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# BRAC RDP/RCP

# Annual Financial Review Mission

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- · Impact of Financial training
- · Deep Tube Well refund to shareholders
- Head Office costs versus budget

# **Executive Summary**

This mission continues the series of financial consultancies provided by Shorebank since 1992. This Executive Summary highlights the most important elements of our report, while the body of the report follows the sequence of the Terms of Reference.

On this trip, in addition to reviewing the customary financial items, we spent considerably more time visiting field offices (Chowgacha, Jhikorgacha, Monirangpur, Amdia and Sonargaon) and PSEs (Jessore Grainage, Manikonj Feed Mill and Reeling Center, and Savar Poultry Farm).

#### Loan Portfolio

- BRAC's loan portfolio grew 34% from June 1995 to June 1996. This growth was
  mostly due to increased number of loans, as the average loan size moved only
  slightly over last year's level. Within the portfolio, the Rural Trading sector
  increased its share of principal outstanding from 35% to 43%, offset by
  proportionate declines in Irrigation (due to the DTW charge-off), Housing and
  Food Processing.
- Due to BRAC's thorough loan collection efforts, by early January 1996, just under 90% of the total loan portfolio had not missed a single payment. This is up from a low in August 1992 when only 30% of the portfolio was up to date. However, during the political non-cooperation movement in February and March, local unrest disrupted the schedule of VO meetings and prevented many BRAC members from earning incomes. During this two-month period, BRAC's on-time repayment deteriorated to the same level as August 1992 but this time the BRAC Head Office was immediately on top of the problem through the APO (Aging of Principal Outstanding) report. By September, 76% of the portfolio was once again totally current in payments. Our interpretation is that the 11% who have yet to catch up are the least well-off borrowers who earn just enough to pay the regular weekly installment. BRAC estimates that it will take another 6 months of collection effort before the portfolio recovers fully.
- On this visit, we observed that BRAC has implemented many of the small-group lending practices characteristic of the best-organized micro-finance lenders -- BRAC now actively uses the small group as the "building block" of the VO, and the small group leaders coordinate a tight, orderly VO seating arrangement. Loans are disbursed to VO members often within two months of joining, much more quickly than before. BRAC operates by the principle that savings and credit repayment is the first step in gathering a VO and in raising oneself out of social and economic deprivation.

Recommendation: We recommend that BRAC experiment with higher loan ceilings and/or more than one loan for members with good repayment records. To this end, the HO must be clear about its policy that any borrower may receive up to two general loans and a housing loan. Based on our field visits, some staff incorrectly interpret the emphasis on loan collection as a discouragement to disburse more loans.

Recommendation: In order to stimulate the formation of businesses slightly larger than VO members currently undertake, we recommend that BRAC pilot a new "Entrepreneurial VO" program comprised of those members most capable of starting slightly larger enterprises. These members require focused effort and possess different skills than other VO members.

In September 1996, the housing sector was clearly the slowest paying, with some
less significant slowness also in Poultry/Livestock and Fisheries. Many BRAC staff
discourage members from obtaining housing loans, due the sector's historically
slow repayment rate and longer loan term. This year, BRAC shortened the housing
loan term from 3 years to 2 years; some staff would prefer the term be reduced yet
further to one year.

Recommendation: BRAC should resolve its housing loan policy and disseminate it to the field. So long as the policy is unclear, the program will languish and BRAC may unintentionally create resentment.

• Regarding the wind-up of the DTW schemes, BRAC has refunded 100% of the Tk 2.2 million in member loan payments on DTW Operations and Purchase loans. BRAC charged off the DTW investment and the accumulated operating losses from its books, and the outstanding DTW loans were charged-off the RCP books. The portion of the charge-off taken against RDP's general loan loss reserve (Tk 57.4 million) still leaves the combined RDP and RCP Loan Loss Reserve at 7.7% of loans outstanding. Compared against expected losses in each aging category, we believe this is adequate. BRAC management may wish to continue the 2%-of-disbursements rule for the annual loan loss provision, but it may exceed actual loan losses.

## Savings and Credit Policies

 The rate of members leaving RDP and RCP slowed to 4.8% of average membership in 1995 and just 3.5% of average membership in the first 9 months of 1996. Membership turnover appears to have stabilized at this low rate, while new members are joining BRAC at more than 4 times the dropout rate. In 1995, BRAC discontinued the 4% loan deduction for Group Trust Fund. BRAC returned 50% of members' GTF in 1995, but BRAC delayed the return of the second 50% in order to encourage members to bring their loan payments current.

Recommendation: We recommend, and BRAC has agreed, to return the remaining 50% of the Group Trust Fund to members in early 1997. If members agree, BRAC might transfer the funds into their savings accounts.

 Members' Own Weekly Savings improved gradually through 1995, up 25% to just over Tk 3.5/week before considering the refunded savings to dropout members.
 The situation is still unsettled due to (1) the refund of the first 50% of GTF which many members took into their own savings accounts and (2) the disruption of the non-cooperation movement.

Recommendation: We continue to encourage BRAC to exert more effort and management attention to savings mobilization. Savings mobilization is critical to BRAC's ability to fund future loan growth, as well as filling an important development function for beneficiaries. BRAC may be overlooking an important opportunity in this regard.

Recommendation: Although we understand BRAC's concern that sudden "open access" to savings could cause rapid withdrawals without any long-term benefit to the members, we suggest that BRAC consider (1) maintaining the current savings plan as an "Old Age Fund" with an age at which it becomes available, and (2) opening a second unlimited access "Current Account" for VO members. This would prevent any quick withdrawal, while also offering a new service to members. BRAC should also be experimenting with higher interest rate savings accounts and different maturities.

 During 1996, BRAC began to experiment in all first year branches with monthly loan repayment. BRAC had used this system in IGVGD branches, and feels that loan repayment can remain strong while reducing costs simultaneously. No doubt, BRAC will keep the Donors informed of developments in this regard.

#### Sector Program Cost Recovery

- BRAC has begun to demonstrate success in the sector programs: sector programs
  have begun to improve VO members' profitability and as a result, BRAC has
  overcome members' initial hesitation about paying for technical assistance. These
  are important milestones in this program's concept.
- We separated the service charge "variance to budget" into two components, which sum to the full variance to budget;

Activity Variance: The Activity Variance shows the service charges due

("realizable") versus the financial budget. The Activity Variance shows
whether the coverage of sector activities actually occurred as planned. In 1995,
BRAC's sector programs outperformed the April 1993 budgeted activity level
by 7% (Poultry/Livestock and Fisheries were both over 40% ahead of budget,
while Agriculture and Sericulture were both more than 20% under budget).
Through the first 6 months of 1996, BRAC's activities are more than 50%
ahead of the RDP IV budget.

Collection Variance: The Collection Variance compares actual collections ("realized") versus the service charges due ("realizable"). The Collection Variance shows members willingness and capacity to pay for the services. At the end of 1995, 13% of 1995 service charges were overdue at year-end. The best-paying sector was poultry (9% overdue) and the worst-paying sector was fisheries (17% overdue). From January through June 1996, 26% of new service charges were overdue, although this performance is distorted because the harvest was not yet collected.

• The Sector Programs are improving, but from the standpoint of financial systemization, they have a long way to go to match the credit program. New branch-level collection procedures and a new Service Charge Collection Sheet provide a big push forward in monitoring the program. However, to date BRAC has not reached the same clarity of measurement or the same organizational emphasis on the sector programs as it has in credit programs.

Recommendation: We believe that BRAC should continue the momentum toward upgrading and regularizing the service charge system. We recommend the following improvements:

- BRAC should produce an Aging of Service Charge Outstanding (ASCO) report using the new Collection Sheet, similar to the APO Report;
- BRAC's Collection Sheet should track any sector sub-component amounting to more than 10% of a sector's activity or Tk 500,000 in service charges annually, rather than lumping all the components of Poultry & Livestock together and all the components of Fisheries together.
- BRAC reports should regularly compare both the Activity Variance and the Collection Variance to its internal targets, though this is probably more detail than is necessary for Donor reporting. These measurements will pinpoint the cause of variances in realized service charges.
- BRAC should clarify that service charges are "realizable" only when the Sector PA expects the Credit PA to collect at the next VO

- meeting -- otherwise, the reports based on the expectation of receiving "realizable" service charges are inaccurate.
- 4. BRAC should settle on a standard timetable for collecting service charges -- currently, there is great variation among the branches about whether to collect evenly during the year, seasonally during the year, or to collect in a lump-sum at harvest. Without a common system, at least within each sector, BRAC will not be able to optimize the process.

Recommendation: The sector programs are generating good profits for VO members in many areas, and therefore BRAC should investigate what constraint may be preventing more growth of sector programs in each branch and how it might be overcome.

 Sericulture program activity declined in the first half of 1996. Both loan volume and DFL consumption were off due to three factors: the disruption of the noncooperation movement, the unsatisfactory DFL quality from GOB grainages, and competition from Chinese and Thai silk exports to Bangladesh. BRAC is striving to improve DFL quality through imports and through its own grainages. This market sector is clearly more vulnerable to international economic forces than BRAC's other program areas. BRAC reports that the GOB is considering whether to reimpose the 33% silk tariffs that were lifted in 1994.

Recommendation: BRAC and its sericulture consultants should investigate the cost advantage of Chinese silk producers versus the proposed BRAC sericulture system. The economic viability of Bangladeshi sericulture production on international markets will certainly depend on its cost competitiveness, and Chinese imports may even cost-compete for domestic business. This situation affects the economic viability of the sector program..

## **Program Support Enterprises**

 BRAC recently released PSE business plans for the poultry farms, feed mills, prawn hatcheries and grainages. Business plans are not yet prepared for the reeling units, the seed production centers, or the textile Market Development Unit. Our report includes summaries of each PSE, including BRAC's estimate of demand for these services by BRAC members already trained in these sectors.

Recommendation: We recommend that BRAC prepare and submit business plans for the Seed Production Centers, the Reeling Centers and the Market Development Group before spending money in these areas.

 BRAC has appointed a PSE Manager to oversee the PSEs start-up and management (excluding the Market Development Group). BRAC management reports that separating the PSE management from the sector and credit programs works quite well -- it introduces checks and balances that hold both sides accountable in a healthy "customer-supplier" relationship.

- Our report also includes an updated timetable for the implementation of the various PSEs (adjusted from the RDP IV proposal), with some PSEs being constructed earlier than planned and others being delayed. The aggregate financial investment and the aggregate production capacity remains essentially as in the RDP IV proposal. BRAC is on track to meet this revised construction plan.
- We think it is important to place the PSEs in context with BRAC's other programs:
  the PSEs involve simple production processes and require comparatively low
  staffing levels. The PSEs operate in sectors where BRAC staff already has some
  experience. Aside from the sericulture situation, we believe BRAC's greatest
  challenge is the logistical and managerial challenge of coordinating VO member training with delivery of PSE production.
- In the RDP IV proposal, BRAC proposed that the PSEs pay 10% on their capital. We support this sound business practice as it approximates private sector conditions for internal business units (such as the PSEs). However, this is an internal bookkeeping charge rather than a true additional funding need. It may have been an oversight by BRAC and the Donors to show this as an additional funding need. The effect is that the RDP IV will require reallocation of this Tk 13.7 million. We recommend, and BRAC has agreed, that these funds remain in RDP and be restricted for RDP purposes only. This is consistent with the Donors' intent to fund the PSEs as part of RDP services for the target group.

Recommendation: The shift in the timing of PSE investments and the oversight on the PSE cost of capital suggest that the RDP IV budget might helpfully be updated. We recommend that BRAC and the Donors agree to some system by which the budget could be updated, no more often than once a year and perhaps only at the midpoint of RDP IV. This would enable BRAC to take account of changing business circumstances, while remaining in compliance with Donors' condition that actual expenses stay within a 10% variance range for each line item.

Finally, we note that the total production capacity of these PSEs is small relative to
the estimated demand by BRAC members. If member demand approaches what
BRAC expects, BRAC will need to locate other sources for inputs and the
absorption of outputs. BRAC may need to consider expanding the PSEs if this is
the most efficient method of meeting the VO members' needs. We believe this is a
sound proposal for the Donors' consideration.

## Long-Term RCP/BRAC Bank Financial Viability

- In 1995, RCP earned Tk 78.6 million, including Tk 28.9 million on investment funds. (This does not include BRAC's 9% discretionary interest on the HO fund, which may be drawn if and when RCP converts to a taxable bank). Excluding the 9% HO fund interest and the 2% loan loss provision, in 1995 the year 3 through year 10 branches earned a surplus. From January through September 1996, the branches are on track for an even stronger performance. This indicates strong current financial performance and a remarkable strengthening from 1993's loss at the branch level.
- We reviewed the RCP financial model and conducted sensitivity analyses on the key variables of loans outstanding, branch operating costs and savings. Based on RCP's actual performance in 1995 and through September 1996, RCP remains financially sustainable.
- During our consultancies in 1993 and 1994, we cautioned that RCP's performance
  was dangerously below sustainable levels. To achieve RCP financial sustainability,
  BRAC needed to increase loans outstanding, improve loan collection, and reduce
  branch operating costs. BRAC management took this advice on board and
  dramatically outperformed earlier levels. While branch operating costs remain
  higher than originally budgeted, this cost has been more than offset by higher loan
  volume.
- By 1995, BRAC had turned the situation around. During our 1995 consultancy, we observed that RCP loan disbursements had increased so rapidly that there now existed the surprising possibility that RCP would run out of funds due to high loan demand and low levels of member savings. BRAC field staff has responded by improving savings levels. Still, we believe more improvement in savings mobilization is possible and desirable. We strongly believe that local savings mobilization is a most promising means to institutional permanence and simultaneously contributing to the well-being of VO members.
- As a contingency funding source, BRAC and PKSF/World Bank are close to finalizing a \$30 million loan earmarked for IGVGD expansion. Under the terms of the loan, BRAC may reallocate these funds among its various programs, including RDP/RCP if necessary. The loan terms under discussion are temptingly less expensive than the interest rate paid on members savings. We encourage BRAC not to become lazy in its mobilization of members savings.

#### Delegation of Management Responsibility

 Last year, for the first time, BRAC began its budget-setting process by asking the Branch managers to develop their own targets. This was a difficult and timeconsuming process, no doubt, but we think there is a long-term payoff for BRAC in developing financially capable managers. We endorse BRAC's decision to stay with this process for setting 1997 budgets.

<u>Recommendation</u>: We recommend that BRAC continue to ask the Branch Managers to prepare the first draft of both credit and sector budgets. Quite appropriately, these targets may be revised based on information and discussion with the Head Office.

In our last review, we emphasized the need to ensure the equal and complementary
emphasis on the credit and sector activities in a manner that is mutually reinforcing
at the branch staff level. BRAC has begun to do this. We urge BRAC to keep an
eye on the twin "cultures" of credit and enterprise technical assistance, so that both
are always in constructive balance, not destructive tension.

Recommendation: While BRAC field managers understandably hold some Credit-staff only meetings and Sector-staff only meetings, they should also frequently hold Credit/Sector meetings to brainstorm for growth possibilities with particular members.

- To their credit, BRAC branch managers have focused on loans, savings and collection targets. But the managers could improve in two critical areas:
  - (1) Branch managers need to become "development managers" meaning that they search for opportunities to support the economic growth of VO members. They should look to channel funds to the most successful borrowers and find ways to expand the sector programs — in short, to push the program in all possible ways to achieve BRAC's social and financial objectives.
  - (2) At the same time, <u>branch managers should operate their branches like businesses</u> meaning that the manager must be an outcome-optimizer rather than a direction-taker. We were concerned, for example, that none of the branch managers we visited placed a major priority on their cost structure or on generating an operating surplus.

Recommendation: The previous financial training may have covered worthwhile background knowledge, but it was not BRAC-specific enough for branch managers. We urge BRAC and the Donors to develop a training module that involves more BRAC-specific reports, case studies, role plays, and peer-to-peer learning.

Recommendation: We once again recommend that BRAC adopt an annual one-page written performance evaluation for branch managers. This is an important part of recognizing superior performers and of assuring evenhandedness in promotions.

## (A) Management of Savings and Credit-related Activities

## 2.1.1. Review the recent changes in, and effects of, the new savings policy.

Head office managers as well as branch managers, particularly in the newer branches, showed a greater interest in mobilizing funds locally. This is important because it reflects BRAC's concern about long-term financial sustainability in its Credit Programs. PAs now record savings as a separate item on the Loan Collection Sheets. Branch managers submit these savings figures on their MIS reports to head office.

Recommendation: We recommend that BRAC actively expand into savings mobilization and add this capacity to its development mission. We think savings mobilization ideally suits both the development and survival needs of the landless poor and provides an institutionally permanent funding base that is grounded in the beneficiary group. Our specific recommendations are noted later in this report.

#### Group Trust Fund and Insurance

In early 1995 BRAC eliminated the 4% Group Trust Fund (GTF) and the 1% Insurance deductions from loans. During 1995, fifty percent of the GTF was returned to members, mostly by transfer into members own savings. This amounted to around Tk 56 million. A small number of members received cash in-hand.

Recommendation: We recommend, and BRAC has agreed, to return the remaining 50% of the GTF to members in early 1997. BRAC will need to decide whether to return GTF to former BRAC members. The answer may depend on whether BRAC originally described GTF as "membership property" (therefore, less need to refund to dropouts) or "shared property in which each who contributed has a stake" (therefore greater need to refund, even to dropouts).

The previously collected amounts of the 1% insurance fund (Tk 27 million as of September 1996) continues to be held on the BRAC books. To fund life insurance, BRAC now charges members an annual 10 taka membership fee. This Membership Insurance Fund has grown since January 1995 to Tk 20 million and is now kept as a separate account on RDP books. BRAC will draw down the original 1% insurance fund until it is depleted and will then switch to the new fund. Based on BRAC's recent payout experience, the total insurance fund of Tk 47 million appears adequate to ensure payouts to the families of members who have died.

One VO member we interviewed voiced concern that insurance payouts take too long — in her case, one year. Although her complaint may have been unsubstantiated, BRAC should address its constraints (if any) to timely payouts to members.

#### Weekly Savings

At the same time, BRAC increased the target savings from Tk 2 per to Tk 5 per member per week. BRAC aims that each small group of 5 members should together save Tk 25 per week, rather than insisting on Tk 5 per individual member. In this way, the poorest members would not be excluded by reason of the higher weekly target. PAs encourage borrowers to contribute an even higher amount to their weekly savings accounts if possible.

BRAC requires that borrowers save an amount equal to 2% of their first loan request, 5% of their second loan request, and 10% of all further loan requests.

Jul - Dec Jan - June (Taka Million) Jan -June Jul - Dec Jan - June 1994 1994 1996 1995 1995 70 45 95 81 62 Compulsory Savings 128 119 118 74 61 Members Own Savings 200 188 136 106 **Total New Savings** 223 36 Ö 0 20 Transfer of GTF into 3 Members Own Savings Members Own savings 125 99 82 74 61 excluding transfer of GTF 1.112.822 994,159 888,927 Average # Members 1,329,820 1,199,149 Wkly Svgs /Member including 3.85 4.24 3.97 n/a n/a transfer of GTF 2.74 Wkly Sygs /Member excluding 3.76 3.30 2.95 2.98 transfer of GTF

RCP + RDP Savings Performance

Excluding the effect of GTF transferred into Members' Own Savings, average savings per member increased from Tk 2.98/week to Tk 3.76/week between June 1995 and June 1996. Precise comparisons are difficult for two reasons:

- Group Trust Fund money was, in most cases, transferred directly into the Members' Own Savings accounts of members. Fewer transfers were made during 1996.
- The non-cooperation period affected the ability of credit Program Assistants (PAs)
  to enter villages and collect weekly loan repayments and savings. Hence members
  had to catch-up on their missed payments in later weeks.

The weekly savings increase from Tk 2/week to Tk 5/week equals 150%. The Tk 2 savings policy had been in place since 1988. During the same time period, agricultural day wages increased 75%, from Tk 20/day to Tk 35/day.

Our field visits to five branches confirm that average weekly savings have increased, albeit at a slower rate than was initially hoped for.

A quick scan of the branch balance sheets revealed a wide variation in savings across branches. Generally speaking, the branches that had good loan and service charge repayment rates also had a higher average savings per member, and visa versa. This is probably a function of two factors:

- 1. group cohesion and discipline, which is influenced by the performance of the PA;
- 2. genuine ability/inability of borrowers to add to their savings. The lack of additional money to add to weekly savings is often a function of the lack of market opportunities.3

We also observed that younger branches with more motivated borrowers (and PAs), often had a more regular weekly savings pattern than some of the older branches.

In the field, VO members told us that they did not think that weekly savings of Tk 5 was too much. We observed that many members still pay two taka a week, especially in the older branches. With just a few members saving between seven and ten taka per week, the overall average per member rises. During our field visits we asked members in four different VOs whether they would increase their weekly savings contribution if they were allowed to withdraw their savings. In all cases, the majority of women said they would, or that they would like to if they could. Many women keep their savings at home and they do not believe this is entirely safe. They welcomed the idea of BRAC offering open savings accounts.

## BRAC's Experimental Savings Schemes

In August 1996, BRAC began experimenting with two different savings schemes to give members greater access to their savings. We visited two of the six branches where the pilot projects are currently being conducted and interviewed the regional and branch managers, the credit PAs and their VO members.

A World Bank evaluation of the AKRSP Program in Pakistan found that savings tended to be highly concentrated: Approximately 70% of total savings balances were accumulated by 25% of the village and women's organizations between 1983 and 1994. The evaluation team also found that the rise in savings was primarily related to the economic opportunities in each district and to the strength of the women's activity in each area.

This finding was also borne out by the World Bank evaluation report of AKRSP mentioned above.

#### Model 1

This model is being tested in three branches in three different regions. The main characteristics of the model are that:

- · the member must have been a BRAC VO member for at least one year;
- · savings can be withdrawn for any reason, but only twice per year;
- a member cannot withdraw savings if she has an overdue loan;
- of the total savings, 75% may be withdrawn at any one time (i.e. 25% always remains in the account)
- the savings withdrawn gets treated as a "savings loan" which must be repaid within 46 weeks in weekly installments at VO meetings.
- a member must repay / refund the full amount of withdrawn savings before the second request for a withdrawal;

In practice, the following additional "rule" seems to apply:

· the borrower must have no past due service charges

BRAC chose to implement this model in older branches where members have built up substantial savings. BRAC feared that opening complete access to their long-time, accumulated savings might precipitate a run on its savings pool without a long-term benefit to the members. Therefore, this model was not designed to allow completely unrestricted access.

## Observations<sup>5</sup>

- When the new plan was introduced, out of 6000 VO members, 394 members (or 7% of total members) increased their weekly savings contributions. In November these "super-savers" saved Tk 31/week while the branch average was Tk 10/week. The super-savers accounted for 20% of the total savings in November.
- 2. There was no immediate rush to withdraw funds. Nobody withdrew savings in the first month and only one person in the second month. Eight people made withdrawals in the third month. The branch manager does expect the number of withdrawals to increase. All withdrawals have been between Tk 1,000 and Tk 1,500. The total amount of withdrawals has been Tk 12,500 or 25% of the total additional savings deposited.
- Weekly repayment of the "savings loans" are up to date.
- Members use the money mainly for personal "non-daily" consumption needs, for example, to cover the extra expenses when a child gets born or when a marriage feast is arranged.
- Many members who were not current on their loans began repaying some of their past dues in the hopes of also being eligible to withdraw savings. Thus the loan repayment rate improved slightly.
- 6. There was no effect on the number and size of loans disbursed.

These findings are based on interviews conducted at the Amdia Branch in Norshingdi. The Amdia branch is 10 years old.

- Members say that they do not find it inconvenient to come to the branch office to receive their withdrawal. One manager suggested that it empowers them to deal with an accountant in a bank-like environment.
- 8. Branch management does not find that the withdrawals add a large administrative burden to staff. Most VO members tell the PA at the weekly meeting how much they want to withdraw and when they will go to the branch to get it. This enables the accountant to prepare and ensure that she/he has an adequate amount of cash at hand.
- Even with total withdrawals of over Tk 12,000 during the plan so far, average savings per member remained at around Tk 37 per month or Tk 9 per week — the same level as before the new model was introduced.

Our impressions of Model I are that: members like it; some are becoming more motivated; loan repayment is improving slightly and savings have not declined. It is not clear at this stage whether average savings will increase in the future.

#### Model 2

This more flexible savings scheme is currently being tested in three young branches in three different regions. We visited a couple of VOs in the Sonargaon Branch in . The main characteristics of this scheme are:

- Unlimited deposits and withdrawals can occur. Even borrowers in default can take out savings but they must leave a certain (unspecified) amount in their savings account;
- Withdrawal of savings is regarded as a separate activity apart from the credit program.
- Members must have accumulated "compulsory" savings to take out a second or third loan. A 5% (of loan request) compulsory savings deposit is required for the second loan and a 10% deposit is required for the third.

#### Observations

40% of VO members save more now than they did prior to the introduction of the scheme. At the meetings we attended, around 25% of borrowers paid-in additional savings. Many said that they had also contributed additional savings during the previous weeks.

- Over the four months, an additional Tk 85,505 has been deposited and Tk 39,030
  has been withdrawn, equal to Tk 46,000 in net new deposits. Withdrawals
  represents 45% of the additional savings. The number of withdrawals is increasing.
- 2. Most members plan to use their withdrawals for business purposes.
- Withdrawers say they will deposit some of the money earned from their businesses back into their savings account.
- 4. The average net new savings rate per member increased from Tk 41-42/month before the pilot to Tk 46-48/ month during the first three months of the pilot project. Many other branches in the Norshidgi region average between Tk 22-and Tk 35 per member per month. One good business center, however, also averaged around Tk 48 per month even though there was no experimental scheme there.

- Almost all borrowers wanted to take out a second loan the following year. Most also expressed interest in a larger loan and said that they had the capacity to pay the larger installments.
- Members reported that they found it convenient to withdraw at the branch as they could go there any day of the week and not be restricted to their weekly VO meetings.
- 7. No administrative difficulties have been reported thus far.

Our impressions of Model 2 are that that some borrowers are saving substantially larger amounts. They appreciate and like the scheme. Withdrawn amounts are being used for emergency and investment purposes, not for consumption expenses. The fact that members use the money for investment purposes is an indication that some of them probably could have used a larger loan initially. Average savings per member are increasing. Loan disbursement has not been negatively affected. Even though members are using the money withdrawn for investment purposes, most will still take out another loan next year. Loan repayment and service charges are still at 100% rates. The groups seems motivated and energized.

Recommendation: We continue to encourage BRAC's experimentation with member savings systems, although we understand BRAC's wariness that a sudden change in policy could cause rapid withdrawals without any long-term benefit to the members. We suggest that BRAC consider (1) maintaining the current savings plan as an "Old Age Fund" with an age at which it becomes available, and (2) opening a second unlimited access "Current Account" for VO members. This would prevent any quick withdrawal, while also offering a new service to members.

Recommendation: We recommend that BRAC monitor and record the difficulties and challenges that it faces during this experiment. Much useful information may be lost if evaluators come only at the end of the pilot. An interim evaluation by external evaluators should be done 12-18 months after the beginning of the experiment as well as at the end of it.

<u>Recommendation</u>: We think that the initiative of the Norshidgi branch managers to record the mandatory and additional savings separately is useful for monitoring purposes and should be extended to all the pilot projects.

Recommendation: We recommend that BRAC consider an additional set of experiments where it tests the response of savers to different pricing for different savings products of different maturities. We think the new range of flexible savings products (both with respect to the pricing and maturities) offered by BURO-Tangail are promising examples. We urge BRAC to investigate their usefulness with BRAC membership.

## 2.1.2. Review the latest trends in the rate of discontinued members and assess the financial implications.

## RDP and RCP Membership Rate of New Membership and Dropout Membership

Year	January Members	total 3	Dropout Members	Ending Members	Average Members
1992	598,125		102,814 16,5% avg. mbshp	649,274	623,700
1993	667,598	Divini di viva i	78,725 10.5% avg. mbshp	825,790	746,694
1994	825,790	275,876 29.6% avg. mbshp		1,036,254	931,022
1995	1,036,256	226,374 20.2% avg. mbshp	53,721 4.8% avg. mbshp	1,208,909	1,122,583
9/96	1,281,418	207,732 15.3% avg. mbshp		1,441,348	1,361,383

Over the past four years, the rate of dropout members has declined from 16.5% of average membership in 1992 to under 5% of average membership in both 1995 and 1996.

We expect the rate to stay at around this level. If BRAC introduces some degree of flexible savings while still holding back a mandatory "old-age fund" of compulsory savings, it is possible that this rate may even decline as borrowers who may have left because of the lack of access to their savings may now be encouraged to stay.

When members leave BRAC, there are three potential impacts:

- the number of loans disbursed falls, thus reducing interest income.
- · the average loan size falls since first-time borrowers are brought in to replace them.
- members withdraw their accumulated weekly and compulsory savings, less any unpaid loans:

Conceivably, losing long-term members could be a financial drain on BRAC. In practice, as shown by the comparatively small total refunded savings (table p.2), most departing members have not been active weekly savers or active borrowers. Average refunds per drop-out member was Tk 1,280 in 1994; Tk 2,122 in 1995 and Tk 1,226 in 1996. These members are quickly replaced by motivated active members who are keen to save and take out loans

Before BRAC first began to discontinue members, savings and loan disbursements were below original 1989 Project Proposal budgets. However, since then, both savings and disbursements have increased.

In the light of total size of BRAC membership, this level of dropouts has not created significant negative financial impact. Based on these results, we do not foresee any long-term financial problems stemming from member dropouts so long as the current rate of 5% dropouts persists.

## 2.1.3. Review latest cost recovery performance on sectoral programs.

BRAC has successfully begun to introduce the service charge concept both to its staff and to the VO members. This innovation was pilot tested as early as 1993 and was gradually expanded to all sector programs. In the light of field experience, BRAC refined the service charge amounts and the point in the process at which the charge was levied.

Today, BRAC charges for technical assistance as follows:

	PROGRAM COMPONENTS	Rate	/Unit of Activity
I.	Poultry & Livestock		
	Chicks (DOCs)	1.5	/chick
	Goat Rearer	20	/rearer
	Cow Rearer	50	/rearer
2.	Fisheries		
	Carp Polyculture	500	/acre
	Sarputi Culture	300	/acre
	Carp Nursery	1,000	/acre
	Fish Hatchery	1,000	/hatchery
3.	Vegetable Cultivation		
П	Vegetable Cultivation	500	/acre
	Nursery (Soc. Fstry & Hort.)	150	/nursery
4.	Sericulture		
	Sapling	0.1	/sapling
	DFL Egg	- 1	/DFL

Appendix I shows the model branch plan for service charges. As a branch introduces a new sector program, it gradually expands the number of participating VO members, and the revenue from service charges increases. At the outset, VO members receive intensive training in the program sector. The training educates them about the specific technical aspects of their business, the logistical links to the inputs they need for their program activity (such as day-old chicks), and where they may sell their output of their program activity (such as to other BRAC-trained chicken rearers). BRAC intends that

after an initial period training, VO members will require only occasional visits by the sector PA. BRAC's financial objective is to recover sufficient service charges to pay only for the ongoing technical assistance to VO members, i.e., excluding the start-up training costs. We believe BRAC is partially correct: members will not require intensive training, but we are skeptical that all VO member training and 50% of all staff costs can be eliminated. We might expect a 25% - 33% drop at most.

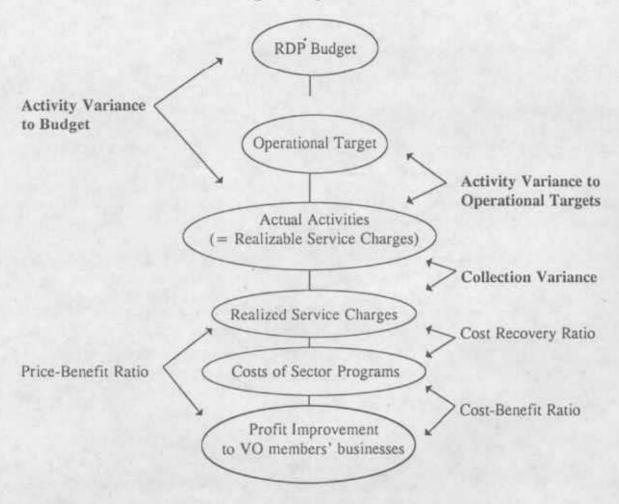
#### Service Charge Cost Recovery Analysis

BRAC reports service charges collected (or "realized") in each sector and then compares them to the budget. We think that a more fine-tuned analysis is possible and could reveal some important trends. We analyzed Cost Recovery in two ways:

# Step 1: Determining Activity Variance and Collection Variance

First, we separated the Total Variance from Budget into two pieces, with the data summarized in Appendix 2. The overall relationships are pictured here:

## Service Charge Comparison Benchmarks



For the Donors, we believe the most important two comparisons are (1) the Activity Variance to Budget, and (2) the Collection Variance.

