

Report On Ha-Meem Group

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An internship report submitted to the Executive Development Center, BRAC Institute of Governance and Development (BIGD), BRAC University in partial fulfillment of the requirements for the degree of
Post Graduate Diploma in Knitwear Industry Management (PGD-KIM)

Executive Development Center, BIGD
BRAC University
November 2025

Declaration

It is hereby declared that,

1. The internship report submitted is my own original work while completing degree at BRAC University.
2. This report does not contain any content that has been written or published by someone else without the appropriate citation.
3. No other degree or diploma has received this report.
4. I have acknowledged all of the sources of assistance I received, and I sincerely thank everyone who helped and encouraged me during the writing of this report.

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Letter of Transmittal

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Subject: Internship Report on Ha-Meem Group.

Dear Sir,

This is my pleasure to display my Internship Report, which I was appointed by your direction.

I have attempted my best to finish the report with the essential data and recommended proposition in a significant compact and comprehensive manner as possible.

I trust that the report will meet the desires.

Sincerely yours,



Md. Samiul Islam Shoyeb
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November, 2025

Non-Disclosure Agreement

This agreement is made and entered into by and between Ha-Meem Group and the undersigned student of EDC, BIGD, BRAC University - Md. Samiul Islam Shoyeb.

1. Every day, the intern will keep all files and records up to date, accurately updating any documents pertaining to his reporting responsibilities and assigned work.
2. The company will allow the intern to perform his duties during the internship period in accordance with the company's rules, regulations, and departmental policies.
3. BRAC University's internship rules, the industry supervisor will supply all facilities and assistance.
4. The intern must continue to be truthful and accountable with all company-provided information. Any data that is designated as "Confidential Information" is sensitive or proprietary information that belongs to the business and cannot be shared with outside parties without the appropriate authorization.

Student's Full Name & Signature:



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Nusrat Jahan

Assistant Manager

Ha-Meem Group

Acknowledgement

I want to start by sincerely thanking my honourable course instructor, Engr. Mohammad Abul Bashar, for his insightful advice, constructive criticism, and unwavering support during the entire course. His encouragement, equity, and assistance genuinely motivated me to put forth my best effort in writing this report. I consider myself fortunate and proud to have had such a kind and understanding teacher who made learning interesting and pleasurable. His instruction gave me valuable insights into a range of organisational analysis and business communication topics, which have substantially expanded my understanding.

I also want to express my sincere gratitude to Nusrat Jahan, Assistant Manager, my industrial supervisor, for her understanding direction, unwavering support, and insightful counsel throughout my internship. It would not have been possible to finish this study without her guidance and assistance.

Lastly, I would like to thank everyone that helped me finish this report, whether directly or indirectly. I appreciate all of your helpful advice and support.

Executive Summary

The purpose of this report is to fulfil the requirements of the (PGD-KIM) program at BRAC University's BRAC Institute of Governance and Development (BIGD). It focused on my observations and comprehension of the merchandising, testing lab and compliance divisions and blends academic knowledge with real-world experience.

Key duties, leadership development, personal growth, decision-making skills, and the opportunities and challenges within these departments are highlighted in the report. It also illustrates how maximizing efficiency and performance can be achieved through teamwork on the production floor, effective communication, and buyer negotiations.

I wanted to close the knowledge gap between academic study and practical business practices through this internship. In addition to enhancing my professional expertise, the experience benefited the company I worked for.

Table Of Content

Declaration.....	II
Letter of Transmittal.....	III
Non-Disclosure Agreement.....	IV
Acknowledgement.....	V
Executive Summary.....	VI
Table of Contents.....	VII

