# Report On

# A Study on the Perspectives of Taxpayers Towards New Tax Regulations in Bangladesh

By Zareen Tasnim 20304020

An Internship Report submitted to BRAC Business School in partial fulfillment of the requirements for the degree of Bachelor of Business Administration

**BRAC Business School** 

BRAC University

September, 2024

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# Declaration

It is hereby declared that

- The internship report submitted is my/our own original work while completing degree at Brac University.
- 2. The report does not contain material previously published or written by a third party, except where this is appropriately cited through full and accurate referencing.
- 3. The report does not contain material which has been accepted, or submitted, for any other degree or diploma at a university or other institution.
- 4. I/We have acknowledged all main sources of help.

#### Student's Full Name & Signature:

# **Zareen Tasnim** 20304020

Supervisor's Full Name & Signature:

Saif Hossain Assistant Professor, BRAC Business School, BRAC University

# Letter of Transmittal

Saif Hossain Assistant Professor, BRAC Business School BRAC University 66 Mohakhali, Dhaka-1212

Subject: Submission of internship report.

Dear Sir,

I am writing to formally submit my internship report, titled "A Study On Taxpayers Behaviors towards the New Tax Regulations in Bangladesh," as a requirement for the completion of my internship at EDOTCO BANGLADESH CO LTD in the Department of Site Acquisition and Management. I prepared this report as per my academic requirements, moreover, I have portrayed the practical knowledge and skills that I have acquired, and it provides an analysis of the company's operations from an intern's perspective. The report also includes recommendations and insights that may be beneficial for the future endeavors of the department.

Please find the report attached herewith. I hope it meets your expectations and provides valuable insights into the contributions made during my tenure as an intern

Thank you for your attention and consideration.

Sincerely yours,

Zareen Tasnim 20304020 BRAC Business School BRAC University Date: 28 July, 2024

# **Non-Disclosure Agreement**

I declare that this report, entitled "A Study On Taxpayer's Behaviors towards the New Tax Regulations in Bangladesh," is original work done by me under the supervision of Saif Hossain, Assistant Professor of BRAC Business School, BRAC University. This report was submitted as a fulfilment of the requirements for the internship programme. It has not been submitted to any other university or Institution for any other award of any degree.

Zareen Tasnim 20304020 BRAC Business School BRAC University

### Acknowledgment

I would like to express my appreciation to all the people who helped me during my internship at EDOTCO Bangladesh CO Ltd. I would like to thank Mr. Arif Habib, my supervisor at EDOTCO for giving me this internship opportunity. He provided me invaluable guidance, support, and feedback throughout the internship to help me design meaningful learning experiences and my professional development.

I would also thank my entire team for their cooperation in Site Acquisition and Management. I am very happy to work with the staff of EDOTCO as they help to increase my knowledge in this sector.

Further, I express my gratitude to the BRAC University which gave me this opportunity of an internship which has been beneficial to acquire knowledge practically. A special word of thanks to my internship supervisor Mr. Saif Hossain, Assistant Professor of BRAC Business School for helping me in preparing this report.

Finally, I want to appreciate my family and friends for supporting me through this internship. Their faith and motivation inspired me to overcome my challenges to do best in my internship.

This internship has been a remarkable journey of professional and personal growth, and I am thankful to everyone who made it possible.

#### **Executive Summary**

The third chapter focuses on the changes in authority and taxpayer behaviour combined with new rules and regulations in Bangladesh. Issues related to tax compliance are well captured in the study, and in this regard, much attention is paid to issues related to awareness, perception, and likely causes of tax non-compliance. According to the survey respondents, non-compliance with new rules is a matter of concern as more than 60% of the respondents are aware of the new rules but fail to adhere to new rules due to some reasons like the complexities involved in tax filing, corruption, negative attitude, etc. The study highlights the areas of communication approach, negative attitudes, enhancing the support services of taxes to the taxpayers, and measures of rewarding conformity. One is the utilisation of technology, for instance, in filing systems where documents are stored through electronic means. Further suggestions are to expand the scale of public relations and activity, make the policy clearer and more open, and carry out inspections and assessments periodically. These analyses are designed to inform policymakers in their attempt to embark upon a higher level of tax compliance in Bangladesh.

Keywords: Tax, Attitude, New Tax Regulation, EDOTCO, Site Acquisition.

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# List of Acronyms

CSR	Corporate Social Responsibility
CRM	Customer Relationship Management
NBR	National Board of Revenue
TIN	Taxpayer Identification Numbers

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### **Chapter 1: Overview of the Internship**

#### **1.1 Student Information**

Name: Zareen Tasnim ID: 20304020

Program: Bachelor of Business Administration

Major: Accounting

Minor: Computer Information Management

#### **1.2 Internship Information**

#### **1.2.1 General information**

Period: 23 April, 2024 to 23 July, 2024 (3 months)

Company Name: EDOTCO BANGLADESH CO LTD

Division: Engineering

Department: Site Acquisition & Management

Address: Uday Tower,13th &14th floor, Gulshan Avenue, Gulshan-1, Dhaka 1212, Bangladesh

#### 1.2.2 Internship Company Supervisor's Information

Name: Arif Habib

Position: Assistant Manager, Site Acquisition & Management

Email: arifhabib@edotcogroup.com

#### 1.2.3 Job Scope

During my three-month internship at EDOTCO Bangladesh within the Site Acquisition and Management under the Engineering division, I was assigned to gather income tax return reports from landowners due to changing tax regulations in Bangladesh. The past approach commanded a 5% charge on the yearly or bi-annual lease paid to landowners for letting EDOTCO construct towers on their property or buildings. Be that as it may, the overhauled regulation by the National Board of Revenue (NBR) expressed that, as it were, landowners who recorded income tax returns were only qualified for the 5% tax rate, or else, the tax rate expanded to 7.5%.

This alternative required EDOTCO to directly contact each landowner to ask for their income tax return records and Taxpayer Identification Numbers (TIN) for confirmation. My essential duty was collecting these records, confirming their authenticity, and then transferring and overhauling them into EDOTCO's numerous databases. Particularly, I worked with the EASI database, which handles operations and administrative assignments. I updated the tax return documents to each landowner's ID in EASI and meticulously followed this data in spreadsheets.

At that point, these spreadsheets were sent to the Malaysia office through Trouble Tickets to be upgraded to D365, the monetary database. The upgraded information decided which landowners fell into the 5% tax bracket (TSR1-05) and which fell into the 7.5% tax bracket (TSR-05) when issuing installments.

In expansion to record collection and confirmation, I kept up all-inclusive records in spreadsheets to observe the status of each landowner's tax documentation. I facilitated with different stakeholders, counting landowners and inside departments, to streamline the document collection process. My part moreover required compelling communication to guarantee landowners caught on the new regulations and the significance of submitting their tax return records.

This internship created my abilities in database administration, administrative compliance, and communication. I got to be capable of utilizing the EASI and D365 frameworks and learned to explore the complexities of tax regulations in Bangladesh. The involvement too

improved my capacity to work collaboratively in a multinational environment. By and large, my time at EDOTCO has given me valuable experiences in the operational challenges and administrative assignments included in site acquisition and management.

### **1.3 Internship Outcomes**

#### **1.3.1** Contribution to the Company

During my three-month internship at EDOTCO Bangladesh, I made critical commitments to the Location Securing and Administration office. By collecting and confirming income tax return records from landowners, I made a difference in guaranteeing compliance with the updated tax regulations set by the National Board of Revenue (NBR). My constant work in upgrading the EASI and D365 databases with exact tax information encouraged smooth monetary exchanges and guaranteed that landowners were accurately categorized into the 5% or 7.5% tax brackets. This preparation made a difference in the company, maintaining a strategic distance from potential legitimate issues and maintaining great connections with landowners.

#### **1.3.2 Learning from the Internship:**

This internship provided me with valuable experience in several key areas:

- Administrative Compliance:

I picked up a careful understanding of tax regulations in Bangladesh and the significance of compliance for businesses.

- Database Administration:

I became capable of utilizing EASI and D365, improving my specialized abilities in data administration and integration.

- Communication:

The part required viable communication with landowners and internal divisions, progressing my interpersonal and negotiation abilities.

- Organizational Abilities:

Overseeing huge volumes of archives and information sharpened my organizational capacities and consideration of detail.

#### **1.3.3 Difficulties Faced During the Internship:**

One of the essential challenges was convincing landowners to yield their income tax return archives instantly. Numerous landowners were either unconscious of the updated regulations or reluctant to supply their tax information. This required tireless follow-up and clear communication to clarify the benefits and suggestions of compliance. Also, overseeing and confirming expansive volumes of documents while guaranteeing precision within the databases was time-consuming and required fastidious consideration of detail (Faridy et al., 2024).

#### **1.3.4 Recommendations to the Company:**

Based on my involvement, I have some proposals for EDOTCO to move forward with this handle:

1. Computerized Notification Framework:

Execute a computerised notification framework to remind landowners almost the accommodation of their charge return archives. This may diminish the requirement for manual follow-ups and progress reaction rates.

2. Instructive Workshops:

Conduct workshops or enlightening sessions for landowners to teach them about the new tax directions and the significance of compliance. This seems to increment their readiness to participate and decrease mistaken assumptions.

3. Extra Training for Assistants:

Give more comprehensive preparation for understudies at the start of their tenure, centering on regulatory compliance and database administration. This may help them become more successful in their roles and diminish the learning curve.

Overall, my internship at EDOTCO Bangladesh was an exceedingly fulfilling encounter that contributed to my proficiency improvement and gave me profitable experience in the operations of a driving telecommunications infrastructure company.

### **Chapter 02: Overview and Analysis of the Organization**

#### **2.1 Introduction**

EDOTCO Bangladesh Ltd. is a prominent telecommunications infrastructure services company in Bangladesh. As a subsidiary of the EDOTCO Group, it plays a vital role in providing innovative and sustainable solutions to the country's telecommunications industry. It is the largest telecommunication infrastructure industry in Asia, and it maintains the largest market in Bangladesh. This report aims to present an in-depth overview of EDOTCO Bangladesh Co Ltd., encompassing its management practices, marketing strategies, financial performance, operational management, information systems, industry standing, and competitive analysis (Faridy et al., 2024).

#### 2.2 Overview of the Company

Established in 2012, EDOTCO Group. has rapidly become a leading player in the telecommunications infrastructure sector. The company specializes in the deployment and management of shared telecommunications infrastructure, including towers, rooftop sites, and in-building solutions. With a commitment to enhancing connectivity and driving technological advancement, EDOTCO Bangladesh supports the growing demand for mobile and data services in the region. It is the first and top telecommunication infrastructure service providing over 18000 towers in Bangladesh. Currently, EDOTCO group is running strong in Malaysia, Bangladesh, Cambodia, Sri Lanka, Myanmar, Pakistan, Laos, Indonesia, and the Philippines. Moreover, EDOTCO group headquarters is situated in Kuala Lumpur, Malaysia; where the foundation of the company happened (Ferdous & Hossain, 2021).

#### 2.2.1 Mission and Vision of EDOTCO Group

#### Mission:

"Accelerating equitable next-generation connectivity" - In the mission statement, EDOTCO aims to provide the most innovative and sustainable network across the continent. This commitment is evident in their operations across multiple Asian countries, where they manage over 58,000 towers, striving for operational excellence and innovation in their services (Hossain et al., 2020).

#### Vision:

"Leading sustainable digital connectivity in Asia"- EDOTCO aims to innovate and deliver sustainable growth for customers, partners, and stakeholders and enable positive transformation within the communities it serves. This commitment positions EDOTCO as a key player in shaping the future of connectivity across the region (Faridy et al., 2024).

#### 2.2.2 Organizational Structure

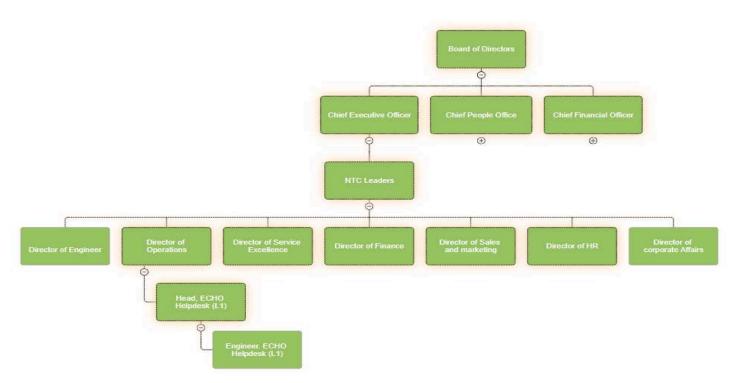
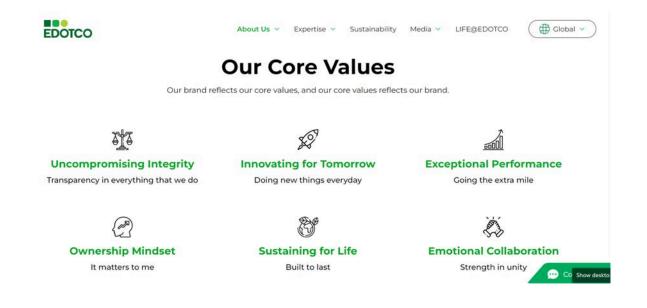


Figure 1: Company Organogram

#### 2.2.3 Value Proposition

EDOTCO Group's esteem recommendation lies in its commitment to quickening Asia towards an impartial next-generation network. As a driving telecommunications infrastructure services company, Edotco innovates to provide feasible development for clients, accomplices, and partners, while cultivating the positive change of communities. With a center on keenness, advancement, and uncommon execution, Edotco shapes the end of the network in Asia (Ibrahim et al., 2017).