<u>Activity Variance</u>: The Activity Variance shows the service charges due ("realizable") versus the financial budget. The Activity Variance shows whether the coverage of sector activities actually occurred as planned.

<u>Collection Variance</u>: The Collection Variance compares actual collections ("realized") versus the service charges due ("realizable"). The Collection Variance shows members willingness and capacity to pay for the services.

Internally, BRAC might also track these to the Operational Targets, but this is probably unnecessary detail for the Donors. An example for 1995 and the first six months of 1996 is in Appendix 2a and 2b.

The Activity Variance shows that in 1995, BRAC's sector programs outperformed the budgeted activity level by 7%. Poultry/Livestock and Fisheries were both over 40% ahead of budget, while Agriculture and Sericulture were both more than 20% under budget. Through the first 6 months of 1996, BRAC's activities are more than 50% ahead of the RDP IV budget. This indicates that in Poultry/Livestock and in Fisheries, field staff are able to exceed the activity goals. The market receives these services well, and BRAC is able to initiate these activities. The Agriculture and Sericulture sectors have not achieved the stated activity goals. BRAC field staff should be consulted to understand the reasons for these differences.

The Collection Variance shows that at the end of 1995, 13% of 1995 service charges were overdue. The best-paying sector was poultry (9% overdue) and the worst-paying sector was fisheries (17% overdue). From January through June 1996, 26% of new service charges were overdue, although this performance is distorted because the harvest was not yet collected. In our opinion, this is a good collection rate, although we are uncertain of the quality of the field information on "overdues." We are also unable to determine whether any of these overdues have subsequently been collected.

# Step 2: Analyzing Costs and Revenues by "Sector Age"

Second, we grouped the branches by "Sector-Age" and compared their actual costs to the collected service charges. This data is displayed in the graphs in Appendix 3a-3d; for each sector, we created two graphs: service charges versus total costs and service charges versus "ongoing" costs, according to BRAC's definition.

The 1995 cost recovery budgets were first proposed in BRAC's April 1993 Cost Recovery Report.

BRAC estimates that 50% of the current salary costs and 50% of traveling costs for both Sector PO's and Sector PA's are devoted to this start-up training.

Poultry & Livestock: BRAC invests a lot of staff cost in this sector, as seen by the top line on the graph, but this is also the sector with the greatest service charge collections. Assuming BRAC could reduce staff to the "ongoing costs" level, then Year 4 branches are already achieving 101% cost recovery. Year 2 branches have higher-than-expected costs, without offsetting with higher service charge collections.

<u>Fisheries</u>: BRAC's staff costs in Fisheries are much lower than either P/L or Sericulture. Relative to the "ongoing costs" level, Year 4 and Year 5 branches are covering costs. Interestingly, Year 5 branches have much lower costs, while maintaining high service charge collection. This is some evidence in support of BRAC's concept that after 4 years, staff can be reduced without affecting performance.

Agriculture/Social Forestry: Agriculture is the sector with the lowest BRAC staff costs and the highest cost recovery. BRAC should therefore consider how to expand this activity to more branches. Year 2 branches have unexpectedly high costs, with no offsetting collection revenues.

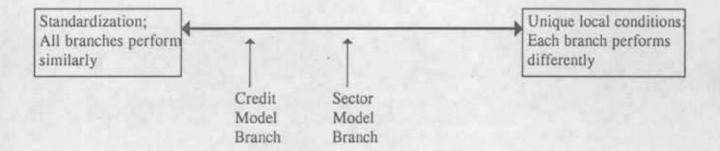
<u>Sericulture</u>: BRAC invests the greatest staff time into Sericulture, shown by the top line in the graph, and recovers the lowest amount in service charges. To reach cost recovery, BRAC should consider whether it is possible to readjust costs downward or whether it is possible to levy more service charges. Year 5 and Year 6 branches had especially high costs, without collection revenue to offset them.

## "Model Branch" Planning

BRAC initially planned its RDP credit and sector expansion based on a "model branch" concept. That is, BRAC assumed that local markets and local conditions were relatively homogeneous, and therefore the growth of a branch would follow a predictable path. Not surprisingly, branches' actual performance is closer to the paradigmatic model branch in the first few years; in the out-years, the divergence between high performers and low performers increases. Field experience suggests that local conditions at some branches may not be suitable for the full volume of sector activities projected in the "model branch." BRAC staff reported that factors such as the availability of suitable land and the availability of mulberry leaves limit some branches, whereas other branches will easily exceed the targets.

The RDP IV budget for both credit and sector programs is based on a "model branch" unit. Shorebank's annual work with BRAC has always included analysis and comparisons between actual performance and the model branch. Of course, it is in the nature of business planning that some ventures will exceed expectations while others will fall short. The model branch concept works when the local market area and social conditions at branches are predictably homogeneous.

The "model branch" concept has held more accurate for planning and managing the credit expansion than for the sector programs. This may be pictured in this way:



Variations in a branch's local market do not disrupt the <u>credit assumptions</u> as much as they will the <u>sector assumptions</u>. When it comes to credit, VO members will resourcefully deploy their loans towards whatever promising income-generating activities local conditions will permit. Sector programs, however, are constrained by natural conditions such as the availability of ponds, the arability of the land, and the suitability of local weather conditions. For example, both Jessore and Sylhet may achieve the model branch overall <u>credit</u> targets, although their loan portfolio may consist of quite different loan schemes and sizes. However, local water conditions in Jessore are far more suitable for the Fisheries sector, whereas Jessore's susceptibility to floods and droughts may hinder its Vegetables performance. BRAC has found that in the lifecycle of an actual branch, variations from the model branch estimates arise more quickly in the sector programs than in the credit program.

Based on field experience and our discussions with BRAC, it seems likely that the credit program will always follow a more predictable path. While we suggest that Donors should expect this kind of variation among branches even of the same age, we also recommend that Donors expect the total system to produce the same financial and developmental results.

Recommendation: For purposes of compliance and reporting on RDP IV performance, we recommend that BRAC continue to make available to the Donors the comparisons between actual and "model branch" performance. However, we anticipate that branches' actual performance will naturally diverge more and more with time, and we encourage the Donors to accommodate these variations, while insisting on the same overall financial and developmental outputs.

Recommendation: We recommend that BRAC and the Donors actively accelerate the expansion of credit and sector programs in high-performing branches, even though this will cause greater variation among branches of the same age.

BRAC wants to take into account that some areas may simply not have the potential for the full introduction of the sector programs. Likewise, senior management should want to encourage more rapid, but prudently managed growth where that opportunity exists. A more rational grouping would be based on the branches' current performance and what their realistic growth prospects are for the next year or two. In financial terms, this grouping would probably be based on such factors as membership, savings, loans outstanding, disbursements, and recent loan collection rates.

#### **BRAC Internal Systems**

The sector service charge program is no longer an experimental program; it is well under way. Based on our understanding of the Bangladeshi rural context, both BRAC's ability to deliver valuable services and the members' willingness to pay for them marks an important achievement. We repeatedly heard that while VO members initially resisted the notion of service charges, the demonstrated income improvements from BRAC's technical advice were positive. As a result, the VO members were willing to pay for that benefit.

This leads to the conclusion that the current service charge pricing is considered reasonable. Many of the VO members we spoke to were earning quite handsome returns from their sector program business. The service charges were easily affordable based on the profitability of their sector business. We inquired about VO members' willingness to pay higher service charges — their price elasticity of demand — for BRAC's services, and we received the following comment (verbatim translation from the VO member): "Just as there is no end to the benefits of education, there is no end to the benefits of profits — so if you can provide better technical advice, I will pay a little more for it."

In 1996, BRAC upgraded its cost recovery practices in two important ways:

- Beginning in June 1996, BRAC created a new Service Charge Collection Sheet, modeled on the Loan Collection Sheet. After the Sector PA fills in the expected "realizable" service charges for the upcoming meeting, the Credit PA completes this sheet at the VO meeting.
- 2. Service Charges are collected once a month at the VO meeting by the Credit PA. The Credit PA takes the Service Charge Collection Sheet to the first and second meeting each month. If the VO member does not pay at these VO meetings, then the Sector PA follows up individually with the member to collect. This streamlines the collection and money-handling process over the old system, in which the Sector PA handled service charge collection in the first instance.

BRAC has started to regularize the cost recovery system, both in the field and in the recordkeeping. Still, we feel that there is room for improvement. For example, in the field we noted inconsistency over whether service charges "realizable" means "actually due in the next meeting" or whether it means "due sometime over the upcoming harvest". We strongly believe that systematizing and expanding the collection system and optimizing its impact will require continued effort of senior management -- the same intensity of high-quality effort that BRAC devoted to improving its credit program. Making these improvements may require additional resources in RDP/MIS Cost Recovery, both in staff and resources.

Currently, there is no consistent tracking of late payment of service charges. In addition, it is not yet possible to track collection rates for the different components within a sector, e.g., the differences between day-old chicks and livestock. There may be quite different collection rates by component and they may be due to quite different reasons.

> Recommendation: BRAC should produce an aging report of its Service Charges, similar to the credit APO. We are working with the BRAC Sector staff to develop a model.

> Recommendation: BRAC should develop an HO report that shows both the Activity Variance and the Collection Variance.

Recommendation: The Collection Sheet should be upgraded in two ways: (1) In addition to the sector code, the Sheet should include a component code for any component that will generate over 10% of a sector's service charges or over Tk 500,000 in one year. (2) The definition of "realizable" should consistently mean "actually due at the next VO meeting."

Recommendation: As a lower priority, we recommend that BRAC evaluate and report on the profit impact produced by its technical services. The recommended analysis would compare similarly situated women who do and do not receive BRAC's technical assistance. This evaluation would show (1) the absolute profit improvement, (2) the ratio of service charge versus the members' profit improvement, and (3) the ratio of cost to BRAC for providing the service-to-profit improvement. We believe BRAC should develop this evaluation to support each of its service charges, although such a formal evaluation may not be completed before field experimentation begins in new program areas.

#### Case Study: Monirangour versus Jessore

In the Monirangpur branch, service charge recovery in 1995 was 100%, but loan collection was quite poor. This presents an intriguing situation, because we might have expected strong loan repayment before service charge collections would improve. In the struggle for the hearts, minds and taka of the VO members, the sector staff is winning (even though the Credit PA collects the service charge).

We inquired with the Credit PA's about this situation. We were told that service charge is smaller than loan payments and that Sector staff had developed one-on-one relationships with VO members. According to the RM, when credit collection was especially bad in the past, the Credit PA's were strident and perhaps angered VO members when collecting late loan payments. VO members felt defiant and alienated from the credit staff, while sector staff were perceived more as advocates who understood the members' particular circumstances.

In Jessore, loan repayment was nearly 100%, however service charge collection in the different sectors varied from 35% to 66%. Here, the explanation was more intuitive: Members paid loans first. When local calamities disrupted their sector businesses, they delayed paying the service charge.

Branch	Loan Repayment ·	Service Charge Collection		
Monirangpur	Low: APO 0 weeks = 55%	High: 100% in 1995		
	Factors: inherited history of poor credit organization; weak staff performance; attendance and loans/member quite low	Factors: High loyalty to Sector staff; possibly one segment of VO members participated in sector activities and had both good loan repayment and good service charge payment, and another, larger segment of borrowers were the non-payers of loan installments.		
Jessore	High:	Low: 35% - 66% in 1995		
	Factors: established credit organization	Factors: localized flooding and drought in different areas decreased the fish and vegetable yield		

Our interpretation is that the BRAC staff's relationship to the VO members can influence collection rates. Of course, payment of both loans and service charges is also influenced by the profitability of the underlying businesses, but in branches where there are great disparities between the two payment rates, branch managers need the training to counsel their staff so as not to alienate the VO members.

### Specific Items Pertaining to the Service Charge Schedule

BRAC has introduced service charges for some services that may be too trivial in aggregate to merit the effort. For example, the service charge of Tk 1000 per hatchery x 7 hatcheries = Tk 70,000 total. For the sake of consistency throughout its programs, BRAC may want to continue levying a charge. However, these smaller amounts may not justify the management effort invested in determining these charges, circulating the information to the field offices, and then collecting the charges.

After visiting several field offices with the Sector Manager, we recommend that the Tk 1.5/chick service charge be levied when the chick rearer pays the Tk 7 for her DOC. This practice is already in place in the high-performing branches and should be adopted universally. (Other branches wait until the chick rearer sells the 8-week old chick to the key rearer.) The sale of the DOC is a natural and efficient point at which to collect the charge because BRAC staff are already involved in the transaction: in cases where the DOCs are supplied by the government or by poultry farms, BRAC distributes the DOCs from the area office to the VO members. Alternatively, when local hatcheries supply the DOCs, the Sector PA coordinates the hand-off from the local hatchery to the chick rearer.

Recommendation: The collection of the Tk1.5/chick service charge should occur at the delivery of the DOCs to the member, rather than waiting to the end of the 8-week rearing period and the sale to key rearers.

2.1.4. Review progress in the establishment of Program Support Enterprises, including preparation and clearance of business plans, and procedures for subsequent reporting on financial performance.

These PSEs are the enterprises that either supply inputs or purchase outputs from the VO members. These PSEs are:

Sector	Program Support Enterprise
Poultry and Livestock	Poultry Farm Poultry Feed Mill
Fisheries	Prawn Hatchery
Agriculture / Vegetables	Seed Production
Sericulture	Silk Reeling Center Grainage

For Program Support Enterprises (PSEs), the RDP IV Proposal includes detailed capital investment and revenue and expense projections. The timing of these expenses has been adjusted, with some PSEs being constructed ahead of original schedule and others pushed out into the future.

Timing Adjustments in PSE Expenses (Million Taka)

PSE	Plan	1996	1997	1998	1999	2000	Total Tk MM	#	Total Yearly Production
Poultry	Old	6	6	6	6	- 6	30	3	1.5 Mill DOC
Farms	New	15	15				30	2	1.6 Mill DOC
Feed Mills	Old	3	3	. 3	3	3	15	3	12,600 Ton
	New	10	5				15	2	17,500 Ton
Prawn	Old	5	5	2.5			12.5	5	15 Mill PL
Hatcheries	New	5	5	2.5			12.5	10	13 Mill PL
Seed	Old		5	10	10	5	30	2	60 Ton Seed
Centers	New		.5	10	10	5	30	2	60 Ton Seed
Grainages	Old	10	30	50			90	9	10 Mill DFL
	New	5	30	50	5		90	16	12.8 MillDFL
Recling	Old	20	30	50			100	10:	150 Ton Yarn
Units	New		30	50	20		100	10	150 Ton Yarn
Total	Old	44	76	121.5	19	14	277.5		
	New	35	95	112.5	30	.5	277.5		

Note: (1) Tk, 10 m, has been shifted to Mulberry Plantation (vide BRAC Donor Meeting, May 13,1996

(2) Besides one P 3 & two P 2/ P 1 stations, Tk. 20 m. & Tk. 30 m. respectively.

Progress towards this revised investment schedule is on track (see Appendix 4). We visited the Grainage in Jhikorgacha, the Feed Mill in Manikonj, and the Poultry Farm in Savar. We were unable to visit a Prawn Hatchery. The BRAC PSE Manager reports that all construction is proceeding on schedule. The most challenging part of PSE management will be coordinating the timing and delivery of PSE output to the field. Given that the DOCs and prawn larvae must be delivered with 24 hours, BRAC will need a reliable transportation network to get the product into the field.

Updated versions of the PSE business plans were finalized during our visit. We worked with the PSE Manager to develop a table summarizing the demand by BRAC members for the PSE outputs or their supply for PSEs that buy from BRAC members. These charts (see Appendix 5a - 5f) were quite helpful in understanding the magnitude of the member demand and how small the PSEs output is relative to the VO demand for their products. If the demand by VO members grows as BRAC anticipates, BRAC will need to find alternative suppliers.

We like the idea of the PSEs selling a small portion of their output to non-BRAC customers and BRAC VO members also purchasing some of their input needs from non-PSE sources. This will assure a "market comparison" of the price and quality of PSE production.

We expect that BRAC will easily provide the Donors with current financial statements for the PSEs. In addition, BRAC and the Donors should be looking for ways to record the role of the PSEs in the BRAC development mission.

Recommendation: We recommend that the PSEs report both their financial statements and updated information on BRAC members' demand for the PSEs output.

# (B) Portfolio Analysis

#### New Field Experimentation

During 1996, BRAC began to experiment with monthly repayment of loans and savings in all its first year branches. BRAC reports that the monthly repayment system, a method has worked well in the IGVGD program, and is working well here too. We did not have a chance to visit an IGVGD branch. The number of loans disbursed from January - September 1996 in first year branches, at 623,000, is lower than targeted. Even if we double this number to account for the last three months of 1996 and the time lost during the non-cooperation movement, the number is low compared with the 1,808 loans that were disbursed during 1995. This could be because BRAC reduced the number of PAs in first-year branches. We encourage BRAC to follow this closely. The reduced staff costs contributed to the 40% reduction in operating costs in first year branches over the past year.

This year, BRAC also began directing its attention to urban areas. Although no loans have been disbursed yet, a process is underway to develop an urban loan policy. This will bring BRAC's credit program in line with its health and education programs which are already operating in some urban areas (e.g. in Dhaka).

## Risk Reduction Strategies

BRAC staff at all levels have become increasingly sensitized to sectors which have historically poor repayment rates (e.g. housing, livestock and irrigation). They have also made efforts to reduce "bad debt" by vigilantly pursing inactive members and by relying more on the members within the smaller groups (within the VO) to assist with chasing up late payments.

#### 1. Group Structure

The small groups of five members who together make up the VO are more highly discipline and structured than in previous years. There is an average of nine groups of five members each in most VOs (i.e. 45 members in a VO). BRAC has found that smaller groups, each under the leadership of a self-chosen group leader, can help the PA to better manage loan repayment and reduce past dues.

It is unclear to us whether the practice of automatically rotating the small group leader on an annual basis is a good idea. Intuitively we feel that a longer "term of office" for the stronger group leaders may be better at stimulating the cohesiveness of small groups. From an empowerment point of view, however, the opposite may be true.

The small group has even become a structural building unit of the VO. Previously members were formed into small groups out of the larger VO membership. Now, individuals members who wish to join must recruit another four members as well. This tightens the relationship between the members of small groups and results in a higher credit discipline among members.

# 2. "Special Collection PAs"

In some branches, Program Assistants (PAs) have been specially employed to trackdown inactive members. These members also usually have high past dues outstanding. Having special credit PAs is important because the existing PAs have time to follow up on all the late-payers/ inactive members only during (or straight after) the VO meeting.

The international literature shows that the small group structure cannot completely substitute for the large group in terms of members sharing the burden of late payments. This is especially true as the loan size per individual borrower gets larger.

To offset the additional cost of a Special Collections PA, the branch is requested to try to increase its loans outstanding. In some areas this may be an unnecessarily high financial hurdle. If the branch's credit PAs are unable to collect late loans (for whatever reason), and the Special Credit PA is able to do so, then the Special PA "pays for herself/himself" if the loans collected are simply greater than his/her salary and overhead.

> Recommendations: BRAC should monitor the usefulness of employing special credit Program Assistants to collect from inactive members. If the study reveals a far greater benefit than cost, BRAC might consider extending the concept of these special "debt collectors" to more VOs which have a high portion of inactive members as well as VOs where a large portion of active members have more than 26 payments past due.

#### 3. Strengthening the Credit-Sector Link

The regular interaction between BRAC's credit PAs and Sector PAs should be encouraged as it helps to reduce credit risk. For example, we heard about how sector PAs assisted their trainee VO members in getting more "ready" to take out a loan as a consequence of a discussion with the credit PA who did not feel that the borrower was initially a good "loan-risk" at the time of her first loan request.

> Recommendation: BRAC should continue to schedule regular meetings of Credit PA's to discuss collection methods, and combined Credit/Sector PA meetings to discuss the areas where they can act to reinforce one another's activities so as to improve overall branch performance. These meetings could be facilitated by the Branch Manager.

## 4. Shortening the Loan Term

Another reason for on-time loan repayment is the aversion to lend to sectors with poor repayment histories (e.g. example deep tubewell and housing). BRAC has also shortened the term of loans in these sectors. For example, BRAC reduced the default rate on livestock loans by decreasing the term of the loan from three years to one year. BRAC also strongly discouraged giving grace periods for loans that did not generate income right away. Managers in the field found a high rate of default among borrowers who were granted grace periods.

BRAC has also streamlined its loan disbursement procedure. Loans are now disbursed to first-time borrowers within six to eight weeks provided they have a savings pool equal to (or larger) than 2% of their loan request. This system appears to work well. The default rate has not increased as a result of a shorter period of member discipline prior to loan disbursement.

#### 5. Balloon Payments

Finally, in an effort to reduce its risk exposure in the four sector programs while still reaching down to the poorest of the poor, BRAC is considering loan structures that include a higher "balloon" payment during the harvest. This will help members with lower current incomes because weekly payment would be lower during most of the loan, with the balance due at the harvest. BRAC has indicated that particularly where the initial capital outlay for borrowers is large, for example in the fisheries sector, some flexibility may be necessary. It is important though that BRAC first pays attention to why these sectors are performing relatively poorly.

The ballooning of loan payments is different from a grace period where no payments on interest or principal are made for a specified time period. We continue to strongly discourage grace periods due to the historically high default rates that usually accompany such initiatives. The possibility of the ballooning system working well will be heavily reliant on the coordination between the sector and credit PAs as well as more senior staff at the branch and regional levels. Perfecting the coordination and information flow between BRAC's sector staff and credit staff, for example through sector staff reliably reporting to credit PAs when the harvest is coming in, will enable credit PAs to know exactly when to "collect hard" on the outstandings disbursed. \*

## 2.1.5. Analyze implications of any changes in disbursements, outstanding, term mix, average loan size, etc.

Over the past year, total principal outstanding (TPO) in the combined RDP and RCP portfolio increased 34% from Tk 1,827 MM in June 1995 to Tk 2,441 MM in June 1996. The increase in TPO was primarily due to the rise in number of loans disbursed as the average loan size increased only slightly.

Within the portfolio, the Rural Trading sector increased its share of principal outstanding from 36% to 44%. This was offset by proportionate declines in Irrigation (with the DTW charge-off), Housing and Food Processing.

The loan portfolio's 34% growth from June 1995 to June 1996 is approximately half the 61% growth of the previous year. To interpret this lower rate of increase, we

At a US exchange rate of 40 Taka to the dollar, total principal outstanding is US\$ 61M.

analyzed the changes in the factors underpinning the growth of the total loan portfolio. The absolute size of the total principal outstanding (TPO) is influenced primarily by: 10

- 1. the number of loans disbursed. A greater number of loans, all else constant, increases TPO;
- 2. the average loan size, which is usually higher in the case of existing and proven borrowers. A dramatic increase in the number of first-time borrowers will depress the average loan size:
- 3. the term mix, where an overall decrease in the term of the loan portfolio, all else constant, will depress TPO; and
- 4. the rate at which outstanding loans are collected -- the faster the collection, all else constant, the lower TPO will be.

The main factor contributing to the overall 34% increase in TPO from June 1995 to June 1996 was the rise in the total value of loans disbursed. Total disbursements increased 22% from a 19% growth rate for the same period last year. 11 The increase in outstandings was due both to the number of loans disbursed (which grew from 401,994 loans in the January to June 1995 period to 562,812 loans in the period from January to June 1996), as well as to a small increase in the average size of loans. The average loan size increased slightly from Tk 3,483 in 1995 to Tk 3,612 by June 1996. The increase in size was lower than internal targets for the older branches. This is partially due to the entry of first-time borrowers (who replaced the drop-outs) into the older branches.

The substantial increase in payments missed from March to June 1996 also contributed to the percentage increase in TPO over the same period. 12

The non-cooperation period affected loans outstanding in several ways:

- 1. PAs could not enter most areas for around four to six weeks, depending on the degree of political unrest. This depresses both the number of newly recruited and the number of loans that they are able to disburse.
- 2. When PAs did eventually enter the areas, their priority was to collect unpaid loans and improve the quality of the existing loan portfolio, rather than attract new members and disburse additional loans.
- 3. Many existing members lost some portion of their income as businesses often came to a halt during the unrest. The timing of their next loan -- a factor which would increase TPO-- was therefore delayed.

<sup>10</sup> Note, the total amount of disbursements is approximately equal to the total number of loans multiplied by the average loan size (see 1 and 2 above).

Source: BRAC Statistical Report (BSR) June 1995.

Slower repayment of loans and the consequent increase in the number of borrowers with no payments missed was a direct result of the non-cooperation period. The full impact of the noncooperation movement is discussed more fully later in this section.

For these reasons, the slower growth of TPO does not indicate problems with BRAC's credit delivery system.

#### Term Mix

Over the past year, BRAC continued to shorten the term of its loan portfolio, particularly in the historically high-risk sectors (e.g. irrigation, livestock and housing). Overall principal outstanding falling in the one-term category increased to 99% in June 1996 compared with 96% in June 1995. This is even more striking when we consider that just four years ago (in June 1992), only 80% of the loan portfolio fell into the short-term category.

Term Disbursement in Each Sector January - June 1996

Sector	Short Term (up to 1 year)	Medium Term (1-3 years)	Long Term (> 3 years)	
Agriculture	100%	0%	0%	
Irrigation	94%	5%	1%	
Fisheries (+ Baor)	99%	1%	0%	
Livestock	98%	2%	0.%	
Sericulture	98%	2%	0%	
Cottage Industry	97%	3%	0%	
Services	100%	0%	0%	
Rural Transport	100%	0%	0%	
Rural Trading	100%	0%	0%	
Food Processing	100%	0%	0%	
Health	100%	0%	0%	
Housing	24%	75%	1%	
Miscellaneous	99%	1%	0%	
Total (June 1996)	99%	1%	0%	

Total (June 1995)	96%	4%	0%
Total (June 1994)	91%	7%	2%
Total (June 1993)	92%	4%	4%

The most notable decreases in loan-term have been in housing, fisheries and sericulture where an additional 19%, 10% and 11% of their respective portfolios now fall into the short-term category of disbursements (see table above). The 1% increase in the short-term livestock and poultry principal disbursed understates the extent to which the term

The international literature on microfinance lending confirms the relationship between shorter loan terms and lower default rates.

of the livestock component has been shortened because livestock makes up less than half of the poultry/livestock portfolio. All new livestock loans now have a term of one-year only.

BRAC management shortened the housing loan term to two years for the same reasons. Previously housing loans had a three year duration. This may be the most appropriate lending method for this target group, because the date of receiving the next loan is soon enough in the future that the borrower stays in active contact with the VO process.

Interviews with risk-averse branch managers in the field revealed that they would like the length of the housing loan to become even shorter term. Clearly, one effect is that if all loans must be repaid in this time period in even installments, then the total loan size is limited by what a borrower can repay in weekly installments.

## 2.1.6. Monitor and comment on delinquency in the loan portfolio.

In the analysis below, we follow a three-step process:

- 1. We identify the sectorwise distribution of principal outstanding to see how large each sector is relative to the size of the loan portfolio.
- We evaluate the trends in each aging category of missed payments.
- 3. We identify those sectors that have the greatest amount principal outstanding that is seriously behind in payments (i.e. more than 26 payments past due).

Step 1: Distribution of Principal By Sector

#### Sectorwise Distribution of Principal Outstanding (RDP + RCP)

Sector	June 1994 % TPO	PRESENTED THE PRESENT OF		A THE RESERVE TO SECURE	% TPO	June 1996 Tk Million
Agriculture	10%	118	12%	224	11%	266
DTW Purchase	7%	76	0%	71	0%	614
DTW Operation	1%	9	4%	4	0%	
Fisheries (including Baor)	3%	29	4%	80	6%	142
Livestock&Poultry	9%	106	8%	138	9%	230
Cottage Industry	4%	48	3%	49	2%	40
Sericulture	0%	5	1%	24	0%	14
Services	0%	3	0%	5	0%	9
Rural Transport	3 %	34	4%	68	3%	85
Rural Trading	33%	373	35%	635	43%	1042
Food Processing	24%	277	20%	373	18%	445
Health	0%	1	0%	2	0%	3
Housing	5%	54	8%	142	5%	133
Miscellaneous	0%	2	1%	12	1%	23

(also see Appendix 6 for monthly Sectorwise Principal Outstanding Sept '95-Sept '96).

Sector Programs: Agriculture, Livestock/Poultry, Fisheries and Sericulture Since June 1995, principal outstanding for BRAC's four sector programs of agriculture, poultry/livestock, fisheries and sericulture totaled 25% of the total loan portfolio. The target set in BRAC's RDP IV plan is that the sector programs should be 25% of TPO, a target already reached last year. Although interviews with BRAC managers and field staff reveal a consensus that the plan is to grow these sectors substantially, the targets for each sector have not been updated. We feel that it is important for field staff to receive some direction in this regard.

> Recommendation: We recommend that head office set new global targets for loans outstanding for each sector and ask regional (and branch) managers to develop the local targets in the light of supply and demand constraints on the ground.

Although, at a glance, the percentages of three of BRAC's four sector programs appear unchanged, a more nuanced picture emerges upon closer inspection of the changes in their values between June 1995 and June 1996. Even a 1% increase in their size as a proportion of the total portfolio represents significant growth. Both the fishery and

This includes DTW purchase and operation although the bulk of this amount falls into operation.

poultry/livestock sectors grew faster than the portfolio as a whole, registering a 77% and 66% increase respectively in the taka value of the loan portfolio in June 1996 when compared with June 1995. In comparison, the total principal outstanding grew 34% over the same time period.

BRAC reports that the main constraint to further growth in the poultry sector is the availability of day-old chicks from high yielding parent stock. The proposed poultry program support enterprises (PSEs) should help partially alleviate this supply problem. The main constraint on the rapid growth of the fishery sector is the availability of suitable bodies of water. -

Absolute growth in the agricultural sector's principal outstanding grew from Tk 224 MM in June 1995 to Tk 266 MM in June 1996, an 18% increase. This is lower than the growth in TPO which rose 34% over the same period. From our observations and interviews at both head office and in the field, the constraint to a rapid vegetable expansion program appears to be access to suitable land, rather than its availability.

> Recommendation: We recommend that BRAC perform a comprehensive land audit of vacant, unutilized and under-utilized land that is suitable for agriculture (and fishing). Current ownership of the different parcels of land in the vicinity of BRAC VOs (both present and planned VOgrowth areas) should also be identified so as to begin a process of facilitating access to such land by VO members.13

Sericulture, registered a 41% decline in principal outstanding as at June 1995 when compared with absolute value of the sericulture portfolio as at June 1996. Our interviews revealed several reasons for the lower than expected growth:

- 1. The capital outlay that a silkworm farmer needs is small relative to a chicken, poultry or fish farmer. Thus the loan size requested is smaller.
- 2. Because profits generated from the first harvest can often pay for future capital requirements, an additional loan may not be needed in the following year. In other words, the percentage of "repeat loans" is lower than in other sectors-last year's farmers as at June 1995 probably did not need another loan this year. This makes the sector's growth more reliant on new borrowers in this sector.
- 3. BRAC reports that new borrowers are themselves constrained by the availability of mulberry leaves for the silkworms (this is at odds with the Sericulture Consultant's report in the RDP IV Appraisal).

An economic analysis taking into account the cost of available and accessible land relative to the potential profit from the agricultural/vegetable yield will determine whether or not it is possible to expand this sector on a sustainable basis.

The reason for the lack of mulberry trees is, in turn, related to the lack of available land. If successful, BRAC's experimentation of mulberry bushes grown in the grounds of households may be able to alleviate this problem. The land audit suggested earlier may reveal additional government land (at a low cost) that is available for mulberry tree plantation.

The largest portion of the portfolio continues to be in rural trading (43%) and food processing loans (18%). These two sectors accounted for 55% of the loan portfolio in June 1995 and 61% of the growth in 1996. If we compare the absolute taka value of rural trading as at June 1995 with June 1996, we note a 65% increase.

### Irrigation

Irrigation's share of the total principal outstanding declined 4% over the past year and 8% since June 1994. This is because BRAC has sold 560 of its 710 DTWs into the local private market and charged off the loans. BRAC reports that it has refunded 100% of the loan payments made by DTW shareholders, both Purchase and Operation loans. The special 40% loan loss reserve for DTWs was funded 50/50 between BRAC and the Donors. 16

## Housing

The absolute value of the principal outstanding in the housing sector remained more or less flat at Tk 133 million compared with Tk 142 million the previous year. As a proportion of TPO, housing decreased 3%. We heard that field staff at the branch level are reluctant to disburse housing loans owing to their disproportionately high default rate in the past. Furthermore, our discussion with BRAC staff in the field reveal a greater risk aversion than was probably intended by head office management.

