Working with MIS:

- Budget
- Costing
- Cost control
- Exception Request
- Inventory Control

3.1 Application of Generic and Industry specific courses during internship

During the internship, I applied the improved communication skill which I learned from the course KIM 103: Communication Skills. And for that I can easily communicate and engage with the people with different department. As well the people help me cooperatively to get information. In below the skill used in different department is mentioned.

Supply chain:

- Team management
- Making schedules
- Teamwork

- Strategic thinking
- Communication
- Record keeping

Merchandising:

- Communication
- Creative thinking
- Teamwork
- Team leadership
- Multitasking
- Strategic thinking
- Implementing strategy
- Customer management
- Creating and keeping deadlines
- Delegation
- Goal setting and meeting goals
- Decision making
- Managing appointments
- Team management
- Multitasking

Planning:

- Analysis
- Strategic thinking
- Implementing strategy
- Coordinating plan

Product Development:

- Technical analysis
- Creative thinking
- Design

Industrial Engineer:

- Technical analysis
- Identifying problems
- Problem solving
- Conflict resolution

Production:

- Creating and keeping deadlines
- Delegation
- Goal setting and meeting goals

ERP:

- Reviewing, reporting, and research
- Working with data
- Analysis

Quality:

- Planning to ensure quality.

Accounts and finance:

- Record keeping
- Office management

Logistic and commercial:

- Coordinating and executing task.

Store:

- Record keeping
- Resource management
- Reviewing, reporting, and research

MIS:

- Reviewing, reporting, and research
- Working with data
- Analysis
- Assessment and evaluation

3.2 Suggestion for industry improvement

For my end, the suggestion for SQ celsius is they can make their middle line executive more skill and efficient by arranging few development trainings and to giving them widen scope of working. In below department wise improvement requirements are advised.

Supply chain:

Team can be more effective by taking training on supply chain.

Merchandising:

Need to give more scope for mid-level employee to increase leadership, communication skill, and team building.

Planning:

Team can be more effective by taking training on leadership and communication.

Product Development:

Team can be more effective by taking training technical development and by using more modern equipment.

Industrial Engineer:

Team can be more effective by taking training on leadership.

Production:

Interdepartmental Co-Ordination should be increase.

ERP:

Need to be more responsive and effective to support other team.

Quality:

Need to be more effective for record keeping field.

Accounts and finance:

Team can be more effective by taking training on communication.

Logistic and commercial:

Store:

Can be more effective by improving response time.

MIS:

Reporting accuracy should be improving.

3.3 Learning for self-improvement

For the internship I have learned to communicate with different department. To learn about the activity of different department of a RMG industry. For an example from merchandising department, I've learnt how smartly they are doing communication and managing over all activity. An overall structure and web of a garments industry has been clear to me which can give a strong basement for my future professional life. I below my core learning from different department is given.

Supply chain:

From supply chain department I have learnt teamworking, how to communicate with supplier.

Merchandising:

From Merchandising department, I have learnt teamworking, customer management, negotiation skill, order execution.

Planning:

From Planning department, I have learnt Analysis, Strategic thinking, implementing strategy, Coordinating plan.

Product Development:

From Product Development department I have earned technical knowledge on different product.

Industrial Engineer:

From Industrial Engineer department I have learned how to think technically on different product.

Production:

From Production department I have learned how to manpower utilize according to capacity, how to meet production as per declared timeline.

ERP:

From ERP department I have learned how to data can use efficiently and work can be done more effectively using this data management.

Quality:

From Quality department I have learned how to manage quality. Learned about different tools like Total quality management.

Accounts and finance:

From Accounts and finance department I have learned how financial activity is done. Like LC opening, document clearance.

Logistic and commercial:

From Logistic and commercial department, I have learned how export and import documents are managed.

Store:

From Store department I have learned about Material Requirement planning (MRP), inventory controlling.

MIS:

From MIS department I have learned about costing and budgeting.

Chapter 4

Conclusion

Bangladesh is a developing country; readymade industry is the most important and leading industry in this country. Every day this sector is struggling to ensure better price, better quality, better lead time. So, to meet these challenges & to meet in competitive market we must have to apply new tools to improve managerial skill which can ensure to increase productivity with better lead time. As a professional in this sector, a course like Knitwear Industry Management will help to extra millage to go. And 3 month long of internship gave me a vest opportunity to work with different department of this industry. And I learned lot of information and experience. I have worked closely with Merchandising, Supply chain, ERP, Planning, Production, IE, Store, Quality. And gained a hues knowledge on each department how they are working, what's their key role, contribution to the industry. This close observation plays an important scanning ability to think different as well as a deep knowledge about variation of working. Now I know how those departments works and interrelated with each other. These learning is very essential for every professional of this industry to take future challenge. As well as this internship enable skill like communication, think different, tram working, coordination. And this internship will help me to meet such challenges on future. I hope this is the new footprint to go.

References

1. <http://sqgc.com/>