#### 2.3 Management Practices

EDOTCO Group, a territorial and coordinated telecommunications infrastructure administration company, utilizes a few key administration hones to guarantee effective operations and key development. Here are a few of their outstanding hones:

#### **Operational Excellence**

EDOTCO emphasizes operational brilliance through standardized processes, execution measurements, and persistent change activities. They center on optimizing the utilization of assets, diminishing operational costs, and upgrading benefit quality.

#### **Innovation and Technology**

Embracing the most recent technologies and advancements could be a foundation of EDOTCO's methodology. They contribute in savvy tower arrangements, energy-efficient frameworks, and progressed analytics to move forward framework execution and maintainability.

#### Sustainability

Supportability is necessary for EDOTCO's operations. They execute green practices, such as utilizing renewable vitality sources, diminishing carbon impressions, and advancing eco-friendly plans in their foundation ventures (Islam et al., 2020).

#### **Strategic Partnerships**

Forming strategic alliances and partnerships is key to EDOTCO's expansion and market penetration. Collaborations with nearby and universal partners offer assistance them use synergies and improve their showcase nearness.

#### **Regulatory Compliance**

Strict adherence to regulatory necessities and industry measures could be an essential hone. EDOTCO guarantees compliance with nearby laws, worldwide controls, and best-hones to preserve its reputation and operational authenticity (Kabir, 2020).

#### **Talent Development**

Contributing to human capital is critical for EDOTCO. They offer preparation programs, leadership development activities, and career progression openings to support and hold beat ability inside the organization.

#### **Risk Management**

EDOTCO utilizes comprehensive chance administration practices to moderate operational, monetary, and vital risks. They conduct normal chance evaluations and execute strong relief methodologies to defend their resources and interface.

#### **Corporate Governance**

Solid corporate governance is at the center of EDOTCO's administration hones. They maintain transparency, accountability, and ethical conduct in all commerce dealings, cultivating belief among partners (Khan, 2017).

#### **Community Engagement**

EDOTCO locks in with nearby communities through corporate social responsibility (CSR) activities. These incorporate instructive programs, framework development ventures, and environmental preservation endeavors to contribute to societal well-being.

#### **2.4 Marketing Practices**

EDOTCO Group maintains a comprehensive and multifaceted marketing strategy to promote its brand and expand its market presence. They present themselves as leaders in telecommunication infrastructure by focusing on dependability, creativity, and endurance. They use social media, SEO, and content marketing for their outreach in the target market, while considered leadership is created by providing high quality content, contributing to industry forums, and webinars. Sales promotion activities, investors relations, maintaining the image through press releases, media features, customer relationship management (CRM) systems help in having good relationship and personal communications with the customers. It also incorporates event marketing, strategic partnerships alliances to effectively reach market with its solutions. Thus, corporate social responsibility programs, which include community development and the environment, enhance brand image. Marketing intelligence underpins targeted market communications and the right place marketing or own and third-party testimonials as well as influencer marketing strengthen credibility and trust. By the adoption of these IMC stratagem, EDOTCO is thus able to facilitate stakeholders' enlightenment as well as spur business advancement (Mahmud, 2018).

#### 2.5 Financial Performance and Accounting Practice

The audited financial statements of the EDOTCO Group that offers telecom infrastructure solutions also suggest a recurring commitment to sustainability and innovative solutions in financial and accounting actions. The most recent Sustainability Report Update 2022 shows how committed the company is to reporting on sustainability and being responsible, which demonstrates their sustainability journey progression. Due to its leadership in the management and operations of telecommunications structures, EDOTCO Group implements sound financial strategies that will enable it to grow within the ever-evolving telecommunications sector as depicted in its detailed annual reports and white papers. Accounting policies and procedures applied in the company comply with the international

standards and adequate regulatory provisions concerning companies' fiscal reporting. It means that they use modern means for the financial control and monitorization in real time mode for making effective decisions in utilization of financial resources. They also perform regular audit and compliance check ups that add to their passion in maintaining the financial integrity and accountability. All these practices combined help EDOTCO to retain investor faith, ensure health of its financial returns and ensure sustainable long term business operations (Mamun, 2022).

#### 2.6 Operations Management and Information System Practices

EDOTCO Group exceeds expectations in operations administration through a focus on effectiveness, adaptability, and supportability. They utilize standardized forms and execution measurements to guarantee operational brilliance, while continuous enhancement activities drive improvements in asset utilization and benefit quality. Progressed data frameworks play a basic part in overseeing their tremendous foundation organization, empowering real-time checking, prescient support, and streamlined workflows. These frameworks coordinated information from different sources to supply comprehensive bits of knowledge, supporting vital decision-making and operational dexterity. EDOTCO also emphasizes energy-efficient hones and the utilization of renewable energy sources to play down natural effects, adjusting their operations with maintainability objectives (Mannan, 2020).

#### 2.7 Industry and Competitive Analysis

Porter's five forces analysis along with SWOT analysis is given below to analyze the industry and organizational competitive analysis for EDOTCO Bangladesh Co. Ltd for the present situation

# 2.7.1 Porter's Five Forces

	Low	Moderate	High
Threats of New Entrance	High Capital Requirements, Regulatory Barriers, Economies of Scale, Brand Loyalty and Reputation.		
Bargaining power of suppliers		Limited Number of Suppliers, Switching Costs, Dependence on Technology.	
Bargaining Power of Buyers			Few Major Clients, Price Sensitivity, Service Differentiation
Threats of Substitutes Product	Lack of Direct Substitutes, Cost of Substitution.		
Intensity of Competitive Rivalry			Intense Competition, High Fixed Costs Market Saturation Differentiation

#### **Threat of New Entrants: Low**

□ High Capital Requirements: Setting up a telecommunications infrastructure trade

requires critical capital speculation in foundation, innovation, and administrative compliance (McKenzie & Woodruff, 2017).

- Regulatory Barriers: Strict controls and the need for various licenses and grants can discourage new entrants.
- Economies of Scale: Established players like EDOTCO benefit from economies of scale, making it difficult for new entrants to compete on cost.
- Brand Loyalty and Reputation: EDOTCO's established reputation and strong customer relationships create additional barriers for new entrants.

#### Suppliers' Bargaining Power: Moderate

➤ Limited Number of Suppliers: Telecommunication equipment and renewable energy solutions are focal input for building communication infrastructures as well as energy supplies hence few in number which results in a moderate bargaining power among suppliers.

 $\succ$  Switching Costs: Pricing power is also given a boost by the fact that changing suppliers is not always easy, it can be quite expensive and time-consuming thereby increasing the supplier power.

> Dependence on Technology: EDOTCO concerns itself with innovative and advanced technologies and this means that they might heavily depend on specific suppliers of these solutions (Milon, 2019).

#### **Customers Bargaining Power: High**

➤ Few Major Clients: Another challenge is that the telecommunications infrastructure market normally has limited number of clients (telecom operators) most of who have higher bargaining power.

 $\succ$  Price Sensitivity: As with any service provision, the buyer of the service may seek to get the services at a cheaper price, especially if other service providers are available.

➤ Service Differentiation: Thus, although EDOTCO finds its competitive advantage through quality and innovative offerings, buyers can negotiate terms and prices to a certain extent (Moktadir et al., 2018).

#### Threat of Substitute Products or Services: Low

 $\succ$  Lack of Direct Substitutes: Telecommunications structure services are best described as having few close substitutes. However, other threats, such as satellite communications or any other sort of connection solutions that are available, may be an indirect threat.

 $\succ$  Cost of Substitution: The high costs involved when clients switch to other solutions make the danger of substitutes relatively low in the short term.

#### **Intensity of Competitive Rivalry: High**

➤ Intense Competition: Telecommunications infrastructure industry is moderately concentrated with a few large firms.

➤ High Fixed Costs: Large investment in infrastructure leads to high fixed costs, and in order to recover these costs with a high fixed cost-to-benefit ratio, companies are highly motivated to fight for market shares (Munshi, 2024).

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> Market Saturation: There is very little room for growth in the established markets; hence, there is cutthroat competition for the existing market share.

> Differentiation: Service is a core product, and the goal of the competition is to provide higher added value through constant improvements, which foster competitive advantage.

#### 2.7.2 SWOT Analysis

Edotco Group is a telecommunications infrastructure services company that has demonstrated considerable advancement in sustainability and efficiency. The ESG pillars are also reflected in the goals of making the company carbon-neutral by the year 2030 and guaranteeing full coverage with the corresponding capacity. From structures like bamboo in Bangladesh and Myanmar and integrating green energy technologies, Edotco minimises its environmental impact and extends people's access to connectivity. The strong ability of the company to manage relationships with the environment, establish meaningful relationships, and maintain diligent standards will position the company well for future opportunities and challenges (Nurunnabi, 2017).

#### **SWOT Analysis of EDOTCO Group**

#### Strengths

> Strong Market Position: Since the EDOTCO group operates in the telecommunications infrastructure, the company is likely to have a competitive advantage within the selected countries.

> Infrastructure Network: The towers and other supporting structures create a huge infrastructure base on which businesses can build and expand.

➤ Financial Stability: As a provider of enabler infrastructure, edotco Group's projected profit and financial structure should be stable.

 $\succ$  Expertise: The most important one is an in-depth understanding of the industry or a special focus on towers and sites management, acquisition, and other services.

> Diversified Portfolio: Offering more services and diversified tools like energy solutions and site optimization add to the revenue generation stream.

#### Weaknesses

➤ Economic Dependence: High dependency on a few large telecommunications operators as the main business partners is a threat because of the possible adverse shift in business partners' attitudes.

Regulatory Risks: Environmental relations refer to policy or regulatory factors, including government policies on towers, spectrum or land.

> Geographical Concentration: Although EDOTCO already has a base in some regions of the world, its coverage of other emerging markets where it might thrive is scanty (Rifat et al., 2019).

 $\succ$  High Capital Requirements: A large amount of capital is also required for investment, which can be used to create infrastructure.

#### **Opportunities**

> 5G Expansion: Above all, there are signs that the next evolution of mobile communication, the fifth-generation or 5G, will also suggest new towers and associated services.

> Emerging Markets: Venturing into new and fresh appropriate markets can trigger revenue growth.

 $\succ$  Digital Infrastructure: Hence, diversification into other areas of digital infrastructure, such as data centers or fibre optics, will generate new sources of revenue (Sarker, 2021).

> Energy Solutions: Installing energy-efficient products on tower sites can improve the company's sustainability and achieve operational cost efficiency.

➤ IoT and Smart Cities: Ongoing trends in IoT and smart city development present new opportunities to develop more innovative infrastructures.

#### Threats

Natural Disasters: Natural disasters may cause property loss or damage and stop services.

> Security Threats: Existential threats in security may affect the company's resources and business processes.

> Technological Disruptions: Technological changes can happen very fast, thus making it easier for the current technology to become obsolete or not competitive enough (Scheper, 2017).

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➤ Economic Downturns: Trends such as economic recession can slow down the development and deployment of telecommunications infrastructure.

➤ Regulatory Changes: Factors such as changing the rules, regulations, and policies will alter the operational costs and strategic directions.

> Geopolitical Risks: Hence, entering some of these regions may bring operational risks to EDOTCO and its market entry strategies.

#### 2.8 Summary and Conclusion

EDOTCO Group is a specialized telecommunications infrastructure company offering competitive advantages in market positioning, management, technical expertise, and environmental responsibility. It has also become Bangladesh's leading telecommunication infrastructure industry, having the most significant number of towers. Its major challenges are high capital intensity, severe regulatory requirements, and heavy reliance on large clients. Five organic and five inanimate growth factors include 5G, market presence, IoT, and digital change in the future. In contrast, threats include competitive forces, regulatory shifts, technological evolution, an unstable economy, and geographical risk factors that must be controlled and mitigated in the future. Also, the company's strategy implementation, customer-oriented marketing, strong financial performance and operations management have placed the company on a pedestal to record continuous growth and high performance. This innovation and strength of adapting to the current market force capability makes EDOTCO Bangladesh Ltd well placed to address future market needs of the telecommunication industry effectively (Tabassum, 2019).

#### **2.9 Recommendations**

To sustain and enhance its competitive edge, EDOTCO Group should focus on becoming a key player in the 5G infrastructure market and explore opportunities in IoT and smart cities. Expanding its geographical footprint into emerging markets with high growth potential will diversify revenue streams and reduce dependence on major clients. Strengthening client relationships through deeper engagement and diversified offerings will enhance customer loyalty. Leveraging digital transformation can optimize operations, introduce new service offerings, and improve operational efficiencies. Monitoring and adapting to regulatory changes proactively will mitigate potential risks. Strategic acquisitions will enable EDOTCO to gain market share and enhance its technological capabilities quickly. Investing in and promoting sustainability initiatives will strengthen the brand's reputation and appeal to environmentally conscious stakeholders, ensuring long-term business success (Tishar & Hasanuzzaman, 2019).