Borrowers were sometimes encouraged to rather take out an income generating loan. 17

The exact reason for the default, though, remains unclear to us. Is it because the loan was for housing and did not generate income? Or is it because the lower interest rate at 10%, together with the fact that housing is seen as a social good, makes people less willing to repay the loan because they see it more as a grant? A World Bank evaluation of the Aga Khan Rural Support Program in microfinance lending in Pakistan (AKRSP) found that even the limited subsidization of social infrastructure lending can create expectations that are hard to contain. The evaluators note that subsidized lending rates can set an organizational tone that works against the important core values required for commercially successful banking. It can also promote the trend toward deteriorating collection performance. Finally, they note that subsidized funding easily attracts "rent-seeking" by individuals or organizations that want cheap money, thus creating a false

More financial detail on DTWs is in our appendix.

In the past, BRAC field staff observed that members used housing loans towards other ends because they were supplied at a lower interest rate (i.e. 10%). BRAC now supplies the building materials directly to households thus ensuring that these loans are applied only to housing.

demand for loans. BRAC should investigate whether a similar set of reasons is valid for its housing default rate.

> Recommendation: BRAC should resolve its housing loan policy and disseminate it to the field. So long as the policy is unclear, the program with languish and BRAC may unintentionally create resentment.

## Growing Larger Businesses

We observed that the practice of making two loans to one person (or even to another person in the same household) is actively discouraged by PAs, irrespective of the ability of the borrower to repay. Whilst it is true that, in the past, many members could not afford to repay two loans at once, it still makes sense to give a second loan to the exceptional borrowers who can. By the same token it makes sense for PAs to recommend the disbursement of bigger loans (even above the ceiling for that particular year) where the borrower can demonstrate the ability to repay.

> Recommendation: PAs and branch managers should be encouraged to find the "exceptional borrowers" who can afford to take out larger loans, or more than one loan, to further develop their businesses.

> Recommendation: We recommend that BRAC experiment with higher loan ceilings for members with good repayment records. To this end, the head office must be clear about its policy that any borrower may receive up to two general loans and a housing loan. Some staff in the field incorrectly interpret the emphasis on loan collection as a discouragement to make more loans. To the contrary, BRAC should motivate staff to originate the highest possible number of creditworthy loans to the target group.

Recommendation: In order to stimulate the formation of businesses slightly larger than VO members currently undertake, we recommend that BRAC pilot entrepreneurial VO groups comprised of members most capable of starting slightly larger enterprises.

# Step 2: Reviewing APO Trends

Aging of principal outstanding (APO) enables the lender to ascertain what the trends of repayment are in the various sectors, both on a global basis and an individual borrower basis. A branch manager who tracks his/her sectorwise APO on a monthly basis is well-equipped to direct his/her field staff when to "collect hard," and when, and to whom, to disburse to. In the APO tracking system, if a borrower misses a payment, the entire principal amount of the loan shows up as "past due." This method allows

BRAC to monitor how much of the portfolio is at risk at any one time with clear categories of the degree of risk. BRAC's own experience demonstrates that loans that have missed payments in the past are more likely to miss payments in the future.

Because the non-cooperation period impacted on repayment rates so dramatically, it is not sensible to make a straight comparison between June 1995 and June 1996. To provide a more balanced picture and to direct attention to those sectors that have not recovered sufficiently from the non-cooperation period, we have focused (in our text) on what the trends were prior to, during, and after, the political unrest.

# Sectorwise Percentage of Principal with No Payments Missed Sectorwise Distribution of Principal Outstanding

Sector	% of TPO June 1996	No missed payments June 1996	No missed payments June 1995	No missed payments June 1994
Agriculture	11%	66%	89%	95%
Irrigation	0%	44%	82%	95%
Fisheries <sup>18</sup>	6%	81%	91%	92%
Livestock/Poultry	9%	* 65%	83%	74%
Cottage Industry	2%	58%	86%	90%
Services	0%	83 %	92%	79%
Rural Transport	3%	68%	94%	85%
Rural Trading	42%	71%	90%	85%
Food Processing	18%	60%	89%	84%
Health	0%	83%	95%	91%
Housing	5%	27%	71%	45%
Sericulture	0.5%	74%		
Misc.	1%	65%	97%	80%
TOTAL	98%	66%	88%	84%

Note: As at June 1996, non-interest bearing loans (NIBL) constituted 2% of total principal outstanding in June 1996.19 In the column 'percentage of total principal outstanding' for June 1996, the total is not 100% as NIBL has been excluded (see table above).

The Baor component of fisheries had a 73% no missed payments record in June 1996. In June 1996, Baor made up 1% of the TPO.

NIBL is a category of loans where no interest is charged. The head office, on the recommendation from the field, decides who can be put into this category. Usually, borrowers who have suffered a dramatic loss in income due to a catastrophe (e.g. a flood) or disabled borrowers fall into this category.

### Trends

In January 1996, we observed the following:

- The portion of principal outstanding with no missed payments continued to perform well at 87% versus 88% six months earlier.
- The most noticeable improvement occurred in the irrigation sector where the APO
  with no payments missed was reduced by 13%. This was the result of selling off
  the greater portion of its Deep Tube Well Portfolio, rather than due to better
  repayment and collection practices.
- The slightly lower percentages of no missed payments in the Agriculture and Fisheries APO portfolios is partially due to seasonal factors.
- Poultry and livestock repayment registered a 1% improvement in the percentage of no payments missed.
- Housing and Sericulture, however, continue to carry a disproportionately high amount of risk, relative to their size in TPO.<sup>20</sup>
- Rural trading which absorbs over 40% of TPO continued to hold a
  disproportionately favorable portion (i.e. over 90%) of no payments missed. A
  proportionate amount of no-payments missed would have been more in the region
  of 60%.

## % TPO with No Missed Payments - January- September 1996

Total (All	Jan	Feb	Mar	The second second	May	Jun	July	Aug	Sep
sectors)	%	%	%		%	%	%	%	%
no missed payments	87%	86%	29%	42%	55%	66%	71%	73%	76%

By March, owing to the political unrest, the overall APO with no missed payments fell to 29%. This is the same level of no-missed payments that BRAC had in August 1992. By June, it improved to 66%, by August it was 71%, and by September it was 76%. Whilst the portfolio is continuing to improve, the rate of the improvement is slowing down. Around 11% of borrowers have not yet caught up to their January levels of ontime loan repayments. Our interpretation is that least well-off borrowers are unable to recoup the income lost during the non-cooperation period.

The sectorwise no-payments missed table above shows which sectors were relatively resilient to the political unrest (e.g. fisheries), which sectors were hardest hit immediately (i.e. most sectors), and which sectors suffered with a lag (i.e. irrigation and housing). It should not be surprising that housing was particularly hard hit as most borrowers who have a housing loan, also have an income generating loan which they were also past due in. The burden of "catching up" on both past dues was therefore too heavy for many borrowers.

The disproportionate concentration of risk in these sectors is detailed further in Step 3 of our analysis.

Loan Repayment Patterns (June 1993 - September 1996)

Past Due	Jun.93	Jun.94	Jun.95	Jan.96	Mar.96	Jun.96	Sep.96
0	70%	84 %	87%	87%	29%	66%	76%
1-4 payments	7%	4%	4 %	5%	60%	20%	10%
5-12 payments	5 %	3%	3%	2%	5%	6%	4%
13-26 payments	5%	3 %	2%	1%	2%	4%	4%
26-50 payments	7%	3%	1%	1%	1%	2%	3 %
over 50 payments	5 %	1 %	1%	1%	1%	1%	1%
NIBL		3%	2%	2%	2%	2%	2%
TOTAL	99%	101%	100%	100%	100%	100%	100%

(also see Appendix 7 for monthly APO trends for Sept 1995 - Sept 1996)

Until January/February this year, the loan repayment pattern held steady at its much improved June 1995 levels in the various APO categories. In March, however, the 1-4 payments overdue category jumped dramatically from 5% to 60% because of the political upheaval. Between March and September, the data reveals a significant degree of catch up in the 0-payments missed and 1-4 payments missed categories. However, because of the inability (or unwillingness) of some borrowers to catch up altogether, there has been a worsening of the 13-26 payments and 26-50 payments missed APO categories. It is probable that by March 1997 we will see a slight increase in the over-50 payments missed APO category for the same reason.

The inability of some borrowers to return to their pre-March repayment level in no way reflects on the efforts made by BRAC staff to recoup past dues. On the contrary, BRAC is making every effort to return to February 1996 levels by early next year.

Step 3: Assessing the Concentration of Risk/Delinquency in the Loan Portfolio The third step in the loan portfolio analysis is to compare the concentration of sectors with the slowest repayment with their overall distribution of the loan portfolio.

For the purposes of assessing the concentration of risk in particular sectors, we have chosen 26 or more payments missed in any particular sector as an indicator of substantial risk. This is because risk increases more than proportionately as the number of missed payments increases: the more payments missed, the more likely it is that the

borrower will ever catch up. 21 Non-interest bearing loans (NIBL), which constitutes 2% of the overall principal outstanding, have all been taken to be greater than 50 payments overdue.

Principal Outstanding that Missed More than 26 Payments September 1996

SECTOR	> 26 missed payments (Taka)	missed payment excluding NIBL	missed	sector as % total portfolio
Agriculture	10,695,625	7%	9%	10%
Irrigation	371,579	0%	2%	0%
Fisheries	13,971,960	9%	11%	6%
Livestock/Poultry	8,383,446	6%	12%	9%
Cottage Industry	1,457,182	1%	2%	1%
Services	114,656	0%	0%	0%
Rural Transport	1,187,602	1%	2%	4%
Rural Trading	20,666,773	14%	23%	44%
Food Processing	14,482,780	10%	16%	17%
Health	37,803	+ 0%	0%	0%
Miscellaneous	258,885	0%	1%	1%
Housing	23,828,499	16%	19%	5%
Baor	763,165	1%	1%	1%
Sericulture	424,225	0%	1%	0%
Total	152,118,556 (including 55,474 NIBL)			100% (if 2% NIBL is included)

Principal with more than 26 payments past due increased from 4% of the total loan portfolio in June 1995 to 5% in June 1996, most likely due to the non-cooperation period. These percentages include non-interest bearing loans (NIBL) which constituted 2% of the loan portfolio both in June 1995 and June 1996. By September 1996 the percentage at risk (i.e. over 26 payments past due) had risen to 6% of the total principal outstanding. Even at 6%, the portion of the portfolio at risk is less than it was in June 1994 where APO > 26 payments missed registered at around 7% of the total principal outstanding.

<sup>21</sup> Clearly, risk increases not only with the number of payments missed, but also with the number of weeks missed. For example, if 50 payments are missed but 120 weeks have passed since the borrower last made a payment, the chance of recouping that loan is even more diminished. We address this issue later in the section of reporting trends and summary reports.

In assessing the concentration of risk across sectors, it is useful to compare the portion of poor performing loans in a sector with same sector as a percentage of the total portfolio. For example, all else constant, we would expect housing to carry around 5% of the risk in the loan portfolio because it occupies only 5% of the total principal outstanding. As discussed earlier, this is clearly not the case. Housing continues to represent the highest concentration of risk with the APO > 26 payments registering 16% of the total low performing loans (see table above). This rises to 19% when NIBL is included. 24% of the housing portfolio consists of loans that have missed 26 or more payments (see table below). This is, however, an improvement over last year where APO > 26 payments missed totaled 35%.

Out of BRAC's four sectors which it has chosen to support actively, only Agriculture has a proportional share of the poorly performing loans that is in line with its share in the overall loan portfolio. BRAC's improvement in the management of its livestock portfolio resulted in a 6% decrease in portion of the livestock portfolio that had missed more than 26 payments. In June 1996, 16% of the portfolio had more than 26 missed payments versus 22% in June 1995. However, livestock still has a greater percentage of poorly performing loans than its share in the whole loan portfolio.

The portion of poor performing loans in the sericulture and fisheries sectors also exceeds the proportion that those sectors occupy in total principal outstanding (TPO). This is of concern as BRAC intends to grow these sectors in the future. 22

Note that Baor was excluded from the fisheries portfolio. Although it only occupies 1% of the total principal outstanding, it occupied 12% of APO > 26 weeks, and therefore should be watched if BRAC intends growing this component of the fisheries sector.

APO > 26 payments plus Non-Interest Bearing Loans as a Percentage of Each Sector's Loan Portfolio<sup>23</sup>

Sector	Sep-96 (A)	Sep-96 (B)	Sep-96 (D)	Sep-96 = A+B
7.	Taka	NIBL as % principal	> 26 payments as % principal outstanding	
Agriculture	3,203	1%	4%	5%
Irrigation	2,896	49%	12%	61%
Fisheries	2,311	2%	10	12%
Livestock & Poultry	9,435	4%	4%	8%
Cottage Industry	1,175	3%	4 %	7%
Services	57	1%	2%	3%
Rural Transport	2,521	3%	1%	4%
Rural Trading	14,739	1%	2%	3%
Food Processing	9,429	2%	4%	6%
Health	23	1%	1%	2%
Miscellaneous	1,591	7%	1%	8%
Housing	5,347	4%	20%	24%
Sericulture	1,273	7%	4%	12%
Total	55,474			

(also see Appendix 8 for comparisons to September 1995)

Despite the fact that Irrigation represents a negligible amount of TPO, the fact that 61% of the existing portfolio is seriously overdue should act as a warning to BRAC that reinvestment in this sector should be discouraged unless strong evidence points management to the contrary. (If these are DTW loans, BRAC needs to make its books consistent by removing them from the APO records).

Rural trading, by far, holds the least amount of low performing loans (23%) relative to its size in the loan portfolio (44%). Rural trading and food processing which together represent 61% of the total principal outstanding both have relatively low exposure.

# Adequacy of Loan Loss Reserve

As of September 1996, and after the charge-off of DTW's, the combined RDP and RCP loan loss reserve stood at Tk 186.7 million for RDP and RCP combined. This equals 7.7% of the total loans outstanding

<sup>23</sup> This table looks at how much of each sector consists of poorly performing loans. It does not take into account either the overall portion of the sector in the loan portfolio, or the total amount of poorly performing loans.

To evaluate its adequacy, the following test was made. Tier 1 identifies those loans that should be on non-accrual; 100% of total loans more than 100 weeks past due and 50% of loans more than 50 weeks but less than 100 weeks past due. The Tier 2 LLR is for future unidentified estimated uncollectables. Based on recent strong collections, we estimate 3% of total loans outstanding.

Tier 1: Non-Accrual Loans (September 1996) = Identified likely uncollectables

100% of NIBL Tk 55.5 million 100% of loans>100 wk. past due Tk 12.9 million 50% of loans >50-100 wk. past due Tk 13.8 million Sub total Tk 81.4 million

Tier 2: Doubtful Loans (accrual status) = Unidentified estimated uncollectables

3% of loan outstanding as of September 1996

RCP Tk 51.7 million RDP Tk 21.1 million Tk 72.8 million Sub-total

Total Estimated Satisfactory Loan Loss Reserve Tk154.2 million

Actual LLR as of September 30, 1996 from the RCP & RDP Balance Sheets:

RCP Tk 184.1 million RDP Tk 60.0 million Total Loan Loss Reserve Tk 244.1 million Less: DTW Charge-Off (Tk 57.4 million) Remaining LLR after charge-off Tk 186.7 million

LLR after charge-off = 7.7% of loans outstanding

Even after the DTW charge-off, the LLR balance of Tk 186.7 million is sufficient to cover expected losses from uncollectible loans.24 BRAC management may wish to maintain the 2%-of-disbursements rule for the annual loan loss provision, but this may prove to exceed actual loan losses (see Appendix 9 for DTW up-to-date position).

#### Recommendations:

Place 100% of loans that are over 100 weeks past due automatically onto NIBL with the goal of extending to all loans more than 50 weeks

To date, 560 of the 710 DTW's have been sold. BRAC is conservatively taking the full chargeoff now, and 100% of the future revenue from selling the remaining DTW's will be taken as a recovery and shown as RCP earnings.

- past due. If BRAC collect these loans with accrued interest, then the additional income may be recognized at that time.
- Prepare a one-page summary statement of the Loan Loss Reserve on a quarterly basis that reconciles the balance sheet figure with the treatment of various loans.
- 2.1.7. Review trends in portfolio composition relative to model branch and long-term projections (see Appendix 10a-10d and 11a-11d)

Membership:

The number of VO members stood at 1,385,605 in June 1996 compared with 1,200,160 in June 1995 (i.e. a 15% increase). The target for the year 2000 is to have 2 million members. If BRAC continues to achieve a 15% growth over the next three years, it will reach a target of 2,107,332 members by June 1999. At a global level, membership is well on target.

Loans:

The internal targets for the number of loans has not been reached although taka disbursed is above target. This means that BRAC is overestimating the number of loans and underestimating average loan size.

Average Loan Size: BRAC is exceeding targets for average loan size. The average loan size in June 1996 was Tk 3,621 whereas the target for 1996 was Tk 3,300. The higher average loan size is due to BRAC raising the loan ceilings on first-year and second-year borrowers. This caused a noticeable increase in the actual average loan size in young branches. However, in older branches, BRAC's average loan size was lower than the original model branch expectations. The reason for this is a positive one: BRAC got rid of inactive members and replaced them with first-time borrowers who had a lower loan ceiling. With its higher quality portfolio, BRAC is well poised to achieve its 2000 year target in its RDP (IV) LFA of an average loan size of Tk 4,500.

Disbursements/ Outstandings The term mix is almost completely one-year loans, which means that loans do not build up on the books. Therefore, disbursements and outstandings will show the same general pattern. This is true for the period of June 1995 to June 1996 where total outstandings rose by 34% and total disbursements rose by 36%. For the last two years, loan outstandings were above budget in branches younger than 4 years, and well-behind budget in all the older branches.

Branch Operating

Costs:

Historically, branch operating costs have been above the original RCP budgeted levels. The 1994 performance was improved, but in 1995, branch operating costs were quite high: Year 7 and 8 branches were 25% more expensive than the RDP model branch targets. BRAC may have intended this in order to improve loan collections. Through September 1996, costs appear much more in line with targets. Most branch-years are close to or under the RCP model, with the exception of Year 4 and Year 9. Newer branches are generally more efficient that older ones.

2.1.8. Advise on changes required to trend and summary reports, for BRAC management and for external donors.

> Recommendation: BRAC has rightly suggested that the Computer Department should re-program the APO report so that it records the number of weeks that a particular payment is overdue, rather than counting the number of payments and assuming that an equivalent number of weeks exist. As time passes, the number of weeks past due increases more than the number of payments.

We agree fully with this suggestion and have checked with Computer Department whether they can easily add this information into the current report format. We also agree with Computer Department and senior BRAC credit staff that it makes sense from a cost-efficiency point of view to include this information going forwards, rather than adjusting all historical data inputs retroactively as well. From next month, this information will be included in the APO report.

Additional suggestions on changes to be made in the trend and summary reports are included in other sections of this paper under relevant headings. In particular please see our extensive comments on service charge recovery.

- (C) Branch Profitability and RCP/BRAC Bank Viability
- 2.1.9. Review branchwise financial performance and the indicators used by HO and Branch Managers to identify problem areas and measure improvements between periods.

The Accounts Department reports several key performance ratios for each branch. BRAC intends to make managers in the field more cognizant of their importance and has already begun the process through a first-round of financial training. This will be followed up with a more implementation-based financial training course next year. The following five ratios measure (1) productivity of staff, (2) operating efficiency of nonstaff operating costs, (3) profitability, (4) funding position, and (5) yield on loan portfolio.

- Salary Expense as a Percentage of Total Loans Outstanding This ratio measures the productivity of staff because it compares salary expenses with the loan volume produced by that branch's staff. The lower the ratio, the more productive the branch. This ratio measures only the staff costs associated with the credit function, not the staff costs associated with sector development and other programs. This efficiency ratio is commonly used by credit institutions with branch/delivery systems.
- Other Operating Expenses as a Percentage of Total Loans Outstanding This ratio measures operating efficiencies in the non-personnel and loan expense areas. Similar to salary expense, branch operating expenses directly affects the branch's profitability. The lower the ratio, the more efficient the branch. It is assumed that branch managers have control over these expenditures.
- 3. Operating Surplus as a Percentage of Total Loans Outstanding This ratio measures profitable deployment of assets. The higher the ratio the more profitable a branch. For purposes of consistency in measuring the credit programs within the branches, the denominator is total loans outstanding and excludes fixed assets. This means that the assets connected with the sector or other programs are not included and that the ratio of profits to loans only is calculated. Since the income measured is interest from loans only, this is appropriate.
- 4. Savings as a Percentage of Total Loans Outstanding This ratio measures the level of member savings to loans outstanding. It shows the ability of the branch to fund loans from its savings fund. Since the cost of member deposits is 3% less than the cost of the loan from HO, member savings allow branches to increase their interest spread or "interest margin" and thus increase net surplus. The higher the percentage the better.
- 5. Interest Income as a Percentage of Total Loans Outstanding This ratio measures the yield on the loan portfolio. It is a quick way for a manager to look at overall interest rate on the portfolio. Since BRAC has only two different types of interest rates, if the rate is lower for a particular branch, it indicates a larger number of Housing Loans or a rapid growth in disbursements in the period measured. It could also

indicate a significant number of loans in the NIBL category, since this income is not accrued, but is only recognized when it is received.

The reason to use ratio analysis is the ease it offers in comparing performance across branches. These ratios make it easy to compare efficiencies among branches. Ratios allow comparisons while taking out the particularity of wide variations between the size of individual branches. This information can be used to conduct "peer" comparisons between branches or to consistently measure performance to agreed upon targets.

The table below shows the <u>six-month</u> ratios; therefore all ratios except Savings-to-Total Loans will approximately double for a twelve-month period.

Average Ratios By Branch Year<sup>25</sup> Jan - June 1996

Branch Year	Salaries/ Total Loans	Other Exp/ Loans	Profit/ Total Loans	Savings/ Total Loans	Interest Income/ T. Loans	Number of Branches
RCP-11	2.9%	3.8%	1.0%	34.4%	9.0%	10
RCP-10	2.6%	3.4%	3.6%	42.0%	10.8%	20
RCP-9	3.0%	3.7%	2.1%	40.8%	10.2%	20
RCP-8	3.4%	4.2%	1.0%	34.4%	10.1%	20
RCP-7	3.1%	3.8%	2.0%	41.5%	10.6%	- 31
RCP-6	3.0%	4.0%	2.8%	39.4%	11.3%	30
RCP-5	2.8%	3.4%	3.9%	40.0%	11.8%	23
RDP-4	4.1%	4.2%	1.6%	45.0%	11.9%	20
RDP-3	4.8%	4.2%	(1.4%)	39.2%	9.6%	49
RDP-2	7.8%	5.9%	(6.1%)	30.0%	9.6%	40
RDP-1	145%	109%	(257%)	62.0%		34

As in the January - June 1995 period, salaries as a percentage of loans is higher in the younger branches. This is because of the smaller amount of loans outstanding, and the start up and developmental nature of the RDP Branches. The exceptionally high percentage in the first-year branches is because there are usually very few loans in a start up branch until the second half of the year. By the end of 1996, we expect this ratio to be dramatically reduced as the total loans outstanding (i.e. the denominator) increases substantially in the second half of the year.

Over the past year, the salary/total loans ratio for the RCP Branches held steady in the 2-4% range (equal to 4-8% annually). Prior to January 1995, this ratio was around 11-12%. The numbers correspond with BRAC management's strategy of reducing branch expenses.

For comparison, this Accounts data is calculated the same way is our December 1995 report:

These branch operating expenses include a 9% cost of funds paid to BRAC, but do not include the 6% cost of member savings. Therefore, future comparisons must be aware of what costs were included and which were not.

The major expense in a credit delivery systems is personnel. In the period reviewed approximately 43% of the total branch expenses are in salaries and benefits. This is an improvement over the cumulative RDPIII figure of approximately 60% of total branch expenses personnel costs. Last year, the figure was at 50%.

The trends shown in the Other Expenses/Total Loans is equally positive with trends showing a reduction to around 4-4.5% (equal to 8-9% annually) from 11% two years ago. Compared with last year, this ratio improved slightly for older branches and worsened slightly for newer branches.

The profitability ratio as well as individual branch income statements reveal a much improved position over last year's numbers. In June 1995, the profit/total loans ratio for all branch-years, except years 6 and 9, was negative. This year, only Year 1, 2, and 3 branches had a negative ratio. This vast improvement can be attributed both to the higher number of loans outstanding as well as the lower branch operating costs.

# Assess and advise on planned introduction of computers at Branch level, including phasing over RDP IV and training requirements.

BRAC does not immediately plan to introduce computers at the Branch Level. However, the Computer Department and senior executives in BRAC acknowledge that such a need may become more pressing in the future. The head of the Computer Department informed us that Grameen is having difficulties with implementing experimental projects with computers at the branch level. Our interviews revealed the following two main difficulties:

- logistical problems, for example, how to get technical experts out from head office to the geographically dispersed areas to assist with hardware and software problems;
- infrastructure problems, for example due to the lack of electricity.

According to the head of the Computer Department, BRAC's pilot project in Manikganj Branch failed for these reasons, as well as the lack of adequate skills at the branch level. This latter reason, however, is probably more due to the lack of adequate training than anything else.

We see four reasons why not much has happened in computer decentralization:

- There appears to be a lack of momentum/commitment at the head office level to make this a high priority. There is no champion currently pushing for computerization at the branch level. In addition, in as far as we can tell, there is no demand for computerization coming from the Branch level.
- BRAC still seems unclear as to exactly what it wants the branch level to do with its computers. Should the decentralized computers be satellite data input sites only, or

- is some level of data processing and control over information feasible at the branch/regional level?
- 3. The technical and logistical difficulties are possibly off-putting to the head office computer staff whose work load, at least initially, may be substantially increased during conversion.
- 4. BRAC has a "wait-and-see" attitude so that it can learn from Grameen's mistakes.

Recommendation: We recommend that BRAC clarify first what its goals are in terms of computer decentralization. Is it simply to assist in data input, or is it to give branch and regional mangers flexibility to analyze their own data to better manage their business? And what are the costefficiencies in both cases? Once this is done, a plan can be constructed to fulfill these goals.

Recommendation: While learning from the mistakes (and successes) of others is laudable, we feel that BRAC could still initiate a carefully planned and adequately resourced pilot project in the field in order to move it closer to its goals as per the recommendation above.

2.1.11. Review and revise RCP financial model and conduct sensitivity analyses for RCP viability with most recent data and projections on savings and credit performance (see Appendices 12 and 13).

The pre-existing BRAC 20-year financial model allows for manipulating key variables to approximate recent actual experience. We ran four scenarios based on the following variables<sup>26</sup>:

Scenario	Loan Disbursements	Savings	Branch Operating Costs	Effect on: 1. Level in Investment Account 2. Profitability
Base Case	1995 Actual Branch Performance	Tk 3.76/week, 20% withdrawals (Jan-Jun 1996 Actual Performance)	1995 Actual Branch Performance	Tk 165.7 in 1999  Profitable Continuously
Most Likely Case	Up 10%	Tk 4.0/week 20% withdrawals	Up 5%	Tk 96.1 in 1996  Profitable Continuously
Low Funding Case	Down 10%	Tk 3.76/week, 20% withdrawals	Up 5%	Tk 175.8 in 1999 Unprofitable from 1998 forward
High Funding Case	Up 30%	Tk 5/week, 10% withdrawals	1995 Actual Branch Performance	Tk 234.9 in 1996  High profitability  And pay the BRAC 9% loan

Loans Outstanding: We tested scenarios of both increasing and decreasing loans outstanding. Even a slight 10% decrease in disbursements, when coupled with a 5% increase in branch operating costs, will drive the model to unprofitability. Conversely, with an increase in savings, there is ample funding to accommodate even a 30% increase in disbursements.

In addition, all scenarios included the common assumptions:

<sup>·</sup> elimination of GTF;

gradual increase in funds available to RCP as BRAC repays the RCP investment in the HO building from 1996 through 2000;

<sup>·</sup> no interest paid on the BRAC loan.

Savings: VO members' savings are an essential funding source for future loan growth. At the current savings levels of Tk 3.76/week and 20% withdrawals, BRAC nearly exhausts its investment account in 1996. If savings levels decline, then RCP will run out of funds to grow the loan portfolio. Given the size of the RCP loan portfolio, by late 1995, BRAC had lent out all of the front-loaded donor funding for RCP and was relying on members' savings as a funding source.

Branch Operating Costs: RCP's branch operating costs have been higher than originally modeled, but have been offset by above-budget interest income. If loan disbursements decline 10%, then a 5% increase in branch operating costs will drive the model negative.

Lowest Level in Investment Account: RCP's Investment Account represents the "idle funds" remaining after loan disbursements, capital investment and expenses. The lower the Investment Account, the closer RCP is to using all its funds for other activities. When the Investment Account is negative in the financial model, it means that RCP would need to raise this level of additional funds to supply the given level of loans, fixed assets and expenses.

Based on the scenarios we ran (which are approximations of 1995 branch-year performance), RCP remains financially viable and sustainable. Even if loan volume increases, RCP is self-funding if the new savings policy is achieved and branch costs are controlled.

RCP actual performance has strengthened considerably over the last few years.

RCP BRANCH INCOME and EXPENSES

Item (Taka million)	1992	1993	1994	1995	9/96
Interest Income from Loans	89	109	159	278	298
Interest Paid on Member Svgs	17	21	15	2	2
Loan Loss Provision	8	15	24	43	41
Branch Op'g Expenses	51	83	96	164	117
Excess of Income over Expenditure	13	(10)	22	71	140

Item	1992	1993	1994	1995	9/96
9% HO Fund	57	76	- 84	2	?
Adjusted Net Income	(44)	(86)	(62)	?	?

These figures exclude investment income at the HO level which increases RCP total profitability.

PROFESION SETS TO

# 2.1.12.Identify key variables and performance benchmarks, both for BRAC management and for inclusion in revised reports to donors.

Please also see the relevant sections in our discussion on Cost-Recovery and Branch Profitability.

Benchmarks are indicators that branch and regional managers can strive towards, as well as being a performance measurement tool for all management. A useful way to pick benchmarks that are within the reach of most branches is to pick the ratios of the best performing branch (or set of branches) with similar characteristics to the branch whose performance you are trying to improve. An example of benchmarks for older branches can be taken from the Branch 10 Year.

SAMPLE (final benchmarks may be different than these)

Key Ratios	Benchmark Performance Ratio-Year 10
Salaries/Total Loans	2-3%
Savings/Total Loans	40-42%
Profit/Total Assets	3-4%
Yield on Loans	9-11%

Recommendation: We continue to recommend that BRAC management work to devise useful benchmark ratios for branches by years and/or type. To make the single ratio report most useful, it should include an APO ratio, in addition to the four cost ratios already discussed.

Recommendation: We recommend that all various users of the information: senior management, zonal, regional and area office managers should be comfortable with using ratios as tool of performance measurement.

#### (D) Management Responsibility

2.1.13 Review progress in delegating responsibility for financial performance and development outputs to Area Office / Branch Managers.

Last year, for the first time, BRAC set its annual internal targets beginning with the Area Managers. The Area Managers (AM) submitted a proposed annual target for both

financial and sector achievements. Through discussion with HO and the RMs, this target was negotiated and refined. Last year's experience taught BRAC that HO should develop an internal target for each branch before starting Branch-level discussions.

> Recommendation: We recommend that BRAC continue to develop annual targets and budgets beginning at the branch-level. Although this is a difficult exercise (at first), we think it is invaluable over the longterm in developing managers. Other microfinance organizations have found it may take 3-5 years before the first-draft budgets are accurate and immediately useful for planning. This process is quite helpful in aligning staff understanding of the organization.

This budget-setting process indicates management's interest in delegating responsibility to the branch level. We inquired (as best we could through translators) about the degree of local autonomy. We were told by both AMs and RMs that management does not "foist" the targets on the branches. As an example, we were told there is room for branch managers to request additional staffing if necessary. Resources are not "rationed" or held back from branch managers who could use them profitability.

### Financial Training

BRAC understands that decentralization's meaning is lost without branch and regional managers having the necessary skills and training to perform effectively. BRAC currently offers training through Office Management Course and Financial Training courses. The training, however, should be more BRAC-specific and tailored to the BRAC program as much as possible - otherwise, the training will be lost in the piles of essential recordkeeping that the field managers are already responsible for. The case material should be immediately applicable and based on the data currently collected in the field or regularly available from HO. Any reports that must be processed in the HO Computer Department will, for the foreseeable future, have a 30-60 turnaround time. Therefore, any analysis or reports to guide near-term actions must be based on available branch-level information.

In addition to financial training, field staff should look for opportunities to create development impact. This means they need to develop the insight to see the opportunity, the empathy to encourage members to advance, the capacity to develop an appropriate combination of credit and technical assistance, and the management oversight systems to cultivate this environment and check the progress towards that goal.

