

**Improving Performances of CMS in Public Procurement: A Case study
on Roads & Highways Department**

Dissertation submitted in partial fulfillment of the
Requirements for the Degree of
Masters in Procurement and Supply Management

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CERTIFICATE

This is my pleasure to certify that the dissertation entitled “Improving Performances of CMS in Public Procurement: A Case study on Roads & Highways Department” is the original work of Ms.Nishat Noman that is completed under my direct guidance and supervision. So far I know, the dissertation is an individual achievement of the candidate’s own efforts, and it is not a conjoint work. I also certify that I have gone through the draft and final version of the dissertation and found it satisfactory for submission to BRAC Institute of Governance and Development (BIGD), BRAC University in partial fulfillment of the requirements for the degree of Masters in Procurement and Supply Management.

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Abstract

Central Management System (CMS) is an important tool to establish accountability and transparency in procurement in public sector. The role of public procurement is to provide public services with public money by ensuring the better Value for Money (VFM) and Good Governance. CMS encompasses the public procurement process to achieve Good Governance. It improves the efficiency, effectiveness, transparency and accountability of procurement. In this research several attempts were made to decipher the perception of the officers of RHD about the efficient of CMS in public procurement.

To conduct the research questionnaire survey method was used. Around 45 RHD Officials and 5 Computer Operators are interviewed on approximately identical questions to find out the variance of their perception.

It was found that both RHD Officials and Computer Operators still lack the appropriate use of CMS in public procurement. Again Officials need proper training which should be done in a continuous manner.

This dissertation also focuses on the potential scopes for improvement of use of CMS to ensure Good Governance in public procurement.

The limitation of the study could be the time constraints of the research. The research can be further stretched to verify and compare the data of RHD with other similar public organizations.

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Acronyms

ACE: Additional Chief Engineer

AE: Assistant Engineer

CE: Chief Engineer

CPTU: Central Procurement Technical Unit

CMS: Central Management System

RHD: Roads and Highways Department

MoRT&B: Ministry of Road Transport and Bridges

ADP: Annual Development Program

BCS: Bangladesh Civil Service

GoB: Government of Bangladesh.

BIGD:BRAC Institute of Governance and Development

IMED: Implementation, Monitoring and Evaluation Department

MPSM: Masters in Procurement & Supply Management

NGO: Non Government Organization

WB: World Bank

IMF: International Monetary Fund

PE: Procuring Entity

PPA: Public Procurement Act

PPR: Public Procurement Rule

SDE: Sub Divisional Engineer

SE: Superintending Engineer

VFM: Value for Money

LAN: Local Area Network

WAN: Wide Area Network