Chapter 1: About Organization.....	1
1.1 Overview of the Industry.....	1
1.2 Vision & Mission.....	2
1.3 Goals & Objectives.....	2
1.4 Organizational Structure Organogram Branches and Departments.....	3
1.5 Products, Services Produced by the Industry.....	4
Chapter 2.1: Description About Task Accomplishment.....	4
2.1.1 Development.....	5
2.1.2 Testing Lab.....	5-6
2.1.3 Sales Samples Placements And Accomplishments.....	6
2.1.4 Finalizing Prices and Managing Bulk Order Deals.....	7
2.1.5 Order Placement.....	8
2.1.Documentation And Shipment.....	9
2.2: Total Sampling Process.....	9-10
2.3: How Merchandising Is Related With Other Departments.....	10
2.4; Summary.....	11
Chapter 3: Critical Assessment Of Internship Work.....	11-12
3.1 Application of Generic and Industry Specific Courses During Internship.....	12-14
3.2 Suggestion For Industry Improvement.....	14-15
3.3 Learning For Self Improvement.....	16
3.4 Summary Of The Chapter.....	17
Chapter 4: Conclusion.....	17
References.....	18

Chapter 1

About Organization

1.1 Industry Overview

Ha-Meem Group is one of the leading company in Bangladesh. It is one of the giant company in Bangladesh, it produces denim fabric, garment products and fashionable items and also owns multiple manufacturing facilities.

This company established in 1984; since then it creates job opportunities for millions of people at same time earned a trusted title for foreign exports.

Product Capacity: 300 Production line in 26 factories, 44 tons of yarn per day form its own factories, 7 wash plants (300,000 pcs/day)

The range of garments: men, women and children's trousers, jeans, cargoes, jackets, outerwear, shirts and dress pants, basic and hi-fashion washes etc.

Ha-Meem work with: Abercrombie and Finch (A&F), American Eagle, VF, Gap, kohl's, JCPenney, Oshkosh, Zara etc.

Sales volume: USD \$300 million per yr.

1.2 Vision & Mission

Vision:

As a member of Ha-Meem Group our vision is to set a standard for quality product, ensure long lasting clothing with proper efficiency and innovation with the focus of sustainability which proudly represent our country.

Mission:

1. deliver high-quality garments
2. Maintain timely submission,
3. Safe, ethical, and eco-friendly environmental ensurement
4. Improve R&D,efficiency and minimal waste
5. Innovation is needed for continuous growth.

1.3 Goals And Objectives

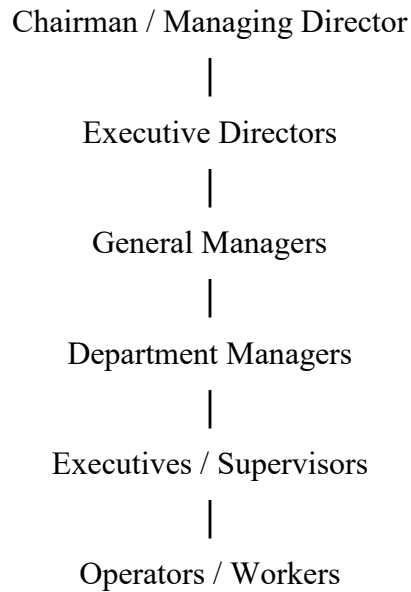
Goals:

1. To become a world leader in woven clothing and denim.
2. To guarantee the highest level of client satisfaction by providing superior products and prompt delivery.
3. To create an ethical, environmentally responsible, and sustainable manufacturing system.
4. To continuously innovate using skilled labour and contemporary technologies.
5. To contribute to Bangladesh's industrial and economic development by creating employment and export earnings.

Objectives:

It achieves this by consistently striving to strengthen its ties with foreign buyers, increase production efficiency through lean manufacturing, and maintain the highest standards of quality and compliance. The company's main goals are employee safety, well-being, and training to create a better working environment for everyone. One of its main goals was to reduce waste, save energy, and be environmentally responsible.

1.4 Organizational Structure Organogram Branches and Departments



Branches And Departments Of Ha-Meem

1. Merchandising
2. Planning
3. Production
4. Industrial Engineering (IE)
5. Fabric & Dyeing
6. Washing
7. Quality Assurance
8. Commercial
9. Accounts & Finance
10. HR & Compliance
11. R&D and Sample Development

1.5 Products, Services Produced by the Industry

1. Men, women and kids's wear
2. Jeans,
3. Trousers
4. Cargoes
5. Shirts
6. Jackets
7. Outerwear
8. Bottom/Shorts
9. Tops
10. Dress
11. Blazers
12. Casual Outfits

Chapter 2

2.1 Description About Task Accomplishment

While interning, I consistently made an effort to pay close attention to Ha-Meem's merchandising department and how to carry out each step from start to finish of a shipment. Ha-Meem gives the merchandiser's a nice, independent place to work. A new trainee merchandiser can also learn how to merchandise with the help and supervision of more experienced team members. I only followed the best-selling buyer out of all the buyers.