The critical skill is how to "bring along" a borrower; how to make a joint commitment; how to help the VO member see that the benefits of BRAC savings and borrowing discipline have knock-on benefits in other areas. Techniques for training courses would include:

- Role play: As many of the important relationships as possible: Branch Managerto-Credit PO, Credit PA-to-VO member, Credit PA-to-Sector PA
- · Case studies of seizing the development opportunity (loan for 2d or 3d cow)
- · Exchange / Facilitator
- Video

Recommendation: The Regional Managers, too, should attend the training, so that when they visit the branches in the field, they are requesting these new reports or new analyses, and therefore reinforcing the training.

### Branch Staffing Structure

BRAC will re-assign the Sector staff beginning in January 1997, allowing the Sector PO's to specialize in a single sector. The trade-off is that each PO must therefore cover four branches. This change is pictured in Appendix 14.

The monthly "issues-based meeting" among VO members is now called Gram Shabha. The Gram Shabha intends to include male members of the family, such as husbands or brothers, in addition to the VO members themselves. (Only VO members were present at the particular Gram Shabha we attended.) BRAC's earlier versions of this program covered a broad standard outline of topics, whereas the current preferred approach is to encourage the members themselves to select the topic.

BRAC has structured these meetings to increase their practicality and immediate usefulness. After discussion, the Gram Shabha should result in an action plan for an "implementation committee" to act on. Each Gram Shabha begins with a report on the progress of the previous meeting's implementation committee.

Human Rights and Legal Education (HRLE) is taught by the HRLE PA in a one-month long class that meets every morning for two hours. The course covers four segments, land law, citizens' rights law, Muslim law and family law. The HO Training Division has developed the written curriculum for this course so that it is standardized throughout RDP. Each VO member must pay Taka 10 for this course.

Essential Health Care (EHC) also follows a guide developed at HO. The program covers the areas of family planning, health and sanitation (latrine installation), immunization (Vitamin A) and basic curative medicine. EHC PA's organize village fora to discuss these subjects, and a Shasta Shabika from the village also goes door-to-door to dispense medicines and materials.

# 2.1.14 Review responsibilities of Managers at Regional, Zonal and Headquarters levels in relation to (A). (B) and (C) above.

At the Head Office, BRAC is organized with senior line management (the 2 Zonal Managers) and with senior staff management (Credit and Savings, Sector Programs, Social Development, PSEs and RDP/MIS). This is diagrammed in Appendix 14. Due to the rapid expansion of new branches in the 1990s, BRAC understandably seeks to keep them all progressing at or above the budgeted growth rate. This requires a lot of central direction at the outset. BRAC senior management recognizes that branches' performance will inevitably begin to vary with more time and based on local market conditions. Eventually, the variation in performance will cause BRAC management to evolve to a different system, where branches are grouped either by performance or by geography.

The key to managing such a large field operation is clarity of responsibility and frequent communication. The line management runs from the Director of Field Operations, through the Zonal Managers and to the Regional Managers. The staff fills in with expertise in particular subject areas, e.g., credit, sectors, PSEs, social development. There is an informal weekly meeting of all the Head Office managers. Monthly, BRAC holds a meeting of the entire group, including RMs. Every two months, the full group meets, including the Area Managers.

Senior management also often organizes internal meetings by grouping the branch managers by "credit-age". Sometimes this grouping mixes branches with quite different performances and with different field problems.

> Recommendation: We recommend that BRAC adopt a different internal planning and budgeting mechanism that is more logistically useful and financially accurate, such as groupings based on financial performance or types of issues experienced in the field.

The Head Office managers visit the field intensively. The 2 Zonal Managers spend 12-15 days in the field per month in two separate trips, visiting a total of 8-12 branches per month. Typically, the local RM accompanies the Zonal Managers, and they lodge at the branch overnight. The HO Staff Managers also visit branches regularly, but perhaps only 50% to 75% as frequently as the Zonal Managers.

The HO team knows each other well and trusts each other. Of course, there is a possibility of too many bosses visiting the field, but there is an offsetting benefit of allowing greater specialization in expertise. The HO team works to share information and reports before leaving Dhaka for field visits.

In our opinion, the different emphasis provided by each manager is a big plus otherwise, there would be simply too much to inquire about on each HO Manager's visit. As structured, the Zonal Managers deal with branch management and personnel,

the Savings and Credit Manager analyzes the financial products, the Sector Manager covers program areas, and the Social Development Manager inquires after HRLE and related social development issues. The potential challenge is for BRAC management to assure that their analytical approach and their measurement tools are similar.

Finally, we believe it is important that BRAC institutionalizes a staff performance review throughout the organization. We believe that this is especially important at both the regional and branch levels. As a first step, we are again recommending the following:

> Recommendation: BRAC should adopt an annual one-page written performance evaluation for branch managers. This is an important part of recognizing superior performers and of assuring evenhandedness in promotions.

The consultants should identify any issues which require further independent 2.2. review or study, e.g., the sector programs, indicating the timing of any such review and giving outline terms of reference.

We foresee that future missions could assist BRAC with the following subject areas:

- 1. Financial modeling of branches based on their financial performance, rather than their branch-age.
- 2. Financial and Development Coaching for Field Staff.
- 3. Formation of peer groups for members with the potential to form larger enterprises:
- 4. Developing a Savings System that is appropriate to the BRAC system, but definitely moves the organization forward in creating new products.

Model Branch Cost Recovery P	lan for I	RDP IV				9	11				
			Yea	r I	Year	2	Year	3	Year	4	
PROGRAM COMPONENTS	Rate	/Unit	Number	Taka	Number	Taka	Number	Taka	Number	Taka	
1. Poultry & Livestock											
Chicks (DOCs)	1.5	/chick	1,000	1,500	10,000	15,000	20,000	30,000	27,000	40,500	79%
Goat Rearer	20	/rearer			50	1,000	100	2,000	150	3,000	6%
Cow Rearer		/rearer			50	2,500	100	5,000	150	7,500	15%
2. Fisheries											
Carp Polyculture	500	/acre	15	7,500	25	12,500	35	17,500	50	25,000	69%
Sarputi Culture	300	/acre	8	2,400	15	4,500	20	6,000	25	7,500	21%
Carp Nursery	1,000	/acre	0.5	500	1.5	1,500	2	2,000	3	2,500	7%
- Fish Hatchery	Personal Services (1-1)	/hatchery		-	1	1,000	1	1,000	1	1,000	3%
3. Vegetable Cultivation							- 1				
Vegetable Cutlivation	500	/acre	15	7,500	50	25,000	100	50,000	125	62,500	
Nursery (Soc. Fstry & Hort.)	150	/nursery	10	1,500	15	2,250	15	2,250	15	2,250	
4. Sericulture											
Sapling	0.1	/napling			- 2		-			(+)	
DFL Egg		/DFL			3,750	3,750	21,250	21,250	50,000	50,000	
5. REP											
Shuruchi	10	/month			5	600	8	960	10	1,200	
Shupama	10	/month		-	5	600	20	2,400	40	4,800	
TOTAL				20,900		70,200		140,360		207,750	

# APPENDIX 2a

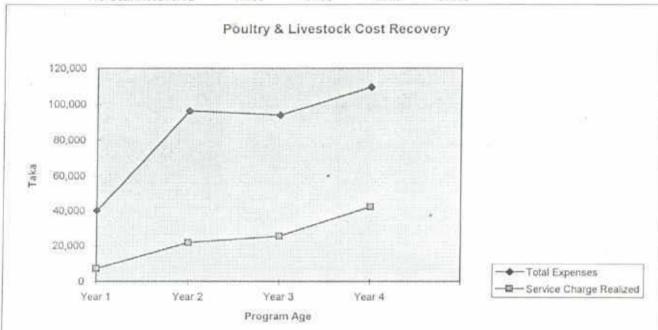
and the same of		ariance and Col					
			Activity		Collection	Total	
For Reporting	Purposes		Variance	1	Variance	Variance	
- A	1995						
	Budget	Service Charges	Due		Realized	Realized	
Sector	Target	Due (Realizable)	v. Budget	Realized	v. Due	v. Budget	Overdu
Poultry / Livestock	8,100,000	11,615,895	143%	10,583,865	91%	131%	1,032,03
Fisheries	3,450,000	4,989,399	145%	4,158,240	83%	121%	831,15
Agriculture	7,460,000	5,804,263	78%	5,069,930	87%	68%	734,33
Sericulture	6,850,000	5,340,925	78%	4,469,554	84%	65%	871,37
Total	25,860,000	27,750,482	107%	24,281,589	87%	94%	3,468,89
	Jan - Jun 196						
	RDP IV	Service Charges	Due		Realized	Realized	
Sector	Target	Due (Realizable)	v. Budget	Realized	v. Due	v. Budget	Overdu
Poultry / Livestock	2,632,500	6,174,197	235%	4,925,790	80%	187%	1,248,40
Fisheries	1,998,585	2,282,610	114%	1,736,373	76%	87%	546,23
Agriculture	3,215,250	3,433,974	107%	2,260,074	66%	70%	1,173,90
Sericulture	420,000	1,113,591	265%	755,046	68%	180%	358,54
Total	8,266,335	13,004,372	157%	9,677,283	74%	117%	3,327,08
For Internal Ma		rposes					
	1995						
	Operational	Service Charges			Realized	Realized	
Sector	Target	Due (Realizable)	110/01/0	Realized	v. Due	v. Budget	Overdu
Youltry / Livestock	12,006,500	11,615,895	97%	10,583,865	91%	88%	1,032,030
Fisheries	5,710,505	4,989,399	87%	4,158,240	8396	73%	831,15
Agriculture	6,331,074	5,804,263	92%	5,069,930	87%	80%	734,33
Sericulture	7,383,978	5,340,925	72%	4,469,554	84%	61%	871,37
otal	31,432,057	27,750,482	88%	24,281,589	87%	77%	3,468,89
	Jan - Jun '96						
	Operational	Service Charges			Realized	Realized	
ector	Target	Due (Realizable)		Realized	v. Due	v. Budget	Overdue
oultry / Livestock	6,524,869	6,174,197	95%	4,925,790	80%	75%	1,248,407
infacries	2,105,637	2,282,610	10899	1,736,373	70%	82%	546,237
Vgriculture	3,450,810	3,433,974	100%	2,260,074	6654	65%	1,173.900
ericulture	1,348,950	1,113,591	83%	755,046	68%	5604	358,545
estal	13,430,266	13,004,372	9706	9,677,283	74*5	72%	3,327,089

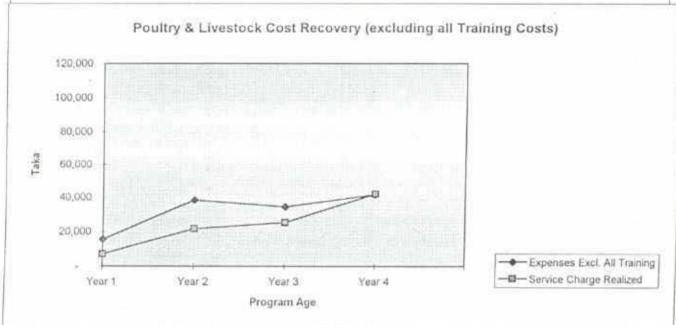
SERVICE CHARGES: 1995 ACTIVITY VARIANCE (Realizable) COLLECTION VARIANCE Realized Financial Due Target TE 27,7=107% TK 28 -Tk 25.8 Tk 24.2 < 94% Budget 26. 24 -22-Scriculture 20 -18 -Agriculture Milliam of Taka 16-14 -Fisheries 12 -10 -8 -6 Poulty Livestock 4. Z

# POULTRY & LIVESTOCK: Cost Recovery January-December 1995

Training Expenses = VO Training + 50% (Salaries+GS Salary+Staff Trng+T&T)

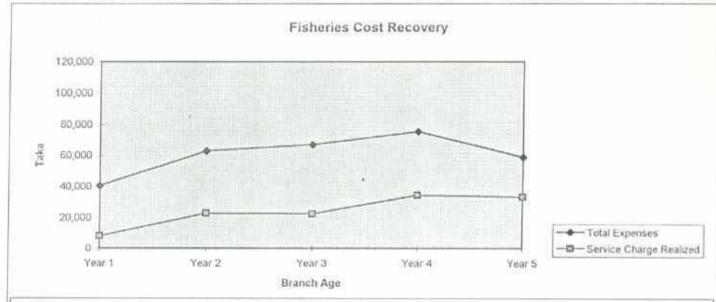
The second secon				F	
	(37)	(28)	(29)	(122)	(216)
	Year 1	Year 2	Year 3	Year 4	
Salary & Benefit	15,461	25,827	19,734	27,740	
Travel & Transport	4,192	8,334	7,714	12,535	
Staff Training	4,118	738	(1,392)	(2,358)	
PA Salary	7,258	41,864	42,791	45,402	
VO Training	9.134	19,510	25,153	26,108	
	Year 1	Year 2	Year 3	Year 4	
Total Expenses	40,163	96,273	94,000	109,427	
Service Charge Realized	7,148	21,714	25,281	42,211	
% Cost Recovered	18%	23%	27%	39%	
	Year 1	Year 2	Year 3	Year 4	
Expenses Excl. All Training	15,515	38,382	34,424	41,660	
Service Charge Realized	7,148	21,714	25,281	42,211	
% Cost Recovered	46%	57%	73%	101%	

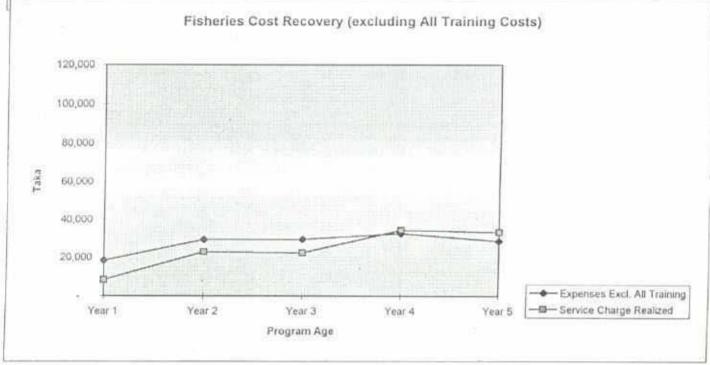




# FISHERIES: Cost Recovery January - December 1995

	(56)	(18)	(71)	(29)	(7)	(181)
	Year 1	Year 2	Year 3	Year 4	Year 5	
Salary & Benefit	15,206	18,647	19,514	21,209	19,762	
Travelling & Transport	4,479	7,898	6,903	8,186	7,451	
PA Salary	16,583	32,210	31,759	34,636	30,135	
Staff Training	319	133	1,117	1,432	100	
Training to VO Members	4,106	4,036	7,794	10,198	1,651	
	Year I	Year 2	Year 3	Year 4	Year 5	
Total Expenses	40,693	62,924	67.087	75,661	59,099	
Service Charge Realized	8,163	22,875	22,448	34,523	33,402	
% of Costs Recovered	20%	36%	33%	46%	57%	
	Year 1	Year 2	Year 3	Year 4	Year 5	
Expenses Excl. All Training	18,294	29,444	29,647	32,732	28,724	
Service Charge Realized	8,163	22,875	22,448	34,523	33,402	
% of Costs Recovered	45%	78%	76%	105%	- 116%	



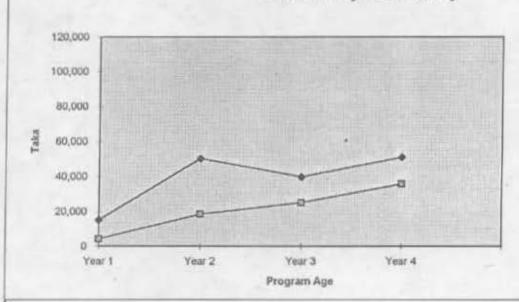


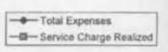
# SOCIAL FORESTRY: Cost Recovery January-December 1995

Training Expenses = VO Training + 50% (Salaries+GS Salary+Staff Trng+T&T)

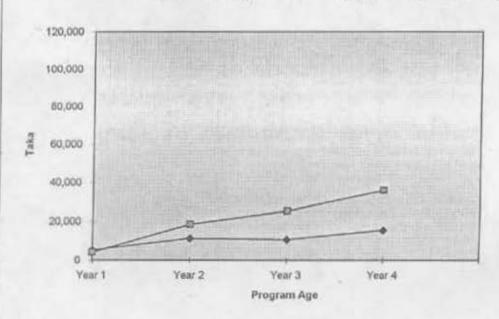
covered to the contract of the	Contract to the second		THE RESERVE OF THE PARTY OF THE	and the same of th	
HELES SE HELL THE VAN	(43)	(25)	(41)	(90)	(199)
	Year 1	Year 2	Year 3	Year 4	
Salaries & Benefits	7,124	7,173	6,467	9,052	
Travel & Transport	163	3,165	1,118	3,755	
PA Salary	3,850	14,130	16,793	20,484	
Staff Training	(384)	(1,885)	(3,198)	(2,223)	
VO Training	4,484	27,725	18,600	19,870	
	Year 1	Year 2	Year 3	Year 4	
Total Expenses	15,237	50,308	39,780	50,938	
Service Charge Realized	4,139	18,530	25,060	35,829	
% Cost Recovery	27%	37%	63%	70%	
	Year I	Year 2	Year 3	Year 4	
Expenses Excl. All Training	5,377	11,292	10,590	15,534	
Service Charge Realized	4,139	18,530	25,060	35,829	
% Cost Recovery	77%	164%	237%	231%	

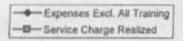
### Social Forestry Cost Recovery





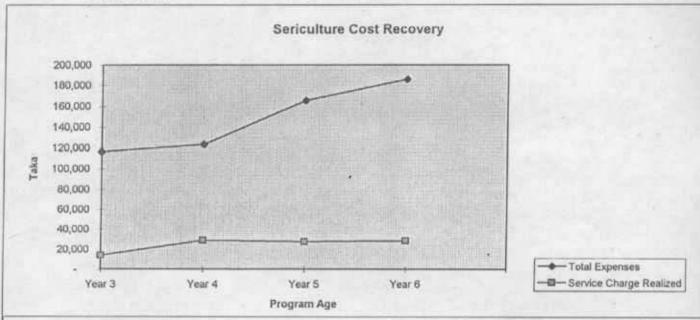
# Social Forestry Cost Recovery (excluding All Training Costs)

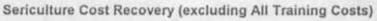


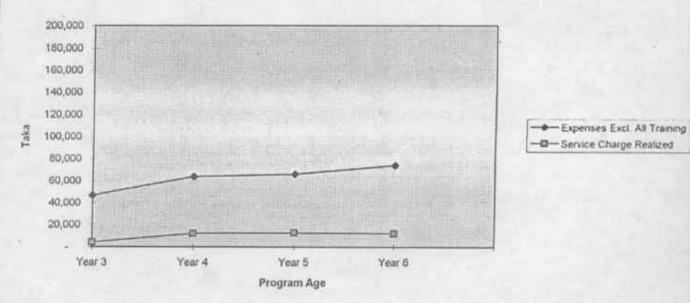


# SERICULTURE: Cost Recovery January - December 1995

Fraining Expenses = VO Training	ng + 50% (Sa	alaries+GS S	alary+Staff	Trng+T&T)	
	(42)	(16)	(29)	(87)	(174)
	Year 3	Year 4	Year 5	Year 6	
Salary & Benefits	32,155	49,781	45,121	54,332	
PA Salary	39,527	59,544	65,782	73,818	
Travel & Transport	17,058	18,302	21,388	20,358	
Staff Training	4,758	5,895	2,943	6,522	
VO Trng	22,927	(10,185)	30,176	31,001	
	Year 3	Year 4	Year 5	Year 6	
Total Expenses	116,425	123,337	165,410	186,031	
Service Charge Realized	14,130	28,990	27,706	28,652	
% Cost Recovery	12%	24%	17%	15%	
	Year 3	Year 4	Year 5	Year 6	
Expenses Excl. All Training	46,749	63,814	66,146	74,254	
Service Charge Realized	4,324	12,091	12,718	12,167	
% Cost Recovery	9%	19%	19%	16%	







Cost of Capital for PSE Investme	ent					
	Available	funds from	n inaccura	ite cost of	Capital	7 17
PSE Capital Investment	1996	1997	1998	1999	2000	Total
Poultry Farms @ Tk 10 million						
#1		1.00	1.00	1.00	1.00	4.00
#2				1.00	1.00	2,00
#3					1.00	1.00
Feed Mills @ Tk 5.0 million						= -11
#1		0.50	0.50	0.50	0.50	2.00
#2				0.50	0.50	1.00
#3					0.50	0.50
Prawn Hatcheries @ Tk 2.5 million		2		10		
#1-2		0.50	0.50	0.50	0.50	2.00
#3-4		484	0.50	0.50	0.50	1.50
#5				0.25	0.25	0.50
Seed Prod'n Centers @ Tk 30.0 million						11
#1				3.00	3.00	6.00
Total Additional Funds						
Available to RDP IV	-	2.00	2.50	7.25	8.75	20.50
The RDP IV budget is inconsistent in resp The capital investment line does <u>not</u> including item <u>does</u> assume 8 additional grainage	de them, how	ever, the			and the second s	000.
To make RDP IV Budget Consistent:	1996	1997	1998	1999	2000	Total
Without 8 grainages		11				
Budgeted surplus from 8 Grainages						
that would not be built					(6.80)	(6.80)
l'otal funding adjustment (incl. above)	-	2.00	2.50	7.25	1.95	13.70

# APPENDIX 5

### SUMMARY OF PSE POULTRY FARM

Elements	Consumer/ Supplier Group	1996	1997	1998	1999	2000
Thousands of BRAC members (chick-rearers only)	BRAC Members	9.4	10.1	10.5	10.5	10.5
Demand for DOC's (in millions) by BRAC members <sup>1</sup>	BRAC Members	11.3	12.1	12.6	12.6	12.6
Suppliers of DOC's (in	GOB	3.0	3.0	2.1	1.1	1.1
millions) to BRAC members 2	BRAC	0.4	1.2	1.8	2.1	2.1
minions) to Divic members	Private Farms	1.1	2.8	6.2	6.9	6.9
	Village Hatcheries	2.5	2.5	2.5	2.5	2.5
	Unsatisfied	4.3	2,6	0.0	0.0	0.0
	Total	11.3	12.1	12.6	12.6	12.6
Customers for PSE's chicks	BRAC	0.4	1.2	1.8	2.1	2.1
	Non-BRAC	0.0	0.0	0.0	0.0	0.0
(in millions)	Total	0.4	1.2	1.8	2.1	2.1
DCE Daviltov From staffing	PSE (field)	4	8	8	8	8
PSE Poultry Farm staffing	PSE (HO)	1	1	1	1	1
	Total	5	9	9	9	9
Number of PSE Poultry Farms	1000	1	2	2	2	2
	Donors	15	15	0	0	0
Funding Sources	Other		0	0	0	0
(in millions of taka)	Total	15	15	0	0	0

- A. <u>Technical Constraints</u>: Insufficient laboratory facilities (GOB-owned) are available to diagnose disease and prevent epidemics. Strict sanitary and preventive measures are essential for good poultry farms.
- B. <u>Management Constraints</u>: Chicks must be delivered in a day or they will perish. Delivery during nation-wide strikes remains a big challenge. Close coordination between the Poultry Program and the Farms and efficient distribution system are the prerequisites.
- Financial Constraints: BRAC foresees no financial constraints to achieving the production goals.

Demand is 1,200 chicks per rearer per year.

Day-Old Chicks from the Savar Poultry Farm (not operated with RDP-IV funds) are included in 'BRAC Supply'. The 'Others Supply' comes from contracts with private poultry farms.

### SUMMARY OF PSE FEED MILLS

Elements	Consumer/ Supplier Group	1996	1997	1998	1999	2000
Thousands of customers (all rearers)	BRAC Members	356	393	414	414	414
Demand for Feed (in thousand tons) by BRAC members <sup>3</sup>	BRAC Members	98.0	126.0	196.0	252.0	252.0
Suppliers of Feed to BRAC members (in thousands of tons)	GOB BRAC Feed Sellers Unsatisfied Total	0.0 1.5 ? 2 98.0	0.0 8.7 ? 2 126.0	0.0 12.2 ? 2 196.0	0.0 15.7 ? 2 252.0	0.0 16.6 ? 2 252.0
Customers for PSE Poultry Feed (in thousands of tons)	BRAC Non-BRAC Total	1.5 0.0 1.5	8.7 0.0 8.7	12.2 0.0 12.2	15.7 <u>0.0</u> 15.7	16.6 0.0 16.6
PSE Feed Mill staffing	PSE (field) PSE (HO) Total	11 1 12	22 1 23	22 1 23	22 1 23	22 <u>1</u> 23
Number of PSE Feed Mills	- to the same	1	2	2	2	2
Funding Sources (in Million Tk)	Others Total	10 <u>0</u> 10	5 <u>0</u> 5	0 0	0 0 0	0 0

- A. <u>Technical Constraints</u>: Inadequate laboratory facilities are available to test the nutritional value of the feed or ingredients. Occasional testing of ingredients abroad and at GOB-owned laboratories will suffice.
- B. <u>Management Constraints:</u> With a short shelf-life (15 days), the feed needs to be delivered at short intervals to the poultry rearers. It demands close coordination between Poultry Program and Feed Mills and an efficient distribution system.
- C. <u>Financial Constraints</u>: Major feed ingredients are seasonal. This means warehousing of large quantity of ingredients over long period and therefore a high working capital requirement. Periodic change of feed-formulae to use alternative ingredients can ease this difficultry.

More feed is required for rearers with greater numbers of Hybrid DOC. Assumption: 28 kg feed per year per bird for 3.5, 4.5, 7, 9, 9 million birds in 1996-2000.

### SUMMARY OF PSE PRAWN HATCHERY

Elements	Consumer/ Supplier Group	1996	1997	1998	1999	2000
Thousands of customers (prawn nurserers)4	BRAC Members	0.2	0.5	0.9	1.3	1.4
Demand for Prawn Larvae (in millions) by BRAC members	BRAC Members	3.2	8.0	14.5	21.2	23.0
Suppliers of Prawn to BRAC	GOB	0.0	0.0	0.0	0.0	0.0
members (in millions)	BRAC	2.2	4.5	8.0	13.0	14.5
members (m millons)	Others	0.3	1.9	3.6	3.9	3.9
	Unsatisfied	0.7	1.6	2.9	4.3	4.6
	Total	3.2	8.0	14.5	21.1	23.0
Customers of BRAC Prawn	BRAC	2.2	4.5	8.0	13.0	14.5
Larvae (in millions)	Non-BRAC Total	2.5	5.0	9.0	1.5 14.5	16.0
PSE Prawn Hatchery staffing	PSE (field)	16	28	34	34	34
1 OE I INVITABLE OF STAILING	PSE (HO)	1	2	2	2	2
	Total.	17	28	36	36	36
# of PSE Prawn Hatcheries		4	8	10	10	10
Funding Sources (in million Tk)	Donors	5	5	2,5	.0	0
mining sources (in minor 1k)	Others	<u>0</u> 5	0 5	0	0	0
	Total	5	5	2.5	0	0

- A. <u>Technical Constraints:</u> Prawn Larvae production is a new technology in Bangladesh. If there were a problem with disease, expert help would be difficult to find. Strict sanitary and other preventive measures are especially important.
- B. <u>Management Constraints</u>: PL must be delivered quickly or they will perish. Delivery remains a crucial task during nation-wide strikes. BRAC addresses this by selling a small portion of its output to non-BRAC prawn nurserers near the hatcheries.
- Financial Constraints: BRAC foresees no financial constraints to achieving the production goals.

Acres of nursery-pond are 65,160,290,425,458 in RDP IV plan. To calculate 'Demand', 80% of ponds are assumed to be productive and 50,000 PL are assumed to be needed per acre.

# SUMMARY OF PSE SEED CENTER

Elements	Consumer/ Supplier Group	1996	199	199	199	200 0
Thousands of customers	BRAC Members	45	50	55	60	60
Demand for Seed (in tons) by BRAC members	BRAC Members	185	230	260	290	350
Suppliers of Seed (in tons) to	GOB	132	120	100	80	50
BRAC members	BRAC	7	30	55	90	120
BRAC members	Others	5	60	90	100	150
	Local Supply	41	20	15	20	30
	Total	144	210	245	270	320
Customers for BCC Cond for	BRAC	7	30	55	90	120
Customers for PSE Seed (in Tons) 5	Non BRAC	0	0	0	0	0
Tons)	Total	7	30	55	90	120
DCE staffing	PSE (field)	12	25	36	40	40
PSE staffing	PSE (HO)	1	2	2	3	3
	Total	13	27	38	43	43
Number of PSE Seed Centers		0	1	1	2	2
Eunding Courses (in million Th)	Donors	0	5	10	10	5
Funding Sources (in million Tk)	Others	0	0 5	0	0	0
	Total	0	5	10	10	5

- A. <u>Technical Constraints:</u> Seed production is not well-developed in Banglades, and little scientific and technical back-up is available. International cooperation and overseas training are necessary to bridge the gap.
- B. <u>Management Constraints</u>: BRAC foresees no management constraints to achieving the production goals.
- Financial Constraints: BRAC foresees no financial constraints to achieving the production goals.

Production of seed through existing contract growing system is added to the production of Seed Centers.

### SUMMARY OF PSE GRAINAGES

Elements	Consumer/ Supplier Group	1996	1997	1998	1999	2000
Thousands of Customers	BRAC Members	11.2	12.0	12.5	13.0	14.0
Demand for DFL (in milions of layings) by BRAC Members	BRAC Members	2.8	3.6	4.4	5.2	5.6
Suppliers of DFL (in Millions	GOB	1,90	1.9	0.0	0.0	0.0
of Layings) to BRAC	BRAC	1.10	1.7	4.4	5.2	5.6
members	Others	0.04	0.0	0.0	0.0	0.0
	Total	3.04	3.6	4.4	5.2	5.6
Customers of PSE Grainage	BRAC	1.1	1.7	4.4	5.2	5.6
(in millions of layings	Non-BRAC <sup>6</sup>	0.0	0,0	0.4	3.4	5.0
	Total	1.1	1.7	4.8	8.6	5.6
PSE Grainage Staffing 7	PSE (field)	19	29	29	40	40
	PSE (HO)	1	1	1	1	1
	Total	20	30	30	41	41
Number of Grainages		. 2	6	14	16	16
Funding sources (in million	Donors	5	30	50	5	0
Tk)	Others .	0	0	0	0	0
	Total	5	30	50	0 5	0

- A. <u>Technical Constraints:</u> Operation of grainages and P1, P2, P3 stations requires special training and specialized knowledge. Necessary scientific and technical support to this industry is not available in the country. International cooperation and overseas training are necessary to overcome the difficulty. Cooperation with China and India has been sought and developed.
- B. <u>Management Constraints</u>: DFL must be delivered within 10 days of production. Readiness of the rearers and mulberry leaf production must be coordinated with DFL production. Accurate estimation of leaf production and coordination within sericulture have been the management challenges.
- Financial Constraints: BRAC foresees no financial constraints to achieving the production goals.

<sup>6</sup> An excess capacity is kept for possible expansion of sericulture program (vide RDP IV proposal page 81).

BRAC already operates makeshift grainages and P-2 and P-3 facilities; staff will be shifted among them once the new grainage facilities are built.

### SUMMARY OF PSE REELING CENTERS

Elements	Consumer/ Supplier Group	1996	1997	1998	1999	2000
Thousands of Cocoon producers	BRAC Members	11.2	12.0	12.5	13.0	14.0
Supply of cocoons fit for reeling (in tons) produced by BRAC Members <sup>8</sup>	BRAC Members	450	690	980	1250	1400
Consumption of cacoons (in	GOB	.0	0	0	0	0
tons)	BRAC	150	200	330	870	1150
tons)	Others	100	150	200	150	100
	Handspun	200	340	450	230	150
	Total	450	690	980	1250	1400
Sources of cacoons for PSE	BRAC	150	200	330	870	1150
Reeling Centers (in tons)	Non-BRAC	0	0	0	0	0
Recting Centers (in tons)	Total	150	200	330	870	1150
PSE Reeling Center staff	PSE (field)	4	5	9	11	11
r 313 Recting Center statt	PSE (HO)	1	1	2	2	2
	Total	1 5	6	11	13	13
Number of Reeling Centers		Existing	3	8	10	10
Funding sources (in millions Tk)	Donors	0	30	50	20	0
running sources (in minions 1k)	Others	0	0	0	0	0
	Total	0	30	50	20	0

- Technical Constraints: BRAC foresees no technical constraints to achieving the production goals.
- B. <u>Management Constraints</u>: Reeling is highly seasonal because it is subject to the seasonality of the cacoons themselves. Shutdowns between seasons are expensive. Rotations of crop patterns have been planned to reduce this problem.