# Chapter 3: A Study on the Perspectives of Taxpayers Towards New Tax Regulations in Bangladesh

#### 3.1 Introduction

The issue of tax compliance has been an area of concern to many developing nations, including Bangladesh, where the informal economy and tax avoidance have been an issue. Over the past few years, the government of the People's Republic of Bangladesh has adopted new taxation policies to improve tax compliance levels and additionally expand tax mobilization. These new measures are expected to decrease the number of taxpayers paying taxes and make the taxpayers file simpler returns. However, all these changes highly depend on the taxpayers' behavior, awareness, and attitudes. This research aims to identify the behavioral responses of Bangladeshi taxpayers towards newly introduced tax reforms in terms of knowledge, compliance, and reasons for non-compliance. The various survey collected data show that various types of taxpayers understand new rules such as informers, non-compliers, and never taxpayers. Analyzing these behaviors is essential in establishing the success of the latest regulations and other areas that require further policy changes (M. S. Alam, 2021).

#### **3.1.1 Literature Review**

Historically, scholars have stressed the role of taxpayers in the effectiveness and implementation of tax policies. Prior international empirical papers have investigated the determinants of tax compliance, which include awareness, trust in government institutions, and the tax system. Alm & Torgler (2006) postulated that voluntary compliance is strongly determined by the perception that the tax system is fair to them and that other taxpayers have similar perceptions.

In Bangladesh, some examples include Hossain and Akhter (2019), who found that the level of tax literacy in the country remained very low, and the level of tax compliance even remained very low among those involved in paying taxes. Some of the primary reasons given include: First, the process of filing taxes is cumbersome, which hinders taxpayers from observing the legal requirements. Also, corruption and organizational inefficiencies of tax departments have contributed to organizational misunderstandings, creating reluctance in compliance.

In its new taxation policies, the government of Bangladesh has provided more accessible provisions and clarity with the process in an effort to deal with these problems. Still, as has always been the case with previous reforms, it is up to the government to explain these new changes to the taxpayers and how willing they are to adhere to the changes made. Evidence from other developing nations, such as India and Nigeria, shows that computerized tax return filing and other initiatives, including sensitization campaigns, increase compliance (Bhatnagar, 2017).

#### 3.1.2 Objectives

The primary objectives of this study are as follows:

- 1. To analyze taxpayers' new tax regulations including general attitudes and perceptions.
- 2. To explore the level of awareness and knowledge of taxpayers on the new tax measures and their effects.

3. To discover the reasons behind the support of some taxpayers and the refusal of others

to the new taxation measures.

#### 3.1.3 Significance of the study

This study is important in shedding light on issues regarding taxation compliance among taxpayers in Bangladesh with regard to recent tax reforms. It helps policymakers pinpoint problems that exist in the tax system to come up with appropriate and reasonable policies that help increase tax compliance. The study will help gain better public communication and tackle the problem of negative attitudes toward compliance, thus increasing compliance rates. At the same time, it focuses on the social justice element, which makes it easier for taxpayers to accept the implemented system since it is fair, thereby improving compliance rates. In addition, these results provide a basis for tax compliance-related studies in the future while informing tax authorities on how to deliver services and campaigns to taxpayers effectively. All in all, this study offers some useful recommendations for the improvement of the tax system.

#### 3.2 Methodology

Interviewer-administered surveys were conducted with taxpayers whose opinions were influenced by new withholding tax measures. Interviewer-administered surveys involve the interviewer feeding the respondent with feedback. In the event the participant gives an incorrect response, the interviewer is likely to rephrase the question or response choices in an attempt to record a correct response. For better coverage, the population consisted of representatives across the social classes. The interview items were structured in three different groups in accordance with the research's aims.

The key structured questions asked were:

#### **Objective 1:**

- How would you describe your overall feeling about the new tax regulations? (Positive/Negative/Neutral)
- What is your opinion of the fairness of the new tax regulations? (Fair/Unfair/Indifferent)

#### **Objective 2:**

- What is your level of awareness about the new tax regulations? (High/Moderate/Low)
- How well do you understand the changes introduced by the new tax regulations? (Clear/Partially Clear/Unclear)

#### **Objective 3:**

- How would you describe your acceptance of the new tax regulations? (Accepting/Resistant/Neutral)
- What impact have the new tax regulations had on your spending habits? (Increased/Decreased/No Change)

#### **3.3. Findings and Analysis**

To collect data for this study, a structured questionnaire was administered to 934 taxpayers across diverse geographical locations in Bangladesh. These comprised awareness questions, attitudes toward the new tax regulations as well as the resultant behavioral changes. Once the responses were collected, they were sorted and analyzed to determine major trends and patterns.

Their reactions were divided into several categories:

Abroad: Taxpayers who live abroad

<u>Acknowledged new rules:</u> Taxpayers who were not informed about the rule before but accepted it.

<u>Aware but still do not submit tax returns:</u> Alleged taxpayers who know about the rules but still do not pay accordingly.

Aware of: Taxpayers who know about the new rules and pay accordingly.

Did not know about the new policy: Taxpayers who did not know about the new rules.

<u>Never paid income tax return</u>: In the new policy, everyone has to have income tax return or zero tax return. This reaction represents those people who never paid any tax return.

<u>Unwilling to understand new policy</u>: People who were informed of the new rules but are resistant to them.

#### **Objective 1: General Attitudes and Perceptions Regarding New Tax Regulations**

Taxpayers' attitudes towards the new regulations vary across the sample. Out of 934 respondents:

H14	$\checkmark$ $\checkmark$ $\checkmark$ $f_X$				
	А	В	С	D	E
2					
3	Count of ProjectRef	overall feeling			
4	Reactions	Negative	Neutral	Positive	Grand Total
5	abroad	0.43%	0.00%	0.21%	0.64%
6	acknowledged new rules	0.00%	0.00%	17.13%	17.13%
7	aware but still do not submit tax return	5.67%	0.00%	0.00%	5.67%
8	aware of	0.00%	4.82%	55.35%	60.17%
9	Did not know about the new policy	7.07%	0.00%	0.00%	7.07%
10	Never paid Income tax return	6.85%	0.00%	0.00%	6.85%
11	Unwilling to understand new policy	2.46%	0.00%	0.00%	2.46%
12	Grand Total	22.48%	4.82%	72.70%	100.00%
13					
14					
15	Count of ProjectRef	opinion on the fairness 🛛 🗸			
16	Reactions	Fair	Indifferent	Unfair	Grand Total
17	abroad	0.21%	0.00%	0.43%	0.64%
18	acknoledged new rules	0.00%	0.00%	17.13%	17.13%
19	aware but still do not submit tax return	0.00%	0.00%	5.67%	5.67%
20	aware of	60.17%	0.00%	0.00%	60.17%
21	Did not know about the new policy	0.00%	0.75%	6.32%	7.07%
22	Never paid Income tax return	0.00%	2.68%	4.18%	6.85%
23	Unwilling to understand new policy	0.00%	0.00%	2.46%	2.46%
24	Grand Total	60.39%	3.43%	36.19%	100.00%
25					

From the survey, taxpayers' overall feelings were mixed:

- **Positive Reactions**: 17.13% of the participants acknowledged the new rules and 55.35% of taxpayers reacted positively to the new rules, reflecting a moderate level of approval for the recent tax reforms.
- Negative Reactions: A smaller group (approximately 22.48%) expressed negative feelings, indicating dissatisfaction with the new tax regulations, often citing unfairness and confusion in their responses.
- Neutral Reactions: 4.82% of respondents had neutral reaction towards the new policy and 3.43% of the people did not have any fairness opinion in this, representing a critical segment needing further engagement.

Overall, 562 individuals (over 60% of respondents) were aware of the new tax rules, but awareness did not always translate into compliance. This shows that although efforts to inform the public are somewhat effective, actual behavioral change remains a challenge.

## **Objective 2: Awareness and Knowledge of the New Tax Regulations**

A key focus of the study was to gauge the level of awareness and understanding among

taxpayers:

H14	4 $\checkmark$ $\checkmark$ $\checkmark$ $f_{x}$					
	А	В	С	D	E	
27				1	1	
28	Count of ProjectRef	level of awareness				
29	Reactions	High	Low	Moderate	Grand Total	
30	abroad	0.21%	0.43%	0.00%	0.64%	
31	acknoledged new rules	0.00%	0.00%	17.13%	17.13%	
32	aware but still do not submit tax return	5.67%	0.00%	0.00%	5.67%	
33	aware of	60.17%	0.00%	0.00%	60.17%	
34	Did not know about the new policy	0.00%	7.07%	0.00%	7.07%	
35	Never paid Income tax return	0.00%	6.85%	0.00%	6.85%	
36	Unwilling to understand new policy	0.00%	2.46%	0.00%	2.46%	
37	Grand Total	66.06%	16.81%	17.13%	100.00%	
38						
39						
40	Count of ProjectRef	How well do you understa ~	_			
	Reactions	Clear	Partially Cle		Grand Total	
	abroad	0.00%			0.64%	
	acknoledged new rules	0.00%				
	aware but still do not submit tax return	5.67%				
	aware of	60.17%		0.00%		
		0.00%		7.07%		
	Never paid Income tax return	0.00%				
	Unwilling to understand new policy	0.00%				
49	Grand Total	65.85%	17.77%	16.38%	100.00%	
50						

Reactions	Count of ProjectRef
abroad	0.64%
acknoledged new rules	17.13%
aware but still do not submit tax return	5.67%
aware of	60.17%
Did not know about the new policy	7.07%
Never paid Income tax return	6.85%
Unwilling to understand new policy	2.46%
Grand Total	100.00%

• 562 respondents (60.2%) stated that they were aware of the new tax rules. However,

awareness does not necessarily imply understanding or compliance, as the results

show.

- **66 individuals (7.1%)** admitted to having no knowledge of the new tax regulations, highlighting a gap in the reach of government communication efforts.
- **53 respondents (5.7%)** were aware of the new regulations but did not submit their tax returns. This shows that despite awareness, there is a significant disconnect between knowing the rules and adhering to them, likely due to other influencing factors.

Overall, while awareness is relatively high, the data suggest a need for further education on the specifics of the regulations and their implications, particularly for those who are aware but still non-compliant.

### **Objective 3: Factors Influencing Acceptance or Resistance to New Tax Regulations**

The data also shed light on the factors that influence whether taxpayers accept or resist the new tax regulations:

	A	В	С	D	E
52					
53	Count of ProjectRef	acceptance ~			
54	Reactions	Accepting	Neutral	Resistant	Grand Total
55	abroad	0.21%	0.00%	0.43%	0.64%
56	acknoledged new rules	17.13%	0.00%	0.00%	17.13%
57	aware but still do not submit tax return	0.00%	5.67%	0.00%	5.67%
58	aware of	60.17%	0.00%	0.00%	60.17%
59	Did not know about the new policy	0.00%	6.42%	0.64%	7.07%
60	Never paid Income tax return	0.00%	0.00%	6.85%	6.85%
61	Unwilling to understand new policy	0.00%	0.00%	2.46%	2.46%
62	Grand Total	77.52%	12.10%	10.39%	100.00%
63					
64					
65	Count of ProjectRef	Impact on spending habit 🖂			
66	Reactions	Decreased	No Change	Grand Total	
90	a hana a d	0.43%	0.21%	0.64%	
67	abroad	0.4370	0.21/0		
67	acknoledged new rules	17.13%		17.13%	
67			0.00%	17.13% 5.67%	
67 68 69	acknoledged new rules aware but still do not submit tax return	17.13%	0.00% 1.18%		
67 68 69	acknoledged new rules aware but still do not submit tax return aware of	17.13% 4.50%	0.00% 1.18% 60.17%	5.67%	
67 68 69 70	acknoledged new rules aware but still do not submit tax return aware of Did not know about the new policy	17.13% 4.50% 0.00%	0.00% 1.18% 60.17% 0.00%	5.67% 60.17%	
67 68 69 70 71	acknoledged new rules aware but still do not submit tax return aware of Did not know about the new policy	17.13% 4.50% 0.00% 7.07%	0.00% 1.18% 60.17% 0.00% 0.00%	5.67% 60.17% 7.07%	

taxpayer acceptance :

- 724 respondents (77.52%) showed acceptance of the new tax regulations, indicating a willingness to comply and adapt to the changes.
- 97 respondents (10.39%) expressed resistance to the new rules, suggesting that a significant portion of the population is either dissatisfied or finds it challenging to comply with the updated tax system.
- 114 respondents (12.1%) were neutral, implying that while they may not fully support the regulations, they are not actively resistant. This group may comply with the regulations without strong feelings of acceptance or resistance.

Regarding the impact of the new regulations on spending habits:

- 584 respondents (62.5%) indicated no change in their spending habits, suggesting that the new tax regulations have had minimal financial impact on them, or they have adapted without altering their spending behavior.
- 350 respondents (37.47%) noted a decrease in spending, which could be attributed to tighter budgeting or efforts to offset the higher tax rates by reducing personal or household expenditures.

The findings show that while a portion of taxpayers has accepted the new regulations, others remain resistant, and the changes have had a varied impact on spending behaviors, with a significant number reporting reduced spending as a consequence of the new tax policies.

#### 3.4 Summary and Conclusion

Challenges and Prospects of the Global Economy: Bangladeshi Taxpayers' Behavioral Response toward the New Tax Laws. Some of the observations drawn from the survey data included taxpayers' level of awareness and adherence to the requirements of the law. The result also shows that the majority that is 562 out of 934 respondents know the new regulations in the presumption that the awareness campaign has reached a certain level in the population. However, being aware does not mean compliance; out of 65 respondents, 53 know the filing but do not file their tax returns. Some of the identified challenges included the 64 respondents who have never paid taxes and the 66 who were unaware of the new policy. Also, 23 out of all the respondents were unwilling to understand the new tax policies, pointing to the need to explain them better and gain people's trust. These research results, therefore, ascertain the need to appreciate the challenges of enhancing tax compliance, especially in a context like Bangladesh, where informal economies and systemic constraints may be influential on tax compliance (M. M. Alam & Uddin, 2019).