I worked hard and was very interested in learning how to do marketing and merchandising in real life with the help of one of the Assistant Managers, who told me how to go about it and finish the merchandising task. I learnt the following things during this part of my internship:

- How Merchandisers talk to buyers.
- How to get the orders.
- How to meet the needs of the buyer or customer.
- How to keep track of production.

2.1.1 Development

The merchandising department's process begins with the sample of development. The buyer requests development samples from the Ha-Meem merchandising group, particularly the merchants of Gap. The customer "GAPs" orders four times a year, according to the seasons. FW, SS, SR, and FR are the names of these four seasons. Before every season, the Ha-Meem receives requests for development samples. More than 80–100 styles are placed by buyer "GAP" each season.

As soon as the merchandisers receives the development requests, they start creating the development sample in accordance with the specifications. The development sample is competitive and close to the real. Because purchasers gather identical design samples from various suppliers, the sample appears the most appealing gains an advantage. Ninety days is the time frame for a style right away following confirmation. The merchandising team make sure they finish all the quantities for shipment within this timeframe.

The merchandising team always gives it their all because of the extremely strict and tight timeline. They sew the clothes and make fabric and all component ready throughout this period. Due to the rigorous time constraints, there is no opportunity for error and no time to make corrections.

2.1.2 Testing Lab

Ha-Meem has it's own testing lab. This lab is accredited by buyer such as American Eagle, A&F, Kontoor, Gap etc. After developing sample, merchants sent these sample for proper checking. Throughout all phases of production, the lab is essential to preserving uniformity, dependability, and client trust. The lab is divided into two main sections; Chemical & Physical Testing. Trained technologists and quality inspectors oversee each section, taking care to spot any problems early on.

1. Chemical Testing Section

- pH Level Test: Ensures the fabric is skin-friendly.
- Formaldehyde Content: Checks for harmful chemicals.
- Color fastness to Ozone: Check the effect of ozone in fabric/garments.

- Color fastness to Light: Identify the effect of light on fabrics colour.
- Color fastness to Water: Check color change because of water.
- Color fastness to Perspiration: Check color change because of Perspiration.

2. Physical Testing Section

- GSM (grams per square meter): Measures fabric weight to confirm buyer specifications.
- Tensile and Tear Strength: Ensures the fabric is strong enough for wear and use.
- Shrinkage Test: Checks fabric dimensional stability after washing and drying.
- Color Fastness Tests: Evaluates how well the color stays after washing, rubbing, or exposure to light.
- Seam Strength and Slippage: Verifies stitching quality and durability.
- Pilling Resistance: Determines how easily small fabric balls (pills) form after use.

If provided samples pass these test following buyers requirement then it goes for the next step otherwise further development needs to be taken for the right assessment.

2.1.3 Sales Samples Placements And Accomplishments

As soon as they receive confirmation about their chosen development sample, the Ha-Meem merchandising team begins ordering sales samples. After presenting the development sample to retailers, the buyer of Gaps requests that they receive 40–60 pieces of samples. Then they orders sales samples from the Ha-Meem merchandising team according to the timetable. Once more, the Ha-Meem merchandising team arranges fabrics, trims, and accessories according to order. In addition, the merchandising team sends a sample for validation. They move on to sales order samples if the first sample is accepted; if not, they create another sample and submit it for approval once more.