About 80% of cocoon produced is assumed to be fit for reeling; but less than that is actually reeled, and the rest is hand spun, rate of which vary with the demand of hand spun silk yarn.

BRAC Loan Partfolio	Analysis										- 1		
Sectorwise Principal (	Jutstanding (F	OP and RCP											
							-				-		
	1995	1995	1995	1995	1996	1996	1996	1996	1996	1996	1996	1996	1996
	Sep	Oit	Nov	Dec	Jan	Feb	Mar	Apr	May	Jus	Jul	Aug	Seg
Taka (Million)	1.874	1,905	1,962	2,028	2,136	2,275	2,313	2,360	2,408	2,441	2,452	2,436	2,424
Agriculture	112	104	10%	11%	11%	11%	11%	115	115	11%	115	10%	10%
Irrigation	4%	4%	4%	4%	3%	3%	3%	015	0%	0%	0%	0%	0%
Fisheries	5%	3%	5%	5%	5%	59	5%	5%	5%	5%	514	5%	65
Livestock and Poultry	7,%	7%	8%	855	8%	95	9%	9%	9%	9%1	9%	99	99
Cottage Industy	2%	2%	2%	2%	2%	25	2%	2%	2%	2%	2%	1%	15
Services	0%	0.9	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	05
Rural Transport	4%	4%	4%	4%	4%	45	4%	45	39	3%	35	3%	45
Rural Trading	36%	36%	37%	38%	39%	39%	39%	415	42.5	42%	43:3	43%	.445
Food Processing	19%	19%	18%	18%	18%	18%	18%	18%	18%	18%	18%	17%	175
Health	0%	2.0	0%	05	0.5	0%	05	0%	0%	0%	0%	0%	05
Miscellaneous	175	19	1%	1%	15	1%	15	1%	1%	19	1%	13	15
Housing	8%	75	7%	6%	6%	65	6%	5%	5%	5%	5%	5%	5%
Haor	19	1%	1%	1%	15	15	1%	1%	1%	1%	1%	1%	15
Sericulture	1%	1%	15	1%	1%	15	1%	1%	1%	1%	1%	1%	
NIBL	2%	2%	2%	2%	2%	25	2%	2%	2%	25	2%	2%	25
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	1009
													man decision of the
	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka	Taka	rec: grsecpol l
Total	1,874,014	1,905,276		Commercial Section 2012 Commercial Section 2012	AND ADDRESS OF THE PARTY OF THE	and the second second	Company of the Compan	and the second second second	2,408,305	2,440,989	COMPANY OF STREET STREET, STRE	Annual Property and Property and Personal	The second secon
Agriculture	199,752	197,717	1,962,543	2,028,594	2,136,073	2,275,258	2,312.921	2,360,109	Emilia y emilia di desarcio della constituzione della constituzione di con	263,054	2,452,292 258,332	2,435,612	2,424,155
Irrigation	76,813	76,721	75,103	76,569	231,454	247,177	256,348 73,450	267,876 9,188	266,621	3,463	3,170	251,200 3,021	2,995
Fisheries	85,257			and the second second second	73,634	73,639	A STATE OF THE PARTY OF THE PAR	and the second second second second	3,487		128,630	132,206	135,893
Livestockand Poultry	138,351	92,070	96,584	101,776	103,516	105,231	107,048	111,143	116,699	123,643	223,182	223,575	219,826
Cottage Industry		141,958	157,429	156,506	164,874	198,898	199,181	211,809	217,838				
Services	40,935 5,509	34,512	36,688	33,954	36,861	37,772	38,122	39,351	39,736	39,345 8,772	38,510 8,355	36,094 7,901	35,245 7,275
Rural Transport	The second secon	5,445	5,392	5,125	5,000	10,282	9,967	9,692	9,087	and the second s			A CONTRACTOR OF THE PARTY
Rural Trading	71,925	73,329	73,984	74,874	77,122	80,344	81,143	84,130	83,792	82,761	83,736	84,062	85,314
	672,550	691,761	731,831	770,393	829,596	894,392	902,156	962,977	1,000,030	1,030,932	1,042,607	1,045,539	1,056,850
Food Processing	363,538	362,962	362,062	367,461	387,882	408,143	412,574	431,568	437,676	436,482	440,403	419,060	409,760
The Control of the Co	2,045	1,924	1,834	1,838	1,841	1,902	2,142	2,341	2,497	2,736	3,230	3,516	
Miscellaneous	13,102	13,554	14,210	14,527	15,684	16,640	20,913	19,872	21,928	21,409	21,239	21,055	20,04
Housing	140,701	138,526	135,122	131,115	129,271	128,988	128,800	129,156	128,885	128,823	126,349	124,307	120,91
Baor	12,057	13,578	16,829	16,808	17,045	17,585	17,623	17,408	16,998	16,408	16,547	16,524	16,646
Sericulture	21,242	1.8,705	16,442	13,563	13,644	13,531	13,561	13,238	13,087	12.852	12,503	12,223	11,853
NIBL	30,229	36,360	44,771	48,904	48,642	49,646	49,883	50,354	49.935	49,459	54,082	55,323	55,474

Brac APO Trends	5													
APO OTA	1995	1995	1995	1995	1996	1996	1996	1996	1996	1996	1996	1996	1996	
All Sectors	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	
Past doe														
payments	84%	84%	85%	90%	87%	85%	29%	42%	55%	65%	71%	73%	76%	
1-4 payments	6%	35	5%	3%	5%	65	60%	44%	30%	20%	14%	12%	10%	
5-12 payments	3%	3%	3%	2%	2%	3%	5%	7%	7%	6%	5%	5%	4%	
13-25 payments	2%	2%	2%	15	1%	1%	25	25	3%	4%	5%	5%	4%	
16-50 payments	2%	29	1%	15	1%	15	1%	15	2%	2%	2%	35	3%	
>50 payments	3%	3%	2%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	
Total	100%	100%	98%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
													rec	apotren
Al'O	1995	1995	1995	1995	1996	1996	1996	1996	1996	1996	1996	1996	1996	
All Sectors	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	
TPO	1,874,014	1,905,276	1,962,543	2,028,594	2,136,073	2,275,258	2,312,921	2,360,109	2,408,305	2,440,989	2,452,292	2,435,612	2,424,155	
Past due		medical distribution		73447			L BAS FRANCES		and delivery.	441143737	- Martin Martin		947974400	
0 payments	1,568,959	1,600,169	1,663,811	1,821,290	1,862,392	1,960,792	680,417	1,000,761	1,327,975	1,614,994	1,740,543	1,766,096	1,833,122	
0-4 payments	104,339	97,961	95,969	62,763	115,855	136,012	1,380,047	1,036,790	723,347	476,723	348,966	288,680	234,169	
5-12 payments	65,443	66,378	59,054	37,227	43,787	57,981	115,400	166,427	174,406	140,420	128,229	124,309	101,739	
13-25 payments	45,507	47,576	36,786	26,448	30,071	33,074	42,894	55,084	75,017	95,828	111,654	111,547	103,015	
26-50 payments	32,337	32,752	14,170	19,109	21,862	24,552	29,951	33,643	- 41,160	46,462	31,379	65,049	79,964	
>50 payments	57,427	60,438	48,849	61,734	62,102	62,844	64,208	65,400	66,396	66,559	70,719	73,929	75,143	
Note: All NIBL	is taken as gre	rater than 50	payments ove	ndue										
	-		N. Commission									rec	apotrend.xls	

Note: all NIBL is as	isumed to have mir	ssed over 50 payment	38							
	1995					1996				
	Sep	% of > 26	% of total	% of total	Tuka	September	% > 26 missed	% of total	% of total	Taka
	Tk > 26	missed payments	portfolio	NIBL + >26	total NIBL	Tk > 26 missed	payments	portfolio	NIBL + >26	total NIBI
	missed paymts	(excl NIBL in each	sector)		plus > 26	payments	(exclu NIBL)			plus > 2
Agriculture	2,540,515	3%	11%	4%	3,981	10,695,625	7%	10%	9%	13,899
Irrigation	4,822,924	5%	4%	7%	6,204	371,579	0%	0%	2%	3,268
Faheries	3,387,905	4%	5%	4%	3,546	13,971,960	9%	6%	11%	16,283
Livestock&poultry	7,968,539	9%	7%	16%	14,669	8,383,446	6%	9%	12%	17,818
Cottage Industry	1,283,723	1%	2%	2%	1,586	1,457,182	1%	1%	2%	2,632
Services	19,321	0%	0%	0%	70	114,656	0%	0%	0%	172
Rural Transport	1,376,279	2%	4%	4%	3,173	1.187,602	1%	4%	2%	3,709
Rural Trading	11,174,343	12.%	36%	19%	17,317	20,666,773	14%	44%	23%	35,406
Food Processing	7,133,828	8%	19%	13%	12,064	14,482,780	10%	17%	16%	23,912
Health .	21,091	0%	0%	0%	41	37,803	0%	0%	0%	61
Miscellaneous	15,574	0%	1%	6%	5,266	258,885	0%	1%	1%	1,850
Housing	19,313,469	22%	8%	22%	20,002	23,828,499	16%	5%	19%	29,175
Boor		0%	1%	2%	1,486	763,165	1%	1%	1%	2,036
Sericulture	478,173	1%	1%	1%	1,041	424,225	0%	0%	1%	1,889
NIBL	30,229,148	34%	2%		30,229	55,474,376	36%	2%		110,948
Total	89,764,832	100%	100%	101%	89,765	152,118,556	100%	100%	100%	

The above table should be read as follows. Of the total "risky" loans that are over 26 payments past due and have NIBL, 4% of them fell within the agricultural sector in September 1995.

This is good because if "risky" loans were evenly spread throughout the portfolio, we would expect agriculture to have 11% of them since it constitutes 11% of the total principal outstanding. It is evident from the above that Rural Trading loans have a disproportionately high payment performance.

Housing, fisheries and livestock have a disproportionately poor payment performance.

Up to date Position		
September 30,1996	Taka	Taka
Investment:		
Members ( Taking Loan from BRAC) BRAC	75,999,316 64,932,175	
Total Investment Add: Operating Loss Instalment refund to VO members (SH)		140,931,491 52,691,216 2,432,684 196,055,391
Less: Sale proceeds of DTW (560 Nos) Net Investment		38,131,397 157,923,994
Adjustment :  A. BRAC 's Own fund		
Operating Loss Special loan loss provision Total of A	52,691,216 14,993,853	67,685,069
3. RDP, Project fund :		07,000,000
Interest Income on loan Special loan loss provision Loan loss provision (General reserve)	17,857,903 14,993,853 57,387,169	
		90,238,925
Total of B  Total Adjusted (A+B)		157,923,994

### RDP/RCP MODEL BRANCH

Assumption vs. Actual

Note: Branch Operating Costs exclude Loan Loss Provision, HO Fund Interest and Interest on Member Deposits

		1989	91/92	1993	1994	1995	1996				1996
		Project	Rev,d	Internal	Internal	Internal	Internal	1993	1994	1995	September
Age	Characteristic	Doc.	Budget	Target	Turget	Target	Target	Actual	Actual	Actual	Actual
Y1	# of Members	2,500	2,500	2,500	3,200	3,200	3,200	3,333	3,122	2,421	2,337
	# of Loans	600	700	1,200	2,500	2,560	2,560	954	1,595	1,808	623
	Avg. Loan Size(Tk.)	1,600	1,600	1,200	1,500	1,611	1,563	1,705	2,045	2,138	2,089
	Yr. End O/S(,000Tk.)	612	679	851	2,053	2,258	2,400	1,317	2,483	2,703	1,245
	Interest Revenue	49	54					80	160	167	14
	Disbursement(,000Tk.)	960	1,120	1,440	3,750	4,125	4,000	1,627	3,262	3,867	1,302
	Savings(Own),000TkThis Year					320	288			451	192
	Savings(Com.),000TkThis Year					187	200			193	65
	Savings(Com.),000TkCum.									202	65
	Branch Operating Exp.(,000Tk.)							679	643	770	396
Y2	# of Members	5,500	5,500	5.500	4.900	4 000	4,800	4211	4.606	****	4.042
2.00	# of Loans			5,500	4,800	4,800		4,211	4,606	4,443	4,062
		1,400	1,800	2,500	3,000	3,840	3,840	2,282	2,795	3,243	2,659
	Avg. Loan Size(Tk.)	1,857	1,833	1,800	2,200	1,891	2,647	2,034	2,265	2,864	2,694
	Yr. End O/S(,000Tk.) Interest Revenue	1,858	2,192	2,853	3,946	4,341	6,098	2,735	4,034	5,424	4,903
		198	230		No recent	-		367	590	988	617
	Disbursement(,000Tk.)	2,600	3,300	4,500	6,600	7,260	10,163	4,642	6,331	9,289	7,162
	Savings(Own),000TkThis Year					961	1,035			914	775
	Savings(Com.),000TkThis Year					330	508			464	358
	Savings(Com.),000Tk, -Cum.					- 3	*			633	491
	Branch Operating Exp. (,000Tk.)							880	815	870	652
Y3	# of Members	6,000	6,000	6,000	6,000	6,000	6,000	5,070	5,752	4,238	4,769
	# of Loans	2,400	3,000	2,800	3,800	4,800	4,800	3,117	4,382	3,360	3,402
	Avg. Loan Size(Tk.)	2,100	2,100	2,500	2,600	2,246	2,844	2,241	2,366	3,337	3,282
	Yr. End O/S(,000Tk.)	3,832	4,475	4,815	6,063	6,669	8,189	4,345	5,987	6,569	7,215
-	Interest Revenue	455	533	36761	(B)CCE	799550	084,000	652	907	1,329	985
0	Disbursement(,000Tk.)	5,040	6,300	7,000	9,800	10,780	13,649	6,986	10,368	11,213	11,166
م	Savings(Own),000TkThis Year					1,296	1,232			922	765
	Savings(Com.),000TkThis Year					490	682			561	558
	Savings(Com.),000TkCum					77.00				1,029	990
	Branch Operating Exp.(,000Tk.)							881	818	957	616

		1989	91/92	1993	1994	1995	1996	****	****		1996
		Project	Rev,d	Internal	Internal	Internal	Internal	1993	1994	1995	September
22A	Characteristic	Doc.	Budget	Turget	Target	Target	Target	Actual	- Actual	Actual	Actual
Y4	# of Members	6,000	6,000	6,000	6,000	6,000	6,000	5,491	5,947	5,375	5,610
	# of Loans	3,400	4,000	3,200	4,000	4,800	4,800	3,542	4,283	4,970	3,025
	Avg. Loun Size(Tk.)	2,394	2,443	2,800	3,100	2,807	3,755	2,594	2,781	3,323	3,829
	Yr. End O/S(,000Tk.)	6,457	7,306	6,493	7,937	8,625	10,815	6,347	7,008	10,000	8,720
	Interest Revenue	823	943					1,114	1,121	1,943	1,592
	Disbursement(,000Tk.)	8,140	9,770	8,960	12,425	13,475	18,025	9,188	11,910	16,514	11,583
	Savings(Own),000TkThis Year					1,440	1,290			1,355	875
	Savings(Com.),000TkThis Year					613	901			826	579
	Savings(Com.),000TkCum.									1,624	1,757
	Branch Operating Exp (,000Tk.)							1,034	884	979	834
Y5	# of Members	6,000	6,000	6,000	6,000	6,000	6,000	5,350	6,043	6,171	5,934
	# of Loans	4,000	5,000	3,500	4,000	4,800	4,800	3,540	4,297	4,907	4,176
	Avg. Loan Size(Tk.)	2,715	2,692	2,800	3,500	3,048	4,860	2,511	3,040	3,496	3,896
	Yr. End O/S(,000Tk.)	9,050	10,461	7,442	9,220	9,703	13,996	7,413	8,362	10,705	11,803
	Interest Revenue	1,241	1,421					1,208	1,532	2,095	2,293
	Disbursement(,000Tk.)	10,860	13,460	9,800	14,000	14,630	23,326	8,888	13,065	17,156	16,270
	Savings(Own),000TkThis Year					1,440	1,268			1,132	974
	Savings(Com.),000TkThis Year					665	1,166			858	814
	Savings(Com.),000Tk -Cum.					- 2				2,053	2,384
	Branch Operating Exp (,000Tk.)							1,125	980	1,025	761
Y6	# of Members	6,000	6,000	6,000	6,000	6,000	6,000	5,549	6,000	6,315	6,059
	# of Loans	4,000	5,000	3,500	4,500	4,800	4,800	3,355	3,854	4,476	3,756
	Avg. Loan Size(Tk.)	3,130	2,910	3,000	3,600	3,208	4,879	3,113	3,065	3,739	4,007
	Yr. End O/S(,000Tk.)	10,949	11,666	8,131	10,640	10,426	14,050	8,968	8,556	11,050	12,045
	Interest Revenue	1,600	1,770					1,691	1,648	2,252	2,110
	Disbursement(,000Tk.)	12,523	13,750	10,500	16,200	15,400	23,417	10,445	11,813	16,734	15,050
	Savings(Own),000TkThis Year					1,440	1,293			1,251	819
	Savings(Com.),000TkThis Year					700	1,170			837	753
	Savings(Com.),000Tk -Cum.					- 4				2,596	2,806
7	Branch Operating Exp (,000Tk,)							1,221	1,156	1,123	721

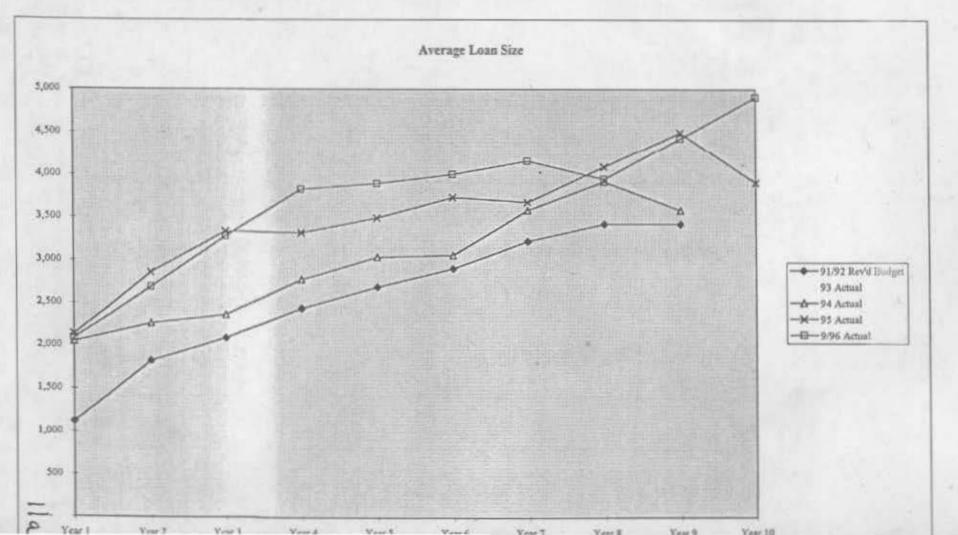
		1989	91/92	1993	1994	1995	1996				1996
		Project	Rev,d	Internal	Internal	Internal	Internal	1993	1994	1995	September
Age	Characteristic	Doc.	Budget	Target	Target	Target	Target	Actual	Actual	Actual	Actual
Y7	# of Members	6,000	6,000	6,000	6,000	6,000	6,000	5,493	5,755	6,350	6,284
	# of Loans	4,000	5,000	3,500	4,800	4,800	4,800	3,599	3,772	3,923	3,542
	Avg. Loan Size(Tk.)	3,395	3,230	3,100	3,750	3,609	4,707	3,119	3,587	3,683	4,163
	Yr. End O/S(,000Tk.)	12,223	12,954	8,523	12,056	11,685	13,557	9,201	9,558	10,824	11,562
	Interest Revenue	1,854	1,969					1,696	1,837	2,185	1,986
	Disbursement(,000Tk.)	13,580	15,050	10,850	18,000	17,325	22,595	11,227	13,532	14,447	14,747
	Savings(Own),000TkThis Year					1,440	1,295			1,030	768
	Savings(Com.),000TkThis Year					788	1,129			722	737
	Savings(Com.),000TkCum.									2,808	3,333
	Branch Operating Exp.(,000Tk.)							1,206	1,126	1,247	736
	(Exd. Loan Loss Provision and HO Fu	nd Interest)									
Y8	# of Membera	6,000	6,000	6,000	6,000	6,000	6,000	5,799	5,891	6,027	6,326
	# of Loans	4,000	5,000	3,500	4,800	4,800	4,800	2,878	4,203	4,092	3,177
	Avg. Loan Size(Tk.)	3,500	3,430	3,200	4,200	3,919	4,293	2,734	3,919	4,093	3,951
	Yr. End O/S(,000Tk.)	12,879	13,760	8,839	13,461	12,760	12,363	9,486	11,302	12,406	11,249
	Interest Revenue	2,008	2,137					1,753	2,039	2,455	1,797
×	Disbursement(,000Tk.)	14,000	15,750	11,200	20,160	18,810	20,605	7,868	16,473	16,748	12,553
	Savings(Own),000Tk -This Year					1,440	1,272			1,158	708
	Savings(Com.),000TkThis Year					855	1,030			837	628
	Savings(Com.),000TkCum.									3,567	3,436
	Branch Operating Exp. (,000Tk.)							1,236	1,050	1,259	792
	(Ext. Loan Loss Provision and HO Fe	and Interest)									
Y9	# of Members	6,000	6,000	6,000	6,000	6,000	6,000	NA	6,162	6,145	5,853
	# of Loans	4,000	5,000	3,500	4,800	4,800	4,800	NA	3,279	4,186	2,814
	Avg. Loan Size(Tk.)	3,500	3,430	3,200	4,600	4,125	4,776	NA	3,586	4,498	4,430
	Yr. End O/S(,000Tk.)	12,879	13,760	8,839	14,859	13,531	13,755	NA	9,766	13,998	12,058
	Interest Revenue								1,811	2,827	2,264
	Disbursement(,000Tk.)	14,000	15,750	11,200	22,000	19,800	22,925	NA.	11,759	18,830	12,467
	Savings(Own),000TkThis Year					1,440	1,105			1,386	726
	Savings(Com.),000Tk -This Year					900	1,146			941	623
_	Savings(Com.),000TkCurn									4,138	4,191
0	Branch Operating Exp.(,000Tk.)								1,056	1,091	844

		1989	91/92	1993	1994	1995	1996				1996
		Project	Rev,d	Internal	Internal	Internal	Internal	1993	1994	1995	September
Age	Characteristic	Doc.	Budget	Target	Target	Target	Inrget	Actual	Actual	Actual	Actual
Y10	# of Members					6,000	6,000			6,526	6,027
	# of Loans					4,800	4,800			3,824	2,848
	Avg. Loan Size(Tk.)					4,125	5,496			3,908	4,909
	Yr. End O/S(,000Tk.)					13,712	15,828			12,587	14,072
	Interest Revenue									2,130	2,390
	Disbursement(,000Tk.)		-			19,800	26,380			14,946	13,981
	Savings(Own),000TkThis Year					1,440	1,233			1,071	892
	Savings(Com.),000TkThis Year					900	1,319			747	699
	Savings(Com.),000TkCum.									3,448	4,837
	Branch Operating Exp.(,000Tk.)									1,112	754
	The state of the s									124	
Y11	# of Members						6,000				6,441
	# of Loans						4,800				3,455
	Avg. Loan Size(Tk.)	- 1					4,504				4,224
	Yr. End O/S(,000Tk.)						13,260				13,650
	Interest Revenue										1,969
	Disbursement(,000Tk.)						22,100				14,596
	Savings(Own),000TkThis Year						1,000				798
	Savings(Com.),000TkThis Year						1,105				730
	Savings(Com.),000TkCum.										4,177
	Branch Operating Exp.(,000Tk.)										821
	security school and they										199-1

"NA: Not Applicable

## AVERAGE LOAN SIZE by BRANCH AGE: Budgets v. Actual Performance

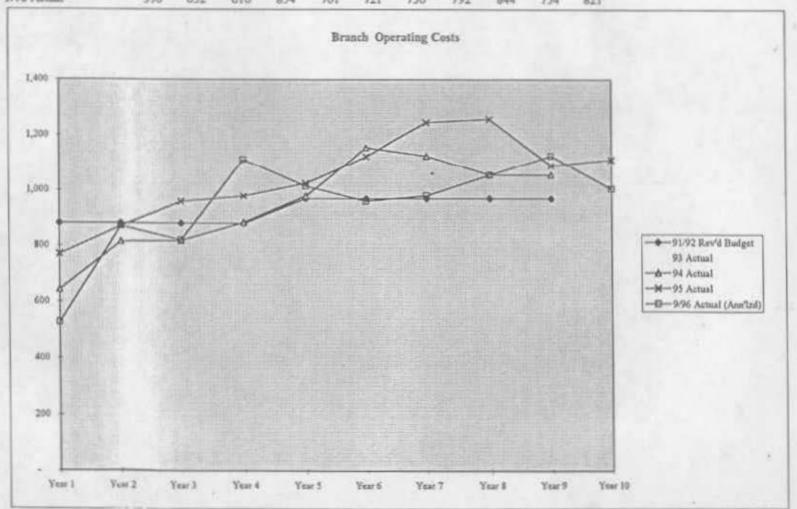
(1K)											
	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	Year 11
89 Proj Document	1,600	1,857	2,100	2,394	2,715	3,130	3,395	3,500	3,400		
91/92 Rev'd Budget	1,120	1,833	2,100	2,443	2,692	2,910	3,230	3,430	3,430		
93 Actual	1,705	2,034	2,241	2,594	2,511	3,113	3,119	2,734			
94 Actual	2,045	2,265	2.366	2,781	3,040	3,065	3,587	3,919	3,586		
95 Actual	2,138	2,864	3,337	3,323	3,496	3,739	3,683	4,093	4,498	3,908	
9/96 Actual	2,089	2,694	3,282	3,829	3,896	4,007	4,163	3,951	4,430	4,909	4,224



## BRANCH OPERATING COST by BRANCH AGE: Budgets v. Actual Performance

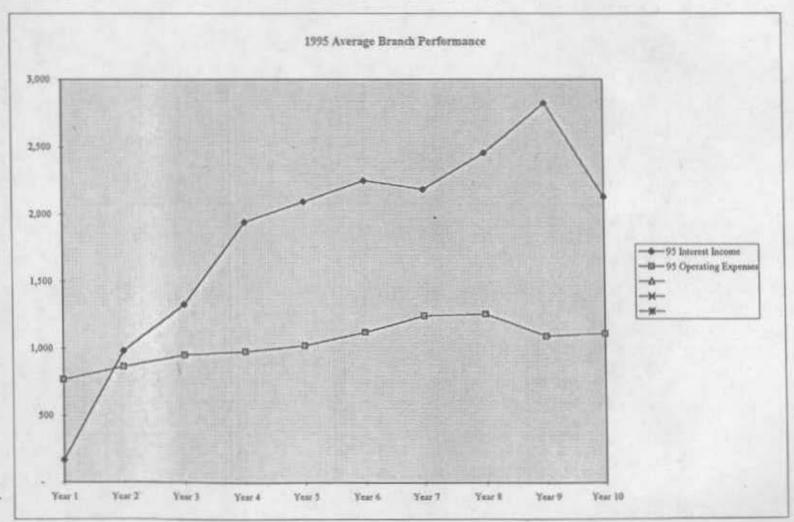
(incl. Salaries, Travel, Util., Stat., Maint., Staff Trg, Depr., Int. on Svgs, RM/HO costs-- not Loan Loss Prov'n or 9% HO Fund)

	Year I	Year Z	Year 3	Your 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	
89 Proj Document	899	899	899	899	899	899	899	899	899		
91/92 Rev'd Budget	880	880	880	880	970	970	970	970	970		
93 Actual	679	880	881	1,034	1,125	1,221	1,206	1,236			
94 Actual	643	815	818	884	980	1,156	1,125	1,056	1,056		
95 Actual	770	870	959	979	1,025	1,123	1,247	1,259	1,091	1,112	
9/96 Actual (Ann'Ind)	528	869	821	1,112	1,015	961	981	1,056	1,125	1,005	1,095
9/96 Actual	396	652								754	821



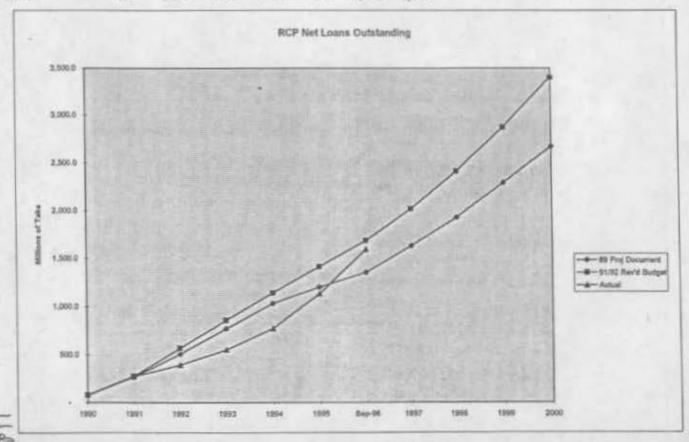
1995 AVERAGE BRANCH PERFORMANCE by BRANCH AGE: Income v. Operating Expenses (incl. Salaries, Travel, Util., Stat., Maint., Staff Trg, Depr., Int. on Svgs, RM/HO costs-- not Loan Loss Provision or 9% HO Fund) (Tk 000)

				Year 6 201%		
95 Interest Income 95 Operating Expenses	168 770		1000	2,252 1,123	5407,627115	



RCP NET LOANS OUTSTANDING: Budgets v. Actual Performance (Tk Millions)