The study also reveals many significant aspects of the taxpayers' behaviors towards the new taxes, in the Bangladeshi context. It has been identified that although there is very good understanding of the new regulation regime, very good progress has not been achieved in its implementation. These include negative sentiments as well as a lack of understanding and these are some aspects that require to be overcome. Promoting the implementation of certain communication practices and working on making the perception of the given tax policies more fair can increase compliance levels. If these problems were solved, then the government could enhance compliance with taxes, and also achieve better results as to the issue of taxes. These findings will be beneficial for Bangladeshi policymakers and tax authorities since they yield important clues to understand how to enhance tax compliance.

In conclusion, the study depicts the need to not just educate the taxpayers concerning the new regulation but also understand and change their perception in order to enhance a positive attitude in compliance. In that way, the government will have an opportunity to adjust certain conditions to make taxation less burdensome for the taxpayers and to promote voluntary compliance with the existing legislation and stable economic development. (Akther, 2024).

#### 3.5 Recommendation

Tax compliance is fundamental to fiscal stability and economic development in a country. The latest development in tax laws as applied in Bangladesh involves the simplification of the tax structure In order to improve compliance with tax laws amongst the taxpayers. However, the issue of getting to full compliance continues to be a problem because of other aspects such as awareness, sentiment, and behavior. The following are the recommendations from the study organized in this essay concerning the behaviors of Taxpayers towards new tax regulations in Bangladesh: The above recommendations are meant to address key areas of communication strategy, management of negative attitudes, development of positive taxpayers' support services, formation of incentives for compliance, technological application, and seamless monitoring and evaluation.

**Enhance Communication Strategies:** For the taxpayers to be well informed of the new laws on taxation there is a need for adequate communication. It is important to create more specific campaigns for different population's segments that are not aware of the new rules yet. With the view of publicizing the information widely, the various media outlets include social media platforms, television, radio, and newspapers among others. Also important is the task of offering simple and easily understandable information in regard to the new tax rules.

It is also important to elaborate infographics, videos and using simple language when explaining these facts/tax-related issues to other taxpayers (Adnan et al., 2024).

Address Negative Sentiments: Certain new regulations within the tax laws can therefore create negative perceptions towards the tax undertaking. To tackle these feelings, tax administrations should interact with the people in fairs, seminars and meetings held across the country among others. These platforms enable the taxpayers to post their concerns and get their questions answered by the tax authorities leading to an inclusionary and transparent environment. Another essential component relates to transparency in the application of tax provisions as well. Informing the public why those changes are necessary and how they will benefit social and economic growth can go a long way in changing the people's perception about the fairness of the tax system.

**Improve Taxpayer Support Services:** The support services need to be well developed in order to help the taxpayers to better understand the new rules and regulations to which they have to adhere. Creating distinct helplines and web inquiry services can provide efficient and correct answers to taxpayers' questions. In the same way, undertaking the taxpayer education programs would provide further improvements in the knowledge of the tax responsibilities and the advantage of cooperating. Digital learning methods such as workshops, webinars or online courses may be used to convey information about the changed regulation provisions as well as how one can meet those changes.

**Incentivize Compliance:** Bonuses can greatly help encourage taxpayers to pay heed to fresh guidelines within the shortest time possible. It is possible for example to offer rebates on the taxes paid for early submission of tax returns or simply offer bonuses to taxpayers who

submit their returns fully and on time. On the other hand, imposing a fair and efficient penalty mechanism for persons who fail to observe the required standards encourages non-compliance. It becomes crucial to implement the outcomes of non-compliance by effectively passing a message that will make the taxpayers conform to the established rules (Abu & Gazi, 2020).

Leverage Technology: Through embracing technology features, the overall tax submission can be made easier and hence enhance the general compliance. Enhancing the features of electronic filing systems as means of filing taxes can help make the process easier, secure, and easily accessible to everybody. Further, it is also concluded that data analytics can be used to determine such patterns of non-compliance and consequently seek to address them. Looking at the taxpayer information, realizable challenges can be identified, and thus, effective solutions can be formulated for these issues.

**Continuous Monitoring and Evaluation:** It is therefore important to conduct a regular evaluative assessment of the new regulations as well as the strategies that have been put in place. It is of essence to recognize that getting feedback and conducting surveys will help the state to identify some of the hardships faced and successes achieved within the current tax system. However, further improvement may be achieved if benchmarks are set to measure the effectiveness of the communication initiatives and the support services to the taxpayers as well as the compliance promotion incentives. It is for this reason that reviewing these metrics is done on a regular basis so as to incorporate any changes or improvements that may be deemed necessary (Ahmed & Faisal, 2021).

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# 3.7 Appendix

A A	В	D	E	F	G	Н		
ProjectRef -	Reactions	overall feelir -	opinion on the fairr	level of awarene -	How well do you understand the c	acceptance -	Impact on spending h	- jit
	Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased	-
	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
Anonymous-4		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-5	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-6	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-7	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-8	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-9	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-10	Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased	
Anonymous-11		Positive	Fair	Hiah	Clear	Accepting	No Change	
Anonymous-12	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-13	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
Anonymous-14		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-15	Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased	
Anonymous-16	Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased	
		Negative	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-18		Positive	Fair	Hiah	Clear	Accepting	No Change	
Anonymous-19		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-20		Positive	Fair	Hiah	Clear	Accepting	No Change	
	Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased	
Anonymous-22		Positive	Fair	High	Clear	Accepting	No Change	
	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
Anonymous-24		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-25		Positive	Fair	High	Clear	Accepting	No Change	
	Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased	
	Unwilling to understand new polic		Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-28		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-29		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-30		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-31		Positive	Fair	High	Clear	Accepting	No Change	
		Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
Anonymous-33		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-34		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-35		Positive	Fair	High	Clear	Accepting	No Change	
	Did not know about the new policy		Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-36		Positive	Fair	Hiah	Clear	Accepting	No Change	
		Positive	Fair	High	Clear		No Change	
Anonymous-38 Anonymous-39		Positive	Fair	High	Clear	Accepting Accepting	No Change	
Anonymous-30		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-40		Positive	Fair	High	Clear			
Anonymous-41		Positive	Fair	High	Clear	Accepting Accepting	No Change No Change	
	Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased	
					Clear			
	aware but still do not submit tax re		Unfair Unfair	High	Clear	Neutral	No Change	
	aware but still do not submit tax re			High		Neutral	No Change	
Anonymous-48		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-47		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-48		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-49		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-50		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-51		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-52		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-53		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-54		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-55		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-57	aware but still do not submit tax re	Negative	Unfair	Hiah	Clear	Neutral	No Change	

A	B	D	100 C 100	1	G	Н		
ProjectRef - F		overall feelir	opinion on the fairr					17
Anonymous-58 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-59 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-60 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-61 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-62 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-63 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-64 a		Positive	Fair	High	Clear	Accepting	No Change	
		Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
The second and the second seco	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
			Unfair		Unclear	and a local and the local diversion of the		
	Did not know about the new policy			Low		Neutral	Decreased	
	Vever paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-71 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-72 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-73 a	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
Anonymous-74 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-75 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-76 a	aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	No Change	
Anonymous-77 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-78 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-79 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-80 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-81 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-82 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-83 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-84 a		Positive	Fair	High	Clear	Accepting	No Change	
		Negative	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-86 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-87 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-88 E	)id not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased	
Anonymous-89 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-90 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-91 a		Positive	Fair	High	Clear	Accepting	No Change	
	Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased	
and the second second state of the second	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
			Unfair				No Change	
the second	aware but still do not submit tax re	Contraction of the second		High	Clear	Neutral		
Anonymous-95 a		Positive	Fair	High	Clear	Accepting	No Change	
	Did not know about the new policy	OCALINE PRINTER AMOUNT	Unfair	Low	Unclear	Neutral	Decreased	
Anonymous-97 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-98 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-99 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-10( a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-10" N	Vever paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-10, N	Vever paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-10( a	and the second as	Positive	Fair	High	Clear	Accepting	No Change	
A second s	Jnwilling to understand new polic		Unfair	Low	Unclear	Resistant	No Change	
Anonymous-10t a	and the second	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-10( a		Positive	Fair	High	Clear		No Change	
						Accepting		
Anonymous-10, a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-10( a		Positive	Fair	High	Clear	Accepting	No Change	
	Did not know about the new policy	CANADA STRATEGY	Unfair	Low	Unclear	Neutral	Decreased	
Anonymous-11C a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-111 a		Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-112 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-113 E	Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased	
Anonymous-114 a		Positive	Fair	Hiah	Clear	Accenting	No Change	

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ProjectRef - Reactions	🔄 🕋 overall feelir			<ul> <li>How well do you understand the c</li> </ul>		Impact on spending I
Anonymous-115 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-11E aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-117 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-118 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-119 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-12( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-12" aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-12, aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-12( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-12: Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased
Anonymous-12t aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-12, aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-12! Did not know about the new p	olicy Negative	Unfair	Low	Unclear	Neutral	Decreased
Anonymous-12! Unwilling to understand new	polic Negative	Unfair	Low	Unclear	Resistant	Decreased
Anonymous-13( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-13" aware but still do not submit t	ax re Negative	Unfair	High	Clear	Neutral	No Change
Anonymous-13; aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-13( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-13: aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-13! Unwilling to understand new	polic Negative	Unfair	Low	Unclear	Resistant	No Change
Anonymous-13t aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-13; aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-138 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-13! aware but still do not submit t		Unfair	High	Clear	Neutral	No Change
Anonymous-14( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-14" Unwilling to understand new		Unfair	Low	Unclear	Resistant	Decreased
Anonymous-14: Never paid Income tax return		Unfair	Low	Unclear	Resistant	Decreased
Anonymous-14( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-14: Never paid Income tax return		Unfair	Low	Unclear	Resistant	Decreased
Anonymous-14! Never paid Income tax return	-	Unfair	Low	Unclear	Resistant	Decreased
Anonymous-14( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-14, aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-14{ aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-14: Unwilling to understand new		Unfair	Low	Unclear	Resistant	No Change
Anonymous-15( Unwilling to understand new		Unfair	Low	Unclear	Resistant	Decreased
Anonymous-15' aware of	Positive	Fair	High	Clear	Accepting	No Change
	Positive	Fair		Clear		-
Anonymous-15% aware of Anonymous-15% aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-15, aware of	Positive	Fair	High High	Clear	Accepting Accepting	No Change
						No Change
Anonymous-15t aware of	Positive Manadius	Fair	High	Clear	Accepting	No Change
Anonymous-15( aware but still do not submit t	-	Unfair	High	Clear	Neutral	No Change
Anonymous-15, aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-15( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-15( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-16( acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-16" acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-16, aware but still do not submit t		Unfair	High	Clear D. K. H. Cl	Neutral	No Change
Anonymous-16, acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-16, aware but still do not submit t		Unfair	High	Clear Distance	Neutral	No Change
Anonymous-16! acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-16( acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-16, Never paid Income tax return		Indifferent	Low	Unclear	Resistant	Decreased
Anonymous-16{ Did not know about the new p		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-16: acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-17( Did not know about the new p	olicy Negative	Unfair	Low	Unclear	Neutral	Decreased
Anonymous-17° aware of	Positive	Fair	Hiah	Clear	Accenting	No Change

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ProjectRef - Reactions -	overall feelir	opinion on the fairr	level of awarene	How well do you understand the c	acceptance -	Impact on spending I -
Anonymous-17/ aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-17, aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-17: aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-17! acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-17{ acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-17, acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-17{ aware but still do not submit tax re	e Negative	Unfair	High	Clear	Neutral	No Change
Anonymous-17: Did not know about the new policy	y Negative	Unfair	Low	Unclear	Neutral	Decreased
Anonymous-18( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-18" aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-18; acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-18. Did not know about the new policy	y Negative	Unfair	Low	Unclear	Neutral	Decreased
Anonymous-18: aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-18t aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-18t aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-18; acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-18( Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
Anonymous-18( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-19( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-19" acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-19; acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-19, acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-19; aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-19! Unwilling to understand new polic		Unfair	Low	Unclear	Resistant	Decreased
Anonymous-19t aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-19f aware of Anonymous-19f acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-19(Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
Anonymous-19( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-19( aware of Anonymous-20 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-20 aware of	Positive	Fair		Clear		
		Unfair	High	Unclear	Accepting	No Change
Anonymous-20 Did not know about the new policy Anonymous-20 Never paid Income tax return			Low		Neutral	Decreased
· · · · ·	Negative	Indifferent	Low	Unclear	Resistant	Decreased
Anonymous-20 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-20 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-20 aware of	Positive	Fair	High	Clear .	Accepting	No Change
Anonymous-20 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-20 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-20 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-21( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-21 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-21% aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-21( acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-21 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-21 Unwilling to understand new polic	-	Unfair	Low	Unclear	Resistant	Decreased
Anonymous-21{ abroad	Positive	Fair	High	Partially Clear	Accepting	No Change
Anonymous-21, aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-21{ aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-21 aware but still do not submit tax re	e Negative	Unfair	High	Clear	Neutral	Decreased
Anonymous-22 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-22 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-22 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-22 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-22 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-22 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-22 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonumous-22 Never naid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased

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1 ProjectRef - Reactions -	overall feelir *	opinion on the fairr	level of awarene	How well do you understand the c	acceptance	Impact on spending I	- jit
226 Anonymous-22 abroad	Negative	Unfair	Low	Partially Clear	Resistant	Decreased	T
227 Anonymous-22 aware of	Positive	Fair	High	Clear	Accepting	No Change	
228 Anonymous-23 aware of	Positive	Fair	High	Clear	Accepting	No Change	
229 Anonymous-23 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
230 Anonymous-23 abroad	Negative	Unfair	Low	Partially Clear	Resistant	Decreased	
231 Anonymous-23 Unwilling to understand new polic	Negative	Unfair	Low	Unclear	Resistant	No Change	
232 Anonymous-23 aware of	Positive	Fair	High	Clear	Accepting	No Change	
233 Anonymous-23 aware of	Positive	Fair	High	Clear	Accepting	No Change	
234 Anonymous-23 aware of	Positive	Fair	High	Clear	Accepting	No Change	
235 Anonymous-23 Unwilling to understand new polic	Negative	Unfair	Low	Unclear	Resistant	No Change	T
236 Anonymous-23 Did not know about the new policy		Unfair	Low	Unclear	Resistant	Decreased	
237 Anonymous-23 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	T
238 Anonymous-24 aware of	Positive	Fair	High	Clear	Accepting	No Change	
239 Anonymous-24 aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	T
240 Anonymous-24 aware of	Positive	Fair	High	Clear	Accepting	No Change	
241 Anonymous-24 aware of	Positive	Fair	High	Clear	Accepting	No Change	T
242 Anonymous-24 aware of	Positive	Fair	High	Clear	Accepting	No Change	
243 Anonymous-24 aware of	Positive	Fair	High	Clear	Accepting	No Change	
244 Anonymous-24 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
245 Anonymous-24 abroad	Positive	Fair				No Change	+
			High	Partially Clear	Accepting	-	-
246 Anonymous-24 aware of	Positive	Fair Fair	High	Clear	Accepting	No Change	-
247 Anonymous-24 aware of	Positive	Fair	High	Clear	Accepting	No Change	-
248 Anonymous-25 aware of	Positive	Fair	High	Clear	Accepting	No Change	4
249 Anonymous-25 aware of	Positive	Fair	High	Clear	Accepting	No Change	-
250 Anonymous-25 aware of	Positive	Fair	High	Clear	Accepting	No Change	4
251 Anonymous-25 aware of	Positive	Fair	High	Clear	Accepting	No Change	_
252 Anonymous-25 aware but still do not submit tax re	-	Unfair	High	Clear	Neutral	Decreased	
253 Anonymous-25 aware of	Positive	Fair	High	Clear	Accepting	No Change	
254 Anonymous-25 aware of	Positive	Fair	High	Clear	Accepting	No Change	
255 Anonymous-25 aware of	Positive	Fair	High	Clear	Accepting	No Change	
256 Anonymous-25 abroad	Negative	Unfair	Low	Partially Clear	Resistant	Decreased	
257 Anonymous-25 aware but still do not submit tax re	e Negative	Unfair	High	Clear	Neutral	Decreased	
258 Anonymous-26 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
259 Anonymous-26 aware of	Positive	Fair	High	Clear	Accepting	No Change	
260 Anonymous-26 aware of	Positive	Fair	High	Clear	Accepting	No Change	
261 Anonymous-26 aware of	Positive	Fair	High	Clear	Accepting	No Change	
262 Anonymous-26 Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased	
263 Anonymous-26 Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased	T
264 Anonymous-26 aware of	Positive	Fair	High	Clear	Accepting	No Change	
265 Anonymous-26 aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	T
266 Anonymous-26 aware of	Positive	Fair	High	Clear	Accepting	No Change	
267 Anonymous-26 Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased	T
268 Anonymous-27 aware of	Positive	Fair	High	Clear	Accepting	No Change	
269 Anonymous-27 aware of	Positive	Fair	High	Clear	Accepting	No Change	
270 Anonymous-27 aware of	Positive	Fair	High	Clear	Accepting	No Change	
271 Anonymous-27 Unwilling to understand new polic		Unfair	Low	Unclear	Resistant	Decreased	
	-						-
272 Anonymous-27 aware of	Positive Positive	Fair Uafair	High	Clear Partially Clear	Accepting	No Change	-
273 Anonymous-27 acknowledged new rules	Positive	Unfair Deite	Moderate	Partially Clear	Accepting	Decreased	-
Anonymous-27 aware of	Positive	Fair	High	Clear	Accepting	No Change	4
275 Anonymous-27 aware of	Positive	Fair	High	Clear	Accepting	No Change	-
276 Anonymous-27 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	4
277 Anonymous-27 Did not know about the new policy	_	Unfair	Low	Unclear	Resistant	Decreased	_
278 Anonymous-28 aware of	Positive	Fair	High	Clear	Accepting	No Change	
279 Anonymous-28 aware of	Positive	Fair	High	Clear	Accepting	No Change	
280 Anonymous-28 aware but still do not submit tax re	e Negative	Unfair	High	Clear	Neutral	Decreased	
281 Anonumous-28 aware of	Positive	Fair	Hiah	Clear	Accentina	No Change	

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1 ProjectRef - Reactions -	overall feelir -	opinion on the fairr 🕋	level of awarene 🕆	How well do you understand the c	acceptance *	Impact on spending I - i
282 Anonymous-28 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
283 Anonymous-28 aware of	Positive	Fair	High	Clear	Accepting	No Change
284 Anonymous-28 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
285 Anonymous-28 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
286 Anonymous-28 aware of	Positive	Fair	High	Clear	Accepting	No Change
287 Anonymous-28 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
288 Anonymous-29 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
289 Anonymous-29 aware of	Positive	Fair	High	Clear	Accepting	No Change
290 Anonymous-29 aware of	Positive	Fair	High	Clear	Accepting	No Change
291 Anonymous-29 aware of	Positive	Fair	High	Clear	Accepting	No Change
292 Anonymous-29 Unwilling to understand new polic	Negative	Unfair	Low	Unclear	Resistant	Decreased
293 Anonymous-29 Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased
294 Anonymous-29 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
295 Anonymous-29 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
296 Anonymous-29 aware of	Positive	Fair	High	Clear	Accepting	No Change
297 Anonymous-29 aware of	Positive	Fair	High	Clear	Accepting	No Change
298 Anonymous-30 aware of	Neutral	Fair	High	Clear	Accepting	No Change
299 Anonymous-30 aware of	Neutral	Fair	High	Clear	Accepting	No Change
300 Anonymous-30 aware of	Neutral	Fair	High	Clear	Accepting	No Change
301 Anonymous-30 aware of	Neutral	Fair	High	Clear	Accepting	No Change
302 Anonymous-30 aware of	Neutral	Fair	High	Clear	Accepting	No Change
303 Anonymous-30 aware of	Neutral	Fair	High	Clear	Accepting	No Change
304 Anonymous-30 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased
305 Anonymous-30 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased
306 Anonymous-30 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased
307 Anonymous-30 Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased
308 Anonymous-31( aware of	Neutral	Fair	High	Clear	Accepting	No Change
309 Anonymous-31 aware of	Neutral	Fair	High	Clear	Accepting	No Change
310 Anonymous-31, aware of	Neutral	Fair	High	Clear	Accepting	No Change
311 Anonymous-31 aware of	Neutral	Fair	High	Clear	Accepting	No Change
312 Anonymous-31 aware of	Positive	Fair	High	Clear	Accepting	No Change
313 Anonymous-31 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
314 Anonymous-31 aware of	Positive	Fair	High	Clear	Accepting	No Change
315 Anonymous-31, aware of	Positive	Fair	High	Clear	Accepting	No Change
316 Anonymous-318 aware of	Positive	Fair	High	Clear	Accepting	No Change
317 Anonymous-31 aware of	Positive	Fair	High	Clear	Accepting	No Change
318 Anonymous-32 aware of	Positive	Fair	High	Clear	Accepting	No Change
319 Anonymous-32 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
320 Anonymous-32 aware of	Positive	Fair	High	Clear	Accepting	No Change
321 Anonymous-32 aware of	Positive	Fair	High	Clear	Accepting	No Change
322 Anonymous-32 aware of	Positive	Fair	High	Clear	Accepting	No Change
323 Anonymous-32 aware of	Positive	Fair	High	Clear	Accepting	No Change
324 Anonymous-32 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased
325 Anonymous-32 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased
326 Anonymous-32 aware of	Positive	Fair	High	Clear	Accepting	No Change
327 Anonymous-32 aware of	Positive	Fair	High	Clear	Accepting	No Change
328 Anonymous-33 aware of	Positive	Fair	High	Clear	Accepting	No Change
329 Anonymous-33 aware of	Positive	Fair	High	Clear	Accepting	No Change
330 Anonymous-33 aware of	Positive	Fair	High	Clear	Accepting	No Change
331 Anonymous-33 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
332 Anonymous-33 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
333 Anonymous-33 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased
334 Anonymous-33 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased
335 Anonymous-33 aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased
	Positive	Fair	High	Clear	Accepting	No Change
107 A	D	г.:.	10_1	O	л	NL 01

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	overall feelir -	opinion on the fairr -	level of awarene	How well do you understand the c		Impact on spending I	- jit
338 Anonymous-34 aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	_
339 Anonymous-34 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased	
340 Anonymous-34 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased	
341 Anonymous-34 aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased	
342 Anonymous-34 aware of	Positive	Fair	High	Clear	Accepting	No Change	
343 Anonymous-34 aware of	Positive	Fair	High	Clear	Accepting	No Change	
344 Anonymous-34 aware of	Positive	Fair	High	Clear	Accepting	No Change	
345 Anonymous-34 aware of	Positive	Fair	High	Clear	Accepting	No Change	
346 Anonymous-34 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
347 Anonymous-34 aware of	Positive	Fair	High	Clear	Accepting	No Change	
348 Anonymous-35 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
349 Anonymous-35 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
350 Anonymous-35 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
351 Anonymous-35 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
352 Anonymous-35 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
353 Anonymous-35 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
354 Anonymous-35 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
355 Anonymous-35 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
356 Anonymous-35 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
357 Anonymous-35 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
358 Anonymous-36 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
359 Anonymous-36 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
360 Anonymous-36 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
361 Anonymous-36 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
362 Anonymous-36 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
363 Anonymous-36 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
364 Anonymous-36 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
365 Anonymous-36 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
366 Anonymous-36 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear		Decreased	-
367 Anonymous-36 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting Accepting	Decreased	
		Unfair	Moderate	Partially Clear		Decreased	-
368 Anonymous-37 acknowledged new rules	Positive			Clear	Accepting	No Change	
369 Anonymous-37 aware of	Neutral	Fair Fair	High	Clear	Accepting	-	
370 Anonymous-37 aware of	Neutral	Fair	High		Accepting	No Change	-
371 Anonymous-37 aware of	Neutral	Fair	High	Clear	Accepting	No Change	_
372 Anonymous-37 aware of	Neutral	Fair	High	Clear	Accepting	No Change	
373 Anonymous-37 aware of	Neutral	Fair	High	Clear	Accepting	No Change	_
374 Anonymous-37 aware of	Positive	Fair	High	Clear	Accepting	No Change	
375 Anonymous-37 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	_
376 Anonymous-38 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	_
377 Anonymous-38 acknowledged new rules	Positive	Unfair c.:	Moderate	Partially Clear	Accepting	Decreased	_
378 Anonymous-38 aware of	Positive	Fair	High	Clear	Accepting	No Change	
379 Anonymous-38 aware of	Positive	Fair	High	Clear	Accepting	No Change	
380 Anonymous-38 aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	-
381 Anonymous-38 aware but still do not submit tax re	-	Unfair	High	Clear	Neutral	Decreased	
382 Anonymous-38 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased	
383 Anonymous-38 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased	
384 Anonymous-38 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased	
385 Anonymous-38 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
386 Anonymous-39 aware of	Positive	Fair	High	Clear	Accepting	No Change	
387 Anonymous-39 aware of	Positive	Fair	High	Clear	Accepting	No Change	_
388 Anonymous-39 aware of	Positive	Fair	High	Clear	Accepting	No Change	
389 Anonymous-39 aware of	Positive	Fair	High	Clear	Accepting	No Change	
390 Anonymous-39 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
391 Anonymous-39 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
392 Anonymous-39 aware of	Positive	Fair	High	Clear	Accepting	No Change	
393 Anonuroous-39 aware of	Positive	Fair	Hiah	Clear	Accenting	No Change	