2.1.4 Finalizing Prices and Managing Bulk Order Deals

Following receipt of the samples, from Ha-Meem merchandising team, the GAPs buyer began conference with the retailers. The buyer of Gaps asks the Ha-Meem merchandising team how much the chosen styles that retailers have expressed interest in cost. The cost of those styles is then determined by the merchandising team. The Ha-Meem merchandising team carefully considers the cost of the fabric, trims and accessories, and printing or embroidery when determining the price. The Ha-Meem merchandising team also gets the SMV in brief from their Industrial Engineering (IE) team. The SMV represents the number of minutes needed to finish the new style. For instance, it typically takes three to five minutes for a T shirt ready for stitched up. Once the Ha-Meem merchandising team has the SMV from IE, they compute the CM. CM stands for Cost of Manufacturing. The labour, utility, and machine costs are all included in the CM. After adding up all of the costs for a style, they determine the actual cost. Then they add FOB, which manufacturer all of the goods, deliver them. The Ha-Meem merchandising team then finalises the price by adding their profit percentage. The buyer of Gaps and the Ha-Meem merchandising team have engaged in price negotiations on multiple occasions. GAPs receives quotes from other suppliers as well, and the supplier with the lowest price has the best chance of winning the order. The Ha-Meem merchandising team must therefore carry out extensive market research in this instance and provide the buyer with the most competitive price. The styles to be placed at Ha-Meem are chosen by buyer GAPs following series and negotiations. Therefore, it takes 20–30 days to complete the entire process from development to order receipt. Everyone must stay vigilant and occupied during this critical and significant time. To get a good number of orders, the team—which includes trainee merchandisers and merchandising managers—must put forth their best effort. One of the greatest merchandising teams in Ha-Meem is the team that takes on challenges head-on and does so with the utmost commitment and diligence. They are guaranteeing their top spot in the clothing market in this way.

2.1.5 Order Placement

Once everything is finalised, the Ha-Meem merchandising team's primary and most crucial task begins: receiving bulk orders, which begins with receiving of PO. Since this step is crucial, senior merchandisers and even the manager of the merchandising team are typically directly involved in the procedures. The business Ha-Meem will suffer significant losses if something goes wrong, which could lead to dire circumstances. Ha-Meem typically receives a lead time of 60 days since the Purchase Order receipt from Gap buyers. Therefore, the Ha-Meem has just sixty days to prepare the clothing and ship the items. To facilitate tasks and follow-up procedures, the merchandising team creates a Time and Action Plan, or TNA. If any change is necessary then TNA has been updated once more. The Ha-Meem merchandising team occasionally requests an extension from the buyer and ships the merchandise. I have seen buyers sometimes ask for a discount for late shipment and not an extension. As per TNA, the merchandisers then put extra effort into production to make up the balance work and complete timely Production.

The merchandiser's primary objective at this stage is to ship the finished goods on schedule. As a result, they closely and consistently monitor the production team and status every day. Additionally, they consult with the industrial team to ensure that sewing lines are appropriately accommodated so that the final product meets the necessary standards. There is always a chance that an unexpected issue will surface during manufacturing processes. The merchandisers in charge of the particular order investigate the issues thoroughly and come up with solutions based on their knowledge or senior leadership's advice. The factory is able to prepare and ship the goods on time thanks to the merchandisers' excellent follow-up.

2.1.6 Documentation And Shipment

Once the products are prepared for shipping, the merchandising team works with the commercial team to complete some paperwork. This department of Ha-Meem is quite capable; they runs their operations from the Head Office. They verify all business paperwork before scheduling shippers. After obtaining the packing list from merchandisers, they complete the booking. In order to pack the goods according to the packing list, the corresponding merchandisers once more check with their quality, finishing team. The merchandiser contacts the buyer once more when the goods are prepared for packing. The buyer's QA team comes to the factory to perform a last check. If the goods pass the final inspection, they can be sent to the forwarder. The shipment items need to pass a test in the interim. The corresponding merchandiser sends a random number of items to the buyer's designated lab house as well as to the Ha-Meem lab. The Ha-Meem has its own laboratory for testing. Items are finally authorized for shipping once they pass both physical and chemical laboratory testing. The final paperwork is then prepared by the relevant merchandiser team. Packing lists, QA inspection reports, lab test reports, and other documents are included in the documentation file. Using this documentation, the commercial team prepares the paper for the forwarder. In contrast, the Ha-Meem finishing team provides transports and make sure to deliver these to their designated buyer. The forwarder then notifies the buyer and the Ha-Meem commercial team after verifying the received goods. Thus, the process is completed.