	1990	1991	1992	1993	1994	1995	Sep-96	1997	1998	1999	2000
89 Proj Document.	76.0	258.0	509,0	770.5	1,032.8	1,204.3	1,357.3	1,633.5	1,931.6	2,292.0	2671.4
91/92 Revid Bodget	81.7	275.0	568.2	858.5	1,144.0	1,417.7	1,687.7	2,017.5	2,411.6	2,870.0	3398.1
Actual	81.7	272.5	394.0	552.6	274.1	1,134.0	1,597.4				



sillies of tala	**********		*******																		
le Rose:RCF961.ski	Scinal 1990	Sctool 1991	Actual 1992	Actual 1995	Actual 1994	Actual 1995	1994	1993	1998	1999	2000	2001	2012	2015	2004	2005	2206	2007	2010	2209	2010
	9000	2002	****	5114	4000	0000	-	****	2110	noon.	2000		print.	****	-	****	****	Avec.	****	****	****
1211																					
il.	2.1	2.1	5.5	1.1	21.2	21.2	15.7	22.5	24.1	31.1	33.4	\$2.7	413	43.2	45.5	41.4	10.5	11.1	35.5	91.7	12
estents	31.4	283.2	550.5	59.1	416.5	361.1	181.3	284.5	225.8	165.7	\$62.2	506.7	207777	1242.6	1131.4	2024.5	2115.4	7825.5	1134.2	2574.4	2476
statury Investment at 7.53	1.1	0.0	0.0	0.0	0.0	9.3	8.6	0.0	0.0	0.0	1.1	8.0	1.1	1.1	1.1	1.1	0.0	1.1	0.0	1.1	- 4
perteet in building at \$1	1.1	1.1	4.1	31.8	33.3	121.3	151.1	121.0	30,1	45.5	31.4	8.0	1.1	1.1	1.1	1.1	1.1	0.0	1.1	2.2	
atotory deposits St	9,0	0.0	4.4	1.0	1.1	5.5	4.6	0.0	5.5	1.1	8.5	0.5	1.1	1.1	1.1	0.4	1.1	0.0	0.0	1.5	
rrest assets	4.2	29.4	15.5	31.1	53.1	35.6	0.5	0.0	0.0	0.0	1.1	0.0	4.1	0.0	0.6	0.0	4.0	0.0	0.0	2.5	
e Trur Lans.	59.3	201.0	217.1	587.0	201.5	1213.3	1384.0	1604.5	2071.7	2592.7	2927.7	HSL.	1175.7	3136.1	2016.4	3070.9	2914.4	2916.6	2584.3	2915.7	2982
fine/tong larm tours	25.4	14.2	177.3	18.2	51.4	61.9	42.1	47.5	88.3	10.2	87.4	17.3	51.7	17.0	95.2	95.8	17.7	37.4	92.3	12.3	1
contract our com	2015	****	****	2014	2015	****	4618	****	****	****	99.7	2000	7804	Print.	72.4	2014	2222	2527	****	- State	1 3
tal trees	85.3	297.7	424.5	605.2	101.1	1277.1	1416.8	1654.2	2137.8	2672.9	2914.6	3250.9	1275.4	1211.0	3106.4	3345.9	1019.1	3079.9	1874.8	1676.0	2075
Less Laux Laux Renerse	-2.4	-14.4	-10.5	-12.4	-45.7	-147.5	-139.9	-193.0	-261.8	-147.0	-40.7	-345.4	-45E B	-154.2	-856.5	1050000	-1354.4	PO1000110	2500	-1352.3	
2011 2011 2011 1111111	2445	A110	2712	20,00	-	25014	8000	214.4	-	*****	*****	4000	****	anne.	-	****	*****	2272-4	****	****	***
it issue	81.7	272.5	294.8	552.4	274.2	1134.3	2256.9	161.2	1174.9	225.1	2473.4	2701.3	101.1	2671.3	7358.0	1215.1	2012.7	1923.8	2647.7	1721.7	142
enting laws	1.1	0.0	8.8	6.0	1.1	1.1	131.1	130.0	170.0	201,0	233.1	260.5	200.0	500.4	301.4	300,0	300.0	300.0	361,6	386.0	30
ref Baets	11.2	38.4	42.3	116.7	213.5	225.4	345.7	261.3	201.4	325.5	252.4	171.5	189.5	405.1	612.8	113.4	61.1	467.5	417.5	467.5	
Leis Bepreciation	-1.7	-4.1	4.5	-13.6	-25.5	-10.7	-41.5	-51.1	-64.2	-81.1	-16.1	-111.1	-135.5	-117.5	-154.1	1043754B	-110.1	-115.1	-232.5	-781.1	
and selection		2000	****	22-6	40.0	****	2000		2000	March.	4444	-	944.7	****	****	****		8855	****	4444	
t Flord Assets.	11.5	14.1	11.1	101.6	194.5	157.7	139.2	216.2	225.4	266.3	155.5	264.1	252.4	261.2	252.0	266.7	265.5	255.6	224.4	217.6	28
	2000	****	*****	****	****	****	****	****		****	****	2000	-	6790	****	****	8940		4444	****	
THE ASSESS	191.5	676.5	1117.3	1331,4	1315.0	1360.7	1367.1	2201.4	2512.5	3025.3	3385,0	13/1.1	4152.7	4335.8	4530.4	4947.7	5015.1	5110.6	334.3	3027.5	406
MILLINES						- 19															
et Members pen contribution	17.7	69.2	16.7	111.5	210.5	385.7	186.7	411.4	557.5	119,4	256.8	905.0	101.5	965.7	186.5	1003.4	1017.1	1978.1	1034.0	1943.7	104
et Group fur Deposits	5.5	24.7	46.7	61.1	83.1	38.0	0.0	0.0	0.0	1.1	0.1	1.1	0.0	1.0	8.5	NITTO CO.	The same of	0.0	0.0	1.1	4.75
t Compelency seriogs	4.1	27.5	17.9	85.0	26.6	139.2	424.8	561.7	362.9	1001.5	1220.3			1902.1	- COL	A DUCK TO D	1000		1000	3030.3	
The state of the s	****		****	1997	-	****			****	****	****	***	inere	****	****	****	9444	****	2000	****	
et folal Deposits	29.3	121.1	111.3	241.1	380.7	162,3	251.5	987,1	1315.7	1701,3	2027.1	2381.1	2633.6	281.1	1095.0	3112.7	3321.4	3731.8	337.1	4142.0	43
						17															
DIAL LIABILITIES	25.1	171.8	111.1	145.1	389.2	562.9	151.5	997.1	1115.7	1701.1	2027.1	BUREAU PROPERTY	25.00.000.000.000	2847,1		0.000000	A 100 CO		WELLES	0.652.156	
wrest liabilities	1.7	35.4	17.1	55.4	46.5	50.4	0.6	0.0	0.0	8.0	8.1	8.1	1.1	0.0		0.1	9,1	0.0	0.0	. 1.1	
INC LOAD	10.7	528.3	353.3	940.7	940,4	145.4	502.4	341.4	942.4	940,4	940.4	342,4	940,4	940,4	940,4	542,4	540,4	940,4	510.4	360.6	,
are capital	0.0	0.6	1.1	1.1	0.0	0.0	0.0	0,0	0.0	9.5	0.5	0.0	0.0	0.0	1,1	1.0	10.0	1.1	0.5	0.0	
tained earning	1.1	0.0	1.1	1.1	8.0	8.8	0.0	0.0	1.1	1.1	8.0			1.0					0.0	0.3	
ca. Net Profit/Luca	1.1	-5.2	12.5	94.7	16.7	137.8	716.4	275.2	325.8	354.3	381.1			611.1	316.0	554.1	581.1			700,5	1
errest Met Frafit/Laux	+5.2	18.6	41.9	32.1	51.1	78.4	58.7	51.4	31.3	203	34.1	193	41.1	39.3	11.1	11.1	15.7	\$4.5	31.1	31.3	13
	.0000	7111	-	10000	700	****	****	****	****	****	-		****	***			****			***	
fact balder equity	4.2	12.8	34.7	81.7	137.8	215.4	275.7	325.8	154.1	30.7	417.3	13.	01.7	516.5	351.1	591.1	426.3	461.7	700,0	738.3	1 1
TOTAL LIMBILITIES AND CAPETAL		478.5	1027.1	3228.3	1505.3	1730.4	1967.1	2248.4	2617.5	3125.2	2384.7		4050.3				10/25/12/2		3373.3	3479.4	6 62

DREAM STATEMENT	1992	1991	1991	1992	2994	1995	29%	1917	2716	1999	2000	1001	2002	2053	2004	2005	2004	2017	2015	2005	7010	
INTEREST ROTERIE	2000	-	-	*****	****	2000	many.	****	****	445.5	****	2000	****	hene	****	2000	-	****	****		2000	
Investment factor	7.4																					
Leas interest income	1.8	21.3	34.0	51.5	12.1	28.5	29.2	28.3	27.7	20,4	11.5	14.5	57.7	12.5	115.7	146.5	178.8	211.7	205.4	231.2	296.2	
	4.7	40.0	27.7	109.5	151.2	278.6	302.3	363.5	417.2	\$25.1	599.8	647.3	1.444	427.7	412.1	548.1	558.1	474.4	171.4	548.7	601.5	
Interest on Bousing lase 41	0.0	1.1	1,1	0,0	1.1	0.0	3.3	1.1	7.4	11.1	12.9	14.7	15.1	11.1	18.0	11.1	18.8	11.1	19.0	15.0	715.7	
Service Services and the services	5000	5684	-	-	****	-	2000	Acres	many	3000	2242	****	-		****	-	34.4	2010	19.1	10.0	18.6	
TOTAL INTEREST REVENUE	31.5	41.3	125.7	162.3	201.4	307.4	335.3	311.2	454.4	334.7	434.2	154.5	734.1	728.4	333.1	T12.4	226.9	722.8	211.4	MEE	222,8	
THTEREST EXPENSE																						
Interest on deposits	1.5	1.1	17.4	H.T	15.8	25.1	70.4	***		144.50	500.00	44.75	523527									
Interest on Debesture/loam	2.7	2,1	0.0	0.0		7,7,7,7	23,4	32.0	82.5	10.6	111.5	125.7	136.7	165,0	178.8	197.7	285.1	217.7	210.1	242.4	254,6	
TAXING CONTRACTOR AND CONTRACTOR	200	****	6.0		0,0	0.0	0.0	0.0	0.5	8.0	8.0	9,0	1.1	0.0	0.0	0.0	1.1	8.8	0.0	0.0	0.0	
TOTAL DETERMINENT EDITIONS	1.2			****	****	****	****	****	-	-	****	3440		****	****	*****	Title	-	****		Steam	
	6.2	8,5	17.4	21.2	15.9	26.1	21,1	52.0	81.3	11.1	111.9	132.5	150,7	143.0	178.8	192.2	205.1	217.7	238.1	247.4	254.4	
NET INTEREST DICTOR	1.3	35.3	111.3	141.1	385.3	275,4	291.3	\$21.2	385.5	66.1	10.1	\$64.0	\$65.4	573.4	354.5	542.6	571.8	315.1	347.1	551.7	478.2	
OFERICIAL EXPENSES																						
Branch operating expenses	1.2	24.2	45.4	17.1	15.1	127.5	153.2	****	***	447.4	441.4	200										
Arginal operating espenses	1.1	1.4	5.0	5.4	7/17/	10770127		181.6	215.1	293.8	117.1	365.9	345.9	365.9	\$65.7	365.7	545.7	365.9	363.7	365.9	315.5	
Bead affice operating espense	5.1	2.3	2.7		4.1	12.8	7.4	11.1	14.5	14.1	29.2	22.5	22.4	22.6	27.6	22.4	27.4	22.4	27.6	22.6	22.4	
Branch depreciation	1.1			2.3	4.7	6.5	4.7	3.2	6.2	- 6.1	7.7	7.7	2.2	1.7	1.1	3.1	7.7	1.1	1.1	1.1	7.7	
Regional office depreciation		1.1	1.1	1.1	4,4	1.1	7.0	1.3	7,1	8.5	1.1	1.1	9.2	1.1	1.2	1.2	9.2	9.2	9.2	1.2	5.7	
	1.0	9.7	0.3	1.3	1.1	0.2	2.5	3.4	4.4	5.5	6.1	4.5	6.9	6.7	6.7	4.3	6.9	1.7	6.3	6.1	6.7	
Wead affice depreciation	6.7	8.3	0.3	3.5	1.1	4.1	0.7	1.3	0.9	0.3	0.1	0.5	0.5	1.1	4.5	0.1	4.1	1.5	0.5	1.1	8.5	
Lous Loca Francision	1.4	4.9	7.5	15.4	26.1	65.2	6.1	33.1	(2.3	84.5	51.4	104.4	105.2	192.5	107.7	101.4	18.6	35.4	53.4	- 25.70		
Staff Irrining	1.1	0.3	2.1	3.4	1.3	2.6	11.4	15.5	17.1	21.4	24.1	25.1	26.5	24.5	26.7	35.5	21.5		277754	70.6	33.6	
SOLAT SHEMPLINE CAPCARE	11.5	35.3	66.4	100.1	134.4	200.2	217.4	211.4	231.9	61.2	412.7	311.1	161.7	324,3	518.4	301.3	636.0	26.9	26.9	26.9 529.4	26.9	
MET OPERATING PROFIT (LOSS)	-5.7	18.0	41.9	32.8	81.1	21.6	16.0	200	-		000.00	750										
Less Iscour las 501	0.5	0.0	1.1	177777			58.7	50.4	30,3	26.1	31,1	17.4	61.1	29.3	38.7	17.1	35.8	34.6	38.9	38.3	37.4	
MET PROFIT	-5.2	13.5		1.1	1.1	0.0	0.0	0.0	0.0	0.0	1.1	3.5	0.0-	2,4	2.2	0.0	1.1	1.0	4.1	0.0	1.1	
(ED)(CO)	522		6.3	31.0	51.1	78.6	51.7	50,6	30.5	21.5	21.1	19.4	41.1	31.1	38.2	17.1	35.8	34.6	11.3	38.5	37.8	
		200	***	222	X22	***	HIT	411	222	223	222	111	222	222	211	111	222	222	211	211	===	
MET SATIOS																						
fotal Deposits to Total Asset	133	101	111	191	254	371	381	100	244	1922		144										
Total Leans to Votal Deposits	2771	7241	2171	2233		510771740		119	501	561	401	4.32	431	141	671	681	691	701	711	711	722	
Investments/Intal Reportits	3343	2371	2042		2042	2021	3891	1641	2561	1481	1331	1241	1111	971	151	+ 761	441	411	151	491	441	
External Sebt/fet, Leenstaret	2111	2251	100001	2421	1671	441	141	791	m	.181	181	711	321	421	531	411	491	751	591	851	211	
Betal copital/fetal Liability	7103		1710	1981	3251	1313	9131	4711	10037	23950	8171	6662	4333	3943	2652	2101	1131	2441	2101	1441	3363	
Total capital/Assets	-111	113	301	351	341	381	371	331	271	221	211	111	181	182	101	182	182	163	181	181	181	
A STATE OF THE STA	-11	- 11	51	71	- 11	171	141	141	142	131	121	111	175	171	121	121	121	125	171	122	132	
[Capital MERAC]/Atteta	135	RIL	791	771	721	161	121	541	501	411	401	371	251	101	131	121	111	382	291	231	211	
tiquid assets/total limbiliti	- 11	n	п	11	42	4	п	31	11	71	n	n	11	n	11	11	11	11	11	11	11	
Interest Income/Total Assets	5.21	1.01	17.71	12.11	11.41	17.51	17.11	16.91	17.0	18:41	20.00	** **	12.00	100.00	20.00	40.74	41.00	**	44.4		1271	
Interest Experie/Total Assets	2.11	1.71	1.71	1.41	1.11	1.65	2.01	2.31	1775133	100000	H.H	11.31	11.71	17,13	14.01	13,11	14.31	11.53	14.31	11.71	11.11	
Wet Interest Margin	1.71	1.31	10.31	11.31	12.73	15.72	150000	198.52	2.61	1.01	LB	5.33	1.11	1.11	1,11	4.11	4.31	4.11	4,11	4,21	4.21	
Sperating Expense/Sotal Asset	5.82	3.71	4.51	2.11	1.51	-1.712131	\$5.33	14.42	14.31	15.41	15.31	25.00	14.43	11.11	12.11	11.71	39.21	5,53	11.21	9.61	7.91	
Bet Profit/futal Access	7.61	2.73	4.33	2.61	100000	11.43	11.11	17.33	13.41	14.61	16.43	14.41	11.31	12.4	ILR	11,41	1.11	1.11	3.52	1.11	1.31	
The state of the s		4.75	4.44	2.55	1.6	4.31	7.00	TH	1.70	8.83	1.53	0.571	2,995	0.911	0.673	8,761	8.7tt	1.131	1,711	2,461	9,541	

ASSOMPTIONS TABLE	1996	111		1997	1993	1994	1995	1996	1997	1998	1999	2000	2001	***	2042	4444	****	****	****	****	****	
34490734034.38045	2000	411		2000	2174	2775	8372	4778	2331	2776	1111	2946	2557	2002	2001	2004	2005	2916	7007	2008	2001	2010
Res 802 Branches	11	2		20	.19	11	20	20	25	47	53	30	33					1			27770	anne.
Input Bish Growth : (1801 - Table I base case)	1001															in 1						
Branch Operating Cost Inflata (100% = Table 9 Sase case)	п																					
Allowance per 46 per feat																						
Annal Inflation	- 11																					
MBSC Lass = {Batilines  SBSC lowesteent i {connects to Balance Sheet}	1 27%																					
1 Rate on Affections : [connects to [none Statement]	61																					
1 Hate so Deposits : {connects in Income Statement)	61																					
t Rate of Interest on Investa [connects to Income Statement]						2		367														
I Rate of laterest on Loan : (connects to locome Statement)	231																					
Withdrawl Hale (Bith Yr 5 s) = Withdrawl Rate (Bith Yr 1-s) = (Inc Brown Lax and Forced Law Lawings Exte (For Bwa Lawings: Table 5) Taka/wk (For Bwa Lawings: Lable 5)	ngs: Table 80	(1)	95																			
fata/et (for Des favings: Table 5)	,	from 17	96																			
ACP branches lease the Land a building from 1994	111	sillies																				
loss less Beterve (Table 6) fellod 1 or Method 27 fellod 1 = 1 d/sb = fethod 2 = Ray 1 d/5 =	1 2 3	1																				
ADEL BINCH	77.1		1	16.3	fr 4	tr 5	77 6	1:1	tr t	tr t	fr 38	tr 11	11.11	fr 13	Tr 14	Yr 25		fc 17	tr 18	17 18	Tr 21	
N lera tir: Long P Section Start	1 1	1	n n	71 71	11 21 571	11 21 971	n n	n n	11 11 117	it m sts	11 21 571	13 21 401	1 21	: 21	21	- 21		- 11		- 21	13 21 571	21 21 971

Big BRAC Model To millions of talk	17-tec-16							*												
File Nav: RIPHIT, etc.	Actual	Artsal	Actual	Actual	Actual	Actual														
	2990	1191	1992	1993	1994	1995	1994	1917	1992	2199	2000	2015	2012	2003	2004	2005	2005	7917	2006	7507
	4840	. 11111	4,000	6144	3444	-		****	****	4544	****	Atlant	****	****	-	Pers		2000	-	2000
122(12	12.62																			
fanh	2.3	2.5	3,3	6.3	21.2	25.2	20.7	21.1	17.4	22,1	36.1	0.5	41.1	47.2	50.1	52.4	54.1	35.2	42.7	45.1
lasestareta	11.1	285.2	550.5	595.3	416.3	245.5	56.1	216.0	153.7	101.2	334.4	311.1	899.1	1177.4	1878.8	2216.1	2772.7	3134.5	2671,4	
Statutory Towestanat at 7.53	0.0	0.8	0.5	0.0	8.3	8.8	1.1	1.1	9,9	0,0	0,0	0,5	1,1	8,0	8,0	1.1	0.1	8,0	5.2	0.0
Investment in heilding at \$1	6.5	5,5	1.5	11.1	51,7	111.5	158.0	120,0	91.1	60,0	26,0	5,5	0,0	1,1	1.1	1.1	9.1	4.0	1,1	9.0
Statistary deposits 31 Cerrest assets	4.1	9.0	0.0	8,5	0.0	0.0	0.0	5.0	9.6	4.0	9.0	1.1	0,0	4.1	0.0	8.0	0.0	4.5	1.1	0.0
the Year Lagra	39.7	251.5	13.5	38.8	58,1	35.8	8.5	9.0	0.0	8.8	0,0	0,0	1,1	1.4	0,0	9.6	9.0	0.0	1.1	0.5
Medius/Loog Tera Loons	25.4	16.2	127.1	18.7	51.4	1111.3	1522.4	1765.4	2251.0	2852.0	3189.5	16E.E	7617.1	3411.7	1411.1	1111.0	12%.1	3255.2	3253.0	STEEDING.
outseleand talk rosen	8208	9915	4414	38.2	31.8	65,9	47.1	54.1	70.5	11.1	74.2	187,1	108.0	346.7	105.4	194.5	MLY	111.4	111.1	101.5
fetal tours	85.5	297.7	424.5	485.7	\$35.5	1277.1	1501.3	100.4	2331.4	2000	Wash.	****		****	****	****	****	****	****	****
Less Line Reserve	-1.4	-14.3	-32.5	-17.4	-45.7	+10.1	-148.1	-201,1	-201.4	2540.2 -177.2	2205.1	3374.0	3611.3	3334.3	2513.9	2017.5	1311,0	1111.1	238172	10000000
ENGALISM STATE	2000	****	Anna .	****	Ment	250.0	490,3	200.0	451.4	*****	-430,0	316.1	-710.4	-114.1	-144.7	-1145.7		100.00		-141.1
fet tours	81.7	277.3	284.2	352.4	274.2	1114.1	101.1	1812.7	2515.0	2543.8	1735.1	191.1	7837.5	2757_1	1577.2	2414.2	9540 S	ALAS S	****	-
Hearing leas	1.1	1.1	0.0	6.0	1.1	1.5	130.1	150.5	170.0	200.5	111.1	262.2	321.6	300.0	309.0	300.0	2341.1	2221.4	2975.4	
First Rosets	13.2	-11.6	17.1	114.1	207.3	231.4	240.7	201.1	271.4	111.1	152.4	171.3	381.5	427.1	62.1	415.1	300,0 664,4	300,0	200.0	CONTRACTOR OF THE PARTY OF THE
Less Depreciation	-1.1	-4.1	4.3	-11.0	-19.0	-12,3	+0.5	-53.1	-65.2	-81.1	-96.9	-111.5	-135.9	447.1	-164.5	-181.7	-191,5	-215.9	467.5	100423750
	-	4464	****	Atten	****	2000	-	-	****	-	****	2430	****	2000	444.7	202.7	275.7	411.7	THE S	211,1
fet Finet Assets	11.5	34.3	61.3	111.5	194.5	197.7	199.1	268.2	225.4	244.1	255.5	264.5	255.4	251.2	268.8	266.7	265.5	251.4	234.4	
dental Cabridge	*****	****	******	****		****	****	****	0,000	Secre	****	****	****	2000	2000	****	8770	****	2005	2000
TOTAL ASSETS	138.5	474.5	1027.3	1229.4	1505.0	1761,7	2016.5	1,1111	2717.5	\$202.5	16167	6055.2	4212,7	4718,1	1011.5	1340.5	1676.1	5927.0	\$272.6	6517,5
LIMITETIES					¥															
Net Members own contribution	17.7	49.2	16.7	101.9	200.5	365.7	346.5	843.8	587.8	34.1	847,7	162.3	111.4	1074.8	1045.4	1067.5	1012.8	1011.7	1163.0	
Met Group fax Deposits	5.3	24.7	46.1	41.1	85.1	38.0	0.0	1.1	0.0	1.0	4.4	4.0	0.0	0.0	3.0	0.0	0.0	0.1	0,0	
Art Compeliary savings	4.1	27.5	37.9	45.0	16.5	139.2	656.5	449.2	829.3	1093.4	1342.5	1622.5	183.4	0.644.03003	1.000000		2744.1	1014 1515	3100.000.00	
	***	****	****	3444	1111	****	2000	****	27100	9440	4000	****	****	2000	-	****	****	27941.0	4110.4	221112
Ref. Total Deposits	31.3	121.8	10.3	101.1	181,7	562.9	401.1	1055.1	1416.1	1831,3	2110.3	2585.4	2851.1	1111,1	3355.1	2594.8	3828.4	4057,0	4785.3	
		***	430.70		***************************************															
TOTAL LIBRILITIES	29.1	121.3	101.3	261.1	380.2	362.7	311.3	1857.1	1616.1	1157,5	2150.7	2585.4	261,2	1111.1	1333.4	25%.2	3828.4	4057,8	4283.3	4507.6
Carrent liabilities BORC Enga	4.7	15.4	37.4	55,4	46.5	30,6	8.3	1.1	0.0	9.0	0.0	1.1	1.1	8,0	0.0	0.0	0.5	0.0	1.1	0.0
100, 5101	345.7	529.3	752,7	30.2	341.4	510,4	340.4	-541.5	900,4	912,1	- 542,4	965,4	940,4	545.4	341,4	940.4	141,4	940.4	540.4	900.4
there capital	9.4	1.1	0.0	1.5	0.0	1.0	1.0	4.0	9.5	8.0	8.5	1.1	1,1	1.1	1.1	0.0	5.5	0.0	0.5	6.6
Itainet egening	1.1	4.1	0.0	0.0	0.0	0.0	1.1	1.1	8.0	0.0	0.3	4.1	1.1	8,0		0.0	1.1	8.0	0.0	
tum. Wet Profit/Loss	0,0	-5.1	12.8	54.7	- 86.7	137.8	216.4	134.1	334.7	288.9	423.1	485.7	521.4	316.5	1000	114.1	199.1	82.4	121.7	
Current Met Profit/Loss	-5.2	18.0	41.5	12.0	51.1	78.6	9.1	62.0	41.2	45.1	31.2	45.5	41,3	18.7	44.7	15.2	43.1	41.1	45.1	
and Adams of the last	7777	7777	1000		***	****	****	4000		****	2200	-		-	Areha	-	- 2449	-	****	
Mack buider equity	-5.2	17.4	54,7	\$6.7	117,8	215.4	274.7	224,7	201.9	421.5	483.2	522.4	519.5	647.2	734.1	199,3	817.4	122.7	195.0	3541.4
TOTAL CONSTITUTES AND CAPITAL	195.5	678.3	1827,1	1320.5	1585.0	1750.4	2015.5	2134.3	2737.4	3312.3	3613.4	4054.5	4311.2	6715.5	5016,1	\$114.5	5431.2	5521.7	\$216.7	6509.3

																				10000
1517	m.	1997	1717	1777	107	21971	1673	1217	19'1	17.1	197	117	167	87	1711	1172	1179	11.1	1972-	120150 (120]/1()244 246
13.1	11'4	15'1	17.4	10,11	1s'tt	10.51	11.11	SURE	11.11	16.51	19.41	15'21	18721	18'11	16.3	11'8	15'3	103	18.5	parts [F20]/areada) Ballerada
12.4	10.31	15%	mat	11.11	M.II	11'11	\$1.11	15,21	16'51	16.21	11.11	11.11	51.11	24757	R.II	10.00	\$2,41	16.7	11.1	without transfer and
117	117	100	11.5	14.1	BUT	III	MT.	15.3	T.I	D.I.	tr't	DT	2672	197	0.1	1971	11.1	11.11	11.1	tissus falsi/stesqui lurusiel
R.H	10.31	11.31	11.11	HIII	11.11	11.11	0.11	H.H	trat	18,81	teret.	19.11	\$1.14	\$2.52	29.61	11.51	12.51	20'6	11.1	plants lates/sense listeds
81.52	M. *1	69 23	41.77	.86-33	49.70	88-61	47.41			34.44		37.53	46-15	41.41	95, 95			10.5	11.5	retained fatherformers encountry
11	15	21	11	11	21	tr	tr	1I	12	12	12	12	15	10	19	22	H.	u	18	12111021 1001/12402 pldy
215	111	212	351	111	tit	111	100	191	745	219	229	155	119	199	335	111	111	100	223	132510/[2006:1731675]
292	111	295	151	172	151	211	111	111	203	111	111	101	THE	121	16	tt	15	12	11-	stansy/jegides [ega]
181	ttt	tit	tit	111	177	112	111	112	122	111	161	32E	215	285	191	151	200	111	187-	(3)(1)(0)(7) (0)(0)/(0)(0)(0)(0)(0)
BII	test	1961	un	THE	1411	1912	1171	ttst	\$115	MAIL	12162	1524	10101	1101	1528	1941	1141	1522	1212	External Sept/105, Investment
141	129	114	111	101	375	111	222	tit	151	15	211	212	131	199	1/81	1011	1000	100	1905	Silveded (A)olivinestreed
163	192	109	111	194	tn	101	m	1121	1001	1057	1951	1/91	1967	1212	2012	1522	un	1922	tut	attached lates at ensoy lates
	149	213	233	113	105	199	159	117	119	15	125	159	109	177	152	111	ut	181	151	24428 [426] 42 42120090 [426]
107	447	587	447	847	447	417	817	977	817	919	942	139	400	***	434	481	- 101	101	111	
																				min min
111	1111	222	222	222	222	222	122	222	222	112	III	111	222	112	m	THE .	122	100	m	
1.31	1.25	\$719	1719	1759	8'19	1.14	35.0	42.5	1.12	1,13	2799	8'29	578	1782	1.12	8722	6'79	0.32	25-	113084 138
8.0	13	11	6'0	6.9	1.1	0.0	0.9	5'3	5'0	5.5	5'0	0.5	5.5	0.0	0.0	0.0	1.1	CL	6'0	TALL TAXONS TAX
1739	111	2.18	179	5759	£.18	178	8'60	629	2.62	UD	239	0.58	1781	1782	FR	9'25	CD	0.01	15	MET APERALING PROPETT (LOSS)
1,00		2.77			7.77	12.00					-17	3.0	5.00		100	1000	8.0	7.85	3.0	ton A town Tribles To
1,142	1,112	1,102	1,113	530	1165	5785	178	1,112	1,112	1.14	1311.1	0.161	1.01	1,015	128.4	1.881	131	1,22	5.32	TOTAL BRITARIAN EXHERN
4.45	1,42	4.42	4.41	1.15	678	478	1,45	ATK.	THE	YII	1.31	TIL	EII	1.1	1.1	3.2	Lt	E.B.	1.0	Belefart Wate
11872	2.101	2.101	5.30	2,111	1.311	1.111	1311	1,411	UM	176	1.21	1.22	1.12	LD	1.11	153	1.1	1.1	53	Loca Laca Pravision
6.8	674	1.4	6.0	478	4.5	4.8	4.0	6.8	6.5	1.8	670	9.0	678	1.1	1.1	7.5	2.5	1.1	1.0	anithinngah mifts beak
4.1	4.3	4.1	4.5	17	1.1	17	13	17	1'9	53	17	FT	4.3	5.0	1.0	5.0	6.5	170	0'0.	Regiseal effice depreciation
174	2.3	4.3	274	Th	1.4	14	4.4	174	11	5'8	1.1	1.1	07.2	375	171	1.1	171	LL	1.5	Balfelbeiteh dentiff
171	L.F.	174	L.F.	11	171	-11	PI	1.1	1.1	179	7.9	5.2	17	6.5	2.8	1,1	1.5	1.1	1.1	assedus fallavage exille book
1.11	3'22	4.11	4,55	1.11	37.5	17.11	3,11	3,15	1.01	TH	14.5	TH	374	871	179	15	43	973	1'0	sassadea Bojjesade jeunglag
17111	7.185					108			1072	208.5	1'91	1,541	0,141	1711.5	6106	1,11	3.43	2712	1.1	namendes Bungereds granig
10000	10000	10000	1000			2017		-	3.00		-3300									COLUMN EXPENSES
27125	1.10	2.24	V.O	\$ 8,00	1: K11	1.11	CEN	1,111	1,112	97/05	1,11)	1,122	1.405	YALL	2,282	1.01	11801	1.72	179	NET TATEREST TACANE
10.00							er were			-	-	2004	Territor	-	eine.	2000	white	Care .	***	Security Committee Security
1,141		20100375							1.00	1.14	TH	1.22	9,09	1.85	6.81	1.11	1.11	6.3	2.4	TREAL DITERLEST ENTEREE
0.9	17	11	2.0	0.0	0.0	0.0	8.9	178	17	11	63	0'0	17	6.8	8.9	6.0	17	17	11	property on property/pres
CH		end feda	200 A 70.70		200007.70	D1072424				1725	TH	5.22	6.28	1.81	1.21	7.11	111	171	6.1	EXCESSED ON TENNENCE
1.41	2.33	3.70							1,000		3.54	1.00				17.75	7.45		.00	DATES TO STATE
8"518	0.18	1 1'28	r m	B 1745	£ 1700	8 8725	1.73	1. 175	1703	F38	CTO	17609	1'05	17200	9°732	1.111	1323	rn.	18.5	DOMESTICAL ROOMS
****	****	-	-		****			****	****	****		****	3	2000	week.	See and	2448	9000	-0100	STANDARD STANDARD
8.81	0.81	4.81	4781	8785	0781	6.82	8791	5'95	677	1.11	5'5	17	17	6.0	478	13	171	172	8.8	In and grinted as leaveled
8,850	City	1 151	5 5 K	E 1'52	9 475	5 4728	6 871	12.4 7	1.184	0.412	1.10	2.452	1,112	5.812	129.2	5,111	1748	4.35	1.4	##1261 \$1919515 KERT
F19		100.0		2000		21	1-11-0-00		T 00 70 70 70 70 70 70 70 70 70 70 70 70	1.11	1.11	1.15	1.11	1.11	179	675	2,42	1711	91	Seculated Sectional
3/27	3		72. VIII.	4 33	0.00	1 000	1	-	122		10000	18.55	1000	100	21.20	5/15	0.0	0.3	100	2003036 21382303
2004	-	-	****		-		-		-	****	****	****	-	1000	2000	2000	****	-	4004	
4802	1002	1982	100	1002	1000	2002	Test	1000	2000	1888	Bill	256T	7667	SAST	1667	1941	2567	7447	2667	INDIVIDUO SINDRESI
100	(1)		137		( VI	4	41	-					100					100000		