A B	D	E	F	G	Н		
1 ProjectRef - Reactions	<ul> <li>overall feelir</li> </ul>	opinion on the fairr		<ul> <li>How well do you understand the c</li> </ul>	acceptance	Impact on spending h	-
394 Anonymous-39 aware but still do not submit tax	re Negative	Unfair	High	Clear	Neutral	Decreased	
95 Anonymous-40 aware but still do not submit tax		Unfair	High	Clear	Neutral	Decreased	
96 Anonymous-40 aware but still do not submit tax.	re Negative	Unfair	High	Clear	Neutral	Decreased	
37 Anonymous-40 aware of	Positive	Fair	High	Clear	Accepting	No Change	
38 Anonymous-40 aware of	Positive	Fair	High	Clear	Accepting	No Change	
39 Anonymous-40 aware of	Positive	Fair	High	Clear	Accepting	No Change	
0 Anonymous-40 aware of	Positive	Fair	High	Clear	Accepting	No Change	
1 Anonymous-40 Did not know about the new police	y Negative	Unfair	Low	Unclear	Neutral	Decreased	
2 Anonymous-40 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
3 Anonymous-40 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
4 Anonymous-40 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
5 Anonymous-41( aware of	Positive	Fair	High	Clear	Accepting	No Change	
6 Anonymous-41 aware of	Positive	Fair	High	Clear	Accepting	No Change	
7 Anonymous-41, aware of	Positive	Fair	High	Clear	Accepting	No Change	
8 Anonymous-41, aware but still do not submit tax		Unfair	High	Clear	Neutral	Decreased	
9 Anonymous-41 aware but still do not submit tax		Unfair	High	Clear	Neutral	Decreased	
Anonymous-41! acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
Anonymous-41 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
2 Anonymous-41, acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
Anonymous-418 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
Anonymous-41: Did not know about the new police		Unfair	Low	Unclear	Neutral	Decreased	
Anonymous-42 Did not know about the new politic		Unfair	Low	Unclear	Neutral	Decreased	
Anonymous-42 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear		Decreased	
Anonymous-42 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
					Accepting		
Anonymous-42 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-42 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-42 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-42 aware of	Positive	Fair	High	Clear	Accepting	No Change	
2 Anonymous-42 aware but still do not submit tax		Unfair	High	Clear	Neutral	Decreased	
3 Anonymous-43 aware of	Positive	Fair	High	Clear	Accepting	No Change	
4 Anonymous-43 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
5 Anonymous-43 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
6 Anonymous-43 Unwilling to understand new pol	ic Negative	Unfair	Low	Unclear	Resistant	No Change	
7 Anonymous-43 aware of	Positive	Fair	High	Clear	Accepting	No Change	
8 Anonymous-43 aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-43 aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-43 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
Anonymous-43 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
2 Anonymous-44 aware of	Positive	Fair	High	Clear	Accepting	No Change	
3 Anonymous-44 aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-44 aware of	Positive	Fair	High	Clear	Accepting	No Change	
5 Anonymous-44 aware of	Positive	Fair	High	Clear	Accepting	No Change	
6 Anonymous-44 aware but still do not submit tax		Unfair	High	Clear	Neutral	Decreased	
7 Anonymous-44 aware but still do not submit tax		Unfair	High	Clear	Neutral	Decreased	
Anonymous-44 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-44 acknowledged new rules	Positive	Unfair Daia	Moderate	Partially Clear	Accepting	Decreased No Change	
Anonymous-44 aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-44 aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-45 Unwilling to understand new pol	-	Unfair	Low	Unclear	Resistant	Decreased	
Anonymous-45 aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-45 aware of	Positive	Fair	High	Clear	Accepting	No Change	
Anonymous-45 aware of	Positive	Fair	High	Clear	Accepting	No Change	
6 Anonymous-45 aware of	Positive	Fair	High	Clear	Accepting	No Change	
7 Anonymous-45 aware of	Positive	Fair	High	Clear	Accepting	No Change	
8 Anonymous-45 aware of	Positive	Fair	High	Clear	Accepting	No Change	
19 Anonumous-45 aware of	Positive	Fair	High	Clear	Accepting	No Change	

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1 ProjectRef - F		overall feelir -	opinion on the fairr -	level of awarene -	How well do you understand the c	acceptance *	Impact on spending h	- jit
	aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	
	aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	
396 Anonymous-40 a	aware but still do not submit tax re	Negative	Unfair	High	Clear	Neutral	Decreased	
397 Anonymous-40 a	aware of		Fair	High	Clear	Accepting	No Change	
398 Anonymous-40 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
399 Anonymous-40 a	aware of	Positive	Fair	High	Clear	Accepting	No Change	
400 Anonymous-40 a	aware of		Fair	High	Clear	Accepting	No Change	
401 Anonymous-40 E	Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased	
402 Anonymous-40 N	Never paid Income tax return		Unfair	Low	Unclear	Resistant	Decreased	
403 Anonymous-40 N	Never paid Income tax return		Unfair	Low	Unclear	Resistant	Decreased	
404 Anonymous-40 N	Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
405 Anonymous-41( a			Fair	High	Clear	Accepting	No Change	
406 Anonymous-41 a		Positive	Fair	High	Clear	Accepting	No Change	
407 Anonymous-41% a		Positive	Fair	High	Clear	Accepting	No Change	
408 Anonymous-41( a	aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	
	aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	
			Unfair	Moderate	Partially Clear	Accepting	Decreased	
			Unfair	Moderate	Partially Clear	Accepting	Decreased	
412 Anonymous-41, a	acknowledged new rules		Unfair	Moderate	Partially Clear	Accepting	Decreased	
413 Anonymous-418 a	acknowledged new rules		Unfair	Moderate	Partially Clear	Accepting	Decreased	
414 Anonymous-41! [	Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased	
415 Anonymous-42 E	Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased	
416 Anonymous-42 a	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
417 Anonymous-42 a	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased	
418 Anonymous-42 N	Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased	
			Unfair	Low	Unclear	Resistant	Decreased	
			Unfair	Low	Unclear	Resistant	Decreased	
421 Anonymous-42 a			Fair	High	Clear	Accepting	No Change	
422 Anonymous-42 a	aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	
423 Anonymous-43 a		Positive	Fair	High	Clear	Accepting	No Change	
			Unfair	Moderate	Partially Clear	Accepting	Decreased	
			Unfair	Moderate	Partially Clear	Accepting	Decreased	
	Unwilling to understand new polic		Unfair	Low	Unclear	Resistant	No Change	
427 Anonymous-43 a		-	Fair	High	Clear	Accepting	No Change	
428 Anonymous-43 a			Fair	High	Clear	Accepting	No Change	
429 Anonymous-43 a			Fair	High	Clear	Accepting	No Change	
			Unfair	Moderate	Partially Clear	Accepting	Decreased	
			Unfair	Moderate	Partially Clear	Accepting	Decreased	
432 Anonymous-44 a			Fair	High	Clear	Accepting	No Change	
433 Anonymous-44 a			Fair	High	Clear	Accepting	No Change	
434 Anonymous-44 a			Fair	High	Clear	Accepting	No Change	
435 Anonymous-44 a			Fair	High	Clear	Accepting	No Change	
	aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	
	aware but still do not submit tax re		Unfair	High	Clear	Neutral	Decreased	
			Unfair	Low	Unclear	Resistant	Decreased	
			Unfair	Moderate	Partially Clear	Accepting	Decreased	
440 Anonymous-44 a			Fair	High	Clear	Accepting	No Change	
441 Anonymous-44 a			Fair	High	Clear	Accepting	No Change	
	Unwilling to understand new polic		Unfair	Low	Unclear	Resistant	Decreased	
443 Anonymous-45 a			Fair	High	Clear	Accepting	No Change	
444 Anonymous-45 a			Fair	High	Clear	Accepting	No Change	
445 Anonymous-45 a			Fair	High	Clear	Accepting	No Change	
446 Anonymous 45 a			Fair	High	Clear	Accepting	No Change	
447 Anonymous-45 a			Fair	High	Clear	Accepting	No Change	
448 Anonymous-45 a			Fair	High	Clear	Accepting	No Change	
449 Anonumous-45 a			Fair	Hiah	Clear	Accentina	No Change	

ProjectRef - Reactions	D overall feelir	opinion on the fairr	level of awarene	G • How well do you understand the c	H • acceptance	Impact on spending I
50 Anonymous-45 aware of	Positive	Fair	High	Clear	Accepting	No Change
1 Anonymous-45 aware of	Positive	Fair	High	Clear	Accepting	No Change
2 Anonymous-46 aware of	Positive	Fair	High	Clear	Accepting	No Change
3 Anonymous-46 aware of	Positive	Fair	High	Clear	Accepting	No Change
4 Anonymous-46 aware of	Positive	Fair	High	Clear	Accepting	No Change
5 Anonymous-46 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
6 Anonymous-46 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
7 Anonymous-46 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
8 Anonymous-46 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-46 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-46 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-46 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	Positive	Unfair	Moderate	Partially Clear		Decreased
Anonymous-47 acknowledged new rules				,	Accepting	
Anonymous-47 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased
Anonymous-47 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased
Anonymous-47 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-47 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-47 Unwilling to understand new poli	ic Negative	Unfair	Low	Unclear	Resistant	Decreased
Anonymous-47 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-47 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-47 Did not know about the new polic		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-47 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-48 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased
, ,		Unfair	Low	Unclear	Resistant	Decreased
Anonymous-48 Never paid Income tax return	Negative					
Anonymous-48 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-48 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-48 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-48 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-48 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-48 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-48 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-48 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-49 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-49 Did not know about the new polic		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-49 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-49 aware of	Positive	Fair	High	Clear		No Change
,					Accepting	
Anonymous-49 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-49 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-49 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-49 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-49 Did not know about the new polic		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-49 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-50 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-50 Did not know about the new polic	y Negative	Unfair	Low	Unclear	Neutral	Decreased
Anonymous-50 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-50 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-50 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-50 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	Positive	Fair	High		Accepting	No Change
Anonymous-50 aware of				Clear Destinity Clear		
Anonymous-50 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-50 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-50 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-51( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-51 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-51, acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-51, acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accenting	Decreased

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1 ProjectRel	f - Reactions -	overall feelir -	opinion on the fairr	level of awarene	How well do you understand the c	acceptance	Impact on spending I - )
505 Anonymous	s-511 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
506 Anonymous	s-514 aware of	Positive	Fair	High	Clear	Accepting	No Change
507 Anonymous	s-51t aware of	Positive	Fair	High	Clear	Accepting	No Change
508 Anonymous	s-518 aware of	Positive	Fair	High	Clear	Accepting	No Change
509 Anonymous		Positive	Fair	High	Clear	Accepting	No Change
510 Anonymous	s-511 Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased
	s-51% aware of	Positive	Fair	High	Clear	Accepting	No Change
512 Anonymous	s-52 aware of	Positive	Fair	High	Clear	Accepting	No Change
513 Anonymous	s-52 aware of	Positive	Fair	High	Clear	Accepting	No Change
514 Anonymous	s-52 aware of	Positive	Fair	High	Clear	Accepting	No Change
515 Anonymous	s-52 aware of	Positive	Fair	High	Clear	Accepting	No Change
516 Anonymous	s-52 aware of	Positive	Fair	High	Clear	Accepting	No Change
517 Anonymous	s-52 aware of	Positive	Fair	High	Clear	Accepting	No Change
	s-52 Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased
519 Anonymous		Positive	Fair	High	Clear	Accepting	No Change
520 Anonymous	s-52 aware of	Positive	Fair	High	Clear	Accepting	No Change
521 Anonymous	s-52 Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased
	s-53 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
523 Anonymous	s-53 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
524 Anonymous	s-53 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
525 Anonymous	s-53 aware of	Positive	Fair	High	Clear	Accepting	No Change
526 Anonymous		Positive	Fair	High	Clear	Accepting	No Change
527 Anonymous	s-53 Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased
	s-53 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased
	s-53 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
530 Anonymous	s-53 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-53 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-54 Did not know about the new policy	Negative	Unfair	Low	Unclear	Neutral	Decreased
	s-54 Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased
	s-54 Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased
535 Anonymous		Positive	Fair	High	Clear	Accepting	No Change
	s-54 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-54 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
-	s-54 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-54 Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased
	s-54 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-54 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
542 Anonymous	-	Positive	Fair	High	Clear	Accepting	No Change
543 Anonymous		Positive	Fair	High	Clear	Accepting	No Change
544 Anonymous		Positive	Fair	High	Clear	Accepting	No Change
545 Anonymous	s-55 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-55 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
547 Anonymous	s-55 aware of	Positive	Fair	High	Clear	Accepting	No Change
548 Anonymous	s-55 aware of	Positive	Fair	High	Clear	Accepting	No Change
549 Anonymous	s-55 aware of	Positive	Fair	High	Clear	Accepting	No Change
550 Anonymous		Positive	Fair	High	Clear	Accepting	No Change
551 Anonymous	s-55 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
552 Anonymous	s-56 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
	s-56 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-56 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-56 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-56 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-56 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-56 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	s-56 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	- EC	Desition	Thefel	k.d. dt.	Dudullu Class	A	D