2.2. Total Sampling Process

1. Proto Sample
2. LA Sample (Development)
3. LA Fit (Development)
4. Wash Trial
5. Development GPT
6. Fit (Confirm)
7. PP Sample
8. Bulk GPT (Confirm)
9. Add/ Manufacturing

Costing:

Costing Component- Responsible Team

Fabric Consumption -> Pattern Team

Trim Cost -> Trims Supplier

Wash Cost-> Wash Team

Cut Make -> IE Team

2.3 How Merchandising Is Related With Other Departments

The Ha-Meem's merchandising team is respected by all and plays an important role. The merchandiser team bargains over the design, cost, and delivery schedule. So, when someone places an order with Ha-Meem, every department works with the merchandising team to collect information, plan activities, and manage shipments. The merchandiser's team is in charge of entering all order information into ERP. The planning department can then begin determine the time of the order placement for in-line production and when it will be prepared in time for the buyer's deadline. About three to four planning officers are employed to maintain and create a monthly schedule for the quantity of orders placed and the date of shipment. To boost productivity and make it simpler to monitor production progress, an IE team in Ha-Meem works to continuously transmit output of the planning and merchandising teams. Twelve lines are operational in FPL, with a monthly production capacity of nine lakh pieces.

Surprisingly, I saw that while other factories are suffering from the COVID-19 pandemic, Ha-Meem, on the other hand, Ha-Meem was fully occupied by orders. To create the highest quality fabrics in accordance with customer specifications, the merchandising team collaborates closely with the development and dyeing department's technical team. In certain instances, the merchandiser gives the woven and dyeing department a cut swatch, which they obtain from the buyer, and the department proceeds as necessary. Because they consistently stay in constant contact with merchandisers to conduct pre-shipment inspections even prior to final inspections, the Ha-Meem quality team is extremely strong. Although the departments of printing, embroidery, and washing run their programs in accordance with the specifications and designs of the buyer, merchandisers also participate in this process.

2.4 Summary

In summary, I attempted to illustrate in this chapter how Ha-Meem merchandisers function, engage, and carry out the process from order receipt to shipment. When a merchandiser accepts an order as a challenge and performs it correctly, they gain experience and skill. If the shipment is delayed, the merchandiser bears the responsibility. In order to execute any order, they must persuade not only buyers but also relevant internal departments. Because of their proactive approach, Ha-Meem merchandisers have been able to win over customers' hearts and pique their interest. Merchandisers play a crucial role in the continuous success of Ha-Meems.

Chapter 3

Critical Assessment Of Internship Work

During our internship, I had the opportunity to learn and perceive actual production processes in a more realistic manner. I was ecstatic and eager to work as an intern at a factory like Ha-Meem Group. I took advantage of every chance to visit and observe every department at Ha-Meem. This greatly aided my comprehension of the real production and manufacturing processes. It not only broadened my understanding of manufacturing but also provided me with new perspectives on management procedures. It helped me understand how factories operate and whether there are any bottlenecks in Bangladesh. Although I was primarily interested in the Ha-Meem merchandising department, I had the good fortune to observe and learn about the workings of every department in the factory. The merchandising department, where I began this internship, is somehow related to every other department. My boss therefore gave me the order to progressively visit every department. My journey began in the washing department, progressed to the dyeing department, and concluded with a visit to the finishing department, all under his careful supervision and instruction based on his experience. Then I went to the cutting department, followed by the sewing and sewing line. I've learnt about layout sewing; crucial for merchandisers to get it because it shows how many different kinds of sewing machines are actually needed to finish a garment, how quickly it can be finished, and how designing a line can increase productivity. After that, I went to the planning; another mandatory component of any factory because the sewing,

washing, dyeing, printing, embroidery and washing departments all operate in accordance with their predetermined plans. I also observed how the supply-chain associates operated. I observed how to acquire items and create documentation to facilitate production. I discovered that every department has a distinct significance after touring them all. The entire process will not function correctly if a department's speed is not equal to that of other departments. Every department needs to maintain effective communication and harmony with one another. Numerous young women and men are working in challenging environments, and many textile engineers have made significant contributions to the sector alongside them. Ha-Meem's management is incredibly employee-friendly and provides their staff with excellent facilities.

Overall, the trip was excellent and full of worthwhile educational opportunities. It benefits me and enhances my managerial and technical abilities.