Rig Blad Hodel In millions of take	67-Dec-94		II.																	
File Nasc-MCP963.ett.	Actual	actual	Actual	actual	actual	Actual		-												
	1990	1991	1992	1991	3354	1995	1956	1997	1331	1997	2010	2001	2002	2013	2014	2015	2004	2017	2001	2001
and a	0.070	0999	0494	-5940	THE	****	****		4000	9944	2000	4000	4000	2444	Aven		-	****	9400	
ASSETS	4.0				44.4			Tank of		1000101	40.00	-	-	100	100000					
Cash	2,3	2.3	3.5	8.1	21.7	23.2	29.2	21.4	14.4	27.1	26.7	11.5	11.1	37,0	24.7	42.5	41.5	45,4	41.3	46.4
Institutes forestern at \$ 22	15.4	289.2	356,3	595.1	456,5	241.1	261.7	365.5	266.8	175:8	381.3	362.4	382.8	81.3	1114,5	1442.4	1719.A	203.1	1515.1	2533,2
Statutory Investment at 7.31	8.1	0,1	9.0	1,1	2.2	2.5	8,5	2,1	9.0	0.0	0.0	0.0	0.5	0.0	1.1	1,1	8,5	8,8	0.1	9.8
Incestment in heilding at \$1	1.1	9.0	8.0	31.3	30.2	371.5	150.0	120.0	19.0	85.0	25.3	0,0	5.3	4,1	8,8	1,0	0,1	8,8	1.1	9.3
Statutory deposits 52 Current assets	5.2	0.0	9.0	9.1	1.1	0,0	5.0	0.0	2,5	0.0	5,0	0,0	0.0	0,0	2.2	9.3	9.9	8.8	3.1	1.1
Our fear Lases	4.7 51.7	79,4	217.3	31.1	9.1	35.8	0,0	8.0	0,0	1.1	8.8	0.0	5.7	8.8	3.9	1.1	1.1	1.0	1.0	8.8
	25.4	201.0 86.7		567,8	816.1	1211.1	1265.8	1444.1	1816.3	2333.4	2544.5	2818.1	2011	3822.4	2788.7	2762.9	288.3	241.5	288.1	1
Befree/1203 fers Leans	23.4	10.7	121,1	18.2	51.4	\$3,5	33.5	44.7	57.7	72.1	28.7	17,8	B.4	87.3	16.7	25.5	15.4	11.1	11.1	82.1
fetal Livis	8.1	297.2		485.2						mant à		****	****	prop	****		****			****
Less tion Loss Reserve	1.6	-16.0	424,5 -31,3	-52.4	45.7	1277.1	1784.1	1405.8	1924.4	2405.4	2625,2	2975.8	2944.3	2909,7	2875,8	200.1	1100.1	BILL	8700453A	0505700
Part Part Part saletat	2.3	-34.8	*26.3	*37.4	183.7	-102.1	*131.3	-179.1	-2HL5	-118.5	-417,5	-636,4	-201.1	-631,7	-774.7	467.4	-354.7	-1145.0	-401.7	-2222.5
let turi	\$1.7	101.5	294,0	332.4	374.7	1134.3					777			****		-		-	200	-
Rossing last	8.5	5.8	1.1	1.1		8.0	1157.8	1309.7	1681,8	2087.2	2226,3	2629,4	7255,4	2225.5	2011.1	1981.4	1814.0	11371	2568.5	
Tivel Accets	11.7	21.4	0.1	116.1	213.5			150.0	178,0	207.5	233,2	261.8	355,5	305.5	389,5	302.2	301.0	200,0	310,8	300,6
Less Depreciation	4.7	-4.1	43	-11.1	-15.0	-10.7	210,7	261.3	291.6	125,1	252.4	378.5	109.5	403.1	432,8	415.6	463,4	467,5	467,5	313123
**************	6644	Acres .	-813	23.2	727.0	*20.1	-41.5	-11.1	*61.2	41.1	-96.9	-112.3	-118.9	-147,8	-164.9	-HLA	-111.5	-115.7	-131,1	-245.5
Bet fixed Accets	11.5	14.1		101.5								****	****	See a	200.0	****	400.4	****	****	****
MC SECT PROCES.	10-7	2012	61.3	242.5	254,5	297.7	199.2	208.2	215.4	244.3	255.5	254.6	258.6	241.2	258.0	256.7	285.5	251.4	234,4	217.6
THERE ASSESS	118.5	678.5	1027,3	1110:4	1505.0	1760,7	1915.9	2154.0	2651,7	2795.3	\$167.1	1151.4	1517.1	3705.0	3871.7	4034.5	4199.7	4345.8	1222	
CHARLETTES																				
Art Reshers own contribution	17,7	4.5	***	TAT . 0	****	745.7	200.00	****			1000				VARCE		****	habe a	- NAMES OF	100.000
Bet Group Tax Seposits	5.5	24.7	56.7	101.4	200.5	385.7	326.7	411.4	352.9	111.4	396.4	105.1	228.5	565.2	286.3	1001.4	1017.1	1.077123	1034.8	
Bet Compulsory savings	6.1	27.9	37.7	61.1 15.0	H.1	38.0	0.0	0.0	0.0	0.0	0.0	0,0	0.0	0.0	0.0	0,2	6.0	0.0	4.4	
and and an arrange	944	87.1	271.5	87.0	36.6	131.3	393.1	518.1	677.4	114.4	1118.1	1247.1	1536,4	1722.7	1906.7	2009.1	2264.4	2644.2	2671.7	
Net Total Deposits	19.5	121.8								1111.0		4417.7	****	A184 A	****	200		****		
No. man. papara	-0.0	113.4	181.3	248.1	380,2	562.9	715.8	936.5	1250.2	1414.0	1916.9	2252.3	2876.3	2627.9	2893.2	1011.4	1293.4	3472.3	3458.5	3802,3
TOTAL LINESLETTES	25.3	121.8	101.1	70.1	300.7	362.7	717.1	151.5	1750.2	1614.0	1914.9	2252.3	2474.9	2687.9	2893.2	5092.4	3345.8	3477.5	3458.5	5042.9
turrest Habilities	4,7	35.4	37.4	55.4	44.5	30.4	5.5	0.0	0.0	1.1	9.5	0.0	0.0	8.6	1.1	1.0	0.0	4.0	0.1	
BIRC LIME	145.7	\$21.3	133.1	940.2	940_4	140,4	140.4	710.4	945,4	941,4	141.4	140.4	945.4	140.4	340.4	949.4	160,1	340.4	981.4	
Herr capital	0,0	1.1	0.0	0.0	0,0	0.0	0.0	0.0	0.5	0.3	1.1	1.0	0.0	0.0	0.0	4.1	8,0	4.0	8.5	0.0
Atained eaching	0.0	0.0	0,0	1.1	1.1	0.0	0.0	0.0	0.0	0.0	0.0	1.1	1.1	0.0	0.6	0.0	8.5	0.0	6.1	
Con. Ret Profit/Luss	1.1	-5.2	12.8	34.7	\$6.7	137.8	216.4	251.7	279.0	211.5	240.5		157.4		31.4	35.4	-2.4		-71.5	
Current Met Frofit/Loss	-5.2	18,0	41.5	32.0	51.1	78.6	43.3	19.3	-10.1	-25.3	-28.5	-54.8	-ti.1	-40.2		-11.4	-35.3			
TESTITE IN	black	2000	9440	-	1,777		****	****	22.00	-	1771	****	-	****	****		-	****	****	****
first halder equity	-5.2	12.5	54.7	84.7	137.8	216.4	255.7	211.0	217.5	240.5	212.2	157.4	115.2	21.1	15.4	-2.1	-11.1	-71.1	-115.1	-145.8
TOTAL LEGESLETTES AND CAPITA	110.5	\$79.5	1027.1	1331.5	1505.0	1750.4	1515.5	2156.0	2439.6	2755.0	3867.5	1350.1	3510.4	2707.8	281.1	4051.0	Uh.J	600.0	4421.5	4637.6

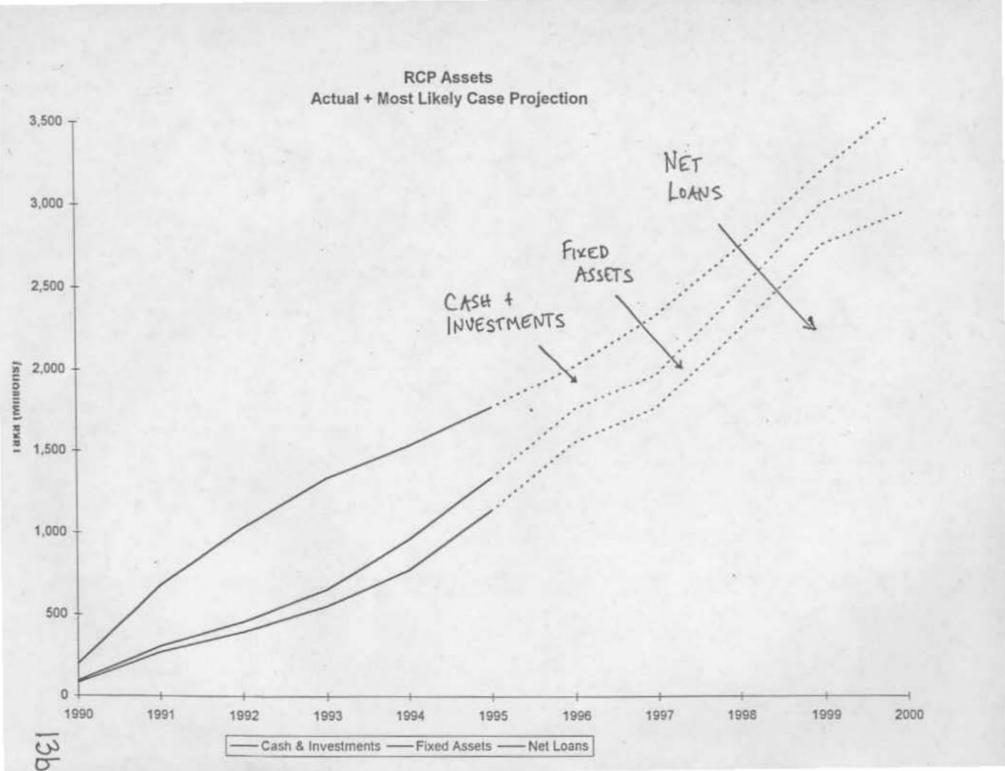
Hig HDAC Hodel Is millions of take	87-lec-54																			
File NaverSCP963, vist	Acted	Actes	Actual	Actual	Actual	Actual		-												
	1990	1991	1992	1917	1994	1995	1596	1997	1995	1919	2000	2001	2002	2005	2004	2005	8600	2001	-	
	****	****	****	****	8444	****	****	****		****	****	****		****	2000	2443	7604	2007	2008	
STETS .	202	200	12.8																	-
Cash	2.3	2.3	5.5	1.1	21.7	22.2	19.2	21.5	24.4	17.3	38.7	31.5	35.3	37.6	28.7	40.1	61.5	45.0	44,3	45.6
deestweets	11.4	289.7	359.5	589.3	451.1	195.1	264.7	346.5	266.6	175.8	301,0	343.4	582,8	811.3	1144.5	1445.4	(753.4	2024.8	1555.1	
tatutary Inventment at 7.51	0,0	9.5	2.1	0.0	8.1	0.0	8,5	1,2	0.0	0.0	0.0	0.1	6.6	2.0	1.1	9.0	0.0	0.0	1.1	S-10022-2-2
eventagent in building at 61	9.0	0.0	0.0	31.8	54.1	121,5	154.0	120,0	11.0	60.0	30.0	0.0	0.5	8.1	0.0	1.1	4.1	0.0	1.1	555
Statutory deposits 51 Surrest assets	0.2	9.0	0.0	9.0	0.0	0.4	0.0	0,0	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
ine fear loom	4.7	75.3	15.9	31.1	51.1	25,8	8,8	8.0	1.1	8.5	0,0	0,5	0.0	0.0	1.0	0.0	0.0	0.0	9,0	1 1007
fedica/Long Tera Loans	59.7	281.8	297.1	587.0	806.3	1111.3	1245.4	1444.1	1366.1	1111.4	1544.3	2838.1	2858.1	2022.4	2710.7	2765.9	215.1	2687.8	205.1	
secretarial lace rater	25,4	86.7	127.1	18.2	51.4	13,9	28.5	44.7	57.7	71.1	11.7	47,1	15.4	17,5	14.7	15.5	\$5.4	11.1	11.11	11.1
etal Leses	85.1	207.2	426.5			****	****	277	****	-	****	10004	-	-	7771	-	****		2000	-
Less Loss Lots Reserve	-1.1	-10.1	-10.3	405.7 -57.4	851,1	1277.1	1284.1	1633.3	1924.0	165.4	2625,2	2925.8	2945.5	2989.7	7875.0	2181.1	2780.7	1771.8	1767.1	2755.4
Parist Williams Constitution	-	95.0	-44.2		-15.1	-107.1	-131.3	-179.1	-211.0	-111.5	-402.5	-416.4	-391.1	-684.7	-274.2	-367,4	-154.2	-1045.0	-405.1	-1727.5
lyt taers	\$1.7	171.3	314.0	357.6	774,7				****	-	****	****	****	117	****	****	****	****	-	****
losting less	0.2	1.1	0.0	0.0	9.0	1134.3	1152.8	1209.7	1531.0	3181.7	2220.7	7429.4	2355.4	2225.5	2098.8	1911.9	2024.0	1734.1	2360.0	1515.9
lired Assets	13.2	32.4	67.5	Ht.5	213.5	278.4	130.0	150,6	170.0	201,5	230.0	260,0	100,0	355.0	100.0	300.3	101,5	300.0	300.8	369,6
Less Degreclation	41.7	-6.1	4.5	-11.0	-15.0	-10.T	-	261.3	291.4	115.1	352.4	379.3	389.5	425,1	427.3	410.4	461.4	467,5	467,5	867,5
C. C		****	****	****	8718	100.5	41.3	-11.1	44.2	-41.1	-14.1	4117	-110.5	-147.3	-164.7	+111.7	-111.3	+215.F	-252.9	-245.9
let Fixed Assets	11.5	34.3	81.5	111.0	194.5	197.7	199.7			Acc. 2	The P	****	****	****	****	****	8918	****	****	- 7434
	Anne	-	*****	****	#1944 #1944	277-2	417.4	209.2	235.4	201.1	255.5	204,8	151.4	211.2	268.8	166.7	265.5	251.4	234.4	217.4
METAL ADDEDS	118.5	\$78.5	1027,3	1550.4	1315.0	1740.7	1919.9	2154.4	2451.7	1795.1	3067.9	1151,1	1337.1	3705.6	3871.9	4024.5	4130,7	06.1	411.1	445.1
LIMETE STIES																				
let Members own contribution	17.7	47.2	16.7	101.9	210.5	385.7	326.7	415.4	532.9	(11.0	296.8	105.1	418.5	965.2	186.5	1005.4	1017.1	1023.1	1014.8	1845.7
Art Group Tax Deposits	5,5	21.7	45.7	11.1	31.1	38.0	6.0	0,0	0.0	0.0	0.0	0.0	1.1	0.0	1.4	0.0	6.5	0.0	0.0	1.00
let Compulsory sarings	1.1	27.9	37.5	85.0	36.6	119.2	393.1	318.1	617.4	914.4	1331.1	110.1	1534.4	1771.7	1994,7	2167.1	2264.4	244.2	2171.3	
ne to Ferrit	been	****	****	****	****	****	2000	****	-	Asset.	****	Water.	-	-	****	****	****	- deser	****	411114
Net Total Deposits	29,1	121.3	111.3	241.1	380,7	562.1	715.8	924.5	339.2	1614.0	1914,3	2252.1	2076.3	2667.9	2853.2	2092.4	3781.6	1072.3	3454.5	
OTAL LIABILITIES		100 (2)		1000	VERT	W2215744														
Correct Habilities	37.1	121.8	181.3	218.1	280.2	362.9	715.4	514.5	1750.7	1814.0	1914.5	1252,1	2474.9	7687.9	2893.7	3072.4	1261.5	3472.1	1838.5	3842.9
BBC (gan	4.7	15.4	37.1	35.4	46.5	30,4	4.1	0,0	0,2	0.0	1.1	2.0	0,0	0.0	1.1	2.1	1.1	1.1	1.1	1.1
	189.7	329.3	111.1	349.2	942.4	541,4	142,4	140.4	540.4	942,4	160,5	141.4	142,4	740.4	940.4	341.4	162,6	312,4	141.4	510,4
harr capital:	0.0	0,0	0.0	8.0	0.0	0.0	0.0	0.0	0.0	1.1	1.1	2.0								
trained earning	0.0	3.8	0.0	1.1	1.1	0.0	1.1	0.0	0.0	1.5	0.0	1.1	9.0	9.0	0.0	1.1	8,0	0.0	6.0	777
ion. Ret Profit/Loss	5.0	-5.2	12.5	54.7	16.7	137.1	214.4	259,7	279.0	262.7	240.5	212.2	157.4	125.2	74.4	0.0 35.4	9,5	0.0	8,8	
Current Wet Frufit/Loss	-5.2	11.0	41.3	32.4	\$1.1	78.4	61.3	19.3	-10.1	-11.4	-11.1	-54.1	-65.1	-40.8	-33.0	-17.4	-2.6	-17.5 -15.4	-71.1	VIII:1755/775
	****	-		****	heav.		2000	****	2415	****	45.5	2518	26.4	-84.3	-21.0	111.4	-23.3	-22,8	-57.8	-34.7
Tark to Land April her	15.0	12.1	54.7	40.4	200.0	444-14	444.4								1000	10000	NAME OF	CT 54	1600	
Stock buider equity FRINL LIABILITIES AND CAPPIAL	5.7	3418	25.4	16.7	137.8	715.4	259,7	279.0	267,5	240.5	717.7	157.4	115.2	24.4	35.4	-1.0	+17.5	-71.I	-101.1	-145.4

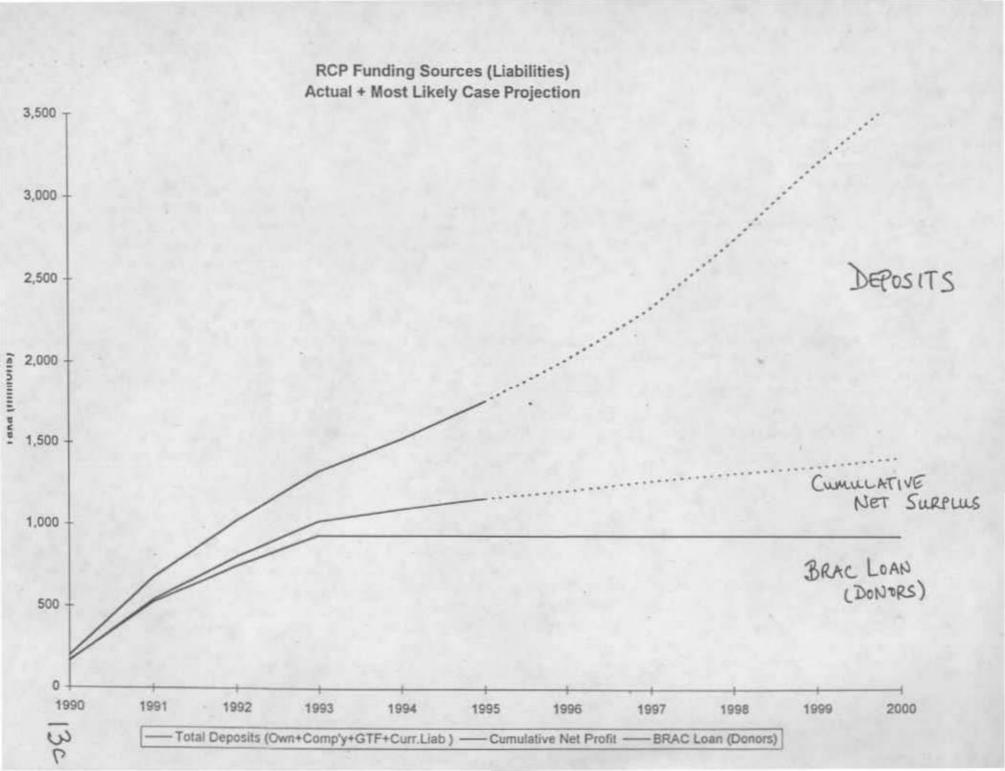
DECEME STATEMENT	1990	2992	1992	1995	1994	1995	29%	1997	1998	1999	2000	2981	2002	2013	2014	2005	2504	2017	2000	2001
Satestick account	****	****	1775	2040	****	2411	****	****		****	****	****	4774	****	-	****	****	June.	2000	2917
INTEREST REVENUE	20	1000	10.00																	13.22
lawritaest income.	1.8	21.5	31.1	21.5	42.1	21.5	12.7	36.2	31.7	22.5	21.5	24.4	27.8	31.4	11.3	324.5	125.7	252.4	16.1	***
Lean interest inches	1.7	42,4	19.7	107.5	159.2	271.4	285.9	317.8	374.1	(7).3	558.5	581.3	578.1	\$72.4	542.5	310.1	475.7	463.5	- PO 000	163.5
Interest on Messing Ioan 42	8,6	1.0	- 1.1	1.1	1.1	1.1	3.5	1.4	2.4	11.4	12.5	14.7	14.1	15.2	13.6	11.1			33.1	411.2
	2416	20.00	5000	****	2000	****	9100	2000	-	4000	8817	Anna.	34.4	36.0	22.0		15.0	15.4	11.0	18.8
TREAS DEFENDED TO REPORT AND THE PARTY NAMED IN COLUMN TO PARTY NAMED I	10.5	12.3	125.7	111.1	251.4	337.6	322.5	256.4	415.4	584.7	\$72.0	\$27.5	432.7			****	4000	-	****	****
								374.1		201,5	372.8	96113	82515	1117	\$10,4	122.1	127.4	111.1	\$77.5	417,7
INTEREST EXPENSE																				
Interest on deposits	1.5	1.1	17.4	21.2	15.5	29.1	38.5	49,3	18.5		440.4				Table 14					
Interest on Sebestice/laus	2.3	1.1	0.0	0.0	1.1	8.8	0.0		45.4	25.3	105.9	125.0	141.1	124.3	167.4	175.6	191.1	201.1	213.9	225.0
The state of the s	2000	2000	****	915	9.0	8.0		8,5	0.0	6.0	2.2	0.1	1,1	1.1	0.0	0,0	8,0	8,0	0.0	5.5
TOTAL TRIBUST EXPERTS	6.2	1.1						****	****	Seed.	2612	2000	- Bream	4114	-	- 0044	A+16		****	-
THE STREET STREET	146	1.0	17.4	11.1	15.5	31.1	38.5	67.7	65.6	15.5	195.9	325.0	141.8	154.9	167.4	179.4	191.3	202.1	111.5	225.0
NET DETERMENT DECOME	2.4	77.5						47790												
THE SPECIAL PROPERTY.	6.3	21.1	18.1	140.1	115.5	277.4	284.0	380,7	241.8	(H.1	467,0	451,5	510.7	411.3	471.0	631.0	430.5	62.4	452.0	444.7
DEBILDE EDECED																			HIE	MILES
	0.0																			
Branch operating expenses	1.1	24.7	45.4	11.1	- 51.5	127.5	165.0	197.1	756.8	308.5	341.5	384.7	104.7	284.7	384.7	381.7	201.7	386.2	302.7	381.7
Regional operating expenses	9.7	1.4	5.4	5.4	4.2	17.2	5.4	11.1	14.5	18.1	21.1	72.4	22.4	22.6	22,4	27.4	22.6	22.4	Section.	3.75
Brad office operating expenses	0.5	7.1	1.7	2.1	4.7	4.3	4.7	5.2	6.2	6.1	1.1	1.1	7.1	1.1	1.1	1,1			22.6	17.6
Branch depreciation	8.0	1.1	1.9	1.1	4.4	6.6	7.5	7.3	7.8	1.3	1.3	1.1	9.2				7,7	1.7	7.7	7.7
Regional office depreciation	0.0	0.2	1.1	0.1	0.3	0.1	2.3	3.4	4.1	5.5	1007.74			1.2	9,2	7,2	1.2	1,1	1.2	1.2
Read affice depreciation	0.2	1.1	5.9	0.9	1.7	0.5	0.7 -	0.7	1.1	1.5	1.7	6.7	6.1	6.9	6.7	4.5	1.7	6.5	6.9	4.3
Lean tess Provision	1.4	4.9	2.9	15.4	26.1	45.2	41.1	47.8	42.8	n.a		1,5	1.1	0.9	1.7	1,1	1.1	1.1	4.1	0.9
Staff Training	8.1	0.1	2.1	3.6	1.8	2.6	11.4	11.5	17.3	3350	31,0	11.5	14.4	91.1	12,0	11.7	H.I	16.1	88.8	11.1
TOTAL OPERATING EXPENSE	11.5	35.5	65.6	188.1	134.4	200.8	240.7	231.4	351.1	21.6	24.1	25,8	15.7	21.5	26.7	25.5	26.5	26,9	26.9	25.3
	GENE.	155050	7417		49717	499.4	35073	401.4	231.1	447,4	433.3	117.1	555.5	\$15.0	211.0	479.3	466.3	444.2	455.8	411.4
MET OFFREITHE PROFIT (LDIL)	-1.1	19.0	6.7	32.0	51.1	CHE	0.0		46.4	44.0	Contract of	Vancor.	nate.	20074						
test lecine las 101	1.1	0.5	0.0	0.0		78,4	45.5	15.1	-10.1	-21.4	-78.1	*54.8	-47,1	-41,7	-28.9	-17.1	-25.5	-11.1	-17.1	-56.6
RET PROFIT	-5.2	13.4			0.0	0.0	8.0	0,0	0.0	4.1	0.0	0.0	8.8	0.0	0.0	0.0	1.1	1.1	8.5	1.1
	202		41.7	37.0	11.1	78.6	43.3	19.1	-10.1	-28.4	-11.11	-54.8	-42.1	-11.1	-18.9	-57.3	-11.5	-51.8	-17.7	-34.4
	****	III	212	223	223	111	201	232	221	111	111	311	222	212	222	111	121	222	213	121
RET WATER																				
TANGET OF THE PARTY OF THE PART																				
Total Seposits to Total Assets	131	III	111	- 111	251	321	372	431	511	581	422	471	70t	731	751	171	781	862	111	132
Total Luans to Total Deposits	2791	22(1	2173	2231	2041	2923	1701	1341	1411	1421	1711	1151	1971	341	271	741	651	581	131	
Investments/Sutal Deposits	2292	2217	301	2421	1072	443	571	371	211	111	161	101	242	133	402	471	SHATER			481
External Debt/Tot. Investments	2023	2251	1711	1981	3251	4261	6333	5421	1273	16531	9432	1711	5641		1		541	311	431	461
Total espital/Total Liabilitie	-111	113	381	351	311	101	363	301	221	-	0.75	10000		4111	3211	2792	2461	HH	2162	1271
Total capital/Assets	+11	- 11	51	71	91	121	101			131	111	71	22	11	- 11	- 11	-11	-11	-22	-41
(Capita)+BRAC)/Assets	833	911	711	711	721	0.337.91		171	113	91	.71	51	31	21	11	- 11	-11	-22	-21	-31
Liquid assets/fetal liabilitie	at	22	n	0.75		411	635	371	495	-611	311	311	311	211	251	252	221	201	181	171
The control of the co	**	- 44	- 44	n	- 63	43	11	11	21	- 31	23	11	11	11	12	11	11	12	11	11
Interest Tocome/Total Assets	5.22	1.11	12.23	12.12	27.44	200	- William	1200	100	-										
Interest Expense/letal Assets			UD007C/	12.11	15.41	17.51	14.11	11.33	36.31	10.15	11.71	11.11	18.51	17.53	14.51	15.7%	14.81	14.11	14.13	11.11
Ret Interest Margin	2.11	1.71	1.71	1.43	1.11	1.63	LIL	1.31	2.71	1.11	1.51	5.71	4.01	4.22	4,31	4.52	4.0	4,73	4.81	4.11
	LB	7.55	38.51	18.31	12.31	25.12	16.81	13.51	14.21	15.61	BR	14.81	14.51	11.13	17.71	11.11	10.72	1.0	19.75	1.63
Operating Expense/Total Assets	5.41	5.21	6.51	8.11	8.3%	11.41	12.51	13.33	14.43	15.51	25.12	14.51	15.75	14.41	11.71	12.11	11.11	11.71	111.42	12.62
Met Profit/Total Assets	-2.61	2.71	-6.13	7.41	3.41	4.53	2.33	0.71	-1.0	-1.01	-4.11		-1.151		-1.011		-0.851	100000	4.80	
_								-					(Asset)	NA.	4,416	21764	20,000	2.199	4-042	9,174

Hig MAC Sodel In millions of take	67-bec-%																				
File Bar:309(Call	Actual 1990	Actual 1991	Actual 1997	Actual 1993	Actual 1994	Actual 1995	194	1997	299	1919	2005	2001	2002	2003	2004	2005	2016	2007	2008	2001	2023
	>4444	2007	1111	****	3446	****	2175	2000	+++		2072	7775	7999		4000	-	OHHY	****	3000	****	
A10611																					
Cash	2.1	2.9	5.1	4.3	21.2	23.2	26.3	27.6	14.7	44.5	12.1	41.4	67.4	74.7	\$1,4	\$1.7	34,4	101.3	335.4	115.6	131.9
Investments	31.4	289.2	551,5	519.3	105.5	243.3	254.9	541.0	671.7:	BH.2	100.5	1942.4	2171.5	2511.1	4191.6	3228.9	\$225.5	A357,4	4485.0	8670.8	3541.9
Statistery Investment at 7.51	8.0	5.0	8,0	0,0	4,1	1,1	1.5	0.0	0.1	8.8	0.0	5,5	0.0	5.0	0.0	0,0	0.6	0.2	0.0	0.0	9.9
Investment is building at \$1	8.3	0,0	1.1	31.8	50.2	125.5	151,0	120.0	30,0	41.4	31.0	0,5	0.0	6.6	8.0	0.0	0.0	9.0	0.0	0.0	0.6
Statutory deposits 51	0.0	0.0	8.0	0.0	4.0	0.0	1.1	0.0	0.0	1.0	9.1	0.0	0.0	0.0	0,0	0,5	1,1	4.6	6.0	0.0	0.0
Correst assets	4.1	17.4	15.1	31.1	58.1	35.8	0.0	0.0	0.0	0,1	8.5	0,0	1.1	0.0	0.0	0.5	5.0	0.0	0.0	9.0	5.0
One fear leave	31,7	261,0	297.1	517.0	811.1	1213.3	1795.2	2001.9	2635.3	3370.5	2475.4	407F,4	4125.6	4076.9	4129.2	3992.2	3815.4	3882.5	3879.5	3873.5	3875,3
Redica/Long Term Launa	25.4	86.2	117.1	18.2	51.6	45.9	55.4	44.5	15.¢	114.2	117.7	176.8	127.7	124,1	124.4	123.5	120.1	170.1	120.0	129.0	119.9
	2000	4444	2010	5000	9910	39+0	****		4494	****	1000	****	-	-	Gest			-	-	-	-
Total team	15.5	207.2	424.5	425.2	157.3	1217,1	189,7	2150,4	2775.2	301,8	1789.0	4235.2	4256.1	4285.0	4152.3	615.7	4815.8	4252.4	2175.5	3950.8	3998.3
Less Loux Luca Becaree	-5.6	-14.8	-10.5	-12.4	-85.7	-107.3	-161.6	-224.6	-124.1	-634.4	+557.4	-695.1	-829.5	-94.1	-1497.2	-1229.0	-1357.2	1485.4	-425.1	-1741.8	-1878.1
	****	down	2000	4000	-	beke	****	****	0000	0.554	2007	Name.	****	-	****		Menn	****	****	-	
Art tarms	\$1.7	272.5	254.5	552.A	374.2	1134.5	1521.7	1915.8	2453.0	3638.8	3355.4	3511.1	3425.3	3258.7	3055.4	2581.8	2038,3	2517.2	\$596.8	2257.0	2529.2
Booling loan	1.1	1.1	1.1	0.0	0.1	0.0	131.0	150.0	170.0	205.0	250.0	212.2	300.0	300.0	300.0	300.0	302,6	380.0	510.0	200.0	300,0
Find Assets	15.2	33.4	47.8	114.9	255.5	225.4	20.7	202.3	291.6	325.3	252.4	379.5	381.3	409.1	427.8	415.5	451.4	467.5	467.5	467.5	467.5
Less depreciation	41.3	-4.1	4.5	-13.0	+21.1	-30.7	-41.5	-51,1	46.7	41.1	*16.3	-111.9	133.5	-147.5	-164.1	-181.5	-118.7	-213.9	-257.9	-249.9	-266.9
	4499	Tees	word	****	****	****	8000	*		****	****	****	****	Warmer	4400	4000	-	2000	-		****
Net Fixed Assets	11.3	34.3	41.5	101.0	194.5	197.7	199.2	201.2	225,4	18.1	255.5	281.4	258.6	261.7	260.0	266.7	265.5	251.6	254.6	217.6	200.6
	5444	2000	-	mann	-	2000	-	Name of Street	4964	Print	4400	****	****	****	4511	****	3999	****	****	****	
TOTAL ASSETS	174.5	478,5	1927.3	1330.4	1105.0	1764.7	2427,5	2564,6	2017.2	4117.1	5214,0	4161.7	1741.2	7422.0	8055.4	8770.0	5411.2	10127.5	10834.8	11561.0	12293.7
LIMBILITIES																				18)	
Wet Members own contribution	17.7	69.2	16.7	101.9	200.5	185.7	584.5	389.3	1047.8	1347.7	1193.4	1845.6	1980.0	2107.8	2711.7	2307.5	2399.0	2479.7	2551.9	2615.3	2676.0
Met Group Tax Deposits	5.5	24.7	44.7	11.13	13.1	38.0	0.0	0.1	0.1	0.0	4.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Met Compolisory savings	4.1	22.3	17.9	\$5.0	16.4	129.7	601.3	810.9	1117.4	1479.1	1814.3	2197.5	2505.1	7857.7	3104.8	3403.7	3411.7	3980.2	4268.7	4557.2	4845.7
	****	****	8944	-	Acce	6540	****	1111	****	.0070	****	****	****		****	****	****	****	****	****	****
Wet Total Deposits	29.1	121.8	131.3	248.1	380.2	562.9	1186.3	1600.8	2131.7	2816.3	2011.5	4041.1	605.1	4510.5	5318.4	5712.4	6010.7	6459.9	6870.6	7172.5	1521.7
TOTAL LINEILITIES	10.7	101.0	101.7	44.	70.1		410.7		10 to 1	****	tor i					****	CHIN T	1400 6		7175 4	7011 1
Correct lichilities	25.3	13.4	37,3	248,1	589.1 44.5	30.4	1191.2	1600.8	2511.2	2341.1	3415.3	40000000	27/2/2/2/2/2/2/2/2/2/2/2/2/2/2/2/2/2/2/		H-5577213		7500176	8459.9		0.000000	100000000000000000000000000000000000000
Bat tara	162.2	578.3					0.0	6.0	5,3	0.5	2,5				11.11.11.77						
Part 1988	387.4	218.3	251.3	10.2	50.4	762,4	1825.1	1135.1	1212.2	1141.3	39/3/4	mer	3196.3	1922,1	\$1137.5	2209.1	2206.4	Ditta	3932.3	2000-2	3631.0
There capital	0.1	0.0	1.2	2.0	0.1	0.0	1.1	8,0	4.6	5.5	8.0	1.1	0.0	1.1	1.5	0.0	0.0	0.0	8.8	0.0	1 8.5
Stained excelog-	1.1	0.0	1,1	0.0	0.0	0.0	1.0	1.1	1.1	0.1	0.0	2,0	5.1	0.0	0,0	0.0	0,0	1.1	0.0	0.0	1.1
tu. Hi Prefit/tim	8.0	-5.1	32.8	54.3	\$4.7	137.6	216.4	212.2	237.8	254.3	201.7	348.5	495.2	412.4	578.4	60.3	142.1	121.1	3%.2	193.7	1867.5
Correct Ret Profit/Less	-5.1	18.0	41.7	32.0	51.1	78.6	4.1	25.4	17.7	32,5	61.7	\$7,0	\$1.4	15.1	13.1	81.5	71.1	35,4	17.4	36.1	71.7
	2244		4944	****	9999	****	****	****	****	0400	-	9111	****	990	mine	444	400	4644	-	-	-
Stack helder equity	4.7	12.6	54,7	.86.7	137.3	236.4	212.2	237,8	254.9	286.5	365.1	405.3	492.4	571.4	461.8	141.1	120.1	195.3	985.7	1065.1	1111.0
TOTAL LIMBILITIES WAS CAPIT	R. 191.5	478.3	1627.1	1330.5	1505.0	1755.4	2421.5	2514.4	160.1	4432.1	5254.4	4060,7	\$744.7	3422.0	8595.4	\$770,0	ALCOHOL: A	100000	The second of	BARRET A	12235.7