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1 ProjectRef - Reactions -	overall feelir -	opinion on the fairr -	level of awarene -	How well do you understand the c -		Impact on spending I - il
560 Anonymous-56 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
561 Anonymous-56 aware of	Positive	Fair	Hiah	Clear	Accepting	No Change
562 Anonymous-57 aware of	Positive	Fair	High	Clear	Accepting	No Change
563 Anonymous-57 aware of	Positive	Fair	High	Clear	Accepting	No Change
564 Anonymous-57 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
565 Anonymous-57 aware of	Positive	Fair	High	Clear	Accepting	No Change
566 Anonymous-57 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
567 Anonymous-57 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
568 Anonymous-57 aware of	Positive	Fair	High	Clear	Accepting	No Change
569 Anonymous-57 aware of	Positive	Fair	High	Clear	Accepting	No Change
570 Anonymous-57 aware of	Positive	Fair	High	Clear	Accepting	No Change
571 Anonymous-57 aware of	Positive	Fair	High	Clear	Accepting	No Change
572 Anonymous-58 aware of	Positive	Fair	High	Clear	Accepting	No Change
573 Anonymous-58 aware of		Fair	High	Clear	Accepting	No Change
574 Anonymous-58 Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
575 Anonymous-58 aware of	Positive	Fair	High	Clear	Accepting	No Change
576 Anonymous-58 aware of	Positive	Fair	High	Clear	Accepting	No Change
577 Anonymous-58 Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased
578 Anonymous-58 aware of		Fair	High	Clear	Accepting	No Change
579 Anonymous-58 Did not know about the new policy	2	Unfair	Low	Unclear	Neutral	Decreased
580 Anonymous-58 Never paid Income tax return		Indifferent	Low	Unclear	Resistant	Decreased
581 Anonymous-58 Never paid Income tax return		Indifferent	Low	Unclear	Resistant	Decreased
582 Anonymous-59 aware of	Positive	Fair	High	Clear	Accepting	No Change
583 Anonymous-59 aware of		Fair	High	Clear	Accepting	No Change
584 Anonymous-59 Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased
585 Anonymous-59 aware of	Positive	Fair	High	Clear	Accepting	No Change
586 Anonymous-59 aware of		Fair	High	Clear	Accepting	No Change
587 Anonymous-59 aware of	Positive	Fair	High	Clear	Accepting	No Change
588 Anonymous-59 aware of	Positive	Fair	High	Clear	Accepting	No Change
589 Anonymous-59 acknowledged new rules		Unfair	Moderate	Partially Clear	Accepting	Decreased
590 Anonymous-59 aware of	Positive	Fair	High	Clear	Accepting	No Change
591 Anonymous-59 aware of	Positive	Fair	High	Clear	Accepting	No Change
592 Anonymous-60 aware of	Positive	Fair	High	Clear	Accepting	No Change
593 Anonymous-60 acknowledged new rules		Unfair	Moderate	Partially Clear	Accepting	Decreased
594 Anonymous-60 aware of	Positive	Fair	High	Clear		No Change
595 Anonymous-60 aware of	Positive	Fair	High	Clear Division Cl	Accepting	No Change
596 Anonymous-60 acknowledged new rules		Unfair	Moderate	Partially Clear	Accepting	Decreased
597 Anonymous-60 aware of	Neutral	Fair	High	Clear Distance	Accepting	No Change
598 Anonymous-60 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
599 Anonymous-60 acknowledged new rules		Unfair Taia	Moderate	Partially Clear	Accepting	Decreased No Change
600 Anonymous-60 aware of	Neutral Neutral	Fair Fair	High	Clear Clear	Accepting	No Change
601 Anonymous-60 aware of 602 Anonymous-61 aware of	Neutral	Fair	High	Clear	Accepting	No Change No Change
	Neutral	Fair	High	Clear	Accepting Accepting	-
603 Anonymous-61" aware of 604 Anonymous-61", aware of			High High	Clear		No Change
605 Anonymous-61, aware of	Neutral Neutral	Fair Fair	High	Clear	Accepting	No Change No Change
606 Anonymous-614 aware of	Neutral	Fair	High	Clear	Accepting Accepting	No Change
607 Anonymous-61t aware of	Neutral	Fair	High	Clear	Accepting	No Change
608 Anonymous-61t aware of	Positive	Fair	High	Clear	Accepting	No Change
609 Anonymous-61 Never paid Income tax return		Unfair	Low	Unclear	Resistant	Decreased
610 Anonymous-618 acknowledged new rules		Unfair	Moderate	Partially Clear	Accepting	Decreased
610 Anonymous-61: aware of	Positive	Fair	High	Clear	Accepting	No Change
612 Anonymous-62 aware of	Positive	Fair	High	Clear	Accepting	No Change
613 Anonymous-62 Unwilling to understand new polic		Unfair	Low	Undear	Resistant	Decreased
614 Anonymous-62 aware of		Fair	High	Clear		No Change
615 Anonymous-62 aware of	Positive	Fair	Hiah	Clear	Accenting	No Change

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1 ProjectRef - Reactions	• overall feelir	opinion on the fairr	level of awarene		acceptance	Impact on spending I -
617 Anonymous-62 aware of	Positive	Fair	High	Clear	Accepting	No Change
618 Anonymous-62 aware of	Positive	Fair	High	Clear	Accepting	No Change
619 Anonymous-62 aware of	Positive	Fair	High	Clear	Accepting	No Change
620 Anonymous-62 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
621 Anonymous-62 aware of	Positive	Fair	High	Clear	Accepting	No Change
622 Anonymous-63 aware of	Positive	Fair	High	Clear	Accepting	No Change
623 Anonymous-63 aware of	Positive	Fair	High	Clear	Accepting	No Change
624 Anonymous-63 aware of	Positive	Fair	High	Clear	Accepting	No Change
625 Anonymous-63 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
626 Anonymous-63 aware of	Positive	Fair	High	Clear	Accepting	No Change
627 Anonymous-63 aware of	Positive	Fair	High	Clear	Accepting	No Change
628 Anonymous-63 aware of	Positive	Fair	High	Clear	Accepting	No Change
629 Anonymous-63 aware of	Positive	Fair	High	Clear	Accepting	No Change
630 Anonymous-63 aware of	Positive	Fair	High	Clear	Accepting	No Change
631 Anonymous-63 aware of	Positive	Fair	High	Clear	Accepting	No Change
632 Anonymous-64 aware of	Positive	Fair	High	Clear	Accepting	No Change
633 Anonymous-64 aware of	Positive	Fair	High	Clear	Accepting	No Change
634 Anonymous-64 aware of	Positive	Fair	High	Clear	Accepting	No Change
635 Anonymous-64 aware of	Positive	Fair	High	Clear	Accepting	No Change
636 Anonymous-64 aware of	Positive	Fair	High	Clear	Accepting	No Change
637 Anonymous-64 aware of	Positive	Fair	High	Clear	Accepting	No Change
638 Anonymous-64 aware of	Positive	Fair	High	Clear	Accepting	No Change
		Unfair		Unclear	Neutral	-
639 Anonymous-64 Did not know about the new 640 Anonymous-64 aware of	Positive	Fair	Low Hiah	Clear		Decreased No Change
641 Anonymous-64 aware of	Positive	Fair	-	Clear	Accepting	
,			High		Accepting	No Change
642 Anonymous-65 aware of	Positive	Fair	High	Clear	Accepting	No Change
643 Anonymous-65 aware of	Positive	Fair	High	Clear	Accepting	No Change
644 Anonymous-65 aware of	Positive	Fair	High	Clear	Accepting	No Change
645 Anonymous 65 Did not know about the new		Unfair	Low	Unclear	Neutral	Decreased
646 Anonymous-65 Never paid Income tax return		Unfair	Low	Unclear	Resistant	Decreased
647 Anonymous-65 Never paid Income tax return		Unfair	Low	Unclear	Resistant	Decreased
648 Anonymous-65 aware of	Positive	Fair	High	Clear	Accepting	No Change
649 Anonymous-65 aware of	Positive	Fair	High	Clear	Accepting	No Change
650 Anonymous-65 aware of	Positive	Fair	High	Clear	Accepting	No Change
651 Anonymous-65 aware of	Positive	Fair	High	Clear	Accepting	No Change
652 Anonymous-66 aware of	Positive	Fair	High	Clear	Accepting	No Change
653 Anonymous-66 aware but still do not submit		Unfair	High	Clear	Neutral	Decreased
654 Anonymous-66 aware but still do not submit		Unfair	High	Clear	Neutral	Decreased
655 Anonymous-66 aware of	Positive	Fair	High	Clear	Accepting	No Change
656 Anonymous-66 aware of	Positive	Fair	High	Clear	Accepting	No Change
657 Anonymous-66 aware of	Positive	Fair	High	Clear	Accepting	No Change
658 Anonymous-66 aware but still do not submit	-	Unfair	High	Clear	Neutral	Decreased
659 Anonymous-66 Never paid Income tax return		Unfair	Low	Unclear	Resistant	Decreased
660 Anonymous-66 aware of	Positive	Fair	High	Clear	Accepting	No Change
661 Anonymous-66 aware of	Positive	Fair	High	Clear	Accepting	No Change
662 Anonymous-67 aware of	Positive	Fair	High	Clear	Accepting	No Change
663 Anonymous-67 aware of	Positive	Fair	High	Clear	Accepting	No Change
664 Anonymous-67 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
665 Anonymous-67 Did not know about the new	policy Negative	Unfair	Low	Unclear	Neutral	Decreased
666 Anonymous-67 aware of	Positive	Fair	High	Clear	Accepting	No Change
667 Anonymous-67 aware of	Positive	Fair	High	Clear	Accepting	No Change
668 Anonymous-67 aware of	Positive	Fair	High	Clear	Accepting	No Change
669 Anonymous-67 aware of	Positive	Fair	High	Clear	Accepting	No Change
670 Anonymous-67 aware of	Positive	Fair	High	Clear	Accepting	No Change
671 Anonymous-67 aware of	Positive	Fair	High	Clear	Accepting	No Change
672 Anonymous-68 aware of	Positive	Fair	High	Clear	Accenting	No Change

N U	U	L	_	u		
ProjectRef - Reactions	🔹 🕋 overall feeli	r 🕆 opinion on the fairr	<ul> <li>level of awarene</li> </ul>	How well do you understand the c	acceptance *	Impact on spending I
5 Anonymous-68 aware but still do not subr	nit tax re Negative	Unfair	High	Clear	Neutral	Decreased
Anonymous-68 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
7 Anonymous-68 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-68 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-68 aware but still do not subr	nit tax re Negative	Unfair	High	Clear	Neutral	Decreased
Anonymous-68 aware but still do not subr		Unfair	High	Clear	Neutral	Decreased
Anonymous-68 aware but still do not subr	-	Unfair	High	Clear	Neutral	Decreased
2 Anonymous-69 aware of	Positive	Fair	High	Clear	Accepting	No Change
3 Anonymous-69 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-69 aware of	Positive	Fair	High	Clear	Accepting	No Change
5 Anonymous-69 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-69 aware of	Positive	Fair	High	Clear	Accepting	No Change
7 Anonymous-69 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-69 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-69 Never paid Income tax ret		Unfair	Low	Unclear	Resistant	Decreased
		Unfair	High	Clear	Neutral	Decreased
Anonymous-69 aware but still do not subr Anonymous 69 aware but still do not subr						
Anonymous-69 aware but still do not subr		Unfair	High	Clear	Neutral	Decreased
Anonymous-70 aware but still do not subr		Unfair	High	Clear	Neutral	Decreased
Anonymous-70 aware but still do not subr		Unfair	High	Clear	Neutral	Decreased
Anonymous-70 Unwilling to understand n		Unfair	Low	Unclear	Resistant	Decreased
5 Anonymous-70 Did not know about the ne		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-70 Did not know about the ne		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-70 Did not know about the ne		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-70 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-70 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-70 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-70 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-71( aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-71 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-71, aware of	Positive	Fair	High	Clear	Accepting	No Change
5 Anonymous-71, acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-71 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-71 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-71 aware of	Neutral	Fair	High	Clear	Accepting	No Change
Anonymous-71, aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-71 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-71: acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
		Unfair				Decreased
Anonymous-72 acknowledged new rules	Positive		Moderate	Partially Clear	Accepting	
Anonymous-72 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-72 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-72 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-72 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-72 aware of	Neutral	Fair	High	Clear	Accepting	No Change
Anonymous-72 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-72 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-72 Unwilling to understand n		Unfair	Low	Unclear	Resistant	No Change
Anonymous-72 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-73 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-73 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-73 aware of	Positive	Fair	High	Clear	Accepting	No Change
5 Anonymous-73 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-73 aware of	Positive	Fair	High	Clear	Accepting	No Change
7 Anonymous-73 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-73 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-73 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
		LILICI	n ribuci ată	T UNUTIV LIGO	ALLEDUIIU	L/UUI 6036U

ProjectRel - Reactions	- overall feelin	opinion on the fairn	lough of an arong	How well do you understand the c	acceptanc *	Impact on spending
Anonymous-rc aware or	Positive	r opinion on the raim r	nign	Liear	Accepting	No unange
Anonymous-74 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-74 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-74 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-74 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-74 aware of	Positive	Fair	High	Clear		No Change
,			-		Accepting	-
Anonymous-74 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-74 Did not know about the new poli		Unfair	Low	Unclear	Resistant	Decreased
Anonymous-74 Did not know about the new poli		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-74 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-74 Did not know about the new poli		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-75 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-75 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-75 aware of	Neutral	Fair	High	Clear	Accepting	No Change
Anonymous-75 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-75 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-75 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-75 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-75 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-75 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-75 aware of	Positive	Fair	High	Clear		No Change
Anonymous-7E aware of Anonymous-7E aware of		Fair			Accepting	-
,	Positive		High	Clear Booting Clear	Accepting	No Change
Anonymous-7E acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-7E acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-7E aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-7E acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-7E acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-7E Did not know about the new poli	by Negative	Unfair	Low	Unclear	Neutral	Decreased
Anonymous-7E acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-7E acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-7E aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-77 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-77 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-77 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-77 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	Positive	Fair		Clear		
Anonymous-77 aware of			High		Accepting	No Change
Anonymous-77 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-77 Did not know about the new poli		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-77 Did not know about the new poli		Unfair	Low	Unclear	Neutral	Decreased
Anonymous-77 Did not know about the new poli		Unfair	Low	Unclear	Resistant	Decreased
Anonymous-77 Did not know about the new poli	cy Negative	Unfair	Low	Unclear	Neutral	Decreased
Anonymous-78 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-7E aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-78 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-78 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-78 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-7E aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-7E Unwilling to understand new poli		Unfair	Low	Unclear	Resistant	Decreased
Anonymous-76 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-78 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-78 aware of Anonymous-78 avare of	Positive	Fair	High	Clear Destinite Class	Accepting	No Change
Anonymous-75 acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
Anonymous-75 Never paid Income tax return	Negative	Unfair	Low	Unclear	Resistant	Decreased
Anonymous-75 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-75 aware of	Positive	Fair	High	Clear	Accepting	No Change
Anonymous-75 aware but still do not submit tax r	eti. Negative	Unfair	High	Clear	Neutral	Decreased
Anonymous-75 aware of	Positive	Fair	High	Clear	Accepting	No Change