3.1 Application of Generic and Industry Specific Courses During Internship

The PGD-KIM course is designed with a blend with academic and practical (industry courses). In first term, As I studied HR Skill & Competences. Analytical, Communication, Bussiness Skills etc. And second semester introduced us with the insight of the garments industry. Finally, I became aware of this while I was an intern. I was able to connect my learning to various aspects of my internship at Ha-Meem. If I were to summarize the results of generic courses during my internship, I would say:

HR Skill & Competences (KIM-101): Company like Ha-Meem implements labour laws, how it maintains policies in accordance with management decisions, how it keeps employees safe, and how it consistently provides adequate facilities with opportunities for skill development. I discovered a connection with our theory classes on that specific topic that, in my opinion, makes sense from all angles.

Analytical Skill & Competencies (KIM-102): Analytical abilities and proficiencies is a thorough and accurate understanding of the procedures and information in the apparel industry can be obtained through theoretical research. The most crucial thing, in my opinion, in this field is that we need to be more analytical and intellectually capable of solving

problems and overcoming obstacles. When I discovered that this course already included a lesson that is actually being implemented in the clothing industry, such as Ha-Meem Group, I was astounded by how important MS-Excel is.

Communication skill (KIM-103): It's the most crucial course, and it is impossible to work in this industry for an extended amount of time without it. This ability is essential for merchandisers. A merchandiser must be able to communicate with buyers professionally via business-letter, email or other approachable way and even presentations in front of customers. My path was made easier by the lessons I learnt in this course, which allowed me to receive genuine recognition from upper management for my ability to manage people effectively.

We took industry courses in the second semester. In particular, I learnt a lot of new information even though I already knew it, and the lecturer gave us a lot of examples and motivation. If I were to begin evaluating my learnings from the industry courses I took in the second semester.

Business Operation Skill (KIM-104): Since I worked as a coordinator in Ha-Meem rather than a business department graduate, I observed that I handled shipping documentation while collaborating indirectly with the commercial team. I was able to better understand the process and know how to proceed with shipments thanks to some key terms from our course.

Since the degree is called PGD in knitwear industry management, we took industry courses in the second semester. In particular, I learnt a lot of new information even though I already knew it, and the lecturer gave us a lot of examples and motivation. If I begin to evaluate my learning's from the industry courses I took in the second semester.

Introduction of Garments Industry (KIM-201): I gained a thorough understanding of the industry from this course. As a result, I was familiar with the factory when I walked in. I understood the general idea of how the factory's different departments function. This makes it easier to comprehend everything throughout the internship.

Industrial engineering (KIM-202): In the earlier chapters, I did mention that I went through sewing lines several times to understand the operation layout. Throughout my internship, this helped me understand and relate to the theory with ease. Calculation of garments SMV;

improvement of productivity by effective line balancing, by minimizing bottle neck in a line, and implementing Kaizen or six sigma method for enhancement of productivity per hour or day was not so hard to grapple with as I had already been taught regarding this in the course in particular.

Production Management & Merchandising (KIM-203): I focused more on learning new things and honing my merchandiser skills in this course. The core of the clothing industry is merchandising. Merchandisers can learn new things every day and have the chance to work as juniors or trainees in every area of this industry at Ha-Meem. Our course on this outline was designed specifically to strengthen our production control and merchandising skills. Overall, I discovered a lot of things that completely aligned with the course outline, such as buyer management and the various stages of the merchandising and costing working procedure.

Quality Management (KIM-204): The most crucial aspect of this course was learning how to set up certification for GOTS, ISO, OCS, ASTM, and other certifications. During my internship, I received complete clarification on the significance of these certifications. Another extremely delicate area in the clothing industry is quality. The Ha-Meem quality team makes sure the products are of high quality during the pre-inspection phase. During my internship, I had no trouble matching the technical procedure with our theoretical course.

3.2 Suggestion For Industry Improvement

Ha-Meem Group is one of the renowned factories in Bangladesh. While I did my intern over there, I observed that the factory was extremely well-organised, with merchandisers in particular serving as the company's backbone. Ha-Meem has nearly all of the tools needed to complete a shipment. Over the course of three consecutive months, I visited each department and observed work procedures, which made perfect sense to me. Nevertheless, I've got some suggestions, that, if implemented in Ha-Meem, might make their jobs easier and even help them advance.

My first recommendation is for Ha-Meem's merchandisers. I observed that some of the merchandisers at Ha-Meem are not proactive. They lag behind other proactive merchandisers

because they don't adhere to the Time and Action Plan (TNA) correctly. Since merchandisers frequently communicate with customers, I believe they should work on their English since some of them struggle with it. It is challenging to complete a shipment at Ha-Meem because the production team is always making excuses and pressuring merchandisers. Particularly at the last minute delivery, I witnessed production staff making excuses to take an extension, but merchandisers were idle at the time and, as a result, took unnecessary pressure. Given Ha-Meem's enormous production capacity, shipping should proceed without a hitch if production staff follow the plan from the start.

Ha-Meem's quantity forecast could be improved; otherwise, internal orders will constantly run into issues.

I thoroughly enjoyed watching the activities of the Ha-Meem IT department. They are always quick to respond whenever you reach out, but sometimes their merchandising server loses connection and goes completely offline, which seriously interferes work. When it completely vanished during a meeting, numerous documents were lost. When I was an intern, I saw that Merchandising Share completely lost all of its paperwork, and merchandisers were having problems because they had misplaced crucial documents related to price negotiations. Therefore, I believe that Ha-Meem's IT department should take the required actions to further secure their systems so that crucial documents are never lost.

Although Ha-Meem has a very capable IE team, If properly apply the lean manufacturing and kaizen methods are essential for raising productivity, as I discovered in our theory course. and providing quick fixes for any production issues. In order to enhance their production process, Ha-Meem should examine these and take appropriate action.

3.3 Learning For Self Improvement

I Have started my career in Ha-Meem; year 2024. And when our internship started I had an extra responsibility and become team leader and got the chance to know this factory thoroughly. In my opinion, anyone should spend at least three years working in a factory to fully comprehend the technical process and learn how to apply it at each stage up to shipment. During my internship, I completed my daily tasks at Ha-Meem, but I also paid attention to other departments to follow the guidance of my academic and industrial supervisors. Leaving the shell of a fixed department and to observe and learn firsthand was really helpful.

As a coordinating person between buyers and the company I have to keep balance of the process. so it is easier to handle everything correctly if I understand how each department operates. I was able to re-engage with other departments thanks to this internship program. The materials for our theoretical courses were very educational, and some strategies were added to help us become more skilled in our field. These strategies are already helping me advance in my career and will continue to do so. I've realised that having technical knowledge isn't the only thing that will help me.

To advancing my career, I took this course to fortify the fundamental abilities I acquired in our general education classes, which are essential for professional development. I've seen a lot of growth in myself over the last month; I've taken charge of a team, and the communication and leadership abilities I acquired from the course materials are really making me a better leader. Even after three years of experience, I still find it difficult to communicate with upper management, but now I feel comfortable doing so. All things considered, this internship opportunity has greatly benefited my career.

3.4 Summary Of The Chapter

I've discussed my three-month experiences and my thoughts on how the internship has shaped me in this chapter. I've evaluated my experience at Ha-Meem, identified some areas that need work, and offered solutions to improve both the working environment and output. I'm happy that I was able to convey everything I've learnt in this course over the last nine months in this chapter.

Chapter 4

Conclusion

One of Bangladesh's most well-known textile factories is Ha-Meem Group. This factory is known to have an excellent chain of command and administration. Every department has a great relationship with every other department. This factory has state-of-the-art equipment and a core working environment that meets international standards. Customer satisfaction and the highest-quality product are their top priorities. Experts are in charge of every department here. Everyone is too cooperative and sincere.

This training program gives me a great opportunity to learn about this industry from the ground up. To be honest, I am thankful for this chance. It has improved my performance at work.

At the end, this program was the great opportunity & I am grateful to EDC, BIGD and Ha-Meem Group for giving me this wonderful opportunity.

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Ha-Meem Group - <https://www.hameemgroup.net/>

BGMA (Bangladesh Garments manufacturing association) - <https://www.bgmea.com.bd/>