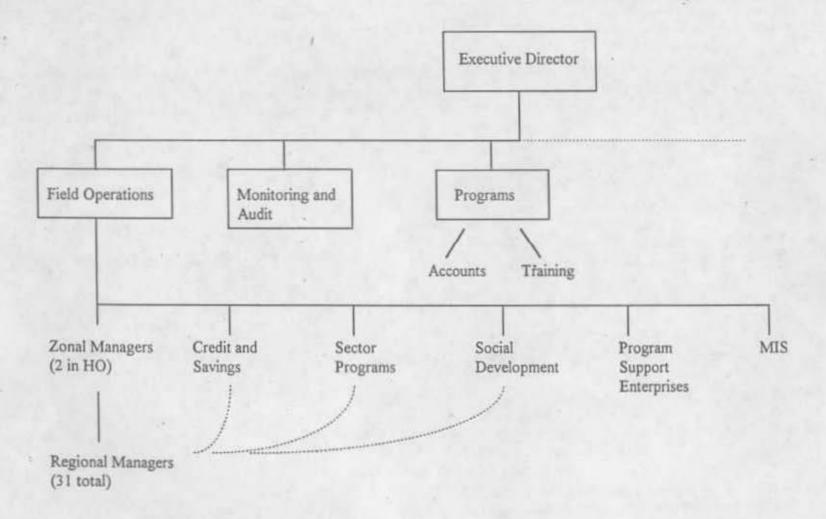
THEONE STATEMENT	1916	1111	1991	1995	1994	1995	19%	.1117	1996	1919	2010	2001	2002	2002	2004	2005	2014	2007	2001	2005	2910	
	7777	mann.	9110	2540	*****	****	****	****	-	9101	****	2444	9685	7117	****	1000		****	6494	2440	7777	
INTEREST DEVENUE			44		14.4	44.4		160	200	34.4	140	144	200	201	***	-						
Investment income	1.3	22.3	31.1	51.3	47.7	28.7	21.1	6.1	36.3	11.1	95.5	135.1	185.4	745.4	111.4	384.5	454,2	211.1	547.4	411.0	721.5	
Lose interest income	1.7	1.19	25,7	301,5	135.7	278.4	352.9	435,6	2017	416.7		\$45.4	367,5	\$22.1	755.8	242.8	1117	\$15.8	762.5	72L.0	21115	
Saterest an Housing Isan 41	3,3	8.0	0.0	8.1	4.0	0.0	3.5	1.1	7.1	11.1	12.5	14.7	16.8	11.3	11.3	18.0	18.3	18.0	18.8	11.5	15.4	
Table Services Community	phone:	****		Arre	****	****	5778	****	****		(8440)	****	9446	3804	****	-	****	5***	****	****	****	
DETAL INTEREST REVENUE	38.5	41.3	125.7	161.5	201.4	307.6	388.2	455,7	412.4	764.72	197.2	375.4	1072.1	1150.7	1127.3	1245.4	1185.4	1198.5	1111.3	1259.9	1294,7	
INTEREST EXPENSE																						
Interest on deposits	1.5	1.1	17.4	21.2	15.9	28.1	52.5	15.4	113.5	150.8	197.7	225.5	255.8	281.5	354.9	135.5	254.1	174.5	391.1	413.5	447.5	
Interest um Debenture/loss	2.7	2.5	0.6	1.1	5.5	8.0	88.6	97.6	116.1	116.1	127.1	135.4	137.1	111.5	162.2	199.1	218.1	212.7	261.7	285.8	112.7	
- Committee of the Comm	2000		-	4444	man	bear.	2000	See and	2000	2000	****	****	****	****	****		-	44417	*****	****	****	
TOTAL TRIEDEST EXPERTE	4.7	1.1	17.4	21.7	25.9	21.1	141.1	222.5	231.6	257.0	314.8	167.4	407.7	440.3	41.1	531.1	\$72.2	415.2	459.4	305.6	755.4	
	744		-	-		****	*****	444,4		*****		*****	dante.			20017		BEFOR.		77777	3.0015	
NET INTEREST EXCURE	4.3	51.1	101,3	100,1	185.5	275.4	10.1	119,1	392.9	411.1	21177	432.1	.664.2	452,4	422'2	115.3	332,1	\$73.1	644.2	424.2	341.1	
SPERATURE EXPERSES																						
Branch operating expenses	1.1	26.2	45.4	17.1	10.1	117.5	155.2	185.3	235.1	295.3	327.1	383.5	363.5	345.9	245.5	263.5	315.1	265.6	365.9	345.9	365.9	
Regimal merating empones.	4.1	1.6	5.0	3.4	1.1	12.3	1.6	11.1	14.5	18.1	29.2	22.4	22.4	22.4	22.4	22.4	22.6	22.4	22.4	22.4	11.4	
Boad office operating expenses	1.1	2.3	2.7	2.3	6.7	4.3	1.7	3.7	6.2	6.3	7.1	2,3	1,1	1,1	7,7	7.7	7.7	1.1	2,3	1.1	1.1	
Branch depreciation	1.1	1.1	1.5	1.1	6.6	4.6	1.0	*1,1	7.8	1.5	1.1	1.2	9.2	1.1	1.2	1.2	9.7	1.1	1.7	1.7	1.1	
Beginnt affice depreciation	1.5	6.2	1.1	6.5	0.1	0.2	2.5	1,6	4.1	5.5	8.1	6.3	6.3	6.3	6.1	4.3	4.3	1.3	6.3	4.1	4.5	
Mead office depreciation	1.1	1.3	4.5	1.7	1.1	8.5	8.3	1.5	0.1	1.1	0.3	8.5	0.5	1.1	0.1	1.9	8.3	4.5	0.5	8.5	0.3	
Loss Inc. Provision	1.4	4.3	7.1	15.4	14.1	0.1	51.4	41.6	11.5	111.1	121.4	115.7	114.7	124.5	112.5	III.0	178.7	131.7	115.7	128.7	128.7	
Staff fraining	6.1	0.7						7177	200		- CONT. N. P. CO.	2557731I	0.557773	300000000000000000000000000000000000000			0.00000	0.717-51	75333	11.17 (20.00)		
TOTAL OPERATING EXPENSE	79/2011/1		2.3	3.6	1.4	2.6	11.4	11.5	17.1	71.6	24.1	24.1	26.9	26.7	11.1	26.9	36.5	31.1	25.7	26.5	25.1	
ANNE BERNESMS ENGINE	31.3	13.1	15.1	105.1	136.4	200,1	251.3	293.5	\$15.7	67.1	316.3	575.7	Sit.4	566.5	550.0	534,3	515.1	897.7	576.9	568.2	467,3	
MET OPERATING PROFIT (LOSS)	15.7	18.0	0.5	32.0	31.1	78.6	4.1	25.4	17.7	\$2.0	41.2	57.4	17.4	15.3	11.1	11.0	71.1	75.4	87.8	86.5	11.1	
Less Income Tax 501	1.1	1.1	0.5	1.1	0.0	0.0	4.1	0.0	0.0	9.0	0.0	0.0	0.0	0.0	0.0	9.0	0.0	1.1	0.6	0.0	0.5	
NET 200F11	-5.2	15.5	45.7	32.0	51.1	78.6	-4.5	15.6	17.2	12.0	41.7	\$7.6	\$7.4	45.1	13.3		78.5	75.4	87.4		71.7	
	111	111	221	811	411	222	222	111	222	225	222	222	882	683	222		111	225	137			
EEY BATTOS																						
Total Deposits to Total Assets	151	200	144	100	444	444	100	9.04	244	244	411		179	0.00			- 10	- 11				
		181	181	193	231	111	(1)	541	311	641	433	471			3					7		
Total Loans to Total Deposits	2751	110	2171	2031	2041	2072	1531	1211	1201	net	1012	341		1 1 1 1 1 1	3 177	7			7 37	7) 1/1/50		
Investments/lotal Deposits	1361	2571	3041	1421	1171	665	261	341	321	111	423	431				700 000		167.20				
External Sett/Set, Investments	3521	2251	1701	1161	3334	1011	9431	5141	(941	4633	3411	2911		7.77	0.11.00							
lotal capital/lotal Limilitie	-111	111	201	151	311	311	181	151	131	101	-181	181	140		77.					2.1		
Total capital/Assets	-11	13	51	71	H	171	- 11	- 81	- 8	- 61	71				700							
(Capital HBENC)/Assets	\$23	801	711	771	721	661	511	461	411	341	353	111		7.70	70						3 31	
Ligeis annetn/fetal liabilitie	11	11	31	31	61.	42	- 21	21	11	n	21	11	1 2	1	1 1	1 2	1 1	1	1 1	1 1	1 2	k.
Interest Income/Total Assets	3.31	9.00	12.21	12.11	15.41	17.51	16.11	16.75	16.75	17,11	17.41	16.0	15.9	11.1	1 11.1	11.1	1 12.3	11.7	1 12.1	1 11.3	1 12.3	1
Interest Expense/Total Assets	7.11	1.71	1.71	1.41	1.11	1.61	5.81	6.22	5.11	6.01	4.00	6.0	6.0	1 4.1	1 6.0	1 4.0	1 4.3	1.1	1 43	1 63	1 4.5	1
Bet leterest Kargin	1.21	7.91	10.32	13.52	12.32	25.5%	10.21	19.81	11.71	11.11	31.61	- 1000	7 1 2 1 2						770	777		
Operating Expense/Votal Assets	5.41	5.71	4.53	1.11	2.32	11.41	10.45	5.50	14.71	12.61	9.50		210		200	7.5			2-12-7			
Net Profit/fatal Assets	-1.41		4.15	2.41	3.41	4.51	-4.71	0.31	0.52	1.71	1.75						3741110352					
	577	1	-	-	200		4.55	44	100	1995	-	CHECK	1	-		Z. INT	138114		1 -70	D ARM	10000	

RCP Financial Relationships											
Taka Millions)											
1989 RCP Project Proposal - Liabilities	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	2000
Retained Earnings	0.2	3.0	29.2	80.1	137.7	200.4	267.7	325.1	373.2	408.3	431.4
Total Member Deposits (Own + Compy + GTF)	33.0	108.2	202.4	319.0	459.3	588.7	733.9	944.3	1,178.3	1,456.5	1,768.1
BRAC Loan (=Donors)	156.0	416.0	774.0	976.0	976.0	976.0	976.0	976.0	976.0	976.0	976.0
1989 RCP Project Proposal - Liabilities (Accumulated)	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	200
Total Member Deposits (Own+Comp'y+GTF+Curr Liab )	189.2	527.2	1,005.6	1,375.1	1,573.0	1,765.1	1,977.6	2,245.4	2,527.5	2,840.8	3,175.5
Retained Earnings	156.2	419.0	803.2	1,056.1	1,113.7	1,176.4	1,243.7	1,301.1	1,349.2	1,384.3	1,407.4
BRAC Loan (=Donors)	156.0	416.0	774.0	976.0	976.0	976.0	976.0	976.0	976.0	976.0	976.0
1989 Project Proposal - Assets	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	200
Cash & Investments	100.0	228.7	450.6	545.3	469.3	483.0	536.7	509.2	475.8	409.3	351.2
Net Loans	76.0	268.0	509.0	770.5	1,032.8	1,204.3	1,357.3	1,633.5	1,931.6	2,292.0	2,671.4
Fixed Assets	13.2	30.6	46.0	59.4	70.9	77.9	83.6	102.8	120.2	139.5	153.0
1989 Project Proposal - Assets (Accumulated)	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	200
Cash & Investments	189.2	527.3	1,005.6	1,375.2	1,573.0	1,765.2	1,977.6	2,245.5	2,527.6	2,840.8	3,175.6
Fixed Assets	89.2	298.6	555.0	829.9	1,103.7	1,282.2	1,440.9	1,736.3	2,051.8	2,431.5	2,824.4
Net Loans	76.0	268.0	509.0	770.5	1,032.8	1,204.3	1,357.3	1,633.5	1,931.6	2,292.0	2,671.4
3.00.209303	10.0	40000	24514	11900	Agricultura	Approximately and the second	Base	Base	Base	Base	Bas
Actual - Assets	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	200
Cash & Investments	105.4	371.7	571.9	676.2	569.1	428.8	266.3	359.3	273.1	195.2	402.5
Net Loans	81.7	272.4	394.0	552.5	774.1	1,134.3	1,551.0	1,762.7	2,239.0	2,763.0	2,956.1
Fixed Assets	11.4	34.3	61.3	101.8	185.2	197.7	199.2	208.2	225,4	244.3	255.5
							Base	Base	Base	Base	
Actual - Assets (Accumulated)	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	
Cash & Investments	198.5	678.4	1,027.2	1,330.5		1,760.8	2,016.5	2,330.2	2,737.5	3,202.5	3,614.
Fixed Assets	93.1	306.7	455.3	654.3	959.3	1,332.0	1,750.2	1,970.9	2,464.4	3,007.3	3,211.6
Net Loans	81.7	272.4	394.0	552.5	774.1	1,134.3	1,551.0	1,762.7	2,239.0	2,763.0	2,956.
							Base	Base	Base	Base	Ba
- Actual - Liabilities	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999	200
Cumulative Net Profit	-5.1	12.8	54.7	86.8	162.8	226.4	274.7	336.7	380.9	423.9	483.
Total Deposits (Own+Compy+GTF+Curr.Liab )	34.0	137.2	219.1	303.5	425.7	593.5	801.3	1,053.1	1,416.1	1,837.9	2,190.
BRAC Loan (Donors)	169.5	528.3	753.3	940.2	940.0	940.0	940.4	940.4	940.4	940.4	940.
							Base	Base	Base	Base	Ba
Actual - Liabilities (Accumulated)	1990	1991	1992	1993	1994	1995	1996		1998	1999	200
Total Deposits (Own+Compy+GTF+Curr.Liab)	198.4	678.3	1,027.1	1,330.5	1,528.5	1,759.9	2,016.4	2,330.2	2,737.4	3,202.2	3,613
Cumulative Net Profit	164.4	541.1	808.0	1,027.0	1,102.8	1,166.4	1,215.1	1,277.1	1,321.3	1,364.3	1,423.0
BRAC Loun (Donors)	169.5	528.3	753.3	940.2	940.0	940.0	940.4	940.4	940.4	940.4	940.4

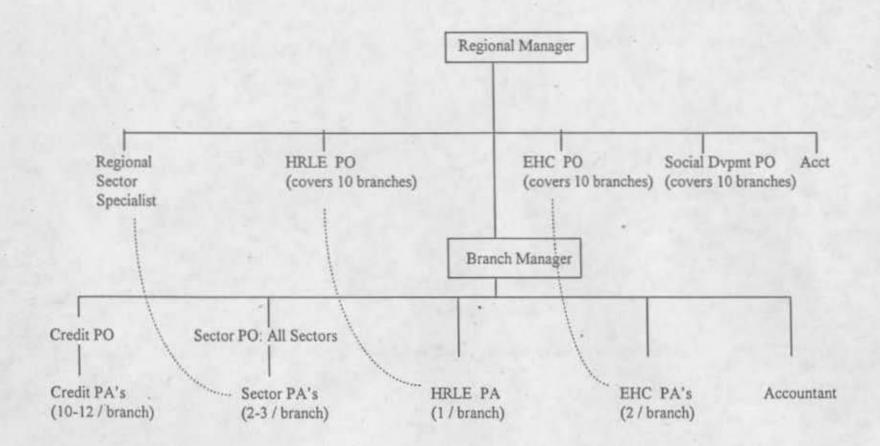




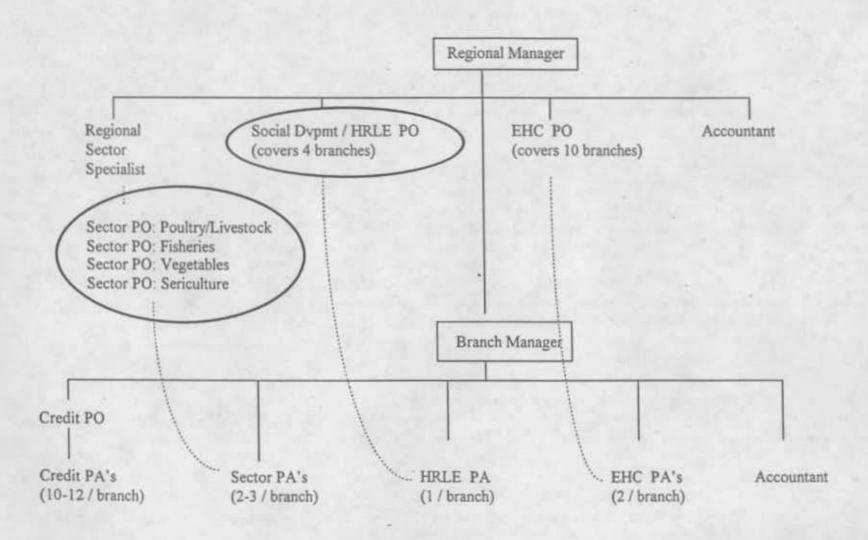
### **BRAC RDP Structure**



BRAC Field Staffing (As of December 1995)



### BRAC Field Staffing (As of January 1996)



# APPENDIX 15

## BRAC Center (HO Building) Funding and Actual Costs

Item	Donor Funding (Taka million)	RCP Funds	BRAC Own Sources	Actual Cost (Taka million)
Land and land development	20.0 RDP II (1989)			18.5
Building construction		150.0 RCP (1993)	30.0	181.5
Principal Management Training Center	24.1 RDP II (1989) 40.0 RDP III (5/94)			24.1 40.0
Furniture & Equipment	20.0 RCP III (5/94) 5.2 FPFP (1994) U,S. AID		21.7	26.0 (paid) 20.9 (payable)
TOTAL	109.3	150.0	51.7	311.0

# APPENDIX 16

BRAC RURAL DEVELOPMENT PROGRAMME Balance sheet As at 31st Dec 1995 RDPAN95

PROPERTY AND ASSETS		Taka
Fixed Assets:		77 105 055
Land	3	72,105,056
Building		366,327,183
Vehicle		44,261,734
Motor Cycle		43,211,798
Bi-Cycle		1,623,569
Furniture & Fixture		59,641,808
Equipment		53,266,016
Computer Extension		19,587,660
Telephone Instalation		1,177,026
		61,201,850
Less:Acc.Depreciation		(69,748,983)
		91,452,867
Yanna ka asawa mahasa		42,869,065
Loans to group members Less: Loan loss reserve		52,360,938)
Less: Loan loss reserve		32,300,930)
	6	90,508,127
Housing loan to Staff Current Assets:		90,178,185
Stock and stores		34,419,050
Advances, deposits and prepayments		14,877,170
Sundry debtors/accounts receivable		54,517,610
Current accounts with field office		60,345,633
Cash in hand and at bank		68,315,268
Bank Over draft		0
Total		04,613,910
FUND AND LIABILITIES		
Capital fund	1,209,134,334	
Add: Internal Resource	9,574,733	
1001 11102101 10000109		18,709,067
Motor cycle replacement fund		30,450,587
Current liabilities:		
For Expenses (incl. Insurance Fund	TL(0) 2	90,199,236
For Group saving deposits	2	44,829,491
For Group trust fund		15,311,744
For Group current and project according		5,113,785
Total		04,613,910
	MILL	

RURAL DEVELOPMENT PROGRAMME
Statement of Income and Expenditure
for the year ended 31st Dec 1995

Income:	Taka
Donation Interest Income Training Income Service charge realised	833,326,393 88,152,634 11,137,940 26,770,650
Total	959,387,617
Expenditure:	
Salaries and benefits Travelling and transportation Staff training and Development Office and staff accomodation Utilities Stationery Mainteanace and general expenses Teacher's salary Teacher's training Consultant School rent and maintenance Program material supplies V O Members training Loan loss provision H O Logistics and management support	247,035,354 39,317,138 25,937,223 13,561,599 3,774,008 8,477,388 14,045,022 69,915,842 9,828,427 936,515 22,587,091 160,133,328 54,607,633 22,482,734 60,183,238
	752,822,540
Surplus of income over expenditure transferred to capital fund	206,565,077
	959,387,617

BRAC

#### RURAL DEVELOPMENT PROGRAMME Balance Sheet

As at September 30, 1996

Total	Benneh	TH Office	Head Office
Iotal	DIMICH	IOE OTITIO	nead Office
92 440 354	62 826 644	0	19,613,710
			48,343,986
			28,950,415
			2,307,122
			64,890
			29,756,546
			27,445,549
			21,264,306
		- (2)	1,177,026
1,1,7,040			1,177,020
476,413,829	287,063,108	10,427,171	178,923,550
(57,812,704	) (12,476,679)	(873,910)	(44,462,115
418,601,125	274,586,429	9,553,261	134,461,435
703,898,338	703,898,538	0	0
(60,031,931	) (41,237,482)	0	(18,794,449)
643,866,607	662,661,056	0	(18,794,449)
42,984,820	32,992,285	(1,508,492)	11,501,027
20,783,787	8,719,188	1,044,792	11,019,807
132,182	132,182		
63,444,609	(2,326,955,711)	(46,147,239)	2,436,547,559
49,274,281	48,418,480	855,801	
305,315,373	0	0	305,315,373
1,544,402,784	(1,299,446,091)	(36,201,877)	2,880,050,752
***********		**********	***********
1,091,453,356	(1,649,580,050)	(36,268,335)	2,777,301,741
33,731,426	0	0	33,731,426
98,280,349	29,196,306	66,458	69,017,585
311,541,037	311,541,037	0	0
5,250,702	5,250,702	0	0
4,145,914	4,145,914	0	0
	OR DESCRIPTION OF THE PARTY OF	IN A SECURIOR IN THE CONTRACTOR	
	215,061,333 28,950,413 34,843,436 1,144,046 50,808,185 40,724,724 21,264,306 1,177,026 476,413,829 (\$7,812,704 418,661,125 703,898,538 (60,031,931 643,866,607 42,984,820 20,783,787 132,182 63,444,609 49,274,281 305,315,373 1,544,402,784 ************************************	82,440,354 62,826,644 215,061,333 165,574,192 28,950,415 0 34,843,436 25,874,373 1,144,046 989,169 50,898,189 19,322,954 40,724,724 12,475,776 21,264,306 0 1,177,026 0  476,413,829 287,063,108 (57,812,704) (12,476,679) 418,661,125 274,586,429  703,898,538 703,898,538 (60,031,931) (41,237,482) 643,866,607 662,661,056  42,984,820 32,992,285 20,783,787 8,719,188 132,182 132,182 63,444,609 (2,326,955,711) 49,274,281 48,418,480 305,315,373 0  1,544,402,784 (1,299,446,091) ************************************	82,440,354 62,826,644 0 215,061,333 165,574,192 1,145,155 28,950,415 0 0 34,843,436 25,874,373 6,661,941 1,144,046 989,169 89,987 50,888,189 19,322,954 1,728,689 40,724,724 12,475,776 803,399 21,264,306 0 0 1,177,026 0 0 476,413,829 287,063,108 10,427,171 (57,812,704) (12,476,679) (873,910) 418,661,125 274,586,429 9,553,261 703,898,538 703,898,538 0 (60,031,931) (41,237,482) 0 643,866,607 662,661,056 0 42,984,820 32,992,285 (1,508,492) 20,783,787 8,719,188 1,044,792 132,182 132,182 63,444,609 (2,326,955,711) (46,147,239) 49,274,281 48,418,480 855,801 305,315,373 0 0 1,544,402,784 (1,299,446,091) (36,201,877) 1,091,453,356 (1,649,580,050) (36,268,335) 33,731,426 0 0 98,280,349 29,196,306 66,458 311,541,037 311,541,037 0 5,250,702 5,250,702 0

BRAC RURAL DEVELOPMENT PROGRAMME Statement of Income and Expenditure for the period ended September, 30 1995

Income:	Total	Branch	RM Office	Head Office
Donation	438,783,700	0	0	438,783,700
Interest Income	105,285,019	105,285,019	0	(
Lease value of RCP Branches	829,759	829,759	0	
Service charge realised	15,490,991	15,490,991	0	
Total	560,389,469	121,605,769	0	438,783,700
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Expenditure:				
Salaries and benefits	149,130,547	136,082,143	5,849,580	7,198,824
Travelling and transportation	23,270,253	20,097,181	2,260,005	913,067
Staff training and Development	12,347,433	9,469,788	429,572	2,448,073
Office and staff accomodation	5,253,402	4,256,755	996,647	0
Utilities	2,249,468	1,653,480	595,628	360
Stationery	4,192,134	4,033,200	155,944	2,990
Mainteanace and general expenses	5,026,918	* 4,220,519	571,223	235,176
Consultant	859,098	186,514	0	672,584
Program material supplies	23,632,548	23,516,206	0	116,342
V O Members training	22,843,646	22,537,536	0	306,110
Depreciation	9,714,821	3,518,800	147,139	6,048,882
Loan loss provision	20,696,680	20,039,110	0	657,570
H O Logistics and management support	24,776,495	21,644,886	943,238	2,188,371
	303,993,443	271,256,118	11,948,976	20,758,349
Surplus of income over expenditure				
transferred to capital fund	256,396,026	(149,650,349)	(11,948,976)	417,995,351
	360,389,469	121,605,769	0	438,783,700

BRAC RURAL CREDIT PROJECT Statement of Income and Expenditure For the year ending 31st December 1995

	GRAND TOTAL	BRANCH TOTAL	R.G. TOTAL	H.O. TOTAL
INCOME:	Taka	Taka	Taka	Taka
Interest Income on Ioan	278,629,879	278,629,879	0	0
Interest Income on Investment	28,923,279	0	0	28,923,279
Total:	307,553,158	278,629,879	0	28,923,279
	***************************************	***************************************	*************	
EXPENDITURE:				
Salaries and benifits	107,740,547	96,620,417	7,745,031	3,375,099
Travelling and Transportation	13,680,772	10,799,326	1,657,446	1,224,000
Staff Training	2,604,380	1,891,826	713,054	0
Utilities	4,275,502	3,200,534	955,048	120,000
Stationeries	10,380,482	8,922,596	(99,175)	1,557,061
Maintenance & general expenses	8,131,199	7,247,137	713,342	171,420
Interest on deposits	28,123,936	28,123,936	0	0
Depreciation	7,725,258	6,564,465	215,859	944,934
Loan loss provision	43,200,807	43,200,807	0	0
Data processing and monitoring	900,000	0	0	900,000
Office and staff accomodation	2,202,903	954,159	1,128,744	120,000
Total	228,967,086	207,525,223	13,029,349	8,412,514
Surplus(Deficit) of income over	78,586,072	71,104,656	(13,029,349)	20,510,765
expenditure transferrd to capital fund	************	************	************	***********

BRAC RURAL CREDIT PROJECT Balance Sheet As at September 30, 1996

As at September 30	1330			
	Total	Branch	Regional	Head
PROPERTY AND ASSETS	Taka	Office	Office	Office
Fixed Assets:				
Land	24,325,708	24,325,708	0	0
Building	139,421,577	134,976,688	450,993	3,993,896
Vehicle	5,395,000	0	0	5,395,000
Motor Cycle	40,140,576	30,188,880	5,606,311	4,345,385
Bi-Cycle	2,340,278	2,302,218	38,060	0
Furniture & Fixture	18,434,886	16,968,452	1,140,084	326,350
Equipment	9,745,520	8,705,314	725,076	315,130
	239,803,545	217,467,260	7,960,524	14,375,761
Less:Acc. Depreciation	(35,396,147)	(41,587,289)	(899,131)	7,090,273
	***********			
	204,407,398	175,879,971	7,061,393	21,466,034
Loans to group members	1,724,138,826	1,724,138,826	0	0
Less: Loan loss reserve		(197,950,605)	0	71,223,725
	1,597,411,946	1,526,188,221	0	71,223,725
Loan to BRAC (NO Building)	150,000,000	0	0	150,000,000
Current Assets:				
Investment	164,296,971	0	0	164,296,971
Advances, deposits and prepayments	1,496,011	870,139	620,645	5,227
Sundry debtors/accounts receivable	0			100
Current accounts with field offices	69,485,935	(902, 292, 420)	(48,343,791)1	,020,122,146
Cash in hand and at bank	52,201,335	51,115,915	1,087,420	0
Fund Control	19,254,217	0	0	19,254,217
Total	2,258,553,813	851,759,826	(39,574,333)1	,446,368,320
	*************	************		
FUND AND LIABILITIES				
Capital fund	1,425,647,865	45,403,570	(39,594,276)1	,419,838,571
Motor cycle replacement fund	25,390,638	0	0	25,390,638
Current liabilities:	200000000000000000000000000000000000000			
For Expenses	8,887,643	7,728,589	19,943	1,139,111
For Group saving deposits	744,568,813	744,568,815	0	0
For Group trust fund	39,535,890	39,535,890	0	0
For Group current and project accounts	14,522,962	14,522,962	0	0
Total	2,258,553,813	851,759,826	(39,574,333)1,	446,368,310
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#### BRAC BURAL CREDIT PROJECT

## Statement of Income and Expenditure for the period ended September 30, 1995

	Total	Branch	Regional	Head
Income:	Taka	Office	Office	Office
Interest Income on Ioan	300,537,902	298,210,366	0	2,327,536
Interest Income on Investment	6,362,510	0	0	6,362,510
Rental Income	8,001,375	8,001,375	0	0
Total	314,901,787	306,211,741	0	8,690,046
	**********	**********	************	********
Expenditure:				
Salaries and benefits	94,427,487	86,952,867	5,351,453	2,123,167
Travelling & Transportation	11,073,715	8,321,703	1,687,352	864,660
Staff Training	2,274,039	1,536,185	737,508	346
Office and staff accommodation	2,327,112	1,608,052	649,060	70,000
Utilities	3,571,194	2,837,211	653,983	80,000
Stationery	7,105,903	6,091,482	594,421	120,000
Maintenance & general expenses	5,923,207	5,429,941	413,266	80,000
Depreciation	- 4,789,354	4,258,379	118,307	352,465
Loan loas provision	41,047,863	41,047,863	0	0
Data processing and monitoring	600,000	0	0	600.000
	173,139,874	158,313,683	10,505,550	4,320,641
Surplus of income over expenditure				
transferred to capital fund	141,761,913	147,898,058	(10,505,550)	4,369,405
	********	*********		
	314,901,787	306,211,741	0	8,690,046