	A	В	U	Ł	ŀ	G	Н	
1	ProjectRel -	Reactions -	overall feelin 🕆	opinion on the fairn 🕆	level of avarene 🕆	How well do you understand the c 🕋	acceptanc -	Impact on spending h
804	Anonymous-81	aware of	Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-81		Positive	Fair	High	Clear	Accepting	No Change
_				Unfair	Moderate	Partially Clear	Accepting	Decreased
				Unfair	Moderate	Partially Clear	Accepting	Decreased
	Anonymous-81	~		Fair	High	Clear	Accepting	No Change
	Anonymous-81			Fair	High	Clear	Accepting	No Change
_					-	Unclear		-
				Unfair	Low		Resistant	Decreased
		-		Unfair	Moderate	Partially Clear	Accepting	Decreased
	,	-		Unfair	Moderate	Partially Clear	Accepting	Decreased
	Anonymous-82			Fair	High	Clear	Accepting	No Change
	Anonymous-82			Fair	High	Clear	Accepting	No Change
815	Anonymous-82	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
816	Anonymous-82	aware of	Positive	Fair	High	Clear	Accepting	No Change
817	Anonymous-82	aware of	Positive	Fair	High	Clear	Accepting	No Change
818	Anonymous-82	aware of	Positive	Fair	High	Clear	Accepting	No Change
819	Anonymous-82	aware of	Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-82			Fair	High	Clear	Accepting	No Change
	Anonymous-82			Fair	High	Clear	Accepting	No Change
	Anonymous-83			Fair	High	Clear	Accepting	No Change
	Anonymous-83			Fair	High	Clear	Accepting	No Change
_				Fair		Clear		-
	Anonymous-83				High		Accepting	No Change
			-	Unfair	Low	Unclear	Neutral	Decreased
	Anonymous-83			Fair	High	Clear	Accepting	No Change
	Anonymous-83			Fair	High	Clear	Accepting	No Change
	Anonymous-83			Fair	High	Clear	Accepting	No Change
	Anonymous-83			Fair	High	Clear	Accepting	No Change
830	Anonymous-83	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
831	Anonymous-83	aware of	Positive	Fair	High	Clear	Accepting	No Change
832	Anonymous-84	aware of	Positive	Fair	High	Clear	Accepting	No Change
833	Anonymous-84	aware of	Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-84		Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-84			Fair	High	Clear	Accepting	No Change
	Anonymous-84			Fair	High	Clear	Accepting	No Change
	Anonymous-84			Fair	High	Clear	Accepting	No Change
	Anonymous-84			Fair	-	Clear		No Change
					High		Accepting	-
	Anonymous-84			Fair	High	Clear	Accepting	No Change
	Anonymous-84			Fair	High	Clear	Accepting	No Change
_	Anonymous-84			Fair	High	Clear	Accepting	No Change
	Anonymous-85			Fair	High	Clear	Accepting	No Change
	Anonymous-85			Fair	High	Clear	Accepting	No Change
	Anonymous-85		Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-85			Fair	High	Clear	Accepting	No Change
846	Anonymous-85	aware but still do not submit tax retu	Negative	Unfair	High	Clear	Neutral	Decreased
	Anonymous-85			Fair	High	Clear	Accepting	No Change
	Anonymous-85			Fair	High	Clear	Accepting	No Change
	Anonymous-85			Fair	High	Clear	Accepting	No Change
_	Anonymous-85			Fair	High	Clear	Accepting	No Change
	Anonymous-85			Fair	High	Clear	Accepting	No Change
	Anonymous-8E			Fair	High	Clear	Accepting	No Change
	Anonymous-oc Anonymous-8E			Fair	-	Clear		-
_	'				High		Accepting	No Change
			-	Unfair	Low	Unclear Class	Resistant	Decreased No Change
	Anonymous-8E			Fair	High	Clear	Accepting	No Change
	Anonymous-8E			Fair	High	Clear	Accepting	No Change
_	Anonymous-8E			Fair	High	Clear	Accepting	No Change
	Anonymous-8E				High	Clear	Accepting	No Change
859	Anonymous-8E	aware of	Positive	Fair	High	Clear	Accepting	No Change
860	Anonymous-8E	aware of	Positive	Fair	High	Clear	Accepting	No Change
				Unfair	Low	Unclear	Resistant	Decreased
	· ·			Unfair	Low	Unclear	Resistant	Decreased
OD/ I			-	Unfair	Low	Unclear	Resistant	Decreased
	Anonymous-87	Never baid income rax rerurn						

1	A	В	D	E	F	G	Н	
1	ProjectRel -	Reactions *	overall feelin 🕋	opinion on the fairn 😁	level of avarene -	How well do you understand the c -	acceptanc -	Impact on spending h
64	Anonymous-87	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
65	Anonymous-87	aware of	Positive	Fair	High	Clear	Accepting	No Change
66	Anonymous-87	aware of	Positive	Fair	High	Clear	Accepting	No Change
67	Anonymous-87	aware of	Positive	Fair	High	Clear	Accepting	No Change
38	Anonymous-87	aware of		Fair	High	Clear	Accepting	No Change
	Anonymous-87		Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-87			Fair	High	Clear	Accepting	No Change
_	,	Did not know about the new policy		Unfair	Low	Unclear	Neutral	Decreased
_	Anonymous-88			Fair	High	Clear	Accepting	No Change
_	,	Did not know about the new policy		Indifferent	Low	Unclear	Neutral	Decreased
	Anonymous-86 Anonymous-86			Fair	High	Clear	Accepting	No Change
	Anonymous-86		Positive	Fair	High	Clear	Accepting	No Change
			Positive	Fair	-	Clear		-
_	Anonymous-88				High		Accepting	No Change
_	Anonymous-88		Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-88			Fair	High	Clear	Accepting	No Change
		Unwilling to understand new policy		Unfair	Low	Unclear	Resistant	No Change
-	Anonymous-88			Fair	High	Clear	Accepting	No Change
_	Anonymous-88		Positive	Fair	High	Clear	Accepting	No Change
2	Anonymous-85	Did not know about the new policy	Negative	Indifferent	Low	Unclear	Neutral	Decreased
3	Anonymous-85	aware of	Positive	Fair	High	Clear	Accepting	No Change
_	Anonymous-85		Positive	Fair	High	Clear	Accepting	No Change
_		Did not know about the new policy		Indifferent	Low	Unclear	Resistant	Decreased
		Never paid Income tax return		Indifferent	Low	Unclear	Resistant	Decreased
-	Anonymous-85		Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-85			Fair	High	Clear	Accepting	No Change
-	Anonymous-85		Positive	Fair	High	Clear		No Change
				Unfair	-	Partially Clear	Accepting	-
		acknowledged new rules			Moderate	,	Accepting	Decreased
-		Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
	Anonymous-90			Unfair	Low	Partially Clear	Resistant	Decreased
_		Did not know about the new policy		Indifferent	Low	Unclear	Neutral	Decreased
	Anonymous-90			Fair	High	Clear	Accepting	No Change
5	Anonymous-90	Did not know about the new policy	Negative	Indifferent	Low	Unclear	Neutral	Decreased
6	Anonymous-90	aware of	Positive	Fair	High	Clear	Accepting	No Change
7	Anonymous-90	aware of	Positive	Fair	High	Clear	Accepting	No Change
8	Anonymous-90	aware of	Positive	Fair	High	Clear	Accepting	No Change
		Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased
_		acknowledged new rules		Unfair	Moderate	Partially Clear	Accepting	Decreased
		Unwilling to understand new policy		Unfair	Low	Unclear	Resistant	No Change
		Unwilling to understand new policy		Unfair	Low	Unclear	Resistant	Decreased
-		Did not know about the new policy	-	Indifferent	Low	Unclear	Neutral	Decreased
-				Unfair	Moderate	Partially Clear		Decreased
_		acknowledged new rules				,	Accepting	
_		acknowledged new rules	Positive Desitive	Unfair	Moderate	Partially Clear	Accepting	Decreased
		acknowledged new rules		Unfair	Moderate	Partially Clear	Accepting	Decreased
		acknowledged new rules		Unfair	Moderate	Partially Clear	Accepting	Decreased
	Anonymous-91			Fair	High	Clear	Accepting	No Change
-	Anonymous-91		Positive	Fair	High	Clear	Accepting	No Change
)	Anonymous-91	aware of	Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-91	aware of	Positive	Fair	High	Clear	Accepting	No Change
2	Anonymous-92	aware of	Positive	Fair	High	Clear	Accepting	No Change
3	Anonymous-92	aware of	Positive	Fair	High	Clear	Accepting	No Change
	Anonymous-92		Positive	Fair	High	Clear	Accepting	No Change
		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	Anonymous-92		Positive	Fair	High	Clear	Accepting	No Change
		Did not know about the new policy		Indifferent	Low	Unclear	Neutral	Decreased
	Anonymous-92			Fair	High	Clear	Accepting	No Change
_	Anonymous-92		Positive	Fair	High	Clear During the Cl	Accepting	No Change
		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased
	Anonymous-93		Positive	Fair	High	Clear	Accepting	No Change
ιo.L	Anonymous-93	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased

	н	Б	U	L	1	6	Н			J
1	ProjectRel - I	Reactions 🔹	overall feelin -	opinion on the fairn –	level of awarene *	How well do you understand the c 😁	acceptanc *	Impact on sp	ending h 🕤	it
884	Anonymous-85 a	aware of	Positive	Fair	High	Clear	Accepting	No Change		
885	Anonymous-85 [	Did not know about the new policy		Indifferent	Low	Unclear	Resistant	Decreased		
		Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased		
	Anonymous-85 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-85 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-85 a		Positive	Fair	High	Clear	Accepting	No Change		
_		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
		Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased		
	Anonymous-90 a		Negative	Unfair	Low	Partially Clear	Resistant	Decreased		
		Did not know about the new policy		Indifferent	Low	Unclear	Neutral	Decreased		
	Anonymous-9C a		Positive	Fair	High	Clear	Accepting	No Change		
		Did not know about the new policy		Indifferent	Low	Unclear	Neutral	Decreased		
	Anonymous-90 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-90 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-90 a		Positive	Fair	High	Clear	Accepting	No Change		
		Never paid Income tax return	Negative	Indifferent	Low	Unclear	Resistant	Decreased		
		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
	,	Unwilling to understand new policy		Unfair	Low	Unclear	Resistant	No Change		
		Unwilling to understand new policy		Unfair	Low	Unclear	Resistant	Decreased		
	,	Did not know about the new policy	-	Indifferent	Low	Unclear	Neutral	Decreased		
	,	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
	Anonymous-91 a	-	Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-91 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-91 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-91 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-92 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-92 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-32 a		Positive	Fair	High	Clear	Accepting	No Change		
		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
	Anonymous-92 a		Positive	Fair	High	Clear	Accepting	No Change		
			Negative	Indifferent	Low	Unclear	Neutral	Decreased		
	Anonymous-32 a		Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-92 a		Positive	Fair	High	Clear	Accepting	No Change		
		aware or acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
		acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
	Anonymous-32 a Anonymous-93 a		Positive	Fair	High	Clear	Accepting	No Change		
	,	acknowledged new rules	Positive	Unfair	Moderate	Partially Clear	Accepting	Decreased		
_	Anonymous-33 a Anonymous-93 a	~	Positive	Fair	High	Clear	Accepting	No Change		
	Anonymous-93 a Anonymous-93 a		Positive	Fair	High	Clear	Accepting	No Change		
_	Anonymous-33 a Anonymous-33 a		Neutral	Fair	High	Clear	Accepting	No Change		
	Anonymous-33 a Anonymous-33 a		Neutral	Fair	High	Clear	Accepting	No Change		
	Anonymous-33 a Anonymous-33 a		Neutral	Fair	High	Clear	Accepting	No Change		
	Anonymous-93 a Anonymous-93 a		Neutral	Fair	High	Clear	Accepting	No Change		
	Anonymous-33 a Anonymous-33 a		Neutral	Fair	High	Clear	Accepting	No Change No Change		
	Anonymous-be a Anonymous-98 a		Neutral Neutral	Fair	High	Clear		No Change		
	Anonymous-bala Anonymous-94 a		Positive	Fair	High	Clear	Accepting Accepting	No Change No Change		
	Anonymous-94 a Anonymous-94 a		Positive	Fair	High	Clear		No Change		
	Anonymous-34 a Anonymous-94 a		Positive	Fair	High	Clear	Accepting	No Change No Change